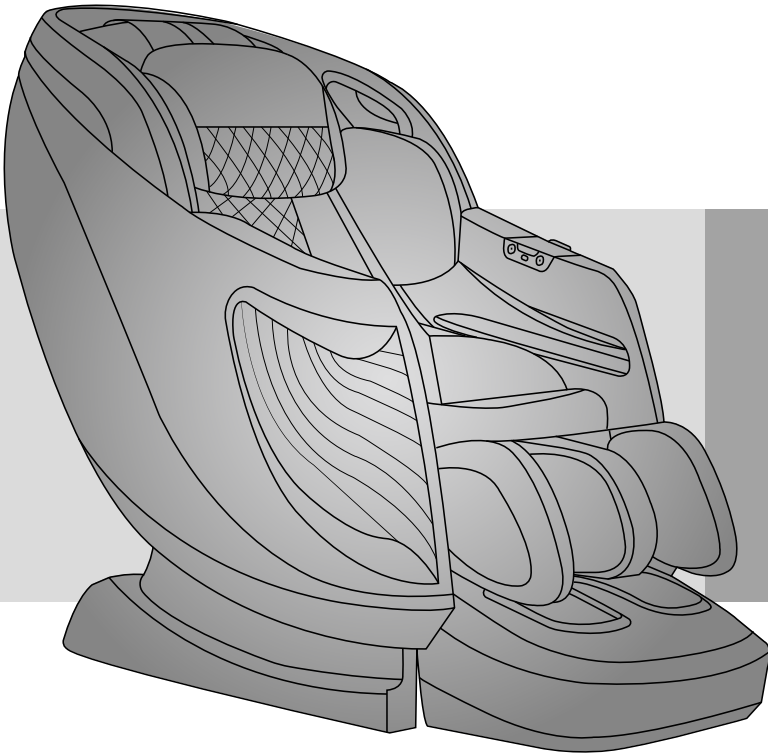


Osaki

Instruction Manual

Model No. Osaki Pro OS-3D Opulent



Before operating this unit, please read these instructions completely.

Contents

Before Use

| | |
|---------------------------------------|-------|
| IMPORTANT SAFETY INSTRUCTIONS | 1-2 |
| Safety Precautions | 3-4 |
| FCC Radiation Exposure Statement..... | 5 |
| Industry Canada Notice | 6 |
| Chair Components | 8 |
| Setting up the massage chair | 9 |
| Chair Installation..... | 10-12 |
| Preparation before Use | 13-15 |

How to Use

| | |
|------------------|-------|
| Controller | 16-17 |
| How to Use..... | 18-25 |

Q&A / Important

| | |
|--------------------------------|----|
| Cleaning and maintenance | 26 |
| Troubleshooting | 27 |
| Grounding Instructions..... | 28 |
| Chair Specifications..... | 29 |

Thank you for purchasing this massage chair.
Before using your massage chair, please read the contents of this
instruction manual and refer to it when needed.

IMPORTANT SAFETY INSTRUCTIONS

When using an electrical appliance, basic precautions should always be followed, including the following:

Read all instructions before using (this appliance).

DANGER To reduce the risk of electric shock:

- Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
- Never use pins or other metallic fasteners with this appliance.
- Carefully examine the covering before each use. Discard the appliance if the covering shows any sign of deterioration, such as checking, blistering, or cracking.
- Keep Dry – Do not operate in a wet or moist condition.

WARNING To reduce the risks of burns, fire, electric shock or injury to persons:

- An appliance should never be left unattended when plugged in. Unplug from outlet when not in use, and before putting on or taking off parts.
- Close supervision is necessary when this appliance is used by, on, or near children, invalids, or disabled persons.
- Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
- Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. Return the appliance to a service center for examination and repair.
- Do not carry this appliance by supply cord or use cord as a handle.
- Keep the cord away from heated surfaces.
- Never operate the appliance with the air openings blocked. Keep the air openings free of lint, hair, and the like.
- Never drop or insert any object into any opening.
- Do not use outdoors.
- Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
- To disconnect, turn all controls to the off position, then remove plug from outlet.
- Keep children away from extended foot support.
- Connect this appliance to a properly grounded outlet only. See Grounding Instructions.
- Use heated surfaces carefully. May cause serious burns. Do not use over insensitive skin areas or in the presence of poor circulation. The unattended use of heat by children or incapacitated persons may be dangerous.
- Do not operate under blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.

IMPORTANT SAFETY INSTRUCTIONS

- Temperatures sufficiently high to cause burns may occur regardless of the control setting. Do not use on an infant or invalid or on a sleeping or unconscious person.
- Do not use on insensitive skin or on a person with poor blood circulation. Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.
- Do Not Crush – Avoid sharp folds.
- Do not use massager in close proximity to loose clothing or jewelry.
- Keep long hair away from massager while in use.

SAVE THESE INSTRUCTIONS

When using the massage chair, basic precautions should always be followed to reduce the risk of electric shock, burns, fire or injury to persons. Please read the following precautions before using the massage chair.

- Make sure the power plug is securely inserted into a proper electrical outlet to reduce the risk of short-circuit and fire.
- It is highly recommended that a surge protector is used to prevent from damage.
- DO NOT use the massage chair in areas where the humidity is high such as sauna steam rooms, pools, bathrooms, AC or heating vents, etc.
- DO NOT use the massage chair outdoors and avoid areas with direct sunlight.
- If the chair is not being used, turn the power switch to the OFF position and unplug the massage chair from the electrical outlet to prevent any damages to the chair when there are power outages/surges that may cause serious damage.
- Never plug/unplug the power cord plug socket with wet hands.
- Close and continuous supervision is necessary when the massage chair is used by, on or near children or disabled persons.
- No more than one person should use the massage chair at the same time.
- The massage chair is intended for use as described in the Instruction Manual.
- Do not use any attachments other than those recommended by the manufacturer.
- DO NOT attempt to stand or sit on the backrest, armrest or footrest in order to prevent accident, injury or damage to the chair.
- Avoid falling asleep while using the massage chair.
- Always keep the massage chair clean, and never insert any objects into or

Safety Precautions

around the gaps of the massage chair.

- DO NOT move the massage chair by pulling on the power supply cord.
- Make sure there are no children, pets or other obstacles behind or underneath the massage chair.
- If you find any rips or tears in the fabric of the massage chair, contact the service department and stop using the chair immediately.
- This massage chair is designed for household use and should not be used in non-residential settings.
- Please consult your doctor if you are in doubt as to whether or not you should use this massage chair.
- Please consult a doctor before using the massage chair if you are pregnant, undergoing any medical treatment, using a medical electronic device such as a pacemaker, or are experiencing any of the following: malignant tumor, heart disease, back pain, abnormal or curved back bone, osteoporosis or acute illness.
- If you experience pain while using the massage chair, stop using the chair immediately and consult your doctor.
- Never use a massage function on swollen or inflamed parts of the body.
- DO NOT use the massage chair for more than 30 minutes at a time.
- DO NOT use the massage chair where aerosol(spray) products are being used or where oxygen is being administered.
- This massage chair is a non-professional product designed to provide a comfortable massage and should not be substituted for appropriate medical treatment.
- Never operate the appliance with the air hoses that inflate while they are blocked. Keep the air openings free of lint, hair, and any other obstructions.
- Check the skin which is in contact with the heated area of the appliance frequently to reduce the risk of injury. If the heating pad malfunctions and extreme heat is produced it may cause serious burns.
- Burns may result from improper use. If this is the case immediately shut off the chair and unplug from the outlet.

Safety Precautions

- Remove all sharp objects from the body and pockets such as keys and pens.
- Keep children away from extended foot support (or other similar parts).
- DO NOT WET-DO NOT USE PINS.
- NEVER REMOVE COVER.



Caution

The user's weight is usually limited to 220 lbs.

For those who are weighing 220 lbs or more, the product operations may make more noise and the fabric cover may wear out faster.

FCC Radiation Exposure Statement

FCC Radiation Exposure Statement: (mobile device)

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, Human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
 - (1) This device may not cause harmful interference, and
 - (2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/ TV technician for help.

Industry Canada Notice

ISED Statement

English: This device contains licence-exempt transmitter(s)/receiver(s) that comply with

Innovation, Science and Economic Development Canada's licence-exempt RSS(s).

Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

The digital apparatus complies with Canadian CAN ICES-3 (B)/NMB-3(B).

French: Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont

conformes aux RSS exemptés de licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes :

(1) Cet appareil ne doit pas provoquer d'interférences.

(2) Cet appareil doit accepter toute interférence, y compris les interférences susceptibles de provoquer un fonctionnement indésirable de l'appareil.

L'appareil numérique du ciem conforme canadien peut - 3 (b) / nmb - 3 (b).

This device meets the exemption from the routine evaluation limits in section 2.5 of RSS 102

and compliance with RSS 102 RF exposure, users can obtain Canadian information on RF exposure and compliance.

cet appareil est conforme à l'exemption des limites d'évaluation courante dans la section 2.5

du cnr - 102 et conformité avec rss 102 de l'exposition aux rf, les utilisateurs peuvent obtenir

des données canadiennes sur l'exposition aux champs rf et la conformité.

This equipment complies with Canada radiation exposure limits set forth for an uncontrolled environment.

Cet équipement est conforme aux limites d'exposition aux rayonnements du Canada établies

pour un environnement non contrôlé.

Industry Canada Notice

RF Exposure Statement

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences.

L'appareil peut être utilisé en condition d'exposition portable sans restriction.

This equipment should be installed and operated with minimum distance 10cm between the radiator & your body.

Cet équipement doit être installé et utilisé à une distance minimale de 10 cm entre le radiateur et votre corps.

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation

is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil contient des émetteurs/récepteurs exempts de licence qui sont conformes aux RSS

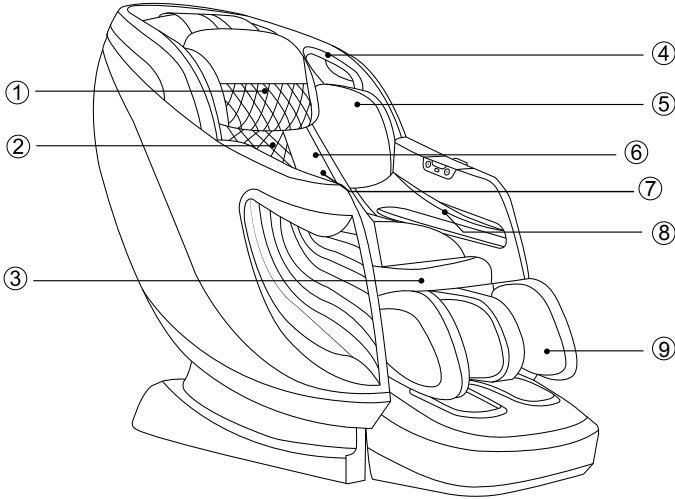
sans licence d'Innovation, Sciences et Développement économique Canada.

L'exploitation est soumise aux deux conditions suivantes :

1. Cet appareil ne doit pas provoquer d'interférences.
2. Cet appareil doit accepter toute interférence, y compris les interférences qui peut entraîner un fonctionnement indésirable de l'appareil.

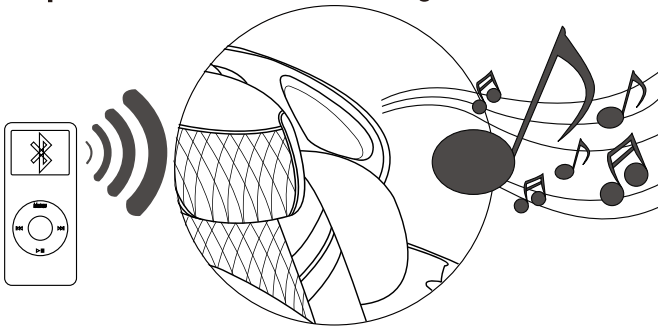
Chair Components

Front



- ① Pillow Pad
- ② Backrest Pad
- ③ Seat Cushion
- ④ Bluetooth Music Speaker
- ⑤ Shoulder side massage section
- ⑥ 3D heating section
- ⑦ Waist massage section
- ⑧ Hand and arm massage section
- ⑨ Legrest

Bluetooth Speaker



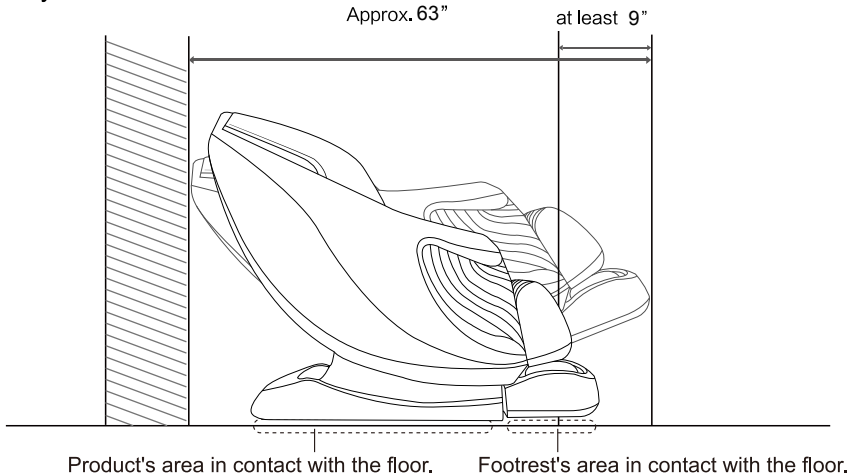
NOTE:

The bluetooth speaker can only connect with one bluetooth device at a time. Please turn off your bluetooth device after using so that other users can enjoy it as well.

Setting up the massage chair

1. Installation Position.

- The chair provides a slide forward function that user can save space and place it very close to the wall.

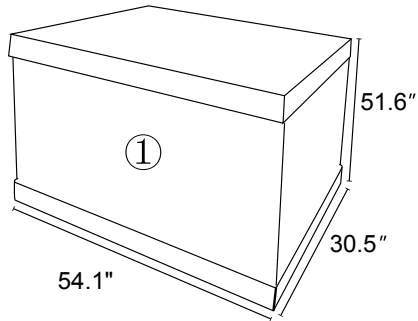


- Do not expose the massage lounger to direct sunlight or high temperatures, such as in front of heating sources, because this can cause discoloration or hardening of the synthetic leather.
- Place the unit on a mat to prevent floor damage.
- When placing a mat under the unit, the size of the mat should be sufficient (at least 71" x 35") to cover the areas where the unit touches and where the legrest could touch the floor, as shown in the diagram on the above.
- Install the unit near a power outlet.

Chair Installation

Step 1: Preparation before Installing.

1. Remove the chair parts out of carton including main unit and legrest (legrest is on the seat of main unit).
2. Before installing, please check all the parts according to the following list.

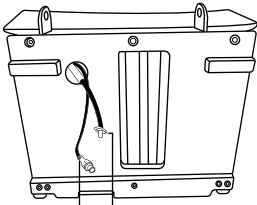


| NO. | Part List | Qty. | | NO. | Part List | Qty. |
|-----|--------------------|------|--|-----|-----------------|------|
| 1 | Main Unit | 1 | | 7 | Spacer | 4 |
| 2 | Legrest | 1 | | 8 | Allen Key | 1 |
| 3 | Legrest Baffle (L) | 1 | | 9 | Circlip | 2 |
| 4 | Legrest Baffle (R) | 1 | | 10 | Flat Head Rivet | 2 |
| 5 | Power Cord | 1 | | 11 | Split Pin | 2 |
| 6 | Allen Screw | 4 | | | | |

Chair Installation

Step 2: Install

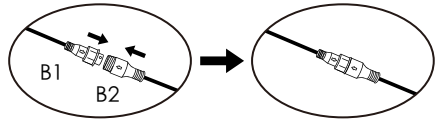
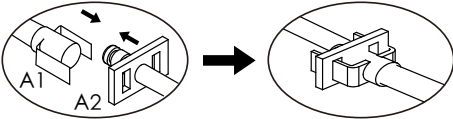
1. Connect the air connector:A2 (on the legrest) and A1 (on the main unit).
2. Connect the electrical connector: B1(on the legrest) and B2(on the main unit).



B1 A2

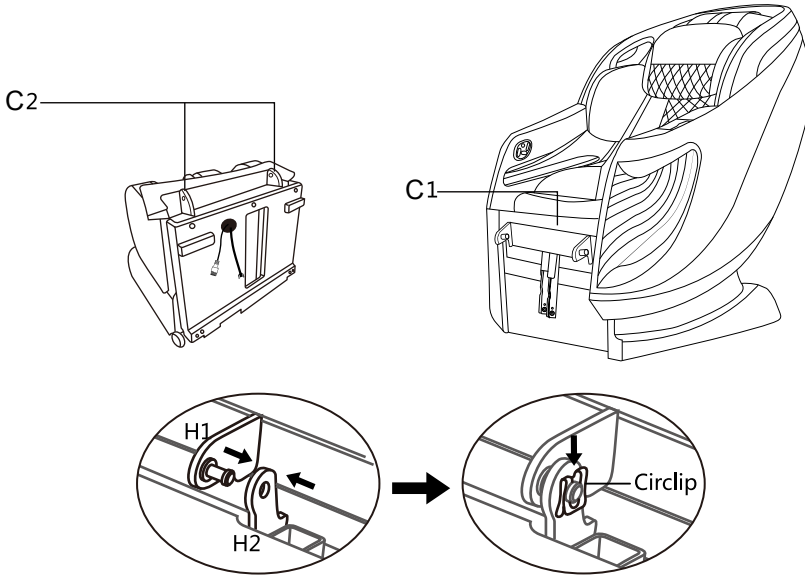


B2 A1

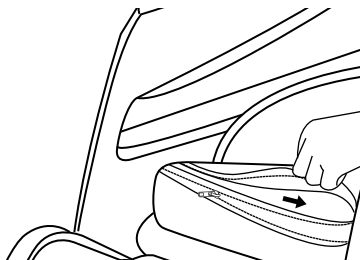


Chair Installation

4. Align the hole C2 (on the legrest) to the shaft C1 (on the main unit). Let H1 pass through H2. Lock the shafts with the circlips provided.



5. Zip the zipper connecting legrest and seat cushion.

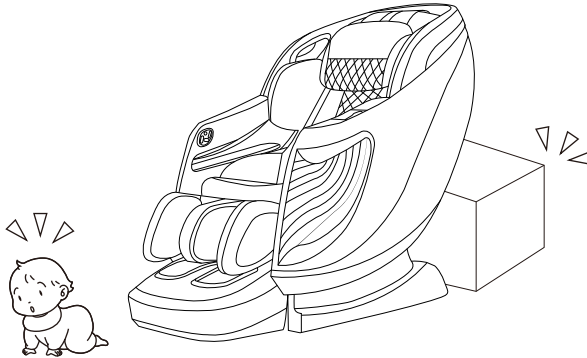


Installation completed.

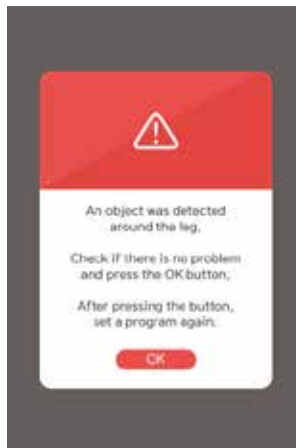
Preparation before Use

1. Check the space around the product.

Make sure there is no person, pet or other object close to the product.



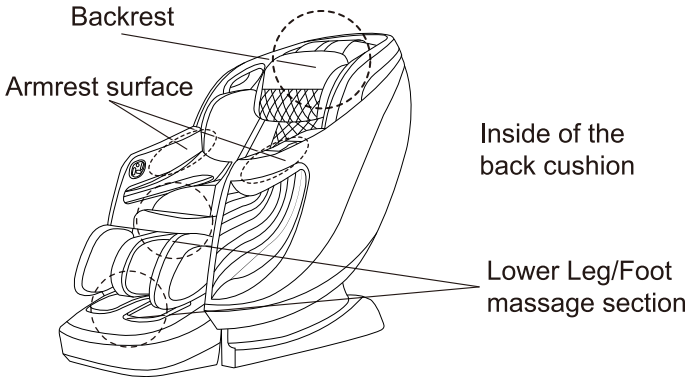
If an object is detected around the footrest, there will be the following caution!



Preparation before Use

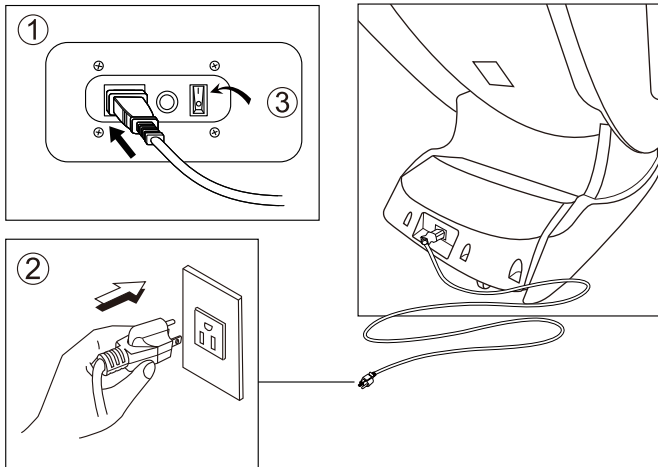
2. Make sure there is no foreign matter in the seams of the product.

- Before sitting on the product, make sure there is no foreign matter between any two parts of it.
- Do not put hands, arms or head between the backrest and the back cover.
- Do not put pets on the product (such as its back cover, backrest and armrests).



3. Power on the product

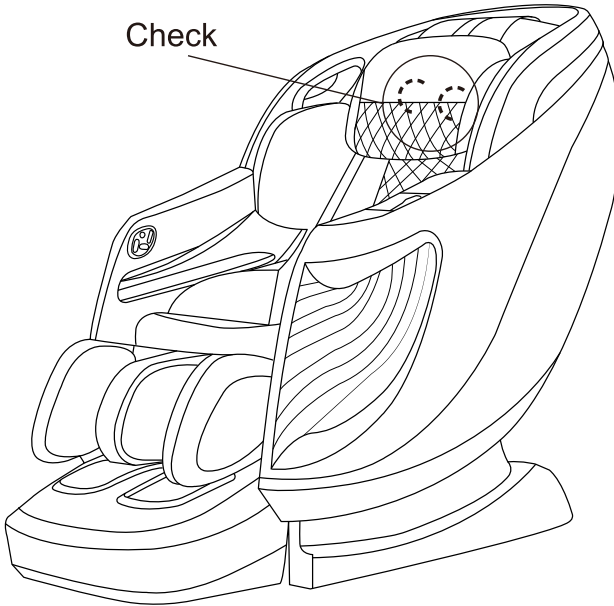
- ① Push the power connector into the appliance inlet till the end.
- ② Insert the power plug into the power outlet till the end.
- ③ Turn the switch to "I" position



Preparation before Use

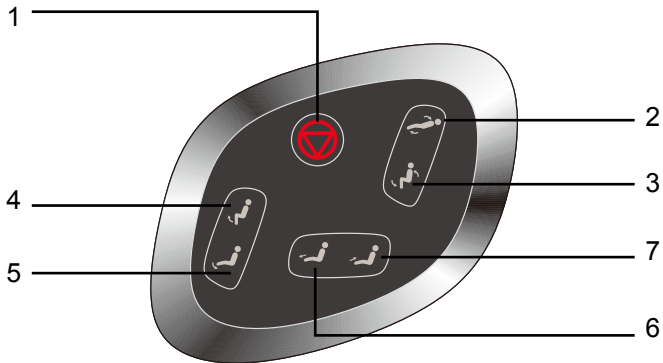
4. Make sure the massage rollers are retracted.

If they are not, press ON button to return them to the retracting position.



How to Use

Controller



1. When you encounter any problems and need to stop the massage immediately, please press this button, and the massage chair will stop all actions.
2. User can adjust backrest recline by touching the icon.
3. User can adjust backrest incline by touching the icon.
4. User can adjust footrest incline by touching the icon.
5. User can adjust footrest recline by touching the icon.
6. The button for the footrest allows you to extend the length of the footrest.
7. The button for the footrest allows you to retract the length of the footrest.

How to Use

Controller



How to Use

1. On/Off button

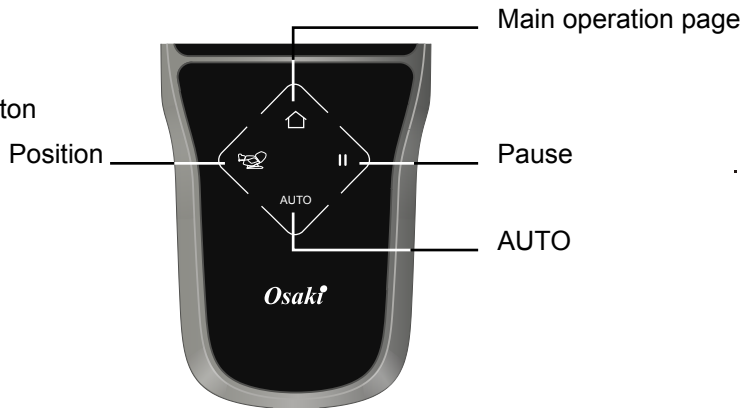
Press this key to start the massage chair. Backrest and footrest of the massage chair are automatically adjusted to the default angle. The remote control enters to the main operation page.

Press this key again. Massage function stops. The massage mechanism, backrest and footrest restore to its original position. The massage chair is turned off.

2. Main Operation Page

There are 7 massage functions available:

- Auto
- Manual
- Local
- Air Massage
- Avanced
- Settings
- Bluetooth button



3. The manual controller is described as follows

Position: Press to adjust angles of the massage chair and zero gravity position.

Main operation page: Press to return to the main operation page.

Pause

Press this button to stop all the functions immediately.

Button light will be on when pause function is activated.

Please press again to cease pause function before using any other functions

AUTO: Press to start 'Auto'

massage function (Press to start the auto massage program of Office PRO.).

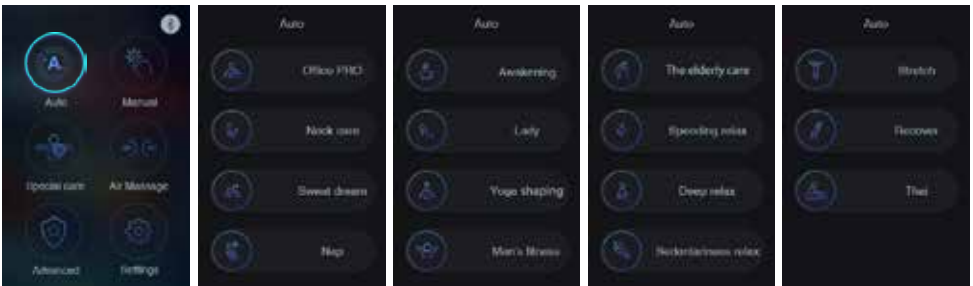
How to Use

'Auto' Massage

1. Select 'Auto' function on the operation main page.
2. There are 15 massage modes to select from. After the selection, relevant massage starts. The remote control enters to the adjustment page.
3. The adjustment page.
4. Body scanning will commence when the program is selected. (Screen will show scanning).
5. Please sit as far back in the seat as possible with your head on the pillow during the scanning.

Adjustment notes

1. 3D : Touch 3D to adjust 3D massage intensity (6 levels).
2. Strength : Touch Strength to adjust Kneading strength (5 levels).
3. Speed : Touch Speed to adjust Tapping speed (5 levels).
4. Intensity : Touch Intensity to adjust air massage intensity (5 levels).



How to Use



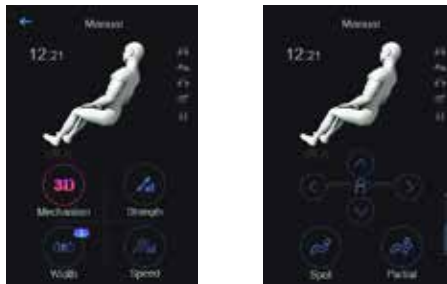
'Manual' Massage

1. Select 'Manual' function on the main operation page
2. There are 15 massage modes to select from. After the selection, relevant massage starts. The remote control enters to the adjustment page.
3. The adjustment page.
4. Body scanning will commence when the program is selected. (Screen will show scanning).
5. Please sit as far back in the seat as possible with your head on the pillow during the scanning.

Note

There are 2 modes for Kneading, Tapping, K&T, Shiatsu and Clapping. Press once when user goes to other operation page, it will return to the current massage page to enter to mode 1. Return to previous menu and press again to enter to mode 2 after 10 minutes of user's inactivity.

How to Use



Adjustment notes

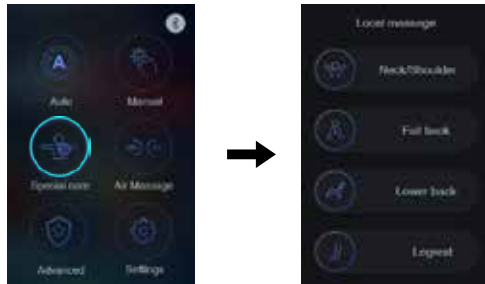
1. 3D : Touch 3D to adjust 3D massage intensity(6 levels).
2. Strength : Touch Strength to adjust Kneading strength(5 levels).
3. Speed : Touch Speed to adjust Tapping speed(5 levels).
4. Width : Touch Width to adjust Rolling width(3 levels).
5. Spot : Touch Spot to activate spot massage.

The massage roller will spot on the position it goes when user presses the button.
Press again to cease spot massage.

6. Partial : Touch Partial to activate partial massage.

The massage roller will go up and down in a range of approx 3.2". Press again to cease partial massage.

How to Use



'Special care' Message

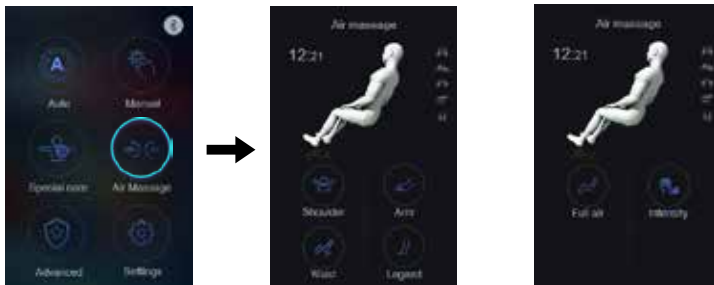
1. Select 'Special care' function on the main operation page.
2. Select 1 of 4 local programs. After the selection, relevant message starts. The remote control enters to the adjustment page.

Adjustment notes

1. 3D:Touch 3D to adjust 3D massage intensity (6 levels).
2. Strength:Touch Strength to adjust Kneading strength (5 levels).
3. Speed:Touch Speed to adjust Tapping speed (5 levels).
4. Intensity:Touch Intensity to adjust air massage intensity (5 levels).

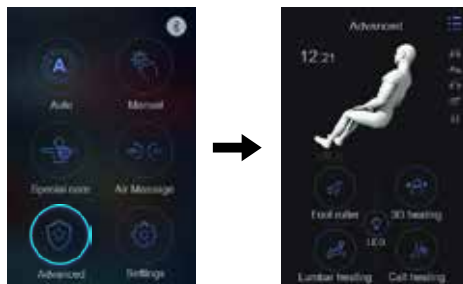
In Auto and Local programs, the chair will detect the body curve and set up an optimal track. For this reason, these adjustments are not recommended in Auto and Local programs.

How to Use



'Air' Message

1. Select 'Air Massage' function on the main operation page to start the air massage.
2. Touch Intensity to adjust the intensity of air massage (5 levels).



'Advanced' Message

Select 'Advanced' function on the main operation page. After the selection, relevant message starts:

Select from 5 core programs: Foot roller, 3D heating, Lumbar heating, Calf heating and LED.

These 5 programs can be used at the same time.

After the selection, relevant message starts:

How to Use

Foot roller

Touch foot roller to start foot roller function. Press again to cease foot roller function.

3D heating

Touch 3D heating to start Calf heating function. Press again to cease 3D heating function. This function is designed especially for your shoulder and stomach. It can give you a 3D frontal heating experience.

Lumber heating

Touch Lumber heating to start Lumber heating function. Press again to cease Lumber heating function.

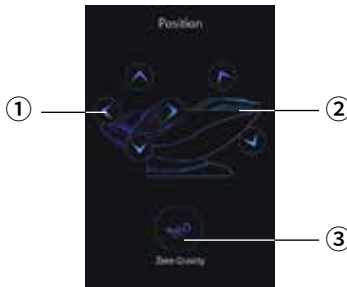
Calf heating

Touch Calf heating to start Calf heating function. Press again to cease Calf heating function.

LED

Touch LED to turn on the LED light on the side panels.

Press again to turn it off.



Position

1. Footrest Direction Adjustment Key:

Press to lift or lower, extend or retract the footrest.

Extension of the footrest could be adjusted. Retraction of the footrest could be achieved by touching the sensor switch at the front part of the sole.

2. Backrest Adjustment Key:

Press to raise or recline the backrest.

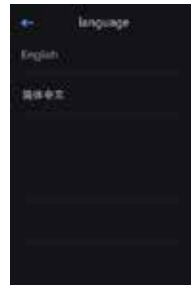
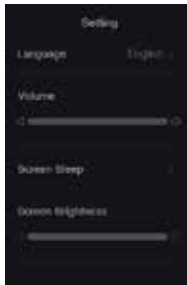
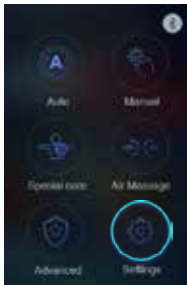
Press again to stop at desired position.

How to Use

3. Zero Gravity Key:

Press to enter the Zero Gravity position (the most relaxing and comfortable state of position).

Press again to restore to the last position. This key cannot be effected under 'Stretch' function.



Settings

Select the Setting key to do:

- Language Selection (English / Traditional Chinese)
- Volume selection of the remote control
- Sleep time adjustment of the screen
- Brightness adjustment of the screen



Bluetooth button

Touch the Bluetooth icon can control the bluetooth on and off.

Cleaning and maintenance

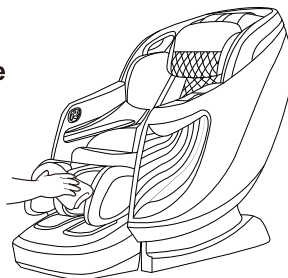
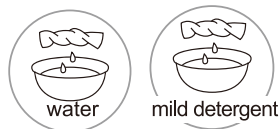
1. Cleaning of the synthetic leather

Wipe the synthetic leather with a soft dry cloth.

- Do not clean the product with chemicals such as thinners, gasoline and alcohol.
- When using a leather maintenance product (cleaning cloth) sold on the market, follow its directions for use.
- If the synthetic leather is very dirty, wipe it with the method below.

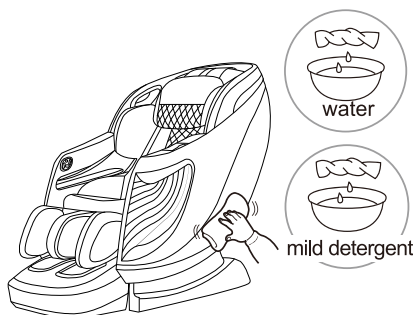
- ① Put a piece of soft cloth into water or 3% to 5% neutral detergent contained hot water and wring it out.
- ② Wipe surface of the synthetic leather with the soft cloth.
- ③ Wipe the detergent with a piece of cloth once soaked in clean water and wrung out.
- ④ Wipe with a piece of wrung soft cloth.
- ⑤ Have the synthetic leather take natural air drying.

- If it is difficult to remove the stains on the synthetic leather, soak a piece of melamine foam bought from the market into a neutral detergent and use it wipe the product.
- Do not dry the surface by a hair drier.
- Surface of the synthetic leather may be dyed by fabric colors; therefore, be careful when wiping the product with denim or colored cloth.
- Synthetic leather may discolor, so the position in contact with the hair dye used should be covered by a towel.



2. Cleaning of the plastic parts

- 1) Put a piece of soft cloth into water or neutral detergent contained hot water, wring it out and wipe the plastic parts.
- Do not clean the product with chemicals such as thinners, gasoline and alcohol.
- 2) Wipe with a piece of cloth once soaked in clean water and wrung out.
- Wring the cloth out before using it to wipe the remote controller.
- 3) Have the plastic parts take natural air drying.



Troubleshooting

This page summarizes the most common problems you could encounter with the product. If you are unable to solve the problem with the information below, contact service center immediately.

If the problem encountered is not listed, please try the following suggestions:

1. Turn off the product and unplug it.
2. Wait for 60 minutes.
3. Plug the product back to the recommended outlet and restart.
4. If the problem persists, contact the authorized service center.

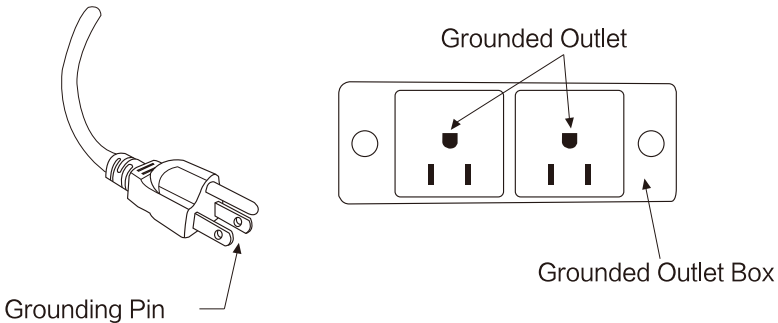
| Problem | Possible Cause | Suggestion |
|-------------------------------------|--|--|
| The product does not work | The product is not plugged in properly. | Ensure the voltage on the product corresponds to the local mains voltage and then plug in again. Make sure the outlet is properly working. |
| The product stopped working | The product has just finished its auto timer session and has automatically switched to standby mode. | If you want another session, press the Power button again. |
| The product stopped working | You may have used the product continuously for 45 minutes where the over heat protection has been activated. | Unplug the product and let it cool down for 60 minutes before you use it again. |
| The product does not work | An excessive load has been applied on the product. | Reduce the excessive load and start again. |
| The product is abnormally warm | The product is likely to be overused. | Unplug the product and let it cool down before using it again. |
| Noise can be heard from the product | Noise is made by the mechanical parts of the product. | This is normal and does not mean that the product is faulty. |

Grounding Instructions

This product must be grounded. If it should malfunction or break down, grounding provides a path of least resistance for the electric current to reduce the risk of electric shock. This product is equipped with a cord with an equipment-grounding conductor and a grounding plug. The plug must be plugged into an appropriate outlet that is properly installed and grounded in accordance with all local codes and ordinances.

Danger-Improper connection of the equipment-grounding conductor can result in a risk of electric shock. Check with a qualified electrician or service technician if the product will not fit the outlet, have a proper outlet installed by a qualified electrician.

This product is for use on a nominal 120V circuit and has grounding plug that looks like that plug illustrated below. Make sure that the product is connected to an outlet having the same configuration as the plug. No adapter should be used with this product.



Chair Specifications

| Description | Specifications |
|-----------------------------|------------------------------------|
| Model No. | Osaki Pro OS-3D Opulent |
| Rated Voltage | 110-120V~ |
| Rated Frequency | 60Hz |
| Rated Power Consumption | 145W |
| Rated Time | 15 minutes |
| Dimensions(L x W x H) | Upright: 64.2" x 29.7" x 50.2" |
| | Reclined: 76.5" x 29.7" x 39.3" |
| Weight | Gross Weight: Approx 276.1lbs |
| | Net Weight: Approx 239.9lbs |
| Length of Wire | Controller wire: 59.0" |
| | Power supply wire: 70.9" |
| Usage Condition | Environment temperature: 32°F~95°F |
| | Contrasting humidity: 20-80RH |
| Storage Condition | Storage temperature: 23°F~95°F |
| | Storage humidity: 20-80RH |
| Safety Feature | Equipped with overheated and power |
| Maximum body weight of user | 220 lbs |

This equipment contains a certified radio transmission module:

FCCID: 2AOC9-ZENBDM10A

ICID: 27631-ZENBDM10A

