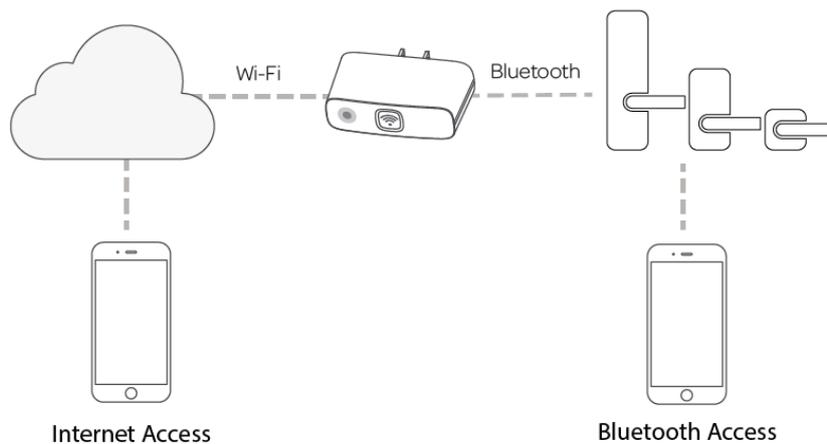


# WiFi Bridge for Ultraloq User Guide (v1.3)

- 1) **Install:** Install Ultraloq product and download “U-tec” app to smartphone.
- 2) **Plug In:** Plug AC adaptor into a power outlet. (Green LED lights up, multi-voltage switch set to 3V)
- 3) **Connect:** Use U-tec app to pair the Ultraloq device.

On the Lock Setting screen in the App, connect to the Bridge and follow the instructions.

- 4) **Use:** Unlock your Ultraloq and check its status from anywhere with an internet connection.



**Indicator Light Status:** To check the indicator light, please remove the four Philips-head screws at the bottom of the Bridge. Detach metal cover plate and status LED will be visible.

## Green

- (1) Steady – Sleeping mode

## Yellow

- (1) Steady – Smart-config (Factory Reset) state
- (2) Blinking – System boot / Configuration in progress

## Blue

- (1) Steady – Data transfer with Ultraloq

## Red

- (1) Steady – Cannot connect to Wi-Fi
- (2) Blinking – Cannot connect to Ultraloq via Bluetooth

## FAQ

### 1) If two or more Bridges are plugged in, how do you identify them when connecting?

To connect to a designated Bridge, please only keep the designated Bridge plugged in and unplug all other Bridges temporarily.

### 2) What to do if red LED appears?

- a. Make sure your WiFi router is set to 2.4GHz.
- b. Restart the router and check your WiFi is connecting well to other devices.
- c. Unplug and re-plug in Bridge to restart.

### 3) What to do if blue LED appears?

- a. Bridge and lock should be near each other within 3m / 10 ft.
- b. Press the Reset button on the lock.
- c. Close and re-open the U-tec App.
- d. Unplug and re-plug in Bridge to restart.

### 4) How to reset Bridge to factory defaults?

- a. Use pin to press reset button through small hole on side of bridge.
- b. Hold button for at least three seconds then release.

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