Epic Creativity

12-PIECE PLAY COUCH

Thank you for your purchase - we are so happy to have you join our Epic Kidz play couch family! You may be wondering how your 12-piece play couch can fit into such a small box...

Our trusted overseas manufacturer compresses each play couch into two vacuum sealed bags and then rolls it into a burrito to fit into an easily transportable box. Ta-da!



We unboxed! Now what?

Depending on when your play couch was manufactured, the waterproof liners may already be on the foam or they may be packed separately in small bags. If the latter is the case:

- 1. Remove the covers from the foam.
- 2. Unpack the waterproof liners from the bags and place them over each of the 8 foam pieces.
- 3. Put the microsuede covers back on the foam pieces.
- 4. Play on!

If the liners and covers are already on the foam, simply zip up all liners and covers and your play couch is ready to be played with.

It may take up to two weeks for the foam pieces to decompress and regain their full shape and firmness. It is also normal for the microsuede covers to be wrinkled when unboxed. The wrinkles will smooth out with use, or using steam will take them out right away.

WHAT'S INSIDE

12 FOAM PIECES

CertiPUR-US® foam, the gold standard for foam safety and quality.

WATERPROOF LINERS

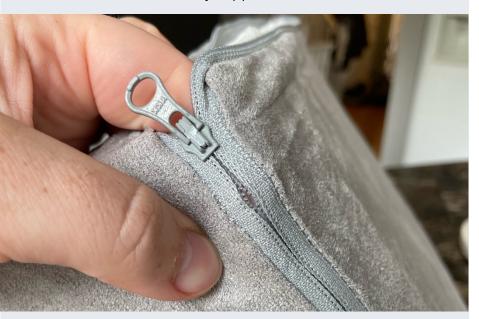
Spills and messes happen, so liners come standard with our play couches to protect the foam.

COVERS

Luxury microsuede covers that are durable, ultra-soft and machine-washable.

Zipper talk

Do any of the zippers on your play couch covers appear "bubbled" like in the picture below? It's a rare occurrence, but it does occasionally happen.



In most cases, this is not a zipper defect. All of our covers are made with high-quality YKK zippers, and these are carefully checked in the manufacturing process. However, during the compression and rolling, some zippers can be folded, and this can cause them to retain this bent shape when they are unboxed. To fix this, simply run your thumb up and down the zipper a few times to smooth it out. Alternatively, a coin or similar object can be used to smooth out the bumps. The zipper should then be able to freely move up and down with no issues. However, please feel free to contact us if you have additional concerns and we will make it right!

Luxury microsuede Covers



We suggest washing your covers before use if they are midnight blue, especially if you have light coloured rugs. This will prevent any colour transfer from occurring. Machine wash cold, gentle cycle, separately. Hang or lay to dry. The washing instructions can be found on the inside of the microsuede covers. No need to wash the waterproof liners though!

Our luxury microsuede covers are very easy to wipe off with a wet cloth if small messes happen. When they do need to be washed, they are much easier to slip back on with the waterproof liners (trust us, cover changes without liners are BRUTAL)!

Have any questions/concerns?

Feel free to contact us by email at hello@epickidzplay.com. We pride ourselves on excellent customer support and service.

We are a small family business!



Build Ideas

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