



**Thank you for ordering products from BORNBOUND. Please complete this form if you need to exchange or return any items from your order.**

**Please also note the following guidelines for careful completion. Please also make a copy for your files:**

Prepare to post the items by putting them carefully in their original packaging, with the original swing tags, and place within a secure parcel along with this completed form.

Send the parcel to the returns address at the foot of this document – Please ensure that your parcel is posted via a Recorded or Tracked service and keep proof of postage.

Exchanges will be processed as soon as possible based on your request below. If your product is for exchange such as a change in size, we will endeavour to fulfil from our own stocks, or that of our suppliers. If the size requested cannot be fulfilled, then we will give you a full refund (not including postage).

All refunds will be made ASAP and made back to your original card or payment method within a period of 30 days from that date we receive your item back at BORNBOUND.

Please ensure you read the BORNBOUND Delivery Exchanges & Refunds policy guide on our website.

If you are in any doubt about this process, please contact us by email at [info@bornbound.com](mailto:info@bornbound.com)

**ITEM(S) FOR EXCHANGE OR REFUND**

Product Name	Quantity	Action Code	Replacement Size/Colour	Returns Reason Code

Name:	Email:
Date:	
Address:	
Order Number:	Telephone:

Action Codes: X = Exchanges R = Refund

Returns Reason Codes: A = Arrived too late B = Change of mind C = Too big D = Too small  
 E = Doesn't fit me F = Arrived damaged or faulty G = Wrong item sent  
 H = Other (please state)

Returns Address: BORNBOUND LLC, 30 Tiernan Avenue, Warwick, Rhode Island, 02886  
 United States