

# RETURN NOTE

Are you not satisfied with your purchase? No worries, just return it to us.  
Follow the guidance on this page to ensure a hassle-free return.



Print, fill out, and enclose this return note in your return parcel.

We will refund you for the returned items to the same payment choice as you used for the order.



Wrap the item(s) securely and ship the parcel with direct delivery at our address: LUXKIDS ApS, Løversysselvej 3C, 7100 Vejle, Denmark.

## ***You can return your order within 14 days after you receive it***

You must bear the cost of returning the item(s) and buy shipping label from your courier of choice.

We do not accept return parcels sent with cash on delivery (COD) or to a parcel shop.

We are liable for everything you send to LUXKIDS without insurance.

Returned item(s) must not have signs of wear, smell or the like.

Do you wish to change to another size, colour or style, please just return and place a new order on our webshop.

Note that we will capture the payment for the new order as soon as the parcel is ready to be shipped.

You will be refunded for the original order when we process your return parcel.

We process return parcels within 14 days after receipt.

During sale and national holidays refunding may be delayed.

### ***Reason for returning:***

- Not as expected       Claim (first contact Customer Service)
- Size didn't fit       Wrong delivery (first contact Customer Service)

Which styles are you returning?

### ***Your contact details:***

Name: \_\_\_\_\_

Order number: \_\_\_\_\_

Date & Signature: \_\_\_\_\_

#### **Customer Service:**

mail to [shop@luxkids.dk](mailto:shop@luxkids.dk) or phone +45 61 28 30 23  
Please provide your order number.

Send parcel to:  
LUXKIDS ApS . Løversysselvej 3C . 7100 Vejle . Denmark

# LUXKIDS