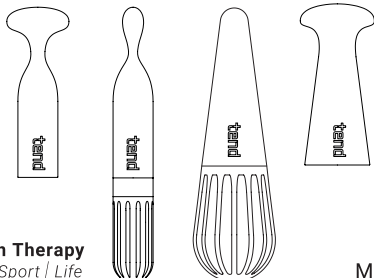


# tend



**Tendon Therapy**  
Work | Sport | Life

Manual

## HOW TO USE YOUR TEND:

- One button to operate Tend
- Turn your Tend on: click the button
- Change the intensity: click the button
- Change the pattern: once you reach the highest speed, continue to click the button to discover the different patterns
- Your Tend has a smart battery level indicator that will start to flash when your Tend's battery is down to 10%
- Turn your Tend off: Hold the button for 3 seconds
- Charge your Tend: untwist the product in the middle of the unit. Insert the charger, flashing button light indicates the product is charging. When the light stops flashing and is continuously on the product is charged

## HOW TO CARE FOR YOUR TEND:

- Use only with water-based lubricant
- Avoid contact with massage oils
- Clean with mild soap and water before and after every use
- Make sure the Tend is tightly screwed together before cleaning
- Attention: Do not clean with products that contain petrol or acetone.

## PRODUCT SPECIFICATIONS:

- 7 vibration modes and 4 levels of intensity
- Body-safe premium materials: Body-safe FDA grade silicone (external), FDA grade anodised recycled aluminium (external) and FDA grade ABS plastic (internal)
- Waterproof: your Tend is submersible to a depth of 1m IP67 (when securely screwed together)
- Rechargeable (USB charging cable included)
- One powerful motor

## Tend Safety Instructions

We strive to make the Tend as safe as possible. This is an advanced mechanical tool with electric components. If the Tend and its accessories are not used or maintained properly, there is a risk of fire, electric shock, or injury. When using the Tend, these basic precautions should always be followed including:

**USE ONLY AS INSTRUCTED.** Use the Tend as described in this Instruction Manual. Use only Tend recommended accessories and replacement parts. Do not carry out any maintenance other than as advised by Tend.

**NOT FOR CHILDREN.** The Tend and charger are not intended for use by young children or persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person. Do not allow the Tend to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the Tend or charger.

**REDUCING RISK OF INJURY.** Charge the Tend only using the Tend charger. Other chargers may cause personal injury or damage. Tend is designed for external use only. Do not use on irritated skin. Do not use if you have a pacemaker.

**WATERPROOF.** Tend is waterproof rated IP67. To ensure waterproofing make sure the body is screwed tightly closed before using in water. Make sure the button is not damaged before using in water

**CHARGING LOCATIONS.** The Tend should be charged indoors in a well ventilated, dry location. Do not charge the Tend outdoors, in a bathroom or within 10 feet (3.1 meters) of a bathtub, pool or standing water. Do not use the Tend charger on wet surfaces and do not expose the charger to moisture, rain, or snow. Do not use the Tend or charger in the presence of explosive atmospheres (gaseous fumes, dust, or flammable materials). Sparks may be generated, possibly causing a fire.

**UNPLUGGING THE CHARGER.** Keep the cord from heat, oil, and sharp edges. Do not use or charge with a damaged cord. Do not stretch the charger cord or place the cord under strain. Keep cord away from heated surfaces. Do not handle the charger, including the charger terminals with wet hands.

**CHARGER CARE.** Unplug the charger when not in use. Unplug the charger from the outlet when not in use for extended periods. Make sure the charger cord is located so that it will not be stepped on, tripped over, or otherwise subjected to damage or stress. Have a damaged charger replaced immediately.

**DO NOT OVERCHARGE.** Do not leave Tend charging for more than an hour after the battery has been fully charged. The battery includes a protection system to avoid the risk of overcharging. However, overcharging may reduce its life over time.

**DO NOT BURN OR INCINERATE THE TEND OR ITS BATTERY.** The battery may explode, causing personal injury or damage. Toxic fumes and materials are created when the battery is burned.

**DO NOT CRUSH, DROP, OR DAMAGE THE CHARGER.** Do not use a charger that has received a sharp blow, been dropped, run over, or damaged in any way.

**BATTERY CHEMICALS CAUSE SERIOUS BURNS.** Never allow the internal battery to come into contact with the skin, eyes, or mouth. If a damaged battery leaks chemicals, use rubber or neoprene gloves to dispose of it. If skin is exposed to battery fluids, wash with soap and water and rinse with vinegar. If eyes are exposed to battery chemicals, immediately flush with water for 20 minutes and seek medical attention. Remove and dispose of contaminated clothing.

**DO NOT SHORT CIRCUIT.** A battery will short circuit if a metal object makes a connection between the positive and negative contacts on the battery. A short-circuited battery may cause fire and personal injury.

**DO NOT OPERATE UNDER BLANKET AND PILLOW.** Excessive heating can occur and cause fire, electric shock, or injury.

**STORING THE TEND AND CHARGER.** Store in a cool, dry place. Only charge the Tend when the ambient temperature is between 0°C/32°F and 40°C/104°F. Do not store the Tend where temperatures may exceed 40°C/104°F such as in direct sunlight, in a vehicle, or metal building during the summer.

**DISPOSING OF BATTERIES.** The Tend Lithium-ion batteries are more environmentally friendly than some other types of batteries. Always dispose of the Tend according to federal, state, and local regulations. Contact a recycling agency in your area for recycling locations. Even discharged batteries contain some energy.

**DO NOT DISASSEMBLE.** Disassembly or incorrect reassembly may result in the risk of electric shock, fire, or exposure to battery chemicals. The warranty will be void if the Tend, or charger are disassembled or if any parts have been removed.

**SERVICE.** If Tend or the charger is not working properly, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water when not fully closed, do not use and contact Tend by emailing [hello@tend.global](mailto:hello@tend.global) for repair or service. Do not attempt to repair or disassemble the Tend which may result in an electric shock or fire.

**WARRANTY:**

2-year limited warranty. Thinkingcap Brands Limited warrants this product to be free of defects in material and workmanship for a period of two years from the date of original purchase. If the product exhibits such a defect, Thinkingcap Brands Limited will replace it for the consumer without charge. The two-year limited warranty covers product replacement for manufacturing defects only. No other warranties, either expressed or implied, are provided. If a warranty claim arises, the user's sole remedy is product replacement. This warranty does not cover product damage or defects resulting from accident, misuse, abuse, dirt, water, tampering, unreasonable use, normal wear and tear, servicing performed or attempted by unauthorised service agencies or failure to provide reasonable and necessary maintenance, including, but not limited to, recharging.

ALL IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE, ARE LIMITED IN DURATION OF TWO YEARS FROM DATE OF ORIGINAL PURCHASE: IN NO EVENT WILL THINKINGCAP BRANDS LIMITED BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT.

**CUSTOMER SERVICE:** If you have any questions regarding this product, please contact Customer Service – by email at: [hello@tend.global](mailto:hello@tend.global)

See more products at: [www.tend.global](http://www.tend.global)

Printed on recycled paper

tend



[www.tend.global](http://www.tend.global)