

Name	Date	Order number

# Huel®

## Returns note

### Item(s) returned

QTY	Description

Your feedback is very important to us, so we'd greatly appreciate if you could take the time to explain the reason you are returning your item(s):



**Huel Returns**  
**Unit 3 Claudius Way**  
**Wellingborough**  
**NN8 2DH**

### How to return an item for refund:

We like to keep things simple here at Huel, so you can return any of our products **within 30 days of delivery** for a refund.

To be eligible for a refund, **your item must be in the same condition that you received it.** Bags of Powder and boxes of RTD must be unopened to qualify for a refund. If packages are sent to us in a bad condition, we unfortunately won't be able to give you a full refund.

**Pack the item(s) safe and securely.** If packages are sent crushed in small packages, or are sent in a bad condition, we won't be able to give you a full refund. Please only send your pouch back in a box that includes filling material to ensure it's not crushed or creased.

Add this return note to the parcel. Please make sure to complete all relevant fields. Please note: the provided postage address is not a pre-paid postage label. We advise customers to take all the necessary precautions to ensure that their parcels are sent via a secure and reputable courier company.