

Name

Date

Order number

# Huel® Returns note


## Item(s) returned

QTY	Description	Refund	Exchange

Your feedback is very important to us, so we'd greatly appreciate if you could take the time to explain the reason you are returning your item(s):

## Item(s) required - exchange

QTY	Description

 **Huel Returns**  
**Unit 13**  
**Stevern Way**  
**Peterborough**  
**PE1 5EL**

### How to return an item for refund or exchange:

We like to keep things simple here at Huel, so you can return any of our products **within 30 days of delivery** for a refund or exchange.

To be eligible for a refund or **exchange, your item must be unused and in the same condition that you received it.** Pouches and boxes of bars must be unopened to qualify for a refund or exchange. If packages are sent to us in a bad condition, we unfortunately won't be able to give you a full refund or exchange.

**Pack the item(s) safe and securely.** Ensure the items are in a re-saleable condition (i.e. brand new condition, in original packaging or equivalent). If packages are sent crushed in small packages, or are sent in a bad condition, we won't be able to give you a full refund. Please only send your pouch back inside a box, which include filling material to ensure it is not crushed or creased. To give you a full refund the item must be in a resalable condition, i.e. the condition in which you received it.

Add this returns note to the parcel. Please make sure to complete all relevant **fields. Please note: the provided postage address is not a pre-paid postage label.** We advise customers to take all the necessary precautions to ensure that their parcels are sent via a secure and reputable courier company.