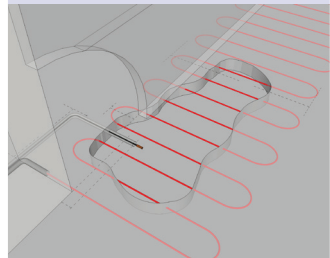
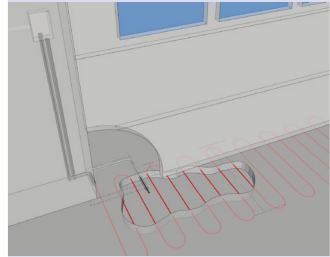
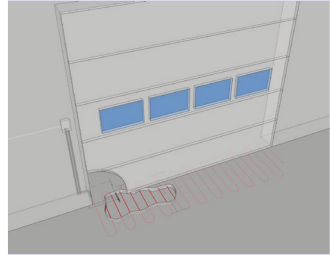


Warranty

15W
Outdoor concrete
embedded heating cable

10 years Limited Warranty on 15W



TM/MD
Drexma
industries
inc.

1 866 994 4664 • drexma.com • info@drexma.com

Warranty Drexma 15W Outdoor concrete embedded heating cable

10 years limited warranty

Drexma (the Company) warrants its outdoor embedded heating cable (the Product) to be free from defects in materials and workmanship for a period of 10 years to the first owner and or original purchaser of the product. Warranty card must be registered with the company.

Under this Limited Warranty, **Drexma** will provide the following: If the product is determined by **Drexma** to be defective in materials and workmanship, and has not been damaged as a result of abuse, misapplication or modification, the Company will refund all or part of the manufacturer's published list price of the Product at the time of purchase. Accessories warranty is limited to their replacement.



In order to make a claim and/or benefit from this warranty, you must:

- Provide the Company with sufficient details relating to the nature of the defect, the installation, the history of operation, and any repairs that may have been made.
- At the Company's discretion and at the owner's expense, ship the Product to the Company or the Company's local representative or distributor.
- Provide proof that the Product was installed in accordance with the applicable Product Installation Manual and any special written design or installation guidelines by **Drexma** for this project.
- Provide proof that the Product was installed in accordance with the National Electrical Code (NEC) or the Canadian Electrical Code (CEC), or all applicable local building and electrical codes.
- Provide a retail sales receipt or proof of purchase.
- Provide test Log sheet results.
- Have completed the **Drexma** test log sheet and had it registered with **Drexma**.
- Electrical connection must be done by an electrician. Provide system connection invoice done by an electrician.
- Take 4 pictures of the cable installation in the floor and one of the connections to the thermostat:
 - 1) Floor, before heating system installation
 - 2) After heating system installation
 - 3) After floor covering installation
 - 4) Thermostat-control electrical box and its connection to the power supply
- Use and install only an approved (controller – thermostat) either sold or approved by **Drexma**.

Warranty Drexma 15W Outdoor concrete embedded heating cable

THE FOLLOWING ARE NOT COVERED BY THIS WARRANTY:

- (a) Any incidental or consequential damage, including inconvenience, loss of time or loss of income.
- (b) Any labor or materials required to remove, repair or replace the Product or control, not authorized in writing by the Company.
- (c) Any labor or materials required to remove, repair or replace flooring or slab materials.
- (d) Any freight or delivery cost related to the Product, the control, or any related flooring or electrical products, **Drexma** assumes no responsibility under this warranty for any damage to the Product caused by any trades people, visitors on the job site, or damage caused as a result of post-installation work.

Governing Law

These warranties are governed and interpreted by Province of Quebec laws in Canada exclusively. In case of any disagreement between **Drexma** and Warranty's Owner local laws will prevail.

No agent or representative of **Drexma** has any authority to extend or modify this warranty unless such extension or modification is made in writing by a corporate officer.

Due to differences in soil, climate and environments, **Drexma** makes no representation that the slab temperature will achieve any particular temperature, or temperature rise. And as such, users may or may not be satisfied with the warmth or snow melting that is produced.

Terms and Condition

Drexma does not warrant that all products will produce the rated output listed on the Product Nameplate, following the technical documents and installation manuals when operated at the rated voltage.

Drexma disclaims any warranty not provided herein, including any implied warranty of merchantability or implied warranty of fitness for a particular propose. **Drexma** further disclaims any responsibility for special, indirect, secondary, incidental or consequential damages arising from ownership or use of this product, including inconvenience or loss of use. There are no warranties which extend beyond the face of this document.

Shipping Discrepancies:

Incoming materials should be inventoried for completeness and for possible shipping damage.

Any visible damages or shortages must be noted prior to accepting the material. Once the receiving personnel accept the material, they have relieved the freight company of any responsibility.

Any discrepancy concerning type or quantity of material shipped must be brought to the attention of **Drexma** within 15 days of the shipping date entered on the packing slip for the order. Warranty test card to **Drexma Industries** with all recorded results immediately after installing the system and respect all local and national codes. Failure to do so will void the manufacturer's warranty.

A copy of the warranty card should be kept for future reference.

In order to validate the warranty, it is important for the installer to mail in the Warranty and test log sheet.

Effective May 1, 2017, this Warranty applies to all Products purchased after this date.

Warranty Drexma 15W Outdoor concrete embedded heating cable

Contact Information of Drexma customer (must be completed)

Buyer's name:	
Buyer's email:	
Place of purchase (store, contractor, other):	
Date of purchase:	
Electrician:	
Electrician information:	
Cable code:	
Name and color of membrane:	
Thermostat code:	
Installation done by:	
Name and mortar code:	
Product verification done at the reception and before installation: <input type="checkbox"/> YES <input type="checkbox"/> NO	



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