

YOUR ORDER

A return form is included in your parcel. If you no longer have this form, simply fill in all required information below. Please fill out the requested information to help us process and refund your return correctly and quickly. Your order number, article number and size are mandatory fields.

This is so we can find your order and process your refund. You can find this information in the shipment confirmation email sent to you.

INTERNATIONAL RETURN FORM

ORDER NUMBER	ORDER DATE	YOUR FULL NAME		EMAIL ADDRESS
RETURN CODE	QUANTITY	OPTIONAL REMARKS	SIZE	ARTICLE NO

Fill in the code that best explains the reason for returning.

RETURN CODES

- **01.** TOO SMALL.
- **02.** TOO BIG.
- **03.** FAULTY STITCHING, TORN, MARKED, BUTTON MISSING.
- **04.** DELAY IN DELIVERY, CHANGED MIND OR OTHER.
- **05.** WRONG ITEM DELIVERED.
- **06.** ITEM MISSING.
- **07.** NOT AS ONLINE IMAGE.
- **08.** QUALITY NOT AS EXPECTED.
- **09.** ORDERED MULTIPLE SIZES.
- 10. FIT NOT AS EXPECTED.

HOW TO RETURN

REFUNDS & RETURNS

You have 14 days right of withdrawal. Refunds will be made using the same payment method you used to make to the original purchase. You will receive your refund within 14 days after your returned item(s) is recieved at our warehouse. For our complete terms & conditions please visit armastore.com.

STEP BY STEP

01 . PLEASE INCLUDE THIS RETURN FORM & FILL IN THE CODE THAT BEST EXPLAINS THE REASONS FOR YOUR RETURN.

02 . PLACE THE RETURN FORM AND YOUR INVOICE TOGETHER WITH THE ITEM(S) YOU WISH TO RETURN IN THE SUITABLE BAG/BOX.

03 . SEND YOUR PARCEL TO:

ARMA STEVINSTRAAT 7-C 1171 XW BADHOEVEDORP THE NETHERLANDS

Please use DHL or UPS as a courier for your return, we do not advise to send your return with a different carrier. When returning with a different carrier than DHL or UPS, we are unable to offer our service when a parcel is lost or stuck in customs.

04: SAVE YOUR TRACKING INFORMATION UNTIL WE CONFIRM YOUR RETURN.

*Please note that you are responsible for the costs of returning the package.