



Warranty Registration Seiler Division 1329 Gateway Drive Gallatin, TN 37066

Register my Seiler Piano in your Warranty Data Base.

Name:			Date of Purchase:			
Address:						
City:						
Model:						
Serial Number:						
Selling Dealer:						
Dealer's Address:						
	Zip Code:					
Name of Salesperson:						
Does this Piano have an electronic Is this your first purchase of a piano If you traded in a piano, what was the How many members in your house How many piano players or student Which other brands did you consider	y?Yes ne brand? nold? s in the family? er?	No	Size?		_	
SteinwayPe		Yamaha	Bal	dwin		
ChickeringKa	awai	Boston			Other	
What is amount of household incor	ne?					
Less than \$50,000	\$76-100,000			151-200,000		
\$50-75,000	\$101-150,000			\$201,000+		



SEILER

TEN YEAR LIMITED WARRANTY

Provided the piano was purchased from an authorized Seiler dealer:

Your Seiler piano is warranted to be free of defects in materials and workmanship for a full ten (10) years from the original date of purchase. If the piano is resold, the warranty becomes void.

The bench is warranted to be free from defects in materials or workmanship for a period of one year from date of purchase. The finish on the piano and bench, including color, is warranted for

How to obtain service:

Contact the dealer from whom you purchased the product or your nearest authorized dealer. If no dealer is near you, contact the Seiler Customer Service Department at 1329 Gateway Drive, Gallatin, TN 37066. Upon notification, Seiler will take steps to correct the problem. Warranty service on an Seiler piano may be provided only by a technician authorized by Seiler for that purpose. Please provide the following information: serial number and model number of the piano, the name and location of the store where the purchase was made, and a description of the problem. You must provide proof of date of purchase from an authorized Seiler Dealer to obtain

Any Seiler piano sold by an unauthorized dealer will not be warranted by Seiler.

SEILER REQUIRES PRIOR AUTHORIZATION FOR ANY REPAIRS OR REPLACEMENT UNDER WARRANTY. In the event your new Seiler piano is judged by Seiler to be defective in materials and/or workmanship, your sole remedy shall be the repair or remedy stated in this warranty.

This warranty does not cover:

Damage that is not a direct result of defective workmanship or materials.

Damage caused by abuse, misuse, negligence or accident, abnormal strain, exposure to environmental conditions such as extremes in temperature or humidity, an act of God, the use of inappropriate parts, modifications to the piano.

Accelerated wear to any component (Hammers, Strings, Action Parts, etc.) due to the installation of an automatic player mechanism.

Transportation of the piano to a repair facility.

Normal maintenance work such as tuning, voicing, regulation, and the results of normal wear, and

This warranty becomes void if the serial number of the piano has been altered, modified, removed or destroyed. It is not valid outside the United States and Canada.

Owner's Responsibilities:

In order for us to provide proper warranty service, it is necessary that the purchaser assume certain responsibilities with regard to care and use. Failure to follow the recommended use and care instructions could void your warranty.

Care of your Seiler piano:

KEYS

Keys of Seiler pianos may be cleaned with a damp cloth, wiping immediately with a dry cloth. Do not use alcohol, solvents, or other strong chemicals to clean keys.

Dust your Seller piano gently in the direction of the wood grain, (never in circular or cross-grain motion) with a clean feather duster or soft cloth. As needed, the case may be cleaned with a soft, damp, cloth, followed by rubbing with a soft, dry, cloth, haways in the direction of the grain. Additional luster may be added by polishing with a high grade cream wax polish. Spray cleaner polishes are not recommended because of possible damage to tuning pins, pinblock, strings and action. Exposure to sunlight in any amount can induce color changes and finish deterioration.

Your piano will last longer and perform better if the interior is cleaned at regular intervals. To avoid damage to the precision adjusted action parts, this cleaning should be done by a qualified tuner-technician.

TUNING AND REGULATION

4. TONING AND REGULATION
The careful selection and installation of the highest quality tuning pins, strings and pinblock
material assures excellent stability. Regular service by a qualified tuner-technician will ensure the
continuing pleasure that comes only from a properly tuned and regulated piano. We recommend
2 - 3 tunings the first year and a minimum of two tunings per year thereafter. Avoid placing your
piano where it will be exposed to extreme heat or cold, moisture, or direct sunlight, which can cause unstable tuning, warpage and finish damage. It is the responsibility of the purchaser to provide documentation of proper regular service, including maintenance of environmental conditions.

BENCH

Bench leg bolts should be tightened periodically to ensure firm support.

MOVING THE PIANO

Whether you are moving the piano to a new location in your home or to a new house, it is best to use a qualified moving company that specializes in moving pianos. Always inspect the piano carefully immediately before and after the move.

IN NO EVENT SHALL SEILER BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.