

Jefe's Airsoft Solutions

PLEASE NOTE THAT ALL FORMS MUST BE COMPLETED/SUBMITTED FOR SERVICE TO BE PROVIDED.

We recommend that you obtain insurance for all packages for transportation purposes, as we are not responsible for anything lost, stolen, or damaged in transit. List all desired work to be performed:

In your words, describe any issues you are having (Use the back or attach a separate page if the space below is not big enough).

LABOR ACKNOWLEDGEMENT I _____ acknowledge and agree that all service pricing reflect the charges for LABOR ONLY. Any services requiring new and/or replacement parts will require additional charges for parts, PLUS applicable Florida tax. Additionally, labor charges may increase if additional work is required/requested.

X _____

Please Ship to this address:

Jefe's Airsoft Solutions
7495 W Atlantic Ave
unit 200-339
Delray Beach, FL 33446

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Service Agreement- Mail in Order

I _____, acknowledge and assume all risks when I sign below. I certify that I have provided a CLEAR description of ANY and ALL existing damage to my airsoft device on the provided form. Upon receipt by Jefe's Airsoft Solutions, if additional damage is discovered, Jefe's Airsoft Solutions may, at it's sole discretion, either communicate/clarify additional damage or ship back the airsoft device at MY expense. I agree that I will not receive a refund of any deposits paid, for any reason. I further acknowledge that shipping an airsoft device via the mail has challenges that are inherent with the activity. These include, but are not limited to, loss/theft/damage via transit/delivery, civil/criminal law issues, rules/regulations of the shipping carrier, etc. To that end, I agree that I am responsible for knowing the laws/regulations related to my actions in shipping the airsoft device and/or accessories/components. As such, I attest that my actions follow all applicable/relevant laws and regulations and that any breaches of said laws and/or regulations are solely my responsibility. Please note, we CANNOT AND WILL NOT alter your airsoft device in ANY way that is NOT legal (including removing red/orange barrel tips). DO NOT SHIP ANY HAZARDOUS MATERIALS (including but not limited to LiPo batteries, charged gas mags, green gas, etc.). Doing so may be a violation of FEDERAL LAW. Also, Jefe's Airsoft Solutions, cannot and will not ship airsoft devices to states that do not allow such practices or outside the contiguous United States. As such, if the return address requested is NOT LEGAL to ship to or is outside of the contiguous United States, then I am responsible for providing an alternate legal address within the contiguous United States. Additionally, I understand and accept that I have 90 calendar days from the date I am notified that my service is complete and/or my device needs to be shipped back, to provide Jefe's Airsoft Solutions with a return address and return shipping fees, or I will transfer ownership of my abandoned property to Jefe's Airsoft Solutions. I agree that I am responsible for 1 Hour of Labor (\$30) and any/all related shipping and handling fees, for professional assessment and that this fee is non-refundable. I agree that the manufacturing quality/practices of airsoft devices vary greatly between manufacturers thus there are no consistent industry standards, and I accept that all services provided by Jefe's Airsoft Solutions are in good faith, and intended to provide the requested result. However, given the various manufacturer standards, I acknowledge that I am paying for that good-faith attempt at my requested service, and not the desired result. Jefe's Airsoft Solutions is NOT responsible for any manufacturer defects that may be discovered in the process of providing any requested or related service(s). Please note that prices vary based on difficulty of service, parts availability, and/or what you wish to accomplish. The only warranty of work is what is expressly provided within this Service Agreement. There is no other warranty implied or offered. Jefe's Airsoft Solutions offers a 30-Day warranty on the LABOR provided. Any issues with OEM stock parts ARE NOT COVERED BY Jefe's Airsoft Solutions. If the part(s) are defective from the factory, it is my responsibility to put in a claim with the manufacturer. Jefe's Airsoft Solutions will support your claim and, if necessary and reasonable to do so, will communicate with the manufacturer on your behalf in support of your customer claim. Additionally, any attempt to modify the work we provide or any use of the airsoft device outside of our recommendations will adversely affect your warranty up to and including a void of any warranty offered (at the discretion of Jefe's Airsoft Solutions). I agree that I have removed ALL accessories and attachments from my airsoft device, and acknowledge that Jefe's Airsoft Solutions is NOT responsible for any loss or damage to my property. All shipped airsoft devices must be sent to Jefe's Airsoft Solutions in an appropriate box that will accommodate any mods PLEASE NOTE THAT ALL FORMS MUST BE COMPLETED/SUBMITTED FOR SERVICE TO BE PROVIDED

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being requested with room for returned spare parts. Additional fees will be incurred if we have to provide a new or secondary box. Please include all parts of the device required for functionality (excluding any accessories and/or attachments including but not limited to optics, slings, lasers, lights, etc.). Furthermore, I hold harmless, release, discharge, and covenant not to sue Jefe's Airsoft Solutions, its respective administrators, directors, agents, officers, employees, sponsors, and/or advertisers (each considered one of the "Releasees" herein) from all liability, claims, demands, losses, and/or damages on my account caused or alleged to be caused in whole or in part by the negligence of the "Releasees" or otherwise, including negligent operations and future agree that if, despite this release, waiver of liability, and assumption of risk I, or anyone on my behalf, makes a claim against any of the Releasees, I will indemnify, save, and hold harmless each of the Releasees from any loss, liability, damage, or cost which any may incur as the result of such claim. I have read the Jefe's Airsoft Solutions Service Agreement, understand that I have given up substantial rights by signing it, and have signed it freely and without any inducement or assurance of any nature and intend it to be a complete and unconditional release of all liability to the greatest extent allowed by law and agree that if any portion of this agreement is held to be invalid the balance, notwithstanding, shall continue in full force effect. Jefe's Airsoft Solutions reserves the right to modify this agreement at it's sole discretion. This Service Agreement MUST be signed with a "wet signature" and included in the same box as your airsoft device for Jefe's Airsoft Solutions to provide ANY service. Otherwise, any device received without a properly signed Service Agreement will be returned without a refund of any deposits and/or shipping fees, and NO SERVICE PROVIDED. This Service Agreement constitutes the ONLY agreement between the undersigned and Jefe's Airsoft Solutions and supersedes any other agreement written or oral.

I certify that I am over the age of 18 and attest that my birth month and year are as follows:

Month _____ Year _____

Printed Name Signature

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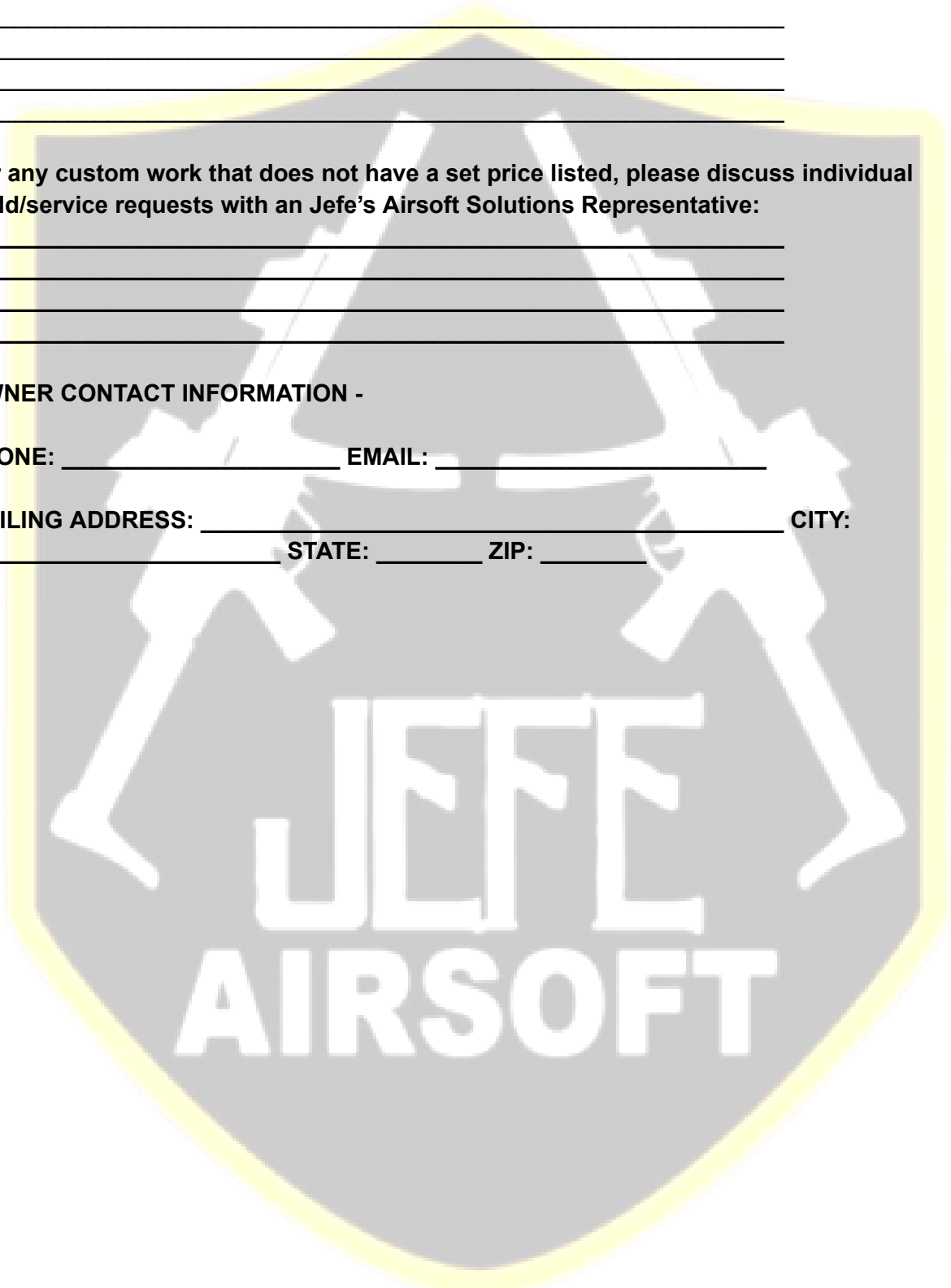
DESCRIPTION OF EXISTING DAMAGE:

For any custom work that does not have a set price listed, please discuss individual build/service requests with an Jefe's Airsoft Solutions Representative:

OWNER CONTACT INFORMATION -

PHONE: _____ **EMAIL:** _____

MAILING ADDRESS: _____ **CITY:** _____
_____ **STATE:** _____ **ZIP:** _____



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