

## \*IMPORTANT – Read Below Before Riding

### Shifting

- DO NOT shift gears under power (no motor assistance). Failure to follow this direction may cause damage to bike's drivetrain system. Such damage will not be covered under warranty.
- Proper shifting technique requires the rider to stop pedaling and let off the throttle before shifting. Only shift one gear at a time.
- User error and improper shifting can cause damage to drivetrain parts including Cassette, Freewheel, Hub, Chain, Derailleur, Derailleur Hanger, and the Wheel itself.
- Rambo Bikes will not warranty any parts on the bike's drivetrain system that are worn or damaged due to neglect, misuse or abuse.

### Riding, Care, and Maintenance

- You must fully charge your battery overnight prior to first use.
- Always check your chain for mud or debris and remove prior to riding.
- Keep chain clean and lubricated. See owner's manual for lubrication recommendation. A rusty, muddy, or dirty chain will not pivot properly and may cause excessive wear to gears, or derailleur failure. In freezing temperatures mud can freeze to drivetrain parts. Use a chain brush and water to properly clean the chain. Must lubricate after cleaning.
- Use caution when riding through tall grass, brush, corn stalks, etc. If these materials get caught or stuck in your drivetrain it can cause derailleur or chain failure or damage. If you will ride your bike in this environment, it is recommended that you use low power only and do not pedal through such vegetation. Rambo Bikes is not responsible for damage to parts caused in such a manner.
- Do not use any lubricant on your brakes! This will cause brake failure. Rely on proper brake burn-in to avoid and prevent brake squealing. Refer to the proper brake burn-in procedure included in your owner's manual packet.
- Never lay your bike on the chain side in order to prevent damage to the drivetrain.

### Warranty

- For any wear items that may require replacement, photos of the items must be sent to Rambo Bikes for warranty approval. Rambo Bikes is not responsible for warranty replacement of parts that have not been properly maintained or have been damaged due to misuse. Please refer to our warranty policy at the back of your owner's manual. For warranty coverage you may be asked to provide your sales receipt or other proof of purchase indicating the date of purchase.