## **RETURNS FORM**



RETURN ADDRESS:
Open Ocean Sports GmbH
Schleifweg 3
74257 Untereisesheim / Germany

## WHAT ARE YOU RETURNING?

Product Code	Product Name	Color	Size	Quantity	Reason*

01 Too big 02 Too small 03 Don't like the product 04 Different to picture
05 Delivery was incorrect 06 Delivery too late 07 Ordered as selection 08 Doesn't match description
If parcel is damaged please contact prompt and directly verkauf@open-ocean.com
and describe the damage and include pictures

ORDER NUMBER	
FIRST NAME	
LAST NAME	
E-MAIL	

## **HOW WILL YOU RECEIVE YOUR REFUND?**

As soon as the product return arrives at our warehouse, we do return your money via the same payment method used for your order. In case you wish to change the refund method to bank transfer we need your banking details

Account Owner	
IBAN	
BIC	

To be able to process your return swiftest please include the complete form and and the receipt from your order in the package and ship with sufficient postage to

## Open Ocean Sports GmbH, Schleifweg 3 74257 Untereisesheim / Germany

Please retain the sent package receipt and allow 7 days for processing.

Still have questions? More infos to be found on our homepage or by contacting our customer service team.