

CHEFMAN[®]

RJ11-17-GPT

PROGRAMMABLE ELECTRIC KETTLE



CUSTOMER SERVICE: 888.315.6553 | customerservice@chefman.com

Congratulations on your purchase!

Every Chefman product is manufactured to the highest standards of performance and safety. We are confident that you will be so satisfied with your purchase that Chefman will be your go-to company for appliances in the future.

Customer satisfaction is a key element of our company's philosophy. The Chefman brand exists to fill a void on retail shelves and in consumer kitchens for a truly value-focused kitchen appliance. By questioning and adding value and innovation at every touch point in the manufacturer-to-end-user journey, Chefman provides home chefs with the tools they need to achieve picture-perfect results with maximum efficiency. In addition to manufacturing appliances that are dependable, affordable and built with intuitive features to enhance your kitchen experience, we pride ourselves on providing top-of-the-line post purchase support, which includes complimentary access to ClubChefman.com for product tutorials, delicious recipes, how-to videos and access to our team of dedicated chefs.

Should a problem arise, each product is backed by a comprehensive manufacturer's 1-year warranty as well as outstanding after-sales service support through our dedicated customer service team. In the unlikely event that your product does not operate as described in the manual, please feel free to call or email our helpline for assistance. We understand that sometimes products can malfunction, so if you feel that your appliance is not operating as it should, warranty claims can be made within one year from the date of purchase when accompanied by a dated receipt.

This guarantee is in addition to your statutory rights; your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse or force majeure.

This warranty gives you specific legal rights. Rights may vary depending on your state or province of residence. Some locations do not allow limitations on implied warranties or special incidental, or consequential damages, so the limitations may not apply to you. This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever.

Our telephone helpline (888) 315-6553 is available for questions or technical assistance Monday through Friday, 9 am to 5 pm EST.

Customers can also receive support by emailing customerservice@chefman.com.



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.

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SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

WARNING: When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use stay-cool handle.
3. To prevent fire, electric shock and/or injury, do not immerse cord, plug, base or Kettle in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children. Keep the Kettle and its supply cord out of the reach of children. Warn other users, especially children, of the possible dangers, such as escaping steam, hot water, hot lid, hot tea infuser, etc.
5. Unplug Kettle from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance that has been damaged in any way or has a defective cord or plug. In such cases, contact Chefman Customer Service for assistance.
7. The use of accessory attachments not recommended by Chefman may result in fire, electric shock or injury.
8. Do not use outdoors.
9. Do not let cord hang over the edge of the table or counter, or touch hot surfaces.
10. Do not place Kettle on or near a hot gas or electric burner, or in a heated oven.
11. Do not use Kettle for other than intended use.
12. To disconnect Kettle, remove plug from wall outlet.
13. Do not place the base of your Kettle in a metal tray. If water spills over into the tray, and a build-up occurs, it could become dangerous to touch.

SAFETY INSTRUCTIONS

14. Position the Kettle to the rear of work surfaces to prevent overhanging of the power cord. Water can remain hot for a considerable time after boiling and can present a scalding hazard.
15. Before pouring, wait until the Kettle has stopped boiling and then pour steadily.
16. **WARNING:** A cordless Kettle must never be filled on its base.
17. An electrical appliance should not be used if it has been dropped at any time. In such cases, please contact Chefman Customer Service for assistance.
18. Clean with a non-abrasive cleaner, soft pad or cloth.
19. Never wrap the cord tightly around the appliance during use or storage as this can cause the wire to fray and break.
20. Store in a cool, dry location.
21. In case of any electrical emergency, such as a fire, call 911.

SAVE THESE INSTRUCTIONS.

SAFETY INSTRUCTIONS

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

POWER CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please contact Chefman Customer Service.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

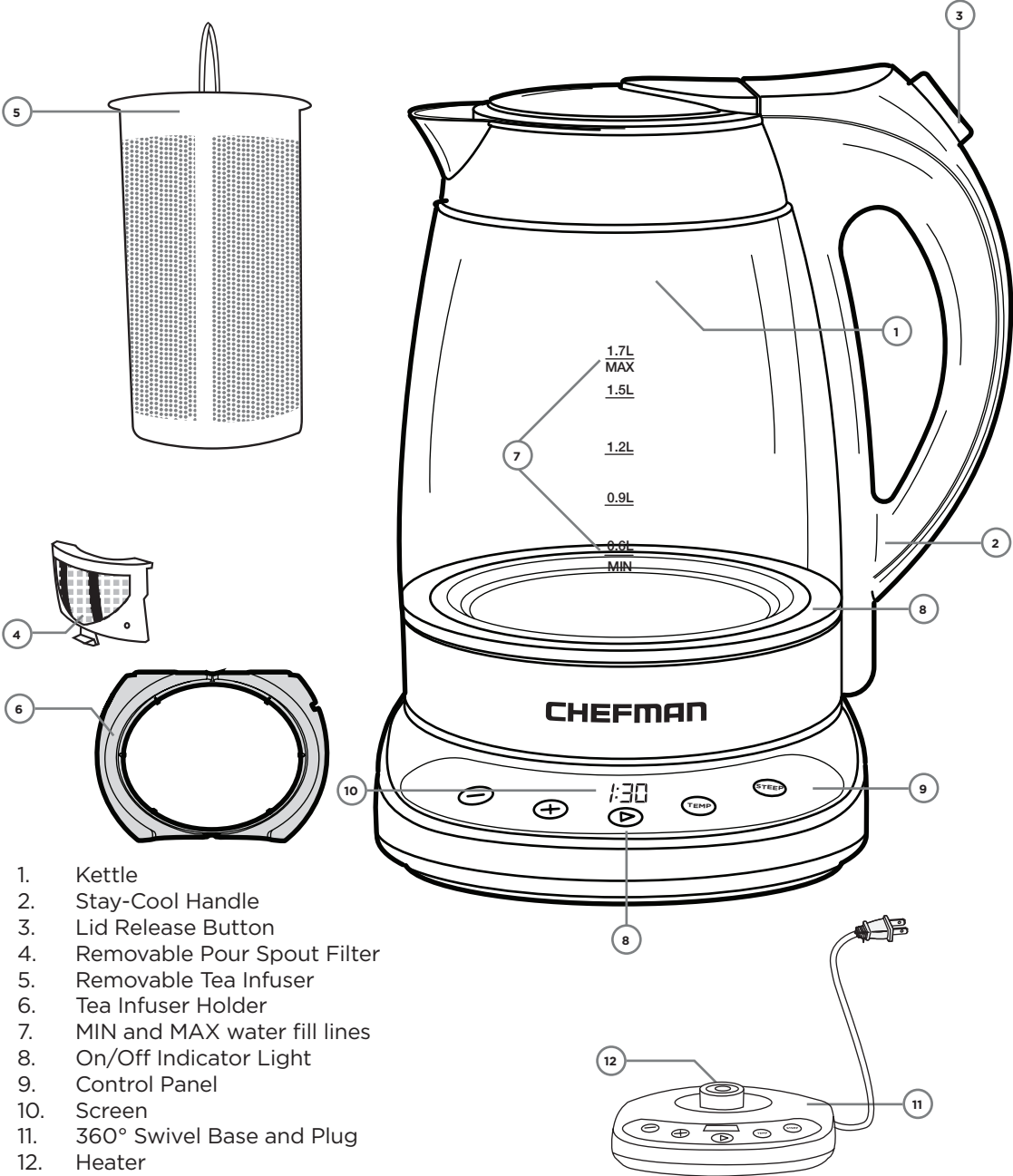
DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

CAUTION: To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

IMPORTANT: During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

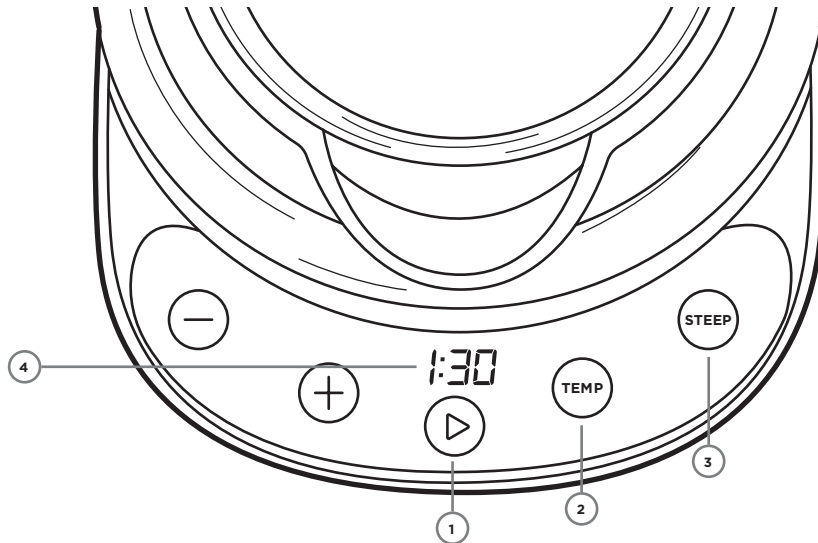
This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Features



- 1. Kettle
- 2. Stay-Cool Handle
- 3. Lid Release Button
- 4. Removable Pour Spout Filter
- 5. Removable Tea Infuser
- 6. Tea Infuser Holder
- 7. MIN and MAX water fill lines
- 8. On/Off Indicator Light
- 9. Control Panel
- 10. Screen
- 11. 360° Swivel Base and Plug
- 12. Heater

Control Panel and Functions



1. PLAY BUTTON:

- a. Use to start and stop Kettle. May also be used to enter Sleep Mode. See **Sleep Mode** definition on **page 6**.
- b. When PLAY button is illuminated in white during the Default Mode, it is ready to be pressed to start the Kettle. See **Default Mode** definition on **page 6**.
- c. When PLAY button is illuminated in white during the Sleep Mode, it is ready to be pressed to wake the Kettle and enter **Default Mode**.
- d. When PLAY button is illuminated in red, heater is on and Kettle is heating up.
- e. When PLAY button is illuminated in orange, Kettle is keeping warm. See **Keep Warm Mode** definition on **page 6**.

2. TEMP BUTTON*:

- a. Press once to adjust temperature; it will illuminate in blue and flash.
- b. While it is flashing, temperature may be adjusted; use - and + buttons to adjust temperature.
- c. Press TEMP button again to set temperature, or temperature will automatically set after 5 seconds.
- d. Once temperature is set, TEMP button will stop flashing and remain solid blue.

**TEMP button may also be used to change Fahrenheit to Celsius: Press TEMP button and hold until Kettle beeps and °C or °F displays on screen.*

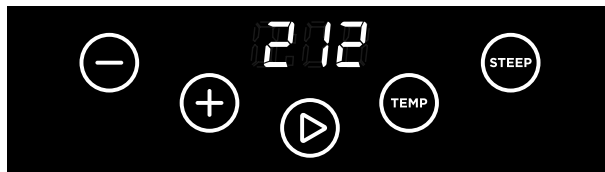
Control Panel and Functions

3. STEEP BUTTON:

- Press once to adjust steep time; it will illuminate in blue and flash.
- While it is flashing, steep time may be adjusted; use - and + buttons to adjust steep time.
- Press STEEP button again to set steep time, or steep time will automatically set after 5 seconds.
- Once steep time is set, STEEP button will stop flashing and remain solid blue.

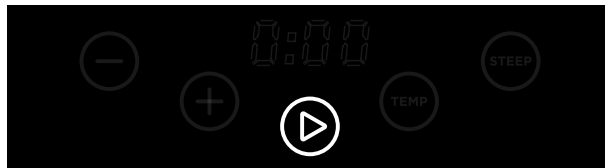
4. SCREEN:

- Displays temperature and steep time.
- While Kettle is on, screen will display live temperature of water.



DEFAULT MODE

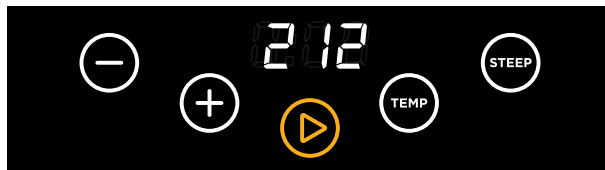
All buttons are illuminated in white and ready to be pressed. Default temperature will display on screen (212°F).



SLEEP MODE*

Only PLAY button is illuminated in white and ready to be pressed. Press PLAY button once to “wake” Kettle and enter Default Mode.

**Kettle will enter Sleep Mode when heater is off and no buttons have been pressed for 20 minutes.*



KEEP WARM MODE

All buttons are illuminated in white except for the PLAY button, which is illuminated in orange. Steep time may be set during Keep Warm Mode. Live temperature of water is displayed on screen.

Operating Instructions

HOW TO USE

1. Remove all packing materials. Rinse the inside of the Kettle and tea infuser with water. Dry outside of Kettle thoroughly.
2. Place the Kettle's base on a flat, sturdy surface away from all water and heat sources. Plug cord into outlet.
3. Remove Kettle from base if attached. Push lid release button to raise lid. Fill with desired amount of water. Do not exceed the MAX fill line (1.7 L) and do not fill below the MIN fill line (0.6 L).

NOTE: Only use the Kettle to heat water and tea.

4. Push lid down to close and snap into place. Ensure that the lid is flush with the top of the Kettle.
5. Place the Kettle onto the base.
6. The Kettle may be started several ways:

a. Quick Start/Boil Water

- i. Press the PLAY button to start the Kettle. Once PLAY is selected, it will illuminate in red, indicating that the heater is on. The temperature on the screen will switch to the live temperature of the water. The blue light around the base of the Kettle will also illuminate.

Once the Kettle reaches the set temperature (in this case, 212°F, which is the Kettle's default,) the Kettle will beep once and the PLAY button will change from red to orange, indicating that the Kettle is keeping warm.

During this time, the screen will display the live temperature of the water.

The Kettle will keep warm for 60 minutes.

b. Set the temperature before pressing PLAY*: (MIN temp = 105°F, MAX temp = 212°F)

- i. Press the TEMP Button. It will flash in blue. Immediately use the - and + buttons to select desired temperature. Press the TEMP button again to set the temperature OR temperature will automatically set in 5 seconds. TEMP button will stop flashing to indicate temperature has been set.

- ii. Press PLAY to start Kettle, OR set steep time. Set steep time by following how to steep directions on **page 08**.

*Temperature may be set at any time during the default mode (see **page 6** for **Default Mode** definition). It cannot be set once the Kettle is heating or during the keep warm function.

Temperature may be reset at any time by pressing the PLAY button to cancel and return to default mode.

Operating Instructions

- c. Set the steep time before pressing PLAY*:** (MIN time = 30 secs, MAX time = 6 mins)
- i. Press the STEEP Button. It will flash in blue. Immediately use the - and + buttons to select desired steep time. Press the STEEP button again to set the steep time OR steep time will automatically set in 5 seconds. STEEP button will switch to solid blue to indicate temperature has been set.

CAUTION: The Kettle and water inside will be very hot. Handle with care. If choosing to open the lid when there is hot water water inside, do so carefully. Hot steam may escape.

7. Use the handle to lift the Kettle off the base. Carefully pour into desired vessel, i.e. mug, bowl, etc.
8. Return Kettle to base. Press PLAY to turn Kettle off, OR Kettle will keep warm for 60 minutes. While Kettle is keeping warm, PLAY button will remain illuminated in orange.

HOW TO STEEP TEA

1. Once the Kettle reaches the set temperature, it will beep three times and the PLAY button will switch to orange. The word “StP” will also display on the screen and the STEEP button will flash.
2. Add desired amount of loose tea to tea infuser.
2. Ensure that tea infuser holder is securely in place. See **page 10** for instructions on how to insert the tea infuser holder.
3. Use tea infuser handle to insert infuser into infuser holder. Press the STEEP button.
4. When the steep timer expires, the Kettle will beep three times and enter Keep Warm Mode. Carefully use the stay-cool handle to lift the Kettle off the base. Swirl water around for maximum flavor.
5. Pour tea into mugs. Return Kettle to base.
6. Press the lid release button to open the lid. Use protective mitts to lift the infuser’s handle and remove from Kettle.

*Steep time may be set at any time.

Steep time may be reset at any time by pressing the PLAY button to cancel and return to default mode.

Operating Instructions

SUGGESTED WATER AND LOOSE TEA AMOUNTS

| Water Amount | Loose Tea Amount |
|--------------|------------------|
| .6L | 2.5 Teaspoons |
| .9L | 4 Teaspoons |
| 1.2L | 5 Teaspoons |
| 1.5L | 6 Teaspoons |
| 1.7L | 7 Teaspoons |

SUGGESTED TEA STEEPING TEMPERATURES AND TIMES

| Tea Type | Water Temperature | Tea Steeping Time |
|----------|-------------------|-------------------|
| Delicate | 160°F | 1-2 Minutes |
| Green | 175°F | 2-3 Minutes |
| White | 185°F | 1-3 Minutes |
| Oolong | 195°F | 2-4 Minutes |
| Herbal | 212°F | 6 Minutes |
| Black | 212°F | 3-5 Minutes |

SUGGESTED DRINK TEMPERATURES AND STEEPING TIMES

| Drink Type | Water Temperature | |
|--------------|-------------------|---|
| Cocoa | 200°F | Transfer to a mug with hot cocoa and stir until dissolved |
| French Press | 200°F | Transfer to a French Press and steep for 4-5 minutes |

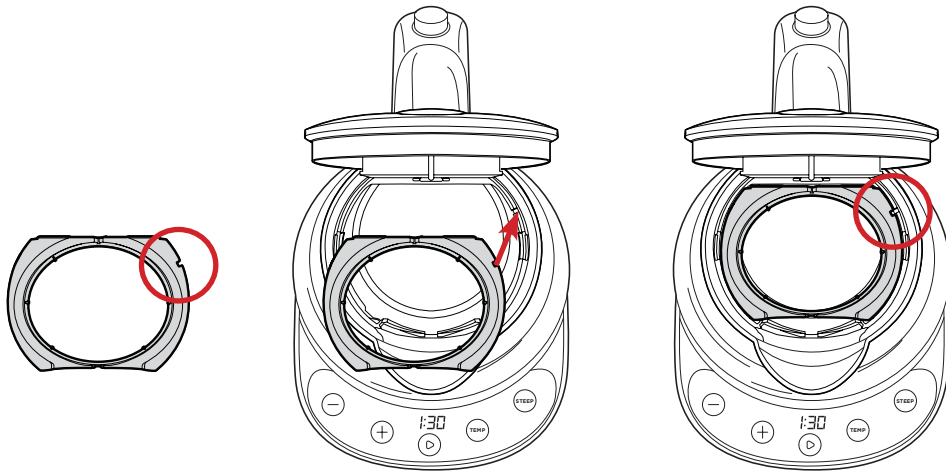
HOW TO TURN OFF THE KETTLE

1. Press the PLAY button to cancel and turn heater off. PLAY button will switch to white.
2. Unplug Kettle to turn off completely.

Cleaning and Maintenance

HOW TO CLEAN YOUR KETTLE

1. Unplug the Kettle and allow it to cool.
2. Once it's completely cool, gently wipe down exterior of Kettle with a damp cloth or paper towel.
3. If desired, remove the tea infuser holder by pulling upwards. (To reattach, position the holder so the small divet is located on the top right. Place holder into kettle so small divet aligns with small notch inside Kettle. Push in. See images below.) Rinse the inside of the Kettle with water. Use a couple of drops of soap if necessary.



WARNING: Never immerse the Kettle, its base, the cord or the plug in water or any other liquids.

IMPORTANT: The electrical connections must never come into contact with water or any other liquids.

4. If desired, remove the pour spout filter by placing your finger underneath the filter and unclip; pull outwards. (The filter may be reattached by lining up the curved size with the Kettle's spout and sliding into the filter's holder. Push down until it clicks.)
5. Wash with warm, soapy water and a sponge.
6. Dry completely.

Cleaning and Maintenance

DESCALING

For the best tasting hot water and tea, descale the Kettle regularly to remove any mineral deposits that may accumulate over time and cause discoloration. Descaling is recommended at least once a month, or more regularly if your water is very hard.

Descaling Methods

- **To descale with white vinegar:** Fill the Kettle with .3 liter water and .3 liter white vinegar and press PLAY to boil. Once water comes to a boil, turn Kettle off and let stand for 1 hour. Empty the Kettle and rinse with water 5 to 6 times. Repeat if necessary.
- **To descale with a descaling solution:** Follow manufacturer's package instructions.

Troubleshooting

| Problem | Possible Cause | Possible Solution |
|--|--|---|
| Kettle does not boil | Kettle has become disconnected | Insert the plug into the electrical outlet |
| | Kettle is not properly connected to base | Ensure that the Kettle is properly inserted onto the base |
| Kettle does not work | Kettle was turned on without water and overheated | Allow the Kettle to cool and fill with water. It should start working in about 15 minutes |
| Water has an unusual taste | Kettle is new | Spill out the water and boil clean water. If this problem continues, fill the Kettle with water and two teaspoons of baking soda. Bring the water to a boil, let cool and pour out water. Rinse with lukewarm water |
| Kettle turns on and switches off immediately | There is not enough water in the Kettle | Fill Kettle with at least .6 L water so water reaches the MIN fill line. Note: The Kettle is equipped with Boil-Dry Protection to protect your Kettle from heating up when there's not enough water |
| Tea is a little gritty | The pour spout filter may not be in place | Ensure pour spout filter is in place. If it is not, attach using the instructions on page 10, step 4 |
| E1 | The temperature sensor is damaged | Contact Chefman Customer Service |
| E2 | Boil-dry protection indicator: If the Kettle starts to heat without enough water, it will automatically turn off to avoid any potential damage | Add at least .6 L water to the kettle |

Tips

- Use filtered water for best tasting results.
- After steeping tea, swirl water around for maximum flavor. (Before swirling, use stay-cool handle to lift Kettle off base.)
- The longer you steep your tea, the stronger the flavor will be.
- Remove infuser from Kettle immediately after steep timer expires to avoid over-steeping. Over-steeping results in bitter tea.
- The Chefman Programmable Kettle is also great for steeping tea bags. Simply use our suggested temperature chart on **page 9** to heat water to the perfect temperature, then pour into a mug set up with a tea bag.
- Store loose teas in airtight containers for the freshest flavor.

TERMS & CONDITIONS

Limited Warranty

CHEFMAN® warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN, at its option and with an accompanying receipt, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN® will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase listed on the receipt. If product is no longer available we will replace it with a product of equal value. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V - 60 Hz).

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA and Canada retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN® Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, 3rd party warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN® or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN® shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® product should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 200 Performance Drive Suite 207, Mahwah, NJ 07495.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CALIFORNIA RESIDENTS ONLY:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store which sells CHEFMAN® products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished. CHEFMAN® and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

CHEFMAN® is a registered trademark of RJ BRANDS, LLC.

Warranty



**PROGRAMMABLE
ELECTRIC KETTLE**

CHEFMAN[®]

All data fields are required in order for us to process your request:

Model Number: _____

Full Name: _____

Address: _____

Phone: _____ Email: (if applicable) _____

Date of Purchase*: _____

*We recommend you keep the receipt with this warranty card

Retail Store of Purchase: _____

Description of Malfunction:

Return your completed warranty card to:

**RJ Brands
200 Performance Drive
Suite 207
Mahwah, NJ
07495**

**PROGRAMMABLE
ELECTRIC KETTLE**

**MODEL:
RJ11-17-GPT**

888.315.6553

customerservice@chefman.com

Phone lines available Monday to Friday, 9am-5pm EST

1-YEAR LIMITED WARRANTY

CHEFMAN®



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