

CHEFMAN

RJ11-17-GOPP

1.7L CORDLESS GLASS

ELECTRIC KETTLE



CUSTOMER SERVICE: 888.315.6553 | customerservice@chefman.com



READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.

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INTRODUCTION

Congratulations on your purchase!

Every Chefman product is manufactured to the highest standards of performance and safety, and we are confident that you will be so satisfied with your purchase that Chefman will be your go-to company for appliances in the future.

Customer satisfaction is a key element of our company's philosophy. The Chefman brand exists to fill a void on retail shelves and in consumer kitchens for a truly value-focused kitchen appliance. By questioning and adding value and innovation at every touch point in the manufacturer to end user journey, Chefman provides home chefs with the tools they need to achieve picture-perfect results with maximum efficiency. In addition to manufacturing appliances that are dependable, affordable, and built with intuitive features to enhance your kitchen experience, we pride ourselves on providing top-of-the line post purchase support, which includes complimentary access to ClubChefman.com for product tutorials, delicious recipes & how-to videos, and access to our team of dedicated Chefs.

Should a problem arise, each product is backed by a comprehensive manufacturer's 1-year warranty as well as outstanding after-sales service support through our dedicated customer service team. In the unlikely event that your product does not operate as described in the manual please feel free to call or email our helpline for assistance. We understand that sometimes products can malfunction, so if you feel that your appliance is not operating as it should, warranty claims can be made within one year from the date of purchase when accompanied by a dated receipt.

This guarantee is in addition to your statutory rights; your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse or force majeure.

This warranty gives you specific legal rights. Rights may vary depending on your state or province of residence. Some locations do not allow limitations on implied warranties or special incidental, or consequential damages, so the limitations may not apply to you. This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever.

Our telephone helpline (888) 315-6553 is available for questions or technical assistance- Monday-Friday 9am to 5 pm EST.

Customers can also receive support via email: customerservice@chefman.com.

SAFETY INSTRUCTIONS

IMPORTANT SAFEGUARDS

THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.

WARNING: When using electrical appliances, basic safety precautions should always be followed, including the following:

1. Read all instructions.
2. Do not touch hot surfaces. Use stay-cool handle.
3. To prevent fire, electric shock and/or injury, do not immerse cord, plug, base or kettle in water or other liquids.
4. Close supervision is necessary when any appliance is used by or near children. Please use and keep the kettle and its supply cord out of the reach of children. Warn other users, especially children, of the possible dangers, such as escaping steam, hot water, hot lid, etc.
5. Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts and before cleaning the appliance.
6. Do not operate any appliance which has been damaged in any way or has a defective cord or plug. Contact Chefman Customer Service for assistance.
7. The use of accessory attachments not recommended by Chefman may result in fire, electric shock or injury.
8. Do not use outdoors.
9. Do not let cord hang over the edge of the table or counter, or touch hot surfaces.
10. Do not place on or near a hot gas or electric burner, or in a heated oven.
11. Do not use appliance for other than intended use.
12. To disconnect, ensure that On/Off switch is in the off position, then remove plug from wall outlet.
13. Do not place the base of your kettle in a metal tray. If water spills over into the tray, and a build-up occurs, it could become dangerous to touch.
14. Position the kettle to the rear of work surfaces to prevent overhanging of the power cord. Water can remain hot for a considerable time after boiling and can present a scald hazard.

SAFETY INSTRUCTIONS

15. Before pouring, wait until the kettle has stopped boiling and then pour steadily. If the kettle is tipped too much, the lid may open or fall off.
16. **WARNING:** A cordless kettle must never be filled on its base.
17. An electrical appliance should not be used if it has been dropped at any time. In such cases, please contact Chefman Customer Service for assistance.

SAVE THESE INSTRUCTIONS

SAFETY INSTRUCTIONS

SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards of entanglement or tripping. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

LINE CORD SAFETY TIPS

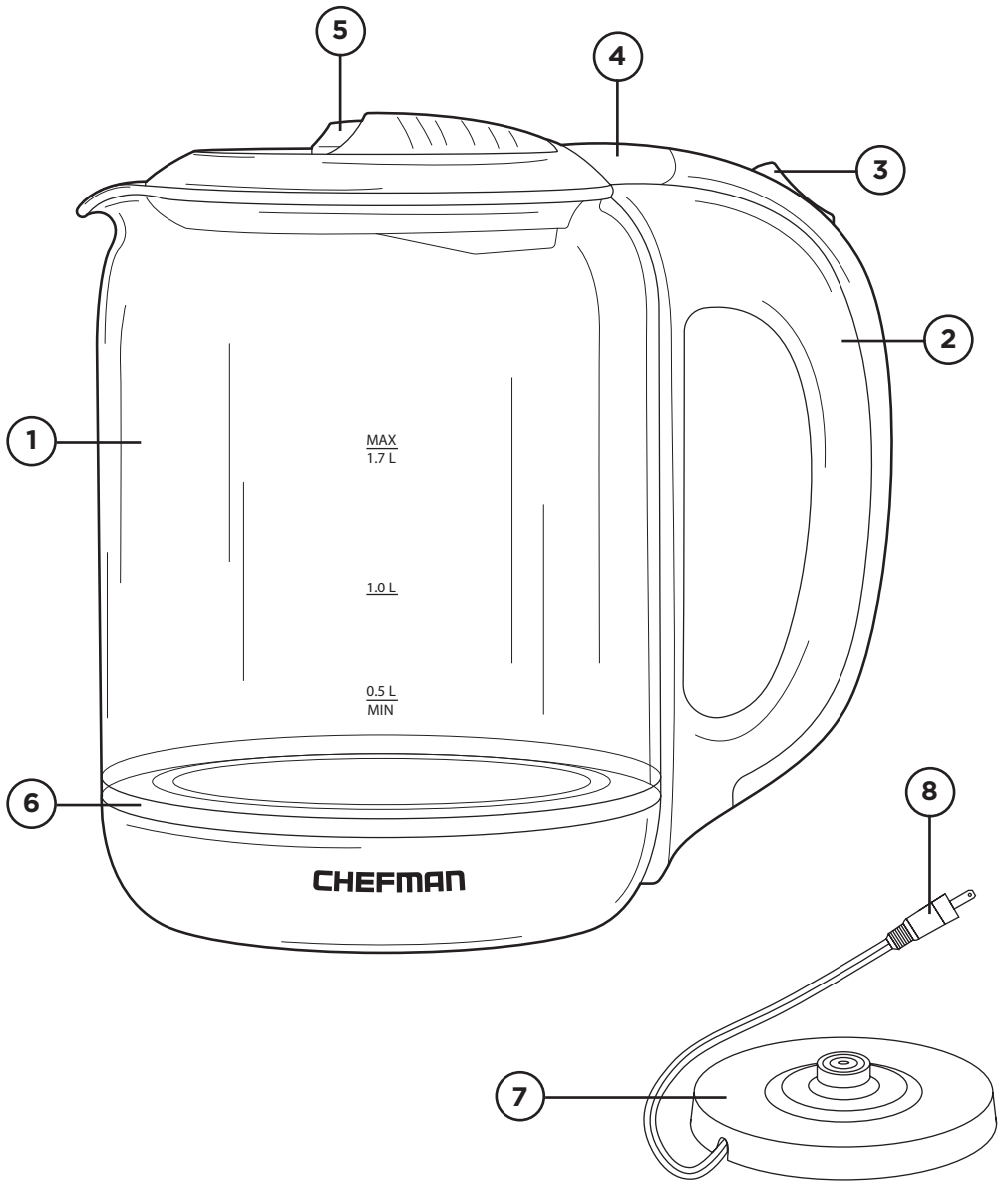
1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please contact Chefman Customer Service if damage is found.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.

CAUTION:

1. This kettle will boil water that is hot to the touch and can burn or scald.
2. Keep the kettle out of reach of children.
3. Do not allow a child to pour water from this kettle.
4. Adults should not carry a child when boiling or pouring water.
5. If hot water spills on skin, run under cold water, use ice and if necessary call a doctor to determine the best medical treatment.

FEATURES



- | | | | |
|---|------------------|---|------------------------|
| 1 | Glass Kettle | 5 | Lid Release Button |
| 2 | Stay-cool Handle | 6 | On/Off Indicator Light |
| 3 | On/Off Switch | 7 | 360° Swivel Base |
| 4 | Hinged Lid | 8 | Plug |

OPERATING INSTRUCTIONS

BEFORE FIRST USE

Remove all packing materials and stickers from the inside and outside of the Glass Kettle. Gently wipe down exterior with a damp cloth or paper towel. Rinse the inside with water. Never immerse the kettle, its base, the cord or plug in water or any other liquids. The electrical connections and the On/Off switch must never come into contact with water or any other liquids.

Read all instructions and follow them carefully.

HOW TO USE

1. Wedge the power cord into the notch on the 360° swivel base. Place the base on a flat, sturdy surface away from water splashes and any sources of heat. Plug cord into outlet.
2. Remove kettle from base if attached. Push lid release button and pull backwards to raise lid. Fill with desired amount of water. Do not exceed the MAX fill line (1.7 L), and do not fill below the MIN fill line (0.5 L)

NOTE: Only use the Glass Kettle to heat water.

3. Push lid down to close and snap into place. Ensure that the lid is flush with the top of the kettle.
4. Place the kettle onto the base. Ensure that both the Glass Kettle and base are steady on the flat, sturdy surface.
5. Press the On/Off switch to turn the Glass Kettle on; the On/Off indicator light will illuminate in blue. Small bubbles will begin to form in the water to indicate the water is heating up, then large ones to indicate it's boiling. Once the water comes to a boil, the Glass Kettle and On/Off indicator light will automatically turn off.

CAUTION: The Glass Kettle and water inside will be very hot. Handle with care. If choosing to open the lid when there is hot water water inside, do so carefully. Hot steam may escape.

6. Use the handle to lift the Glass Kettle off the base. Carefully pour into desired vessel, i.e. cup, bowl, etc.
7. Return Glass Kettle to base. Press On/Off switch at any time to reheat water.

BOIL-DRY PROTECTION

If the Glass Kettle starts to heat without enough water, it will automatically turn off to avoid any potential damage.

CLEANING AND MAINTENANCE

CLEANING YOUR KETTLE

1. Unplug the Glass Kettle and allow it to cool.
2. Once it's completely cool, gently wipe down exterior of Glass Kettle with a damp cloth or paper towel.
3. Rinse the inside with water.

WARNING: Never immerse the kettle, its base, the cord or the plug in water or any other liquids.

IMPORTANT: The electrical connections and the On/Off switch must never come into contact with water or any other liquids.

4. Dry completely.

DESCALING

For the best tasting hot water, descale the Glass Kettle regularly to remove any mineral deposits that may accumulate over time and cause discoloration. Descaling is recommended at least once a month, or more regularly if your water is very hard.

3 Methods to Descale:

- To descale with white vinegar: Fill the Glass Kettle with $\frac{1}{4}$ L water and $\frac{1}{4}$ L white vinegar and switch on to boil. Once water comes to a boil and Glass Kettle shuts off, let stand for 1 hour. Empty the Glass Kettle and rinse with water 5 to 6 times. Repeat if necessary.
- To descale with citric acid: Fill the Glass Kettle with $\frac{1}{4}$ L water and switch on to boil. Once water comes to a boil and Glass Kettle shuts off, add 25 grams citric acid. Let stand for 15 minutes. Empty the Glass Kettle and rinse with water 5 to 6 times. Repeat if necessary.
- To descale with a descaling solution: Follow manufacturer's package instructions.

***Never use a descaling method other than recommended.**

TROUBLESHOOTING

TROUBLESHOOTING GUIDE

Problem	Possible Cause	Possible Solution
Kettle does not boil.	Kettle has become disconnected.	Insert the plug into the electrical outlet.
	Kettle is not properly connected to base.	Ensure that the kettle is properly inserted onto the base.
Kettle does not work.	Kettle was turned On without water and overheated.	Allow the kettle to cool and fill with water. It should start working in about 15 minutes.
Water has an unusual taste.	Kettle is new.	Spill out the water and boil clean water. If this problem continues, fill the kettle with water and two teaspoons of baking soda. Bring the water to a boil, let cool and spill out water. Rinse with lukewarm water.
Kettle turns On and switches Off immediately.	There is not enough water in the kettle.	Fill kettle with at least 0.5 L water so water reaches the MIN fill line. The Glass Kettle is equipped with Boil-Dry Protection to protect your kettle from heating up when there's not enough water in it.

NOTES



Terms & Conditions

Limited Warranty

CHEFMAN® LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN® LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN® LLC will repair or replace the same effecting all necessary parts replacements for a period of one year from the date of purchase. If product is no longer available we will replace it with a product of equal value. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser. This warranty is void if the product is used for other than single-family household use or subjected to any voltage and waveform other than as specified on the rating label (e.g., 120V - 60 Hz).

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® product that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

CONDITIONS: This warranty is valid for the original USA and Canada retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN® LLC Products. Save your proof of purchase receipt.

ABOUT YOUR PRODUCT WARRANTY: Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, 3rd party warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

NORMAL WEAR: This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN® LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN® LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

HOW TO OBTAIN WARRANTY SERVICE: If your CHEFMAN® product should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply email customerservice@chefman.com or call our toll-free number 1-888-315-6553 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 200 Performance Dr Suite 207, Mahwah, NJ 07495.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CALIFORNIA RESIDENTS ONLY:

California law provides that for In-Warranty Service, California residents have the option of returning a nonconforming product (A) to the store where it was purchased or (B) to another retail store which sells CHEFMAN® products of the same type. The retail store shall then, at its discretion, either repair the product, refer the consumer to an independent repair facility, replace the product, or refund the purchase price less the amount directly attributable to the consumer's prior usage of the product. If the above two options do not result in the appropriate relief to the consumer, the consumer may then take the product to an independent repair facility if service or repair can be economically accomplished. CHEFMAN® and not the consumer will be responsible for the reasonable cost of such service, repair, replacement, or refund for nonconforming products under warranty.

CHEFMAN® is a registered trademark of RJ BRANDS, LLC.

Warranty



1.7L CORDLESS GLASS

ELECTRIC KETTLE

CHEFMAN®

All data fields are required in order for us to process your request:

Model Number: _____

Full Name: _____

Address: _____

Phone: _____ Email: (if applicable) _____

Date of Purchase*: _____

*We recommend you keep the receipt with this warranty card

Retail Store of Purchase: _____

Description of Malfunction:

Return your completed warranty card to:

RJ Brands
200 Performance Drive
Suite 207
Mahwah, NJ
07495

1.7L CORDLESS GLASS
ELECTRIC KETTLE

MODEL:
RJ11-17-GOPP

888.315.6553

customerservice@chefman.com

Phone lines available Monday to Friday, 9am-5pm EST
1-YEAR LIMITED WARRANTY

CHEFMAN®



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