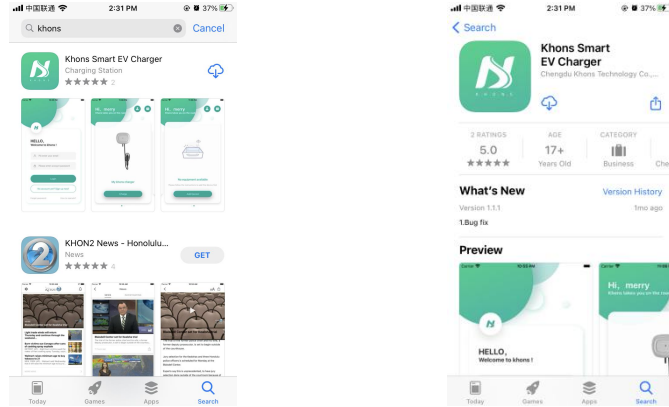# Khons Wall-mount & pile charger APP operation instructions

1、Download and install

You can search "Khons" in the App Store or Google Play Store, click the "Get" button, then free installation.
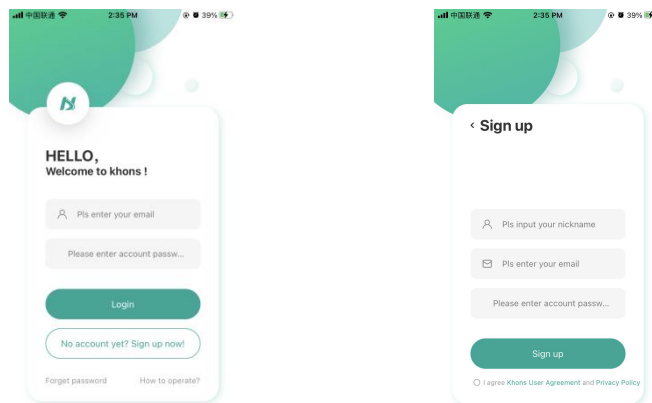

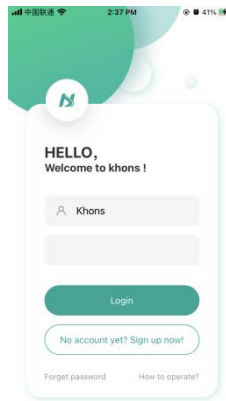## 2、Specific operation

2.1 Registration

You can open the App and click "No account yet, Sign up now" button to enter the registration interface. You need to click the confirmation button to agree to the "User Agreement" and "Privacy Policy", enter your username, email address (available and not registered on the platform), password,etc, click "register now".

Then you need to enter the inbox of the mailbox you entered, open the verification email sent to you by Khons, and click the link to complete the registration operation.
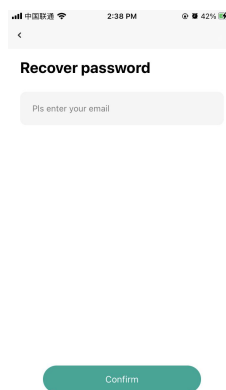

2. 2 log in

After completing the registration, your app interface will return to the login interface, the verified email is used as your user account, after entering the email address and password, click "Login".
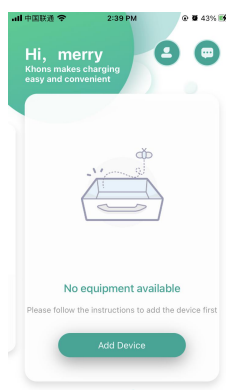
2.3   Retrieve password

If you forget your password, you can click "Forgot Password" in the lower left corner of the login page, you can click "Forgot Password" to enter the password recovery interface. You need to enter your registered email, click "Finish", and then enter the inbox of the email, Open the verification email sent by khons and click the link to complete the password reset operation.
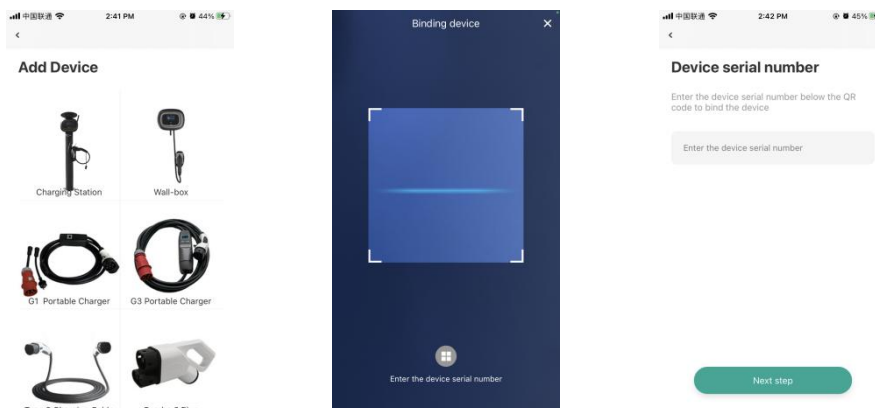

2.4   Add device

After successful login, you will enter the user homepage interface. Swipe left and right to view your different devices, the last page is the add device interface(The first login will only show the add device page), You can swipe to the left and click the "Add Device" button on the last page to enter the Add Device page.

Enter the add device page, you need to select the product type you purchased from the product list, and click to enter the device scan code interface. On the scan code page, you need to keep the QR code sr label on the back of your device in the viewfinder frame, After successfully
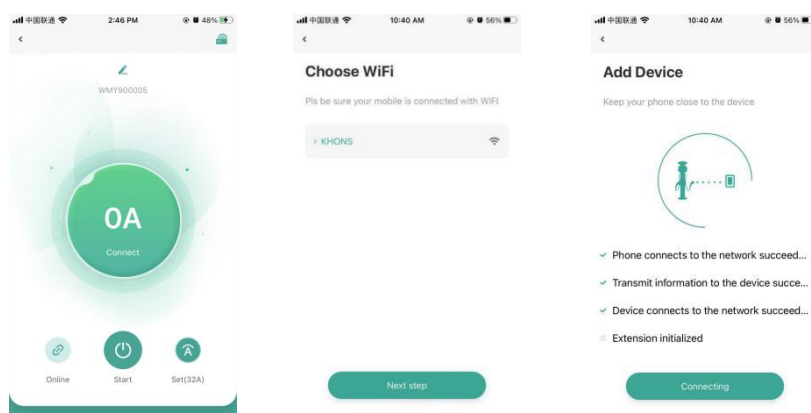
scan the code, you will automatically enter the password input interface(about the scan code, you can also click the round button below the viewfinder frame, and then manually enter the serial number of your device, and click "OK" to complete the device binding operation).

2.5 **Equipment network (Through this operation, the device can be connected to the Internet, can remotely control the device and so on).**
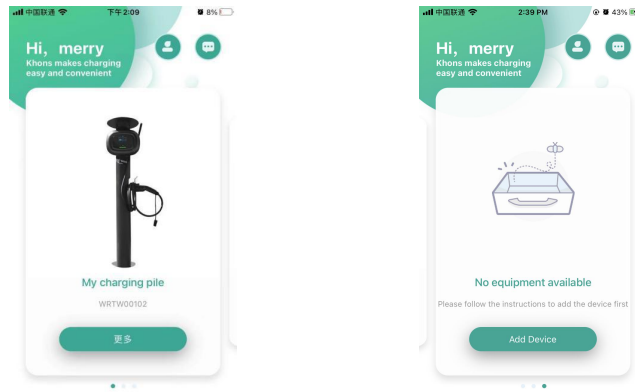
*Only for chargers in wifi module.

After adding the device, it will automatically enter the device network interface. You need to keep your phone connected to the WIFI network (2.4G, 5G is not supported temporarily), Then enter the WIFI password and click Next to enter the automatic network configuration interface. In the automatic network configuration interface, You need to wait about 30S, you will successfully connect to WIFI, then will automatically come to the homepage.
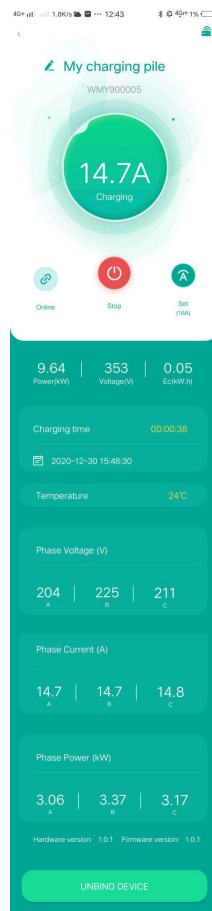

2.6 Remote control

In the homepage interface, you can view all your devices by swiping the page left and right,

then click the "More" button to enter the details page of the device. On this page, you can view all the data currently available on the device, including device nickname, device serial number, device status, charging current, and charging voltage(3 phase voltage will be divided into three data display), charging power, device temperature, total charging capacity, charging start time, charging time data.
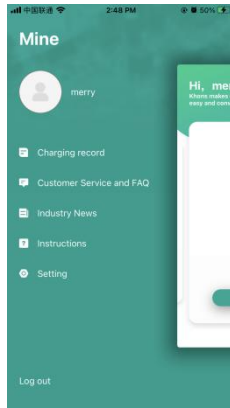
You can also click the "Start charging (or end charging)" button to turn on charging or turn off charging. By clicking "Preset Current"to set charging current parameters for your device. By clicking the "Schedule Charge (or Cancel Reservation)" button to schedule or cancel the scheduled charging for your device.At the bottom of the page, you can click "Unbind Device", after unbinding successfully, you will not be able to continue remote control of the device.
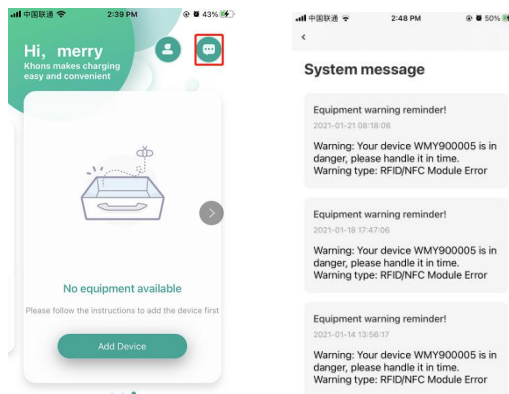

2.7　Personal center

In the homepage interface, you can click the left button in the upper right corner of the page to enter the "personal center interface", In the personal center interface, you can enter different interfaces by clicking "Charging History", "FAQ", "News", "Operation Instructions", "Settings" and the "Logout" button in the lower left corner of the page.

2.8 Message center

In the homepage interface, you can click the right button in the upper right corner of the page to enter the message center. The message list loads information in reverse chronological order, the message shows the message time, message title, message content, and status of whether it has been read or not. You can pull up to load and pull down to refresh to view the message.
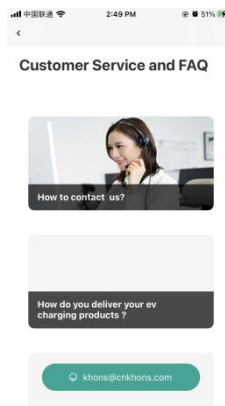

2.9   Charge record.

In the personal center interface, click the "Charge Record" button to enter the charge record interface, this interface list displays the charging records of all devices in reverse order according to time, contains the device name, charging start time, end time, and charging capacity. You can pull up to load and pull down to refresh to view the message.
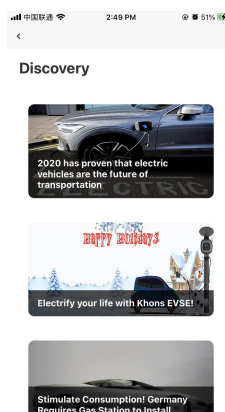

2.10 Common problem

In the personal center interface, click the "FAQ" button to enter the FAQ interface, the common

problems and customer service   contact emails are displayed in the interface. You can enter the details interface by clicking on the question in the list. The details page is an explanation and related description of the question.

2.11 News

In the personal center interface, click the "news" button to enter the news list interface, the news list displays the news homepage picture and news headlines, you can click on each homepage image or title in the news list, you can click on the news details page, and the news details page displays the details of the news.
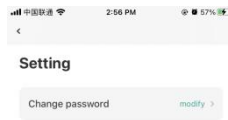

2.12 Operating instructions

In the personal center interface, click the "Operation Instructions" button to enter the operation instructions interface, the operation instruction interface displays the important operation link in the operation of the app and the introduction text of the function.

2.13 Setting

In the personal center interface, click the "Settings" button to enter the settings interface, this interface has a "modify password" button and displays the current APP version number. The user can click the "Modify Password" button to modify the account password.

2.14 Change password

After clicking the "modify" button in the setting interface, enter the password modification interface, you need to enter the original password of the account, and then enter your new password twice, if the original password you entered is correct and the new password complies with the rules, your account password will be successfully modified. You can log in with the account and the new password, the original password will be invalid.

2.15 Logout

In the lower left corner of the personal center, click the "Logout" button, you will log out of this account, the status of the account changes to the logout status, you can log in to the account again on the login interface to complete the login operation.

2.16 Equipment warning

When the device has an early warning, the device will actively push notifications and messages to you to inform you of the device-related danger, after you receive the notification, you can enter the device details page, click the alert button on the left side of the screen to view the detailed information of the alert, if the warning has been cancelled, the warning button will automatically disappear.

2.17 Equipment failure

When the device fails, the device will actively push notifications and messages to you, inform you of equipment related failure details, after you receive the notification, you can enter the device details page, the details page will automatically pop up a pop-up window of equipment failure, cick the "View Details Button" to view the details of the device failure, after the equipment failure is resolved, the equipment failure pop-up window will disappear automatically.