



# ONLINE STORE RETURNS FORM

## DETAILS

Name:

Order No.

Contact Number:

## I WOULD LIKE TO

☐ Refund ☐ Exchange (size only)

## REASON FOR MY RETURN

We want you to be 100% happy with your purchase from us. If you change your mind on any on online purchase, you must post it back to our warehouse within 30 days of receipt for domestic customers. For international returns you will need to post the item/s back to our warehouse in Australia within 30 days of receipt.

☐ Changed my mind ☐ Style doesn't suit  
☐ Too small ☐ Too large  
☐ Quality ☐ Arrived late  
☐ Other

Any other comments:

## EXCHANGE ONLY

If you would like to swap the size of your item/s please specify below and our online team will send your exchange back to you postage free. If they are unable to locate another size for you, a refund will be processed as soon as possible.

QTY	STYLE CODE	STYLE NAME	REQUESTED SIZE

## HOW TO RETURN

Send your item/s  
via a tracked method of posting to:

Attn JOHN D FEV  
57 MOMENTUM WAY  
RAVENHALL, VIC 3023

PLEASE EMAIL A COPY  
OF THIS RETURNS FORM TO OUR  
CUSTOMER SERVICE TEAM AT:  
SHOP@JACKJUMPERS.COM.AU

## NBL STORE RULES OF RETURN \*

1. Within 30 days for domestic or 30 days for international customers;
2. Unworn, unused with tags still attached; and
3. In the original packaging, which must be in the original condition.

\*PLEASE NOTE MADE TO ORDER  
AND PERSONALISED ITEMS ARE  
NOT ELIGIBLE TO RETURN

\*Excluding items deemed faulty.

For more details, see our Return Policy on our website.

IF YOU HAVE ANY QUESTIONS ABOUT YOUR ITEMS OR DELIVERY PLEASE DON'T HESITATE TO CONTACT US.  
VISIT SHOP.JACKJUMPERS.COM.AU AND REACH OUT TO US VIA THE CONTACT FORM, OR CHECK THE FAQs FOR QUICK ANSWERS.