

**American Society For Quality
ASQ North Jersey Section 304
SPRING QUALITY CONFERENCE 2024**



**North Jersey
Section**
Excellence Through Quality®

The Future of the Quality Profession: Evolution or Extinction

Thank You

Ed May

**ASQ Fellow, Chair of ASQ
Section 304 North Jersey.**

What Leaders Owe



Mike Vella



The screenshot shows an Amazon search page for "management vs. leadership". At the top, the Amazon Prime logo is visible, along with the delivery location "Aurora 60503" and the search query. Below the search bar, there are navigation links for various categories like Medical Care, Everyday Essentials, Groceries, etc. The search results section shows "1-16 of 579 results for 'management vs. leadership'". A filter sidebar on the left includes options like Delivery, Delivery Day, Kindle Unlimited, Department, and Customer Reviews. The main content area features a product listing for "Kouzes & Posner Leadership Challenge guides" with a "Shop now" button. Below this, there is a video thumbnail showing a woman speaking in front of a large mountain peak, and a book cover for "The Leadership Challenge: How to Make Extraordinary...". The book cover includes the authors' names, James M. Kouzes and Barry Z. Posner, and a 5-star rating with 129 reviews. The Amazon Prime logo is also present at the bottom right of the product listing.

Managers and Leaders



Managers Provide Predictability
and Order
They Make thing GO

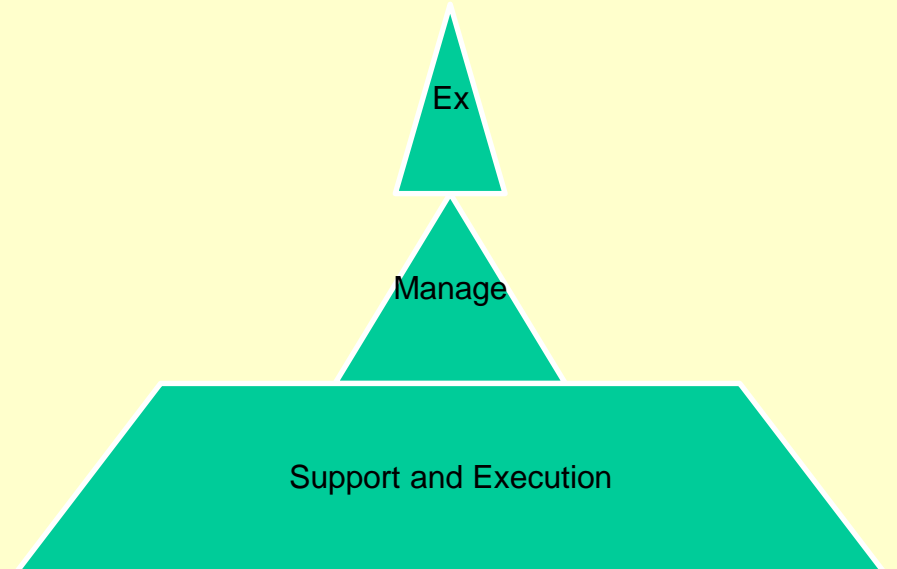
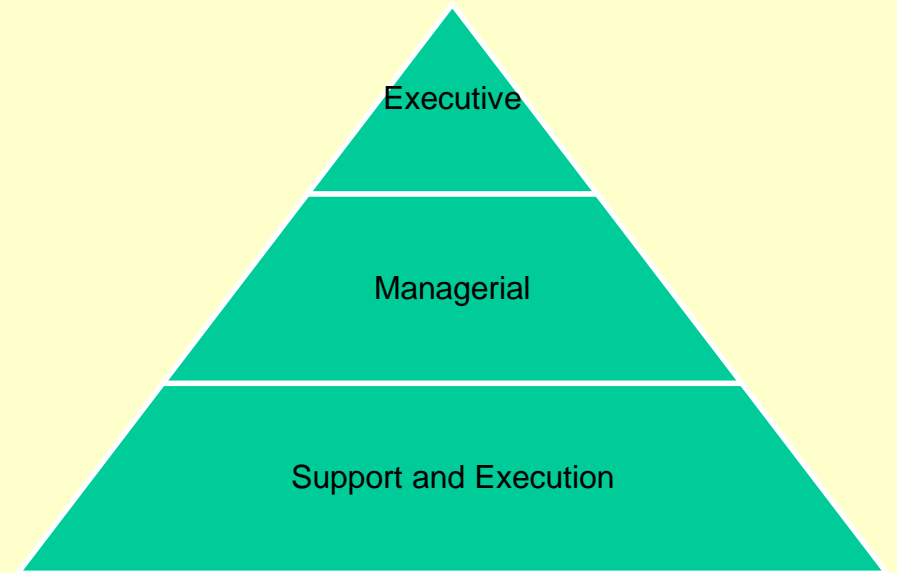


Leaders Inspire us to Willingly
Follow
They Make thing GROW

Every Organization Needs Both

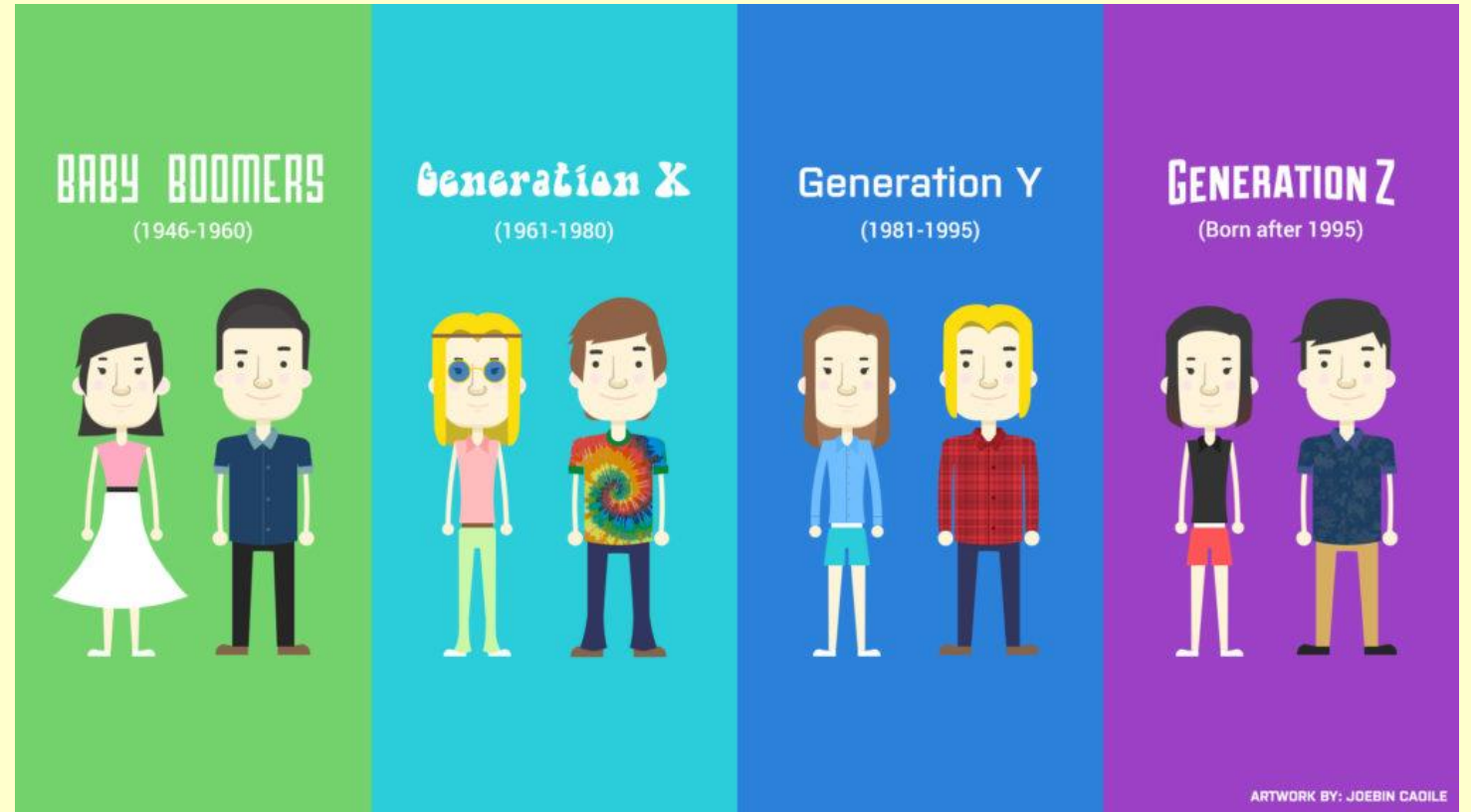
Leaders Owe

- Mentoring
- Tolerance
- Respect
- Safety
- Growth
- Recognition
- Space
- High Standards
- Integrity
- A way forward
- The right place
- Vision for the future



Generational Differences

- Baby Boomers
- Generation X
- Generation Y/Millennials
- Gen Z



Mike Vella is not an expert in Generational Characteristics and Behaviors

Generational Differences

- Gen Z

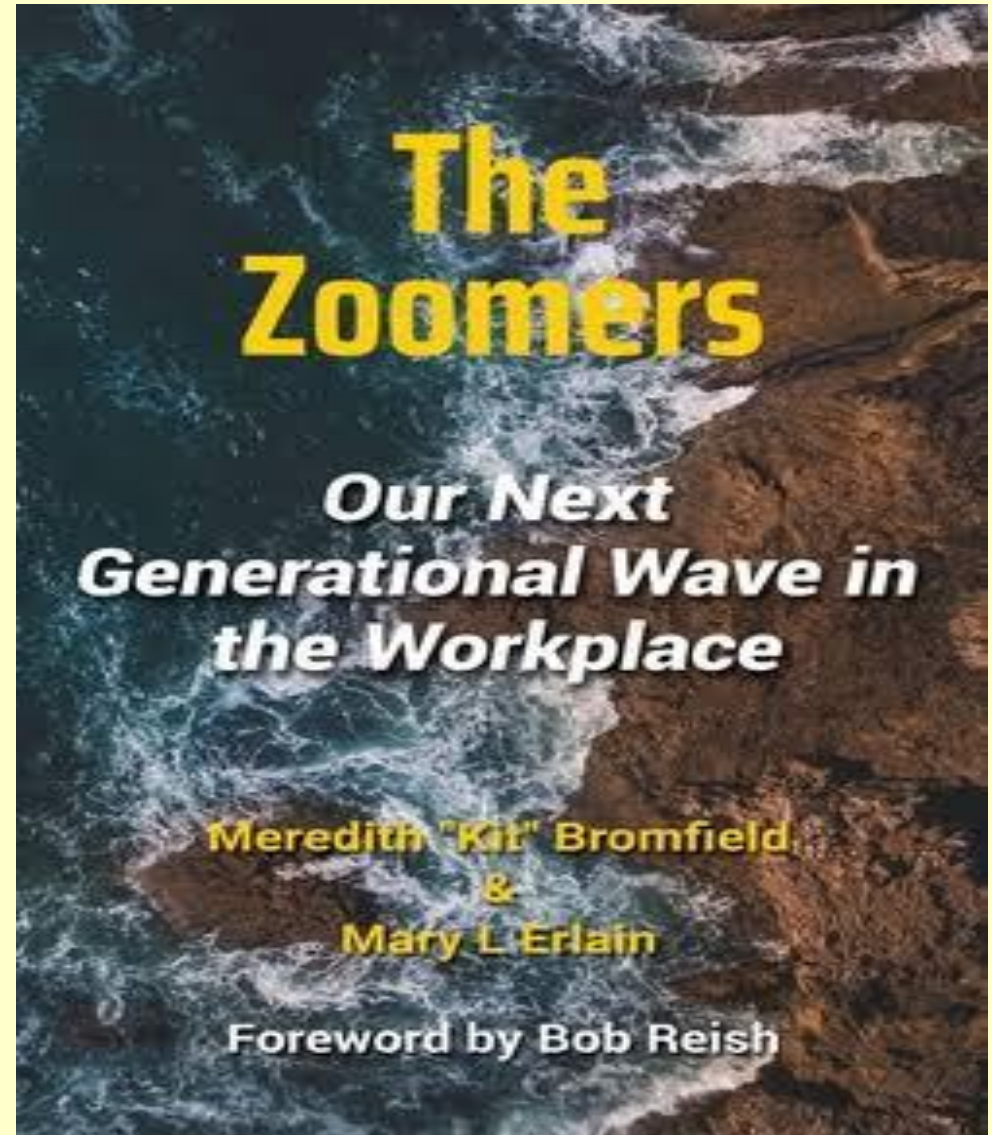


Generational Differences

- Mentoring



Mary L. Erlain is an expert in
Generational Characteristics and
Behaviors



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Leaders Owe

- Tolerance



Leaders Owe

Respect:

- Everyone, all the time
- Be open to learn from every person
- Seek first, to understand

Respect people's feelings. Even if it does not mean anything to you, it could mean everything to them.

Physical Safety



Leaders Owe

Physical Safety

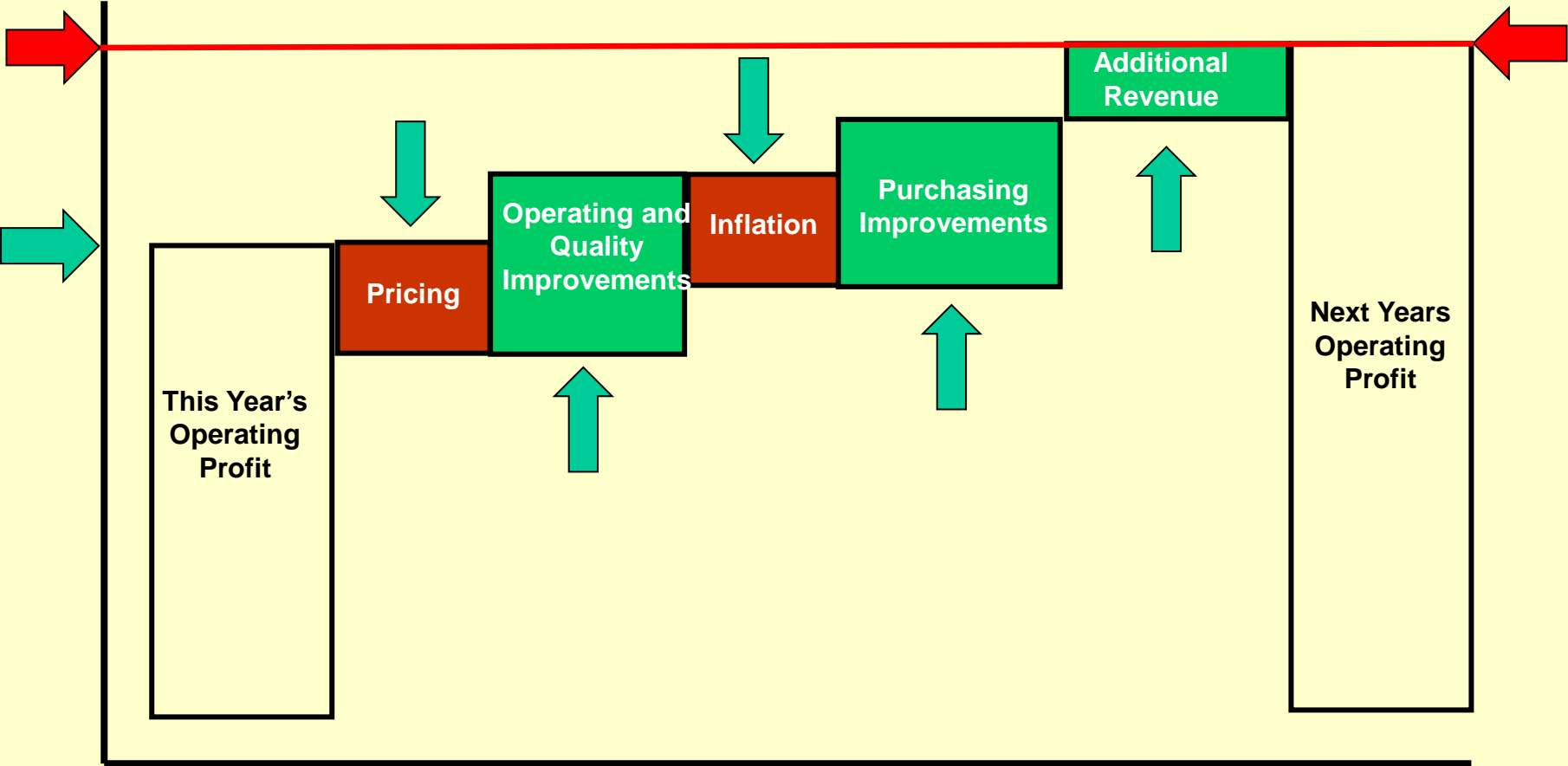


Emotional Safety



Leaders Owe

Growth



Operating Profit Bridge

Leaders Owe

Recognition



Money is Saved/Spent

Personal Recognition is Stored

Leaders Owe

Space

FAIL!

2 Truths About Failure:

1. EVERYONE FAILS

2. NOBODY LIKES IT

JOHN MAXWELL

-BrightHillGroup.com

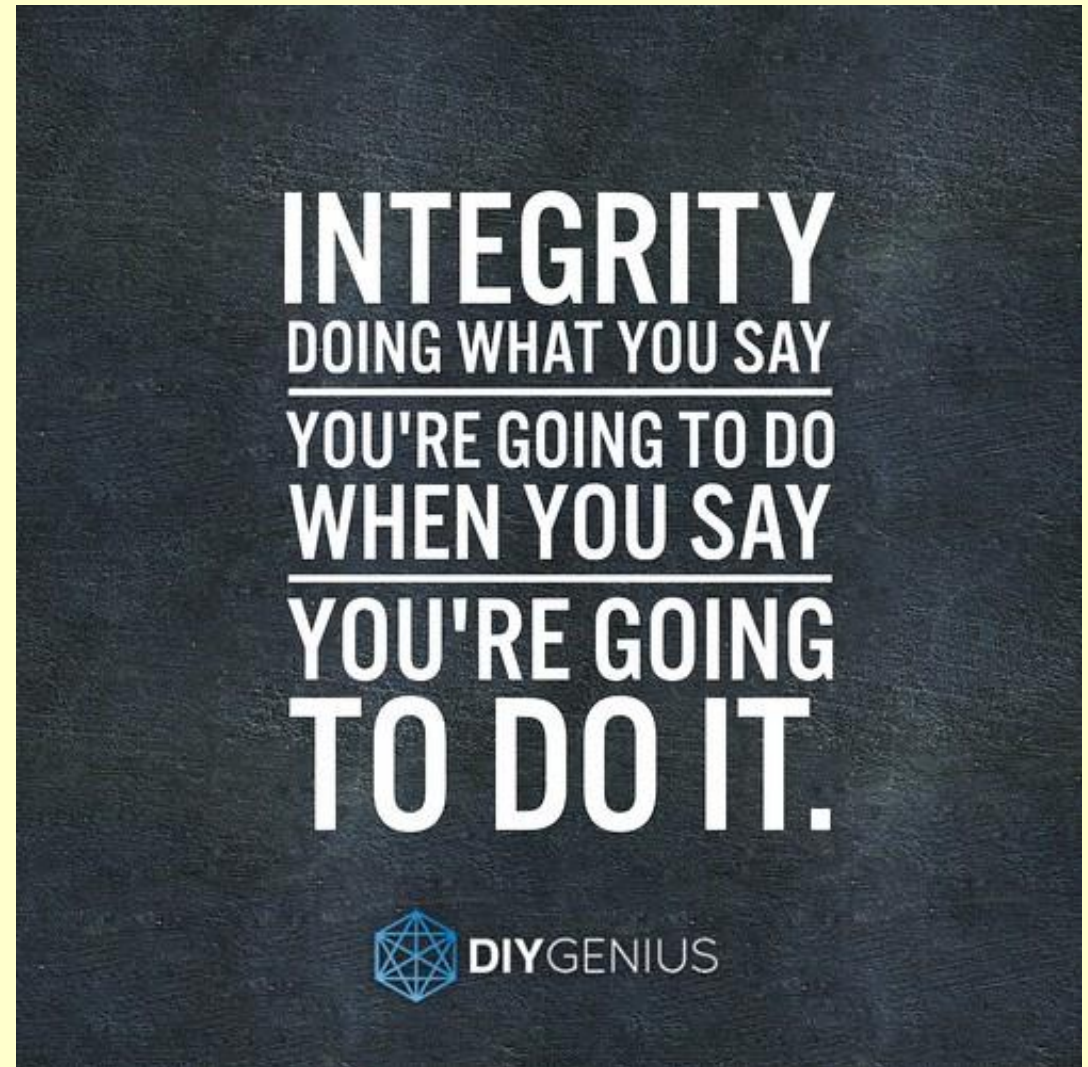
Leaders Owe

High Standards



Leaders Owe

Integrity



Leaders Owe

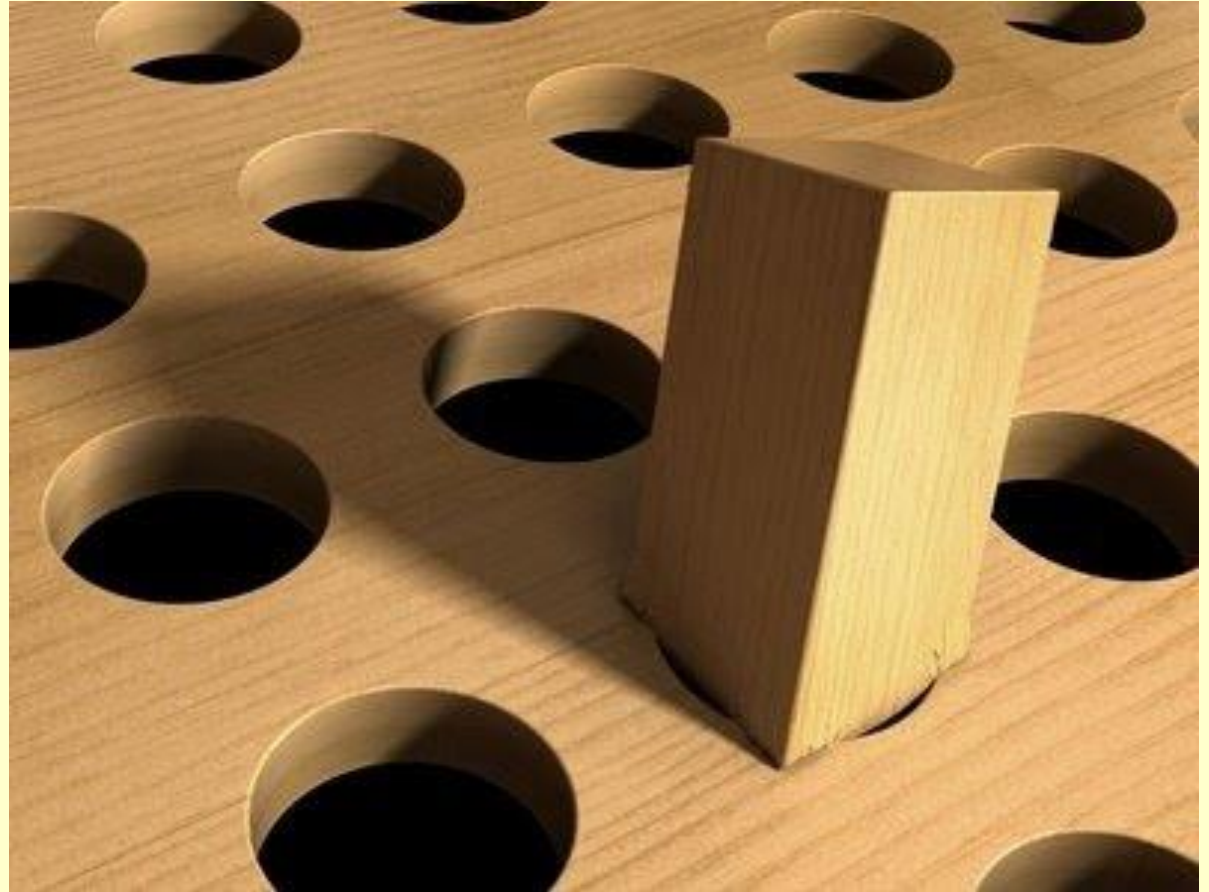
A way forward



“For every complex problem there is an answer that is clear, simple, and wrong” H.L. Mencken

Leaders Owe

The right place



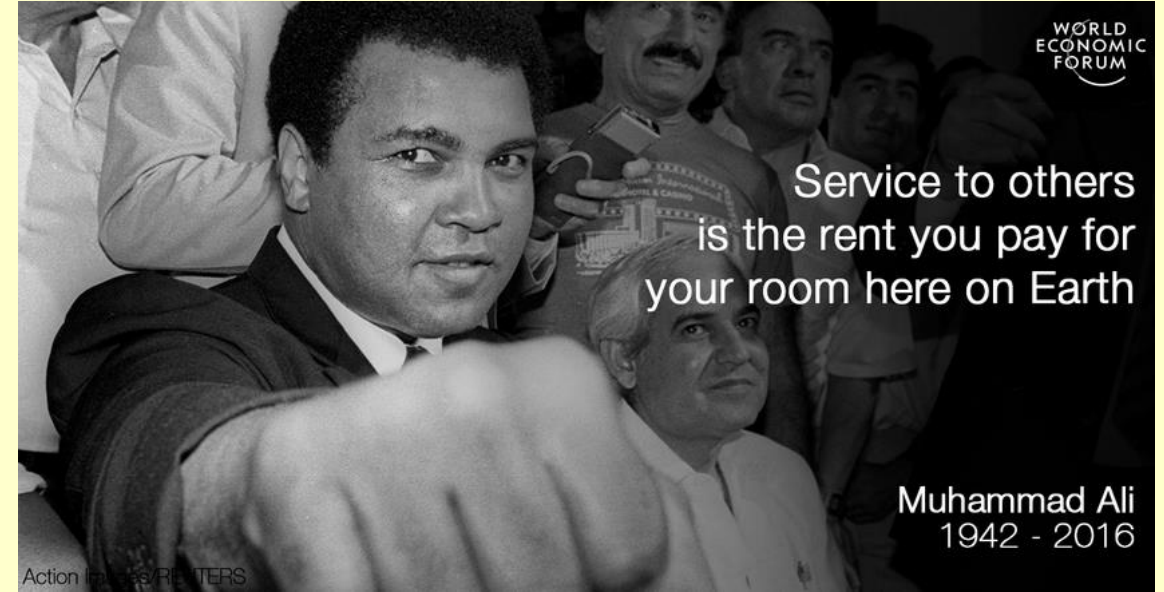
Leaders Owe

Vision for the future



Leaders Owe

- Mentoring
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- Vision for the future

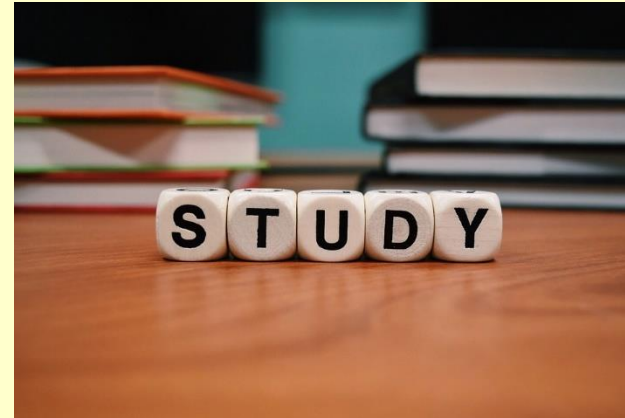


No higher complement can be paid as being considered a Great Leader

The Future of the Quality Profession: Evolution or Extinction

Be the (Quality) Leader

1. Learn
2. Teach



The Future of the Quality Profession: Evolution or Extinction

Be the (Quality) Leader

1. Learn
2. Teach
3. Stand
4. Move



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Be the (Quality) Leader

1. Learn
2. Teach
3. Stand
4. Move
5. Speak
6. Welcome



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5. Speak
6. Welcome
7. Adhere
8. Give



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Be the (Quality) Leader

1. Learn
2. Teach
3. Stand
4. Move
5. Speak
6. Welcome
7. Adhere
8. Give
9. Honor
10. Advance



Questions

References and Credits

- *A Leader's Voyage*, Tim Suter, *The Suter Company*, for reference to notes on Integrity and Respect.
- *Brainy Quotes*, for the reference to H.L. Mencken
- The Truths about Failure, John Maxwell, BrightHillGroup.com
- Hassan Choughari, Jaroudi Group, Forbes Advisors
- Art (William) Gawel, Bundy Corp, Warren, Michigan
- Mary Erlain, Peak Development Strategies
- First, Break All the Rules. Gallup, Buckingham and Coffman

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