

## Quality Policy

Embelton is committed to delivering high quality and innovative products & services that continually meet our clients' requirements and agreed expectations.

This commitment means that Embelton will endeavour to:

- Develop, maintain and continually improve our Business Management System and processes in accordance with the requirements of ISO9001.
- Work collaboratively with our clients to ensure that we monitor and act upon their feedback.
- Establish, evaluate and act upon quality objectives and performance metrics to enable a culture of continual improvement.
- Monitor and comply with applicable statutory obligations applicable to the products and services that we provide.
- Identify, assess and control quality related risks to ensure product reliability and continuity of supply.
- Develop our people to improve skills, awareness and knowledge of best practices.
- Ensure that our people are empowered and equipped with the relevant resources to enable effective fulfillment of their roles.

*Delivering high quality products and services in an efficient, effective and innovative manner is essential to the success of Embelton. All employees are committed to conducting their work in a manner that is consistent with the requirements of this policy.*

**James Embelton**  
**Managing Director**  
**Embelton Limited and Subsidiaries**  
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