# JADENS × pikdik



PD-A4

INSTRUCTION MANUAL

Version:1.0

## A4 Printer

## **Product Sketch**

#### Power button - - - - -

- Press and hold 2 seconds to turn on/off.
- Double click the power button to print the QR code to connect the printer with smart phone app.
- Click once to terminate printing.

#### Paper change button - - - -

• Press the buttons at the same time to open cover and exchange paper.

#### **Power Indicator Status**

- Green light on: Normal use status/full charged.
- Red light on: Cover opened/No paper/Over-heat/Charging.
- Green light flashing: When paper suction mode, please feed fold paper.
- Red light flashing: Low battery, please charge in time.



#### Type-C data cable

- Charged with mobile phone charger or power bank. (Input Power: 5V<del>...</del>2A)
- Connect the printer with computer to print.

#### **Paper Limiter Usage Method**



paper width: 57mm to 216mm(2.24 inch to 8.5 inch)

Adjust the paper limiter to fit your paper width

### **Charging Instructions**

- 5V == 2A input, recommend to use mobile phone charger for charging.
- Recommend to charge the battery fully before using.
- Please charge it every 3 months if you don't use it for a long time, to avoid the long time natural loss of lithium battery and can not be charged.

## **○** Tips:

Auto Power off: The printer will automatically power off after 20 minutes without operation. You can set the timer in the app.

#### **Roll Paper Installation Guide**



#### Fold Paper Installation Guide (Make sure there is no roll paper in the printer)



#### Fold Paper Installation Guide (Make sure there is no roll paper in the printer)



## **Mobile APP Printing**

• Press and hold the power button for 2 seconds to turn on the printer and green light on.

**2** Download and install [PrintGo] APP in your smart phone.

Onnect your device:

Option1: Open the App, and search for the connected printer according to the prompts in the App.

( **A** Tips: Don't connect printer in the mobile phone Bluetooth settings.)

Option2: Open the APP, scan the device connection QR code by printing from printer after double clicking the power button.

Select and edit the content to be printed in the App, confirm and print.

#### App download:

• Search for [PrintGo] on Google Play or AppStore.

Scan the following QR code to download APP.



### **Computer Printing**

- Press and hold the power button for 2 seconds to turn on the printer.
- Oconnect the printer to computer with the original type-C data cable.
- **3** Download and install printer driver.
- **4** When printing the required documents, select the printer to print.

#### **Driver installation:**

Visit the website **https://jadens.com/pages/download-video** to download and install printer driver. Driver version may be updated, please see latest info at **support.jadens.com**.

#### **Clean the Printer Head**

- Please turn off the printer and open the printer cover and take out the paper.
- Dip a cotton cloth or cotton swab with medical alcohol, and wipe gently along the center to the periphery of the printer head.
- After cleaning the printer head, do not use the printer immediately. Please wait for 1 to 2 minutes, and then use the printer after the alcohol has completely evaporated.



### Thanks for choosing us!

#### **Customer Support**

Please kindly contact us if you have any touble or question when installing and using.



support@jadens.com



1-833-470-2950 at 10am to 10pm EST



support.jadens.com How can we help you today?

Enter your questions here **O** 

#### Scan the below QR code to talk with us



#### can or upload this OR code using the WhatsApp camera to add us

#### **Extended Warranty**

Please contact warranty@jadens.com to extend the warranty to 3 years with your order No.