

# **Instruction Manual**

# Aere 70/70S Inbuilt







It is important that you read this manual carefully before installing and using your appliance V20200916AL



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CE Marking label with serial number

## **Important Recommendations:**



#### Important:

- The compartment below the combustion chamber should not be used to store combustible materials.
- o Please read this manual thoroughly before installing and starting your free-standing appliance.
- o Installation must be carried out by a licenced and certified installer.
- Keep these instructions for future reference

Before installing your appliance, you should ensure the following:

- 1. When installing the appliance, all local regulations, including those relating to National and European standards, must be observed;
- 2. The appliance must be installed on a non-combustible, non-flammable surface:
- The base / ground for the appliance shall have adequate strength to support the load of the 3. appliance;
- 4. If the appliance is to be suspended from a wall, you must be sure that it is not combustible or flammable, and that it is capable of supporting the weight of the equipment with the pipe and load of firewood. The installer is responsible for assessing the wall with adequate load capacity
- 5. If necessary, place insulating material between the appliance and other surface to be protected (eg tile walls must be protected);
- 6. Particular attention should be paid to the installation of smoke ducts, as they reach high temperatures - they should not be near or in contact with combustible or flammable materials.
- 7. The environment in which the appliance is to be installed must be well ventilated to ensure the amount of air required for combustion;
- 8. Respect the safety distances to combustible and flammable materials indicated in this manual pg.8;
- 9. Your appliance must be non-permanently installed and easily accessible to ensure general maintenance (chimney and appliance);
- A disconnecting means must be provided in the fixed electrical installation, in accordance with the electrical regulations. - Apply an all-pole cut-off switch in the fixed electrical installation;
- 11. For well insulated houses or forced air ventilation in the kitchen or bathrooms, it is advisable to place a ventilation grid on an outside wall near the appliance. This safety mechanism is important to prevent the air in the room from draining and to prevent smoke from the chimney. The outdoor area of the grate must be at least 100cm<sup>2</sup> and always be open and unobstructed;
- 12. The appliance must be installed on a non-combustible non-flammable surface;
- 13. In freestanding appliances, the compartment below the combustion chamber should not be used as a fuel or flammable material:
- 14. Freestanding heaters shall be laid on a non-combustible surface with adequate strength (in the case of stone or other equivalent at least 6cm high) where the ends extend at least 80cm from the front:
- 15. It is recommended to place grates ouside the walls surrounding the appliance in order to cool it (in the upper and lower areas) with a minimum cross-section of 350cm<sup>2</sup>;
  - 16. It is important that you use your appliance in a moderate manner; the first firings should be made with a low amount of wood and with a not too intense flame, in order to favor the dissipation of the metal tension and let the paint cure slowly, so it does not present imperfections later on;

- 17. During the first use curing of the paint occurs emanation of odors may occur. Avoid inhalation and ventilate the surrounding space properly.
- 18. The first firing is very important, as it favors the longevity of the painting of the appliance. In this way the ignition should be smooth and never abrupt, it should not exceed 200°C in the first 60 minutes to allow the hardening of the paint without cracking. Violent burns can damage the paintwork and, consequently, loss of warranty;
- 19. During normal use, small clicks are sometimes heard. This phenomenon results from the expansion of the materials, and may also occur upon completion of a normal combustion, that is, upon cooling.
- 20. If the chimney draft exceeds 15 Pa, a control device must be installed in the chimney in an accessible and visible place;
- 21. In case of adverse atmospheric conditions that disturb the drawing of smoke, it is advisable not to use the appliance;
- 22. Check that the exhaust system is well dimensioned, ensuring proper drainage and that it complies with the European standards in force, so that there is no undue smoke escape into the surrounding space;
- 23. Even after frequent use, never make intense or prolonged burning. The performance will be minimal and may damage the appliance and consequently loss of warranty;
- 24. The appliance was not designed to work with the door open. Do not open the door suddenly because the combustion chamber may over pressurize, giving rise to smoke or even flame to the outside space;
- 25. Exhaust fans in the same compartment as the appliance may cause the unit to malfunction;
- 26. You should be careful as the outside surfaces of the appliance are hot; wear suitable protective gloves whenever you need to touch hot parts of the appliance and / or to carry loads of firewood during operation;
- 27. The appliance should not be installed in shared chimneys with other fire burning appliances;
- Do not use the appliance as your incinerator. The combustion of domestic waste can cause the release of toxic fumes and cause early corrosion of the components of your appliance and loss of warranty;
- 29. This appliance is not a toy! Keep children away;
- 30. This appliance may be used by children 8 years of age or over, as well as by persons with limited physical, sensory and mental capacities, or who lack experience or knowledge, provided that they do so under supervision or are trained to operate the appliance in a safe way and ensuring that they understand the hazards involved;
- 31. Cleaning and maintenance of your appliance should not be carried out by unsupervised children.;
- 32. NEVER use liquid fuel;
- 33. If the power cable is damaged, it must be replaced by the manufacturer, its after-sales service or similar qualification personnel in order to avoid a hazard.

## 1- Introduction

Congratulations on your purchase of your new BOSQ woodfire appliance!

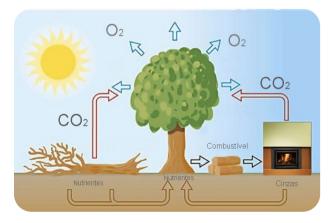
Years of extensive research and dedication to innovation and quality, since 1976, has resulted in these beautifully designed European appliances, constructed to strict Portuguese and European legislation, and tested and Certified to the Australian Emissions, Efficiency and Safety standard requirements guaranteeing excellent performance.

Please read this manual fully to ensure safe and efficient use of your heater and to comply with the warranty guidelines

# Solid Fuel - Ecological Energy

Through photosynthesis, plants capture energy from the sun and transform it into chemical energy. The trapped energy, eg in the form of wood, pellets, coal are called biomass fuels and can be converted into various forms: electricity, fuel or heat. Biomass burning causes the release of carbon dioxide into the atmosphere, but since this compound had previously been absorbed by the plants that originated the fuel, the CO2 emissions balance is zero, not contributing to the greenhouse effect on the planet.

Firewood is the most environmentally friendly way of producing heat in your home, as it is a fully renewable resource. The amount of CO2 that is released during the combustion of firewood is not higher than the amount that would be released from its natural decomposition. Wood ash is a mineral fertilizer easily absorbed by the environment in a totally ecological way.



## Firewood - Use

#### Choosing your wood

All wood types have a different calorific value. You should choose only well-seasoned hard woods. Do not use logs that are too large. Split round logs so they cannot roll and cause a hazard.

#### Drvina vour wood

Whichever firewood is chosen; it must be very dry and seasoned. Unseasoned or green firewood does not heat as much, because a large part of the energy is consumed in the evaporation of the water and crossote contained in the wood, which is highly corrosive and will damage the appliance and consequently it could void your Warranty. In addition, moist firewood produces a large amount of smoke and little flame, which will foul the appliance, the glass and the chimney. When raining the stored wood should be covered and well ventilated. Generally, green wood should be left to "season" for two years.

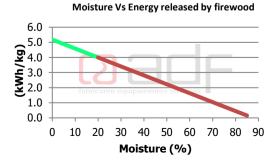
#### Wood to Avoid

Softwoods and low-density wood: This kind of firewood release a lot of heat but burn too quickly and projects embers and resin that foul the chimney and the interior of your woodstove. These should be used as <u>Kindling only</u>, for starting your fire.

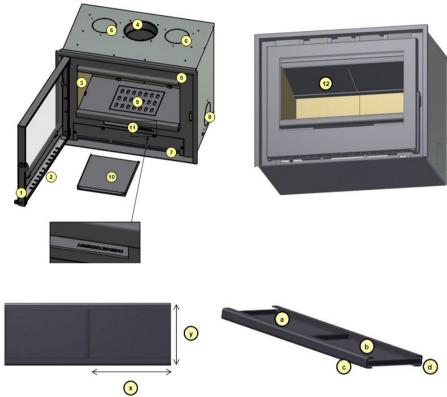
#### Do not use:

Wood with varnish, exotic wood, treated/painted timber, agglomerates that can produce toxic fumes which will damage the appliance. Do not use driftwood or coastal wood with high salt content, it will <u>quickly</u> damage the heater.

All BOSQ appliances are designed to burn firewood and firewood only, with less than 20% moisture contect. The use of unseasoned firewood or firewood with moisture or other types of fuel not recommended will void the warranty. See below, the drier the wood the better heat you get out of it.



# **Appliance Layout**

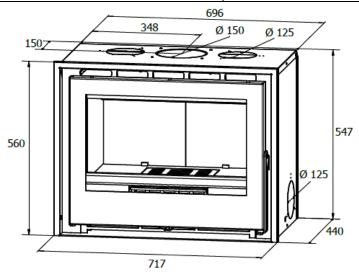


**Flame Deflector Mounting position (a, b):** always mount with the lower dimension (y) in depth and always perfectly against each other to the center – without any gaps

Pos.	Designation	Pos.	Designation
1	Door handle	8	Secondary Convection inlet
2	Air combustion control	9	Bottom grate
3	Refractory firebox panel	10	Ash drawer
4	Flue outlet	11	Serial number
5	Primary Convection outlet	12	Flame Deflector Set
6	Secondary Convection outlet	"a" and "b"	Flame deflector plates
7	Primary Convection inlet	"c" and "d"	Flame deflector support rails

# 2- Technical Specifications

TESTED IN ACCORDANCE WITH AS/NZS 4012:2014 & AS/NZS 4013:2014 Burning Harwood	Unit	AERE 70
Maximum Avearge Heat Output	kW	9.5
Peak Averaga Heat Output	kW	11.5
Overall Average Efficiency	%	64
Particulate Emission Factor	g/kg	1.1
Maximum recommended firewood load	kg	3.0
Minimum clearance distances from combustible materials	mm	See page 14.
Flue Diameter	mm	150
Recommended Fuel		n only Harwood oisture ≤ 20%
	W	10
Electrical Specification	V	240
	Hz	50
Fan Settings	Therr	nostat controlled
Dimensions mm (width x depth x Height)	69	96 x 440 x 547
Dimensions mm MASONRY INSTALL (width x depth x height)	70	00 x 460 x 555
Dimensions mm ZERO CLEARANCE BOX (width x depth x height)		795 x 1160



# **WARNINGS:**

A wood burning heater is, by its nature, an appliance that operates at high temperatures, so it is necessary to take into account potential risk factors that should be avoided at all costs. Children must be kept away from any combustion appliance and supervised in the room at all times.

Installation must be carried out by a licenced and certified installer.

The installation must meet the requirements of the manufacturers instructions, AS2918 and the Building Code of Australia.

The appliance must be installed in such a way as to allow easy maintenance. Incorrect installation may cause serious damage to the equipment and the safety of people and property.

Before installing your appliance, please ensure the following:

- o The appliance must be installed on a heat resistant surface to 600°C.
- The floor must be structurally sound, to support the installation weight.
- The compartment below the heater should not be used to store combustible materials (NM-RS models).
- Replacement outside air must be supplied to the room with the heater, a minimum equivalent to half the cross-sectional area of the flue, ie 160cm2 free air.
- o Follow the clearances to combustible materials as shown on page 9. and 10.
- Your appliance must be non-permanently installed and easily accessible to ensure general maintenance (chimney and equipment).
- The equipment must not be cemented in its enclosure under any circumstances.

## Keep these instructions for future reference



## **WARNINGS:**

- REFER TO COMPLIANCE LABEL DISREGARD ANY CONTRADICTORY FUEL TYPE INFORMATION IN INSTRUCTION MANUAL
- WARNING: THE APPLIANCE & FLUE SYSTEM SHALL BE INSTALLED IN ACCORDANCE WITH AS/NZS
   2918:2001 AND THE APPROPRIATE REQUIREMENTS OF THE RELEVANT BUILDING CODE OR CODES.
- WARNING: APPLIANCES INSTALLED IN ACCORDANCE WITH THIS STANDARD SHALL COMPLY WITH
  THE REQUIREMENTS OF AS/NZS 4013:2014 WHERE REQUIRED BY THE REGULATORY AUTHORITY,
  I.E. THE APPLIANCE SHALL BE IDENTIFIABLE BY A COMPLIANCE PLATE WITH THE MARKING "TESTED
  TO AS/NZS 4013:2014".
- ANY MODIFICATION OF THE APPLIANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED TO BE IN BREACH OF THE APPROVAL GRANTED FOR COMPLIANCE WITH AS/NZS 4013:2014.

# **⚠** WARNINGS:

- CAUTION: MIXING OF APPLIANCE OR FLUE SYSTEM COMPONENTS FROM DIFFERENT SOURCES OR MODIFYING THE DIMENSIONAL SPECIFICATION OF COMPONENETS MAY RESULT IN HAZARDOUS CONDITIONS. WHERE SUCH ACTION IS CONSIDERED, THE MANUFACTURER SHOULD BE CONSULTED IN THE FIRST INSTANCE.
- CAUTION: CRACKED AND BROKEN COMPONENTS, e.g. GLASS PANELS OR CERAMIC TILES, MAY RENDER THE INSTALLATION UNSAFE.
- WARNING: ANY MODIFICATION OF THE APPLICANCE THAT HAS NOT BEEN APPROVED IN WRITING BY THE TESTING AUTHORITY IS CONSIDERED AS BREACHING AS/NZS 4013.
- WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS TO START OR REKINDLE THE FIRE.
- WARNING: DO NOT USE FLAMMABLE LIQUIDS OR AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHEN IT IS OPERATING.
- WARNING: DO NOT STORE FUEL WITHIN THE HEATER INSTALLATION CLEARANCES.
- WARNING: WHEN OPERATING THIS APPLIANCE AS AN OPEN FIRE USE A FIRE SCREEN.
- WARNING: OPEN AIR CONTROL (AND DAMPER WHEN FITTED) BEFORE OPENING FIRING DOOR.
- CAUTION: THIS APPLIANCE SHOULD NOT BE OPERATED WITH A CRACKED GLASS.
- THIS APPLIANCE SHOULD BE MAINTAINED AND OPERATED AT ALL TIMES IN ACCORDANCE WITH THESE INSTRUCTIONS.
- THE USE OF SOME TYPES OF PRESERVATIVE-TREATED WOOD AS A FUEL CAN BE HAZARDOUS.
- THE APPLIANCE OR FLUE SYSTEM SHOULD NOT BE MODIFIED IN ANY WAY WITHOUT THE WRITTEN APPROVAL OF THE MANUFACTURER.
- BURN ONLY HARDWOOD
- Prior to installation check with your state and local authorities regarding any specific regulations that may apply.

### 2 -Installation

Keep these instructions for future reference
All local regulations, including those referring to national standards, must be observed
when installing the appliance.



The floor must be structurally sound.

The Hearth must have a heat resistant surface to 600°C, with an insulating thickness of non-combustible material equivalent to 6mm of cement sheet with thermal resistivity of 0.026 m2.K/W per 6mm. eg 6mm compressed fibre cement sheet, or equivalent.

The base of the heater must be 509mm from the floor, ie as tested in the Zero Clearance Box with the stand that comes with the Zero Clearance Box.

The minimum hearth requirement is  $510mm \times 990mm$  wide  $x \times 6mm$  should be used under the applicance, and a minimum of 920mm wide and 300mm deep in front of the appliance, extending 300mm in front of the appliance and centrally located in front of the fuel loading fire door.

Replacement room air from outside equivalent to 97cm2 must be supplied into the room, as per AS/NZS2918:2018. (Half the cross sectional area of the active flue)

The heater must have its own dedicated flue. The active flue must be 150mm (6") for the entire length of the flue, and always less than 45 degrees from the vertical.

The Flue terminal must meet the minimum height and external clearances for the flue, according to AS/NZ 2918:2001, see the diagram shown below on page 14.

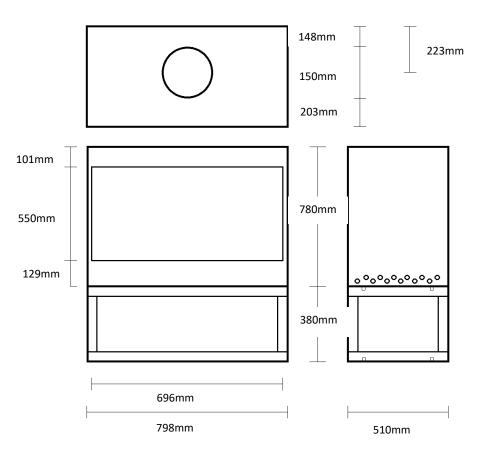
If installing into a Masonry installation, the build out and clearances must be done to meet all of the requirements of the Building Code of Australia and the AS/NZS2918:2018.

If building into the Zero clearance box, the installation must be installed as per the instructions below.

Build out dimensions and finishing shown here for builders' preparation. For the ZCB assembly, go to page 17 below.

## Heater Cavity MUST BE VENTILATED top and bottom (see page 14).

#### **Dimensions for Zero Clearance box:**



Flue centre is 223 mm from the back of the ZCB, or 278mm from the front.

The appliance and Flue Combination must be installed at the following clearances:

- The mantle shelf and mantle upright clearances was not tested and should be installed as per clause 3.4.1.3(b) of AS/NZS 2918:2018.
- Venting in the ceiling of the enclosure around the outer triple flue skin must be a minimum of 47,130mm2 (50mm clearance to the outer casing) evenly spaced around the outer casing. (Fig 1)
- A minimum of two 20,000mm2 air vents must be installed, one 300mm from the top of the enclosure and one 50mm from the bottom of the enclosure to stop excessive heat built up in the enclosure. These vents should be on the side of the enclosure. Vent covers must be of a heat resistant material. (Fig 2)
- Timber framing in the ceiling cavity must be a minimum of 1245mm above the zero box and must not restrict the 47,130mm<sup>2</sup> air flow around the flue casing. (Fig 1)
- The outer casing of the flue (10") must be raised 70mm above the zero clearance box.
- The inner galvanised casing of the flue (8") must be sealed into the zero clearance box outer skin to prevent venting into the enclosure, use a heat resistant fire cement to seal the casing.
- The front wall of the enclosure must be made of non-combustible material to a height of 435mm above the top of the zero clearance box and must extend to 100mm either side of the zero box. Use 18mm Fibre cement sheeting. (Fig 2)
- 300mm from the top of the Zero Clearance box to the first internal wall noggins, the noggins must be a minimum of 70mm from the flue outer casing. (Fig 2)

Fig 1.

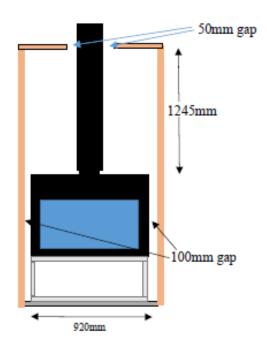


Fig 2.

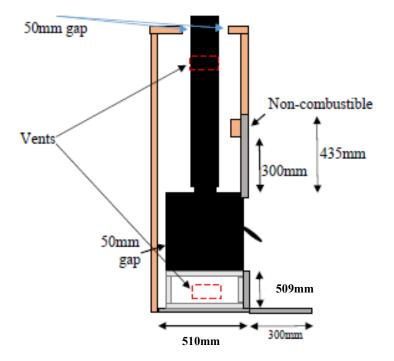
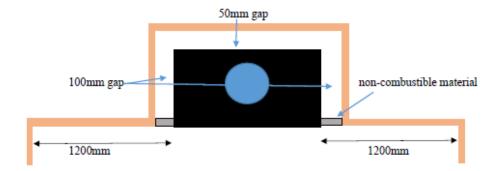


Fig 3.



- Combustible material/rear wall of the enclosure must be a minimum of 50mm from the rear of the appliance zero clearance box. (Fig 3)
- Combustible material/side wall of the enclosure must be a minimum of 100mm from the side of the appliance zero clearance box. (Fig 3)
- Combustible material/side wall anywhere forward of inline with the front glass of the applicance, must be 1200mm away from the heater. (Fig 3).

# **Zero Clearance Box Assembly: STAND INCLUDED**

ZERO CLEARANCE BOX Parts Materials list - Check all parts supplied before beginning assembly. Stand Base assembly parts, 4 Shorter 1 x Base Panel with 6 ob-round air slots Uprights, 4 Side bearers with Tabs and 4 Long Rails, Hardware kit for Assy. Pictured below Left to Right: 2 x Support 1 x Top panel with Flue hole Rails, 2 x Flue stand off spacers, 1 x Rear spacer and 1 x Deflector for Centre air slots 1 x Back panel 2 x Side panels front air

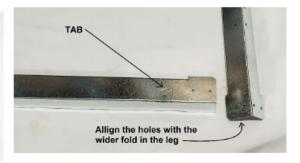
## **Stand Assembly:**

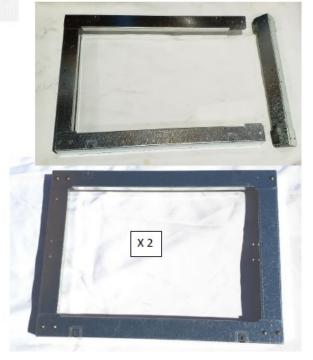
#### Step 1.

Assemble the Stand. Make the 2 side (or end) frames first.

For each end (side) use 2 of the Side Bearers (medium length with the cut out fold out tabs), and 2 of the shorter pieces (upstand legs). The leg has a wide fold and a smaller fold, use the wider fold so the holes align. The rails fix to the outside of the leg, the leg has the smaller holes so the rail goes on top. Fix with the 8 of the self-tapping screws.







Repeat for the opposite side.

#### Step 2.

Join the 2 finished Rectangle side frames with the 4 long rails (left to right). Note the long rails go on the outside of the corner.



The completed assembled base, with 4 long rails joining the 2 Rectangle side frames:



Note the tabs in the base side rails can also be used to fix the frame to the floor. Ensure the base is secured to the floor, using fixings appropriate for the flooring structure.

The floor must be able to support the weight of the heater, flue and fuel load approx. 300kg

### Step 3.

Screw the base panel of the Zero Clearance box to the stand base, using the self tapping machine thread screws. Then take the ZCB side panel, and put one of the screws through the side and the base panel. The side panel should be inside the base panel fold. Then slide the back panel into the inside of the base panel rear fold, and on the outside of the side panel. Add screws but don't fully tighten until the top panel is on.

Repeat for the other side panel.



NOTE: When screwing 2 panels together through the existing holes, the screw should go through the larger hole first, then through the smaller hole, and cutting the thread in the smaller hole. I.e. some holes may screw from the inside, some from the outside.

Below shows the side panels and back panel in position. Note only fully tighten all screws once the top panel is in position.



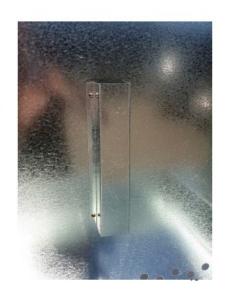
The top panel fits on, with the folds on the outside of all the other panels.

Alternatively, it could be fitted on the inside of the side panels, so the holes are the same size.

Use the larger self-tapping screw for the larger holes, or create new holes with the standard screws. Once the top panel is on, tighten all of the screws.

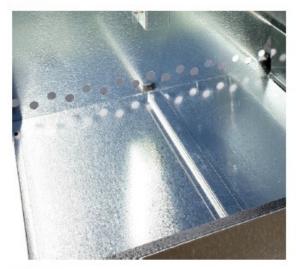
## Step 4:

Add the spacer / stopper to the back wall. So that the heater will stop when inserted up to the rear spacer.

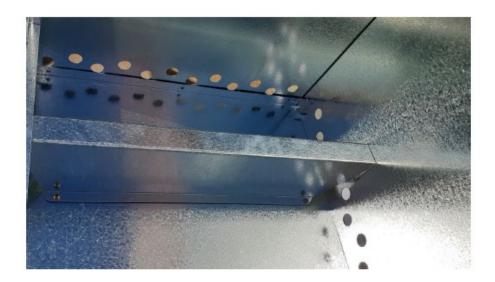


## Step 5:

Add the centre deflector to the middle of the base, this allows air flow into the base, but stops radiant heat from directly hitting any combustible material below.



Step 6:
Add the Heater support rails to the base. With 4 screws each.

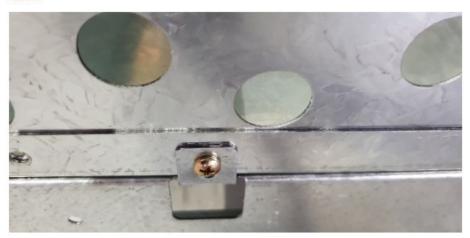


One on the left and one on the right as shown in picture:



## Step 7:

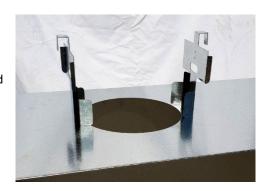
Fold up the tabs in the side rails and add self-tapping screw through the side, to help hold the ZCB to the stand. Use the self-drilling tapping screws to create new holes to fix. Ensure the heater is in correct position to match the build out fascia.



### Step 8:

## **Fitting the Flue**

The flue is raised off the top of the ZCB and the heater using these 2 brackets, orientated like below. The bottom of the bracket gets inserted into the ZCB.



The brackets are fixed to the 8" inner casing is sealed into the top of the Zero Clerance box. And the the upper folded U-shaped hook is fixed to the 10" outer casing to keep it spaced 70mm off the ZCB. These can be fixed with self-tapping screws or rivets.

The 8" galvanvised casing MUST be sealed with a heat resistant fire cement, like the



flexible sealant Pioneer Fire Cement, around the top of the Zero Clearance box to stop heater air coming into the chimney chase cavity.



## **Fan**



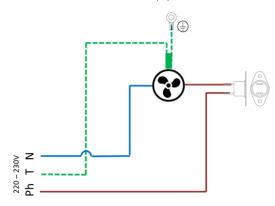
#### Ventilation layout (Aere)

#### Operating mode:

The fan operation is automatically activated by a thermostat located in the inlet zone of the convection.

After lighting your equipment, the fan will turn on when the thermostat reaches the set temperature and will turn off below the same temperature (approximately 50  $^{\circ}$  C).

The fan should not be switched off while the equipment is in use as it may damage the fan. In case of power failure, reduce the combustion of the equipment to a minimum.



#### NOTES:

- Installation and wiring must be carried out by a qualified professional to ensure proper
  operation and safety. It is recommended that all safety regulations in force be complied with.
- When installing the appliance, means must be provided for switching off the appliance in accordance with the legislation in force. - Apply a cut-off switch on the fixed electrical system.
- A minimum spacing of 3 mm between contacts must be observed in accordance with current legislation
- If the power cord is damaged, it must be replaced by a qualified professional as the power cord has special technical characteristics for high temperatures.
- Used cables should be insulated with silicone-insulated fiberglass sleeve for thermal insulation.
- Disconnect the electrical power before starting any electrical work.

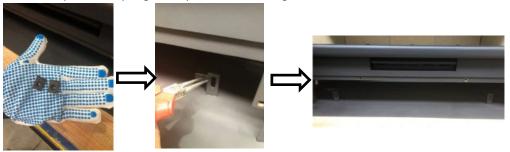
# **Fan Installation:**

The fan access and installation is fast and easy:

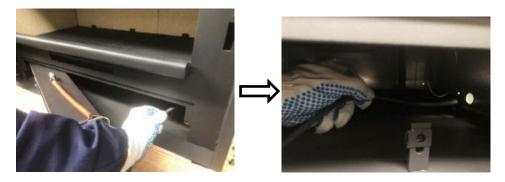
1. Remove the screws of the fan access cover below the firebox and remove the cover (hex Allen key).



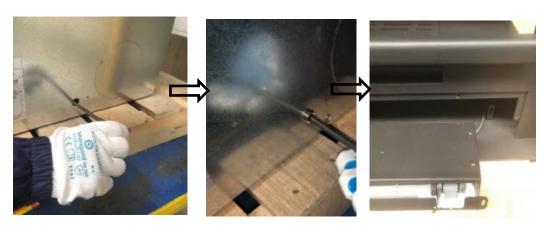
2. Now place the spring nut clips in the mounting brackets, as shown bellow



3. Bring the fan to the fan compartment opening, and feed the power cable through the exit hole. For the Inbuilt these are on either left or right side of the unit, so use the hole suits your 240V supply. Feed it through and then through a ZCB base hole.



4. Feed the cable until the cable keeper reaches the exit hole. Holding the cable keeper in place, adjust the power cable length such that there is sufficient slack between the exit hole and the ventilation kit, as shown bellow.



5. Find where the Cable protecting grommet needs to be, then tighten the the lock nut to the cable grommet. (wrenches no 16 and 18)

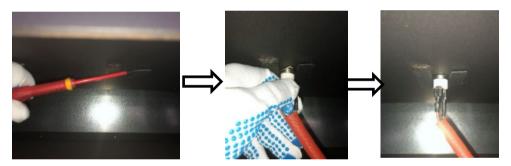




6. Then feed the power cable through the exit hole and the secondary locking nut is tightened on the outside, securing the power cable to the appliance, as seen bellow.



7. To install the thermostat, start by relieving the clips on the underside of the firebox, as seen bellow and placing the thermostat in position. Rotate it between the clips.



8. To finish off place the cover on the appliance and insert the 4 cover screws.





## Flue Installation

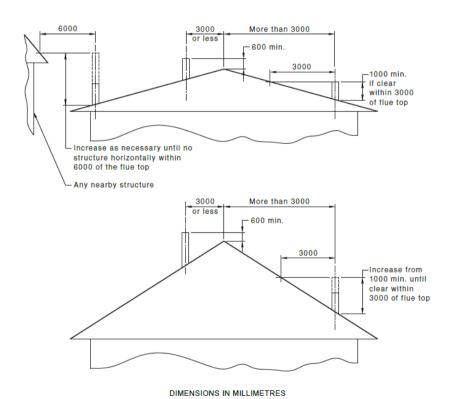
Flue type: Triple skin flue, 150mm/200mm/250mm or 6"/8"/10". The Active 150mm flue must be a tight fit into the heater collar.

The heater must have its own dedicated flue. The active flue must be 8" for the entire length of the flue, and always less than 45 degrees from the vertical.

Replacement room air from outside equivalent to 97cm2 must be supplied into the room.

#### Flue Outlet Positions

## Minimum Flue Height as per AS/NZS 2918:2018

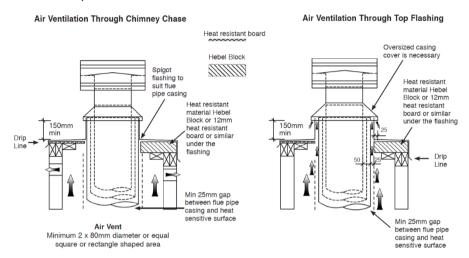


NOTE: Flue exit MUST also be as high as any nearby structure within a 6m Radius. (AS 2918:2018)



# **External Requirements**

## Refer to AS/NZS 2918:2018

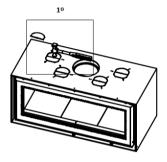


**Note:** All external air vents & ceiling penetrations must be bird & rodent proofed with permanently fixed screens

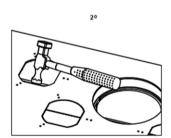


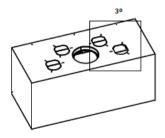
## **DUCTING – CONVECTION AIR TRANSFER DUCTING**

For the inbuilt models, Ducting can be added to the top of the firebox and transferred to vents either on side of the Chimney breast via natural convection, or via an air transfer kit with fan to other rooms (From other supplier). The blanking plates can be opened as below, to direct the convection heat into the duct, which will also be forced via the heater fan (if fitted).

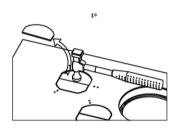


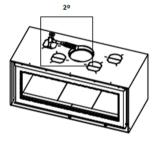
1. To open the blanking plate on top of the heater box, heat the REAR section only of blanking plate, with a hammer to punch out.



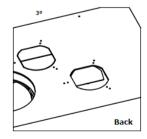


3. Fix the optional Accessory Duct collar with self tapping screws to top of the firebox, covering the opening. Standard 100mm duct will fit to the duct collar, to transfer heat from the Firebox or wall cavity back into the home.



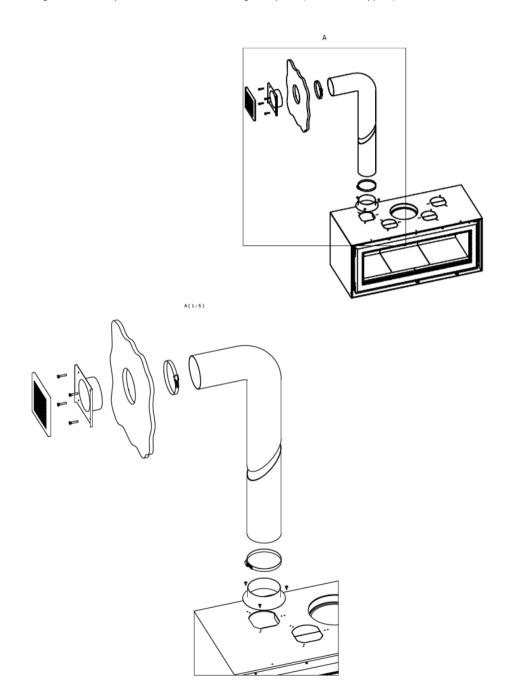


 Fold the FRONT section of the blanking plate downward. This will force the fan blown air into the ducting





Fit a Ducting collar to the top of the fire box and fit ducting as required (From other supplier).



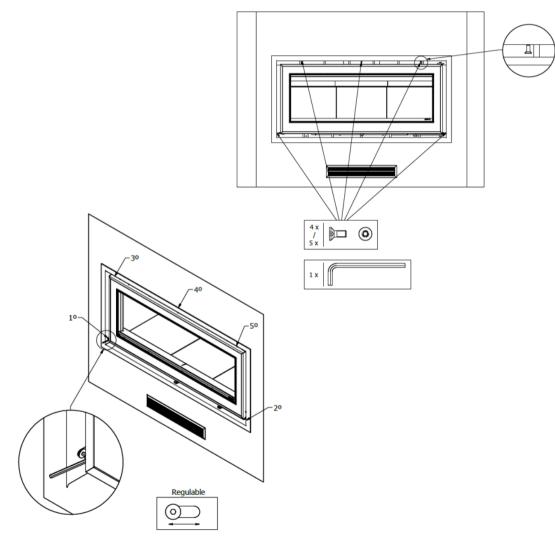


# Fascia Frame installation - Optional 4 sided

Beading in metal or plastic <u>cannot</u> be used around the firebox opening due to heat. Metal expansion could crack the Skamol enclosure board or Fibre cement sheet, and plastic will melt.

Ensure there is an expansion gap between the heater box and the fascia material, of 4 or 5mm.

A Frame can be fitted as follows to cover the gap between the heater and the appliance:



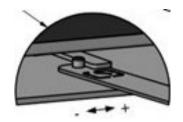


#### First Use

#### Combustion Air control:

Open - slide to the right

Close - slide to the left



**Maximum air control** - Fully open should only be used for the ignition phase. Long periods of use in this setting may damage the appliance and will lead eventually to loss of warranty

Medium air control - low fuel consumption and low emissions, maximum efficiency, advised.

Minimum air control - almost no flame, possibility of dirty glass

#### Lighting

- It is extremely important to thoroughly examine the chimney and to make sure it is clean and unobstructed
  to use the appliance for the first time, or after a period of long stop. If it is not easy to do so, ask for a
  technician.
  - The appliance was designed to work intermittently, with fuel load intervals ranging from 45 to 60 minutes.
- 2. Completely open combustion air control. Put an easily flammable combustible material (firelighters, pinecones, etc...) on the base of the furnace.
- 3. On top of this, stack small kindling and dry split wood, horizontally. It will help to lean the kindling against a larger log to prevent the kindling collapsing as it burns, to keep maximum air flow around the timber.
- 4. Keep the door slightly open, allowing the amount of air needed for a quick and efficient ignition, keeping the combustion air control fully open.
- 5. After 2 5 minutes close the door and reduce the combustion air control to reduce the combustion air intake. Let it burn to create the first embers coal bed

#### Notes:

- Only reload with wood when the previous load has been fully consumed, do not overload the combustion chamber.
- On the first use, the paint needs to cure, curing of the paint occurs, some odor may be emitted. Avoid
  inhalation and ventilate the surroundings well.
- The first firing is very important because it favors the longevity of the painting of the appliance, so the
  ignition should be smooth and never abrupt; it should not exceed 200 °C in the first two loads so the
  hardening of the paint can take place without cracks.
- Violent burnings can damage the paintwork and, consequently, lead to the loss of warranty.
- During normal use, clicking noises are sometimes perceptible. This phenomenon results from the
  expansion of the materials.
- If the chimney draws more than 15 Pa, at least, a manual fire damper may be installed in the piping in an accessible and visible location
- The combustion control must not be closed completely during operation. It should only be fully closed
  when the wood is fully consumed and to end the equipment use session (only applicable to Vista series
  appliances).



## 3- Instructions for daily use

#### Note:

Check "Wood – Utilization" (pg.6), max load (pg.9), combustion control (pg.21) and "Important Recommendations" (pg.3)

#### Lighting

- It is extremely important to thoroughly examine the chimney and to make sure it is clean and unobstructed to use the appliance for the first time, or after a long stop. If it is not easy to do so, ask for a technician.
  - The appliance was designed to work intermittently, with fuel load intervals ranging from 45 to 60 minutes.
- 2. Completely open combustion air control. Put an easily flammable combustible material (firelighters, pinecones, etc...) on the base of the furnace.
- 3. On top of what was mentioned before, stack small logs of dry wood, horizontally (about 1kg).
- 4. Keep the door slightly open, allowing the amount of air needed for a quick and efficient ignition, keeping the combustion air control fully open.
- After 5 minutes close the door and reduce the combustion air control to reduce the combustion air intake
- 6. Let it burn to create the first embers coal bed.

Note: In the ignition, fine, dry wood should be used.

#### After Firing

- Open the door slowly, spread the embers evenly across the furnace base.
- 2 Place the wood logs (approximately 1kg each) horizontally do not overload the appliance according to your model check the maximum permissible load in the appliance characteristics table
- 3 Choose a position in the combustion air control to produce a soft, long-lasting burn, avoid uncontrolled burning.

#### Notes:

- Only reload with wood when the previous load has been fully consumed, do not overload the combustion chamber (Up to ½ height of the combustion chamber taking into account the maximum recommended load referred to on page 9).
- Even after frequent use, never make intense and prolonged burning. The performance will be minimal and could damage the appliance and will lead to the consequent loss of warranty.
- Excessive combustion does not necessarily translate into more heating power nor into an increase of efficiency. It may also cause irreparable damage to the appliance if carried out for long periods of time
- In the event of malfunction, immediately extinguish combustion by closing the fuel inlet control and the smoke control, causing the fire to extinguish by itself due to lack of oxygen. Expose the problem to our services and / or agents to be resolved.
- In case of adverse atmospheric conditions that affect the draft of the chimney of the appliance its use is not recommended
- This appliance was not designed to work with the door open. Do not open the door of the Heat appliance suddenly or with the smoke control fully or partially closed, as the combustion chamber may overpressure, causing smoke or even flame out into the room



#### Maintenance

Your appliance can run for several years without relevant maintenance. However, it can increase your longevity and reduce your risk considerably if you follow the following principles of Cleaning and Maintenance.

Cleaning and maintenance should always be carried out when the appliance is cold.

- Do not use abrasive products or water in appliance maintenance; it should be cleaned only with a dry cloth on the metal parts.
- In case of glass obfuscation, it will normally be sufficient to wipe it with old newspapers and then use a glass cleaner (these products should not make contact with metal parts and seals). If blackening persists, ask the BOSQ or one of our agents for a specific cleaning agent to remove the carbonaceous residue.
- At the end of the cold season, at which point you are expected to rest your appliance for some time, thoroughly clean the ash and residues inside it without using any abrasive products.
- Use an ash vacuum cleaner, to clean the combustion chamber.
- Clean the fans chamber and the fans this operation should be carried out by a qualified technician.
- Over time, you may feel that your appliance needs to be repainted, if that is the case, paint the appliance
  using high temperature spray paint supplied by BOSQ. Paint the appliance only when it is completely
  cold. Before painting, carefully cover any areas you do not want to soil (glass and fireplace) and follow
  the instructions on the paint cans.
- Clean the chimney and the flame baffle at least once a year using a qualified technician if necessary.
- Periodically check and replace the door seal.
- · Lubricate hinges and other moving parts.
- Use only BOSQ recommended replacement parts.
- Empty the ash drawer frequently (daily).

It is recommended to have your appliance serviced by a qualified and accredited professional.



#### Fire Hazard

Your BOSQ appliance has been designed in accordance with existing legislation and in order to minimize any risk of fire in the chimney, however in such cases:



- 1. Keep calm and make sure there are safety conditions.
- 2. Close the appliance door completely.
- 3. Completely closing the air inlet and the exhaust vent. The fire should be extinguished by itself due to lack of oxygen.
- 4. In the absence of safety conditions, move away from danger and request immediate rescue to Firefighters through the European emergency number: 112 (10111 for South Africa and 000 for Australia).
- 5. Before using the appliance again, have the chimney inspected and cleaned by a qualified technician.



## **Technical assistance**



If you comply with the instructions given in this manual, you should not have any major problem in enjoying the fullness of your appliance. However, before requesting service, check if:

- 1. All the instructions given in this manual are complied with.
- 2. If there has been any recent change in the periphery that may have given rise to the problem.
- 3. If the problem falls into the following points.

Problem (s)	Possible Cause	Correction
The appliance is smoking	→ Closed smoke output regulation (when applied) → Wet or green firewood. → Dirty or clogged chimney.	→ Open smoke output control → Use drier wood. → Clean the chimney.
Weak or inefficient burn	<ul> <li>→ Wet or green firewood.</li> <li>→ Dirty or clogged chimney.</li> <li>→ Insufficient firewood.</li> </ul>	<ul> <li>→ Use dry wood.</li> <li>→ Clean the chimney.</li> </ul>
Very fast burning	→ Low density firewood. → Poorly adjusted door → Filling cord consumed	→ Load the stove with more dense firewood. → Door readjustment → Replacement of the cord
The fire extinguishes	<ul> <li>→ Wet or green firewood.</li> <li>→ The appliance is not heated enough.</li> </ul>	<ul> <li>→ Use drier wood.</li> <li>→ Heat the appliance well by opening the main air regulator.</li> </ul>
Blower not working	<ul> <li>→ The thermostat's operating temperature has not been reached</li> <li>→ Power failure</li> </ul>	<ul> <li>→ Load more firewood</li> <li>→ Check outlets and connections</li> </ul>
Dirty glass	→ Wet or green firewood.	<ul> <li>→ Slightly open the air inlet control</li> <li>→ Use dry wood.</li> </ul>

If the problem persists, then contact us through our agents or directly to have our helpdesk help you resolve the problem.



## Warranty:

- 2 years for structure
- 2 years for electrical components

#### **Exclusions:**

Glass, refractory, Seal Cord / tape: These components are not covered by warranty because they are overdesigned for use temperatures (700-800 °C) and/or their use is out of control by the manufacturer. Flame baffle, Grate: Not covered by the warranty as they are subject to wear and use that is beyond the control of the Manufacturer (quality of firewood and operating regimes)

#### Conditions to activate the warranty:

- The appliance must be within the time limits described above (the date from which
  the product was purchased will be considered as the start of the warranty period).
- 2. The complaint must be presented and validated by one of our agents and endorsed by BOSQ.
- 3. The installation, use and maintenance conditions described in this manual have been strictly respected and no misuse has occurred or changes or modifications to the product.

The Warranty is limited to the replacement / repair by BOSQ or its agent of the components known to be defective and excludes any other type of coverage or compensation such as the costs of transportation, removal or reinstallation of the appliance.

BOSQ is not responsible if there are changes to the product without proper written authorization from the Manufacturer, which consequently will lead to the total loss of warranty.

BOSQ reserves the right to change its products without prior notice. These instructions have been prepared in accordance with current standards. We decline, however, any responsibility for any errors that may have escaped our surveillance.

This manual is available in electronic format. Ask for it by email info@castworks.com.au



# **Warranty Certificate**

Original (Reseller)  Reseller's name :	Reseller's stamp
reseller's flame.	researer's starrip
Model:	
Model:	Serial number (pg.2):
Sold to:	in:/
Address:	Country:
Postal Code: - Tel:	Email:
ATTENTION	
When the appliance is delivered, please ch	
	ring transportation if notice was given and marked on the document 3 hours.
The warranty only covers damage caused acknowledging receipt of the device within	
acknowledging receipt of the device within	
acknowledging receipt of the device within	3 hours.
acknowledging receipt of the device within	8 hours.
acknowledging receipt of the device within	3 hours.
acknowledging receipt of the device within	B hours.
acknowledging receipt of the device within	B hours.
acknowledging receipt of the device within	B hours.
acknowledging receipt of the device within	B hours.
acknowledging receipt of the device within  Duplicate (Client)  Reseller's name:	Reseller's stamp
acknowledging receipt of the device within	Reseller's stamp
Duplicate (Client) Reseller's name:  Model:	Reseller's stamp  Serial number(pg.2);
Duplicate (Client) Reseller's name:  Model:	Reseller's stamp  Serial number(pg.2):
Duplicate (Client) Reseller's name:  Model:  Sold to:	Reseller's stamp  Serial number(pg.2);
Duplicate (Client) Reseller's name:  Model: Sold to: Address:	Reseller's stamp  Serial number(pg.2):  in:





info@castworks.com.au