

## Bur Client Promise

We promise to treat every client like a **guest in our home.** 

Our client is our **top priority**, we promise to give every client an **in-depth consultation** with one of our our friendly, knowledgeable and highly trained staff.

We promise to only recommend services and home care that **meet our clients needs**.

We promise to give a **luxury salon experience** with every visit, complete with c**omplimentary refreshments** for you to relax and enjoy.

We promise to always **listen to our clients feedback** so that we can continually improve our service.

We promise to **deal with any client concerns** in confidence, quickly and efficiently.