

Helium Tank Service Q&A

What is Helium?

Helium gas is a colorless, odorless, tasteless, non-toxic, inert, monatomic gas. Helium is less dense than air which causes a balloon to float when inflated.

What is the difference between your helium and other competitors?

We only use purest helium (99.99%) to inflate and craft our balloons to give you excellent value and longer enjoyment.

You deserve the best! Don't settle balloons filled with diluted helium¹ which barely last half a day. Ask your helium provider to show you the label showing below on the large tank saying "helium only".



¹Transport Canada says that "balloon grade" helium contains both helium and nitrogen. Make sure your provider shows you the larger tank as the helium source and not a small tank generally used for rentals to ensure that you're getting proper information.

How Long will the balloons float for?

- 11" Qualatex balloons filled with pure helium will float for approximately 18-24 hours.
- 17" Outdoor Display balloons will float for approximately 30+ hours.

We also sell HiFloat, which will extend the float time of balloons to 3-4 days if the HiFloat is applied correctly.

**Note: Because the filling and usage of display balloons is beyond our control, no performance or longevity guarantee can be made.*

What is Ultra HiFloat Gel?

Ultra HiFloat Gel is a non-toxic biodegradable liquid that forms a barrier in latex balloons that slows down the rate of helium escaping the balloon which makes them float up to 25x longer if the gel is applied properly.

What happens to helium balloons in the heat and in the cold?

When balloons are filled with helium, it will expand or contract due to temperature. When the balloons are exposed to heat, it will expand and occasionally pop. In the cold temperature, balloons will shrink or shrivel up but once back in room temperature; it will go back to normal shape. To keep balloons looking at best and ensure longevity, always keep in room temperature.

What is included with the rental?

A helium tank requires a nozzle. We provide a nozzle and is owned by Balloonatics Designs Inc. If broken or damaged, replacement fees will be charged. Please [contact us](#) if you have further inquiries or request.

Do you deliver?

Yes, but we only deliver the extra-large helium tank. All the rest of the helium tank will be transportable in your own vehicle.

What information do I need to rent a helium tank?

We require a credit card number as our security deposit, full name, phone number, email address and physical address.