



Event Decor Contact Form

Looking for a special one of a kind creation? Fill out the following form and we will get back to you ASAP ;) Make sure you include your intended event date and location!

NAME*

PHONE NUMBER*

EMAIL*

LOCATION OF THE EVENT*

EVENT DATE & TIME*

Beginning

End

COLOR & THEME*



SERVICE TYPE*

■ Helium Arch
Starts from \$975



■ Organic Arch
\$625-\$2000 and above



■ Balloon Columns
Indoor/ Outdoor Columns
Starts from \$195



■ Organic Garland
\$100-\$600 and above



ADD-ON SERVICE (Price based on further consultation)

■ Handmade Paper Tassels



■ Greenery Helium/
Air Installation





TERMS & CONDITIONS

1. PAYMENT:

- a. Once all details are finalized with one of our decor planners and you wish to reserve the intended date and time, a valid credit card is required as a deposit.
- b. The client will be charged on the day of or the day before your event. In the case of cancellation, we will charge you 50% non-refundable deposit if cancelled the day before, 100% if cancelled on the day of; we will not charge you if it is cancelled 2 business days prior to the intended date.
- c. Booking will not be considered finalized or reserved if we do not have a valid credit card under your event file.
- d. We withhold the right to update the price quoted before the order is finalized with a valid credit card. In the case of major supply price increases, such as helium and specialty balloons, already finalized bookings might be affected and in that case, the client will be informed of a price difference, which you will have the right to cancel the order free of charge.

2. CHANGES AND CANCELLATIONS:

- a. You may cancel your order no later than Two (2) business days prior to the event date. Your credit card will not be charged in this case.
- b. A 50% non-refundable cancellation fee will occur if you cancel your event just One (1) business day prior to the event date.
- c. A full amount will be charged on your credit card if you cancel your event the same day as the event date.
- d. You may make changes to your event decorations no later than Two (2) business days prior to the event date; however, based on the change made (location, style, products), additional fee will occur and some changes might not be feasible depending on stock and time. You will be informed of the price difference before you decide the final order.
- e. Depending on the notice time, some changes might not be accommodated.

3. RENTALS & DAMAGED OR MISSING ITEMS:

- a. All frames, boards, bases, poles, greeneries, artificial and real floral items, and or extra helium tanks are rentals for the designated event decoration only.
- b. You agree to take care of the decorative rental items while they are in your possession, and to use your best efforts to prevent severe damage or loss.



TERMS & CONDITIONS

- c. Vancouver Balloons will inspect all items during the tear down process or when the rental items are returned to us; you will be sent an invoice on all lost and or damaged items.
- d. You will have up to 15 days to pay the invoice on damaged or lost items, or supply us with evidence to dispute the damage. Vancouver Balloons reserves the right to charge your credit card that was used for booking deposit once the 15-day period passes without payment and or without proper evidence.
- e. The damage assessment will be at Vancouver Balloons' sole discretion.

4. LIMITED LIABILITY

- a. Vancouver Balloons (Balloon Atics Designs Inc.) is not responsible for any injury, damage, loss, deaths sustained by the use of our decorations and products by you, your guests, and bi-standers.
- b. You agree to indemnify and hold harmless Vancouver Balloons (Balloon Atics Designs Inc.) and its employees from any and all losses, liability claims, and or expenses rising out of the use of our products and rental items.

5. ACT OF GOD

- a. Vancouver Balloons is not liable for failure to fulfil your booking on the event date due to Acts of God, such as inclement weather, epidemics, pandemics, floods, fires, and natural disaster, and or any other circumstances beyond our control. If your event needs to be rescheduled due to Acts of God, we will try our best to accommodate the new date; if you are not rescheduling your event, you will be charged based on the cancellation terms.

6. PHOTO RELEASE:

- a. You agree that Vancouver Balloons may take photographs and or videos of your event and may use these on social media for the sole purpose of displaying our products and creations as a portfolio. You may request not to be photographed with written notice prior to your set-up date.

7. This Agreement shall be governed by and construed according to the laws of the province of British Columbia, Canada.

- a. The client, you, is deemed to be fully aware of, understand, and agree to this agreement when you finalize your booking with a valid credit card.