Job Description:
Aquarium Interpreter

Position Summary

The Discovery Passage Aquarium offers educational and interpretive programs for residents, schools and visitors highlighting the fascinating marine life of the Discovery Passage and surrounding waters. Are you outgoing, upbeat, and full of curiosity? A creative and enthusiastic communicator, with a strong interest in the marine environment, natural history and conservation? If so, you might like to join us as an interpreter/aquarist this summer.

Hours and Location of Work

Between 35-37.5 hours/week including weekends and some evenings. Depending on funding and availability, positions will run from May 13th, 2024 to August 30th, 2024. Some positions may be available for high school students starting in July. Rate of pay is $18.00-$19.00 per hour with 4% vacation pay, commensurate on experience.

The Discovery Passage Aquarium is located in Campbell River, B.C.

Job Duties and Responsibilities

The responsibilities of the Aquarium Interpreter will focus on the upkeep of aquarium exhibits, animal husbandry, and visitor relations. This will include the following tasks:

- Deliver one-on-one and group interpretive education programs and tours while maintaining guest satisfaction through interactive and enthusiastic programming for all ages
- Assist in maintaining exhibits with live animals and provide high quality animal husbandry
- Deliver interpretive programs for school groups and daily public events
- Sales and cashiering
- Assist in the supervision of volunteers and provide a rewarding learning experience
- Communicate animal handling protocols to volunteers and guests
- Maintain appearance of building, interpretive props and materials
- Provide a safe and positive work environment
- Prepare and distribute feed for specimens
- Adjust water flows and air supply
- Record water quality measurements
- Other duties as required

Qualifications

- Post-secondary education in a field of biological sciences, marine biology, education, tourism or related field is preferred
- Level 1 First Aid with CPR-C is an asset

Desirable Knowledge, Skills, and Experience

Candidates must be able to demonstrate:

- Experience and competence in computer skills including Word, Excel, PowerPoint, and email
- Knowledge of local marine biodiversity, species, life history and habitats
- Excellent interpersonal communications, presentation and public speaking skills
- Experience developing and/or delivering educational programs to youth of all ages an asset
- Professional and friendly demeanor with demonstrated experience as a team member
- Strong time management and organizational skills
- Ability to be creative and flexible with problem-solving skills
- Familiarity with social media promotional opportunities, including web blogs
- Strong language skills in English are required. A second language is an asset.
- Experience in customer service, tourism, or retail sales is an asset
- Experience in animal handling and interpretation is an asset
- Basic mechanical skills are an asset

Eligibility

To be eligible, applicants must:

- Must be between 15 and 30 years of age at the start of the employment;
- Must be a Canadian citizen, permanent resident, or person to whom refugee protection has been conferred under the Immigration and Refugee Protection Act for the duration of the employment*
- Must Have a valid Social Insurance Number at the start of employment and be legally entitled to work in Canada in accordance with relevant provincial or territorial legislation and regulations.
- Complete a criminal record check for Discovery Passage Aquarium
- Be able to lift up to 50lbs (Buckets, merchandise, equipment, etc.).

Application Information

Please send your resume and cover letter indicating how you meet the qualifications, skills and experience to Manager@DiscoveryPassageAquarium.ca by the date shown on the job posting.

Thank you for your interest in the Discovery Passage Aquarium! Only those selected for an interview will be contacted, however, we thank all applicants for their submissions.