

SPANCO® WARRANTY

PRODUCT WARRANTY COVERAGE

Two-Year Warranty Coverage:

- Defects in equipment material and workmanship of Spanco Workmate electric chain hoists and equipment
- Defects in equipment material and workmanship of motorized systems and equipment
- Paint coatings and finishes in normal operating environments
- Excludes wear items

Spanco warrants motorized equipment to be free from defects in material and workmanship for a period of two (2) years, commencing on the date of shipment to the first retail purchaser. Spanco warrants its paint and finishes for a period of two (2) years. Warranty claims related to coatings must be accompanied by documentation of the product's application and environmental conditions from time of delivery to time of claim.

WARRANTY TERMS & CONDITIONS

All warranty claims must be approved by Spanco before any work is performed. Spanco's obligation under this warranty is limited to the replacement or repair of Spanco products at the factory or separate location approved by Spanco. **Other than the above mentioned warranty, Spanco will not honor any other warranties—whether expressed, implied, or statutory—and disclaims any warranties of merchantability or fitness for a particular purpose.** Spanco has the right to reject any warranty claim due to harsh and/or inappropriate environmental conditions.

Spanco Is Not Liable for:

- Indirect, incidental, or consequential damages including lost profits, operating costs, loss of production, or travel expenses
- Components or accessories not manufactured by Spanco
- Defective equipment or system failure caused by misuse, negligence, and improper installation or maintenance
- Equipment that has been used in excess of its rated capacity or beyond its service factors
- Rework and modification of any equipment that has been altered without Spanco's written authorization
- Freight charges and damage incurred by freight carriers
- Any loss, injury, or damage to persons or property resulting from failure or defective operation of material or equipment
- Any damage to paint coatings and finishes caused by negligence and improper storage, such as temporarily storing an indoor system outdoors

Reimbursement Disclaimer:

- Written notice of any claimed system defect must be given to Spanco within ninety (90) days of shipment.
- All requests for reimbursement must be accompanied by proper documentation.
- Reimbursement is provided in the form of a credit unless otherwise approved by Spanco management.
- Reimbursement for labor will be provided at a maximum rate of \$75 per hour.
- All reimbursement is subject to approval by Spanco management.