



SCARLETT CHASE

Beautiful Power™ Tools Enclosed

Like any good revolution, you need some tools at your disposal to maximize your opportunity set. At **Scarlett Chase**, what we know for sure is that all feet are different. In fact, your two feet are generally not the same! Did you know that our founder has almost a ½ size difference between her left and her right foot? Certainly, this makes shoes very tough to fit, especially pumps which need to fit just so.

Often, when you are in the wrong size shoe you will slip forward, causing toe compression and heel slip. The answer is not a bigger size shoe. To help you address this challenge, we are enclosing two sets of shims. What they will do is improve the fit if your heel is slipping in one or both shoes by holding your foot back further in the shoe. To apply the shim(s) gently reach into the shoe and peel back the insole from the toe, giving room to place the shim in correctly directly under the ball of the foot. Be sure the shoe is free of any dust, dirt, or debris so that the shim will lay flat. Once placed, gently roll the insole back into the shoe on top of it ensuring the insole is also laying flat within the shoe all the way to the toe. Pulling back slightly at the arch can help the toe settle in the footbed.

Please note that placing these shims correctly is critical to their value-add. They must lay flat and affix firmly and without bumps (from debris/dirt/dust) or air pockets. They can also be layered, but first we suggest trying only one (without removing the sticker) and evaluating if that is sufficient.

Learn more about how to apply the shim(s) here:

