

# GeoDomeX

WARRANTY

We are confident in the quality and durability of GeoDomeX, which is why we offer a 5-year replacement part warranty. This means that if any part of your GeoDomeX kit becomes damaged or faulty due to manufacturing defects within 5 years of your purchase date, we will replace the part at no cost to you.



## Benefits of GeoDomeX Warranty



**Peace of Mind:** With our 5 Years Free Replacement Part Warranty, you can enjoy peace of mind knowing that your investment is protected.



**Quality Assurance:** We stand behind the quality of our products and want you to feel confident in your purchase.



**Free Replacement Parts:** If you experience any defects in parts or workmanship or damage during shipping, we offer free replacement parts to get you back to using your GeoDomeX.



**Hassle-Free Process:** With our easy and efficient warranty claim process, you can get the replacement parts you need without the hassle.



**Protection Against Unexpected Costs:** With our warranty, you won't have to worry about unexpected costs for replacement parts.



## When Does The Warranty Start And End?

The GeoDomeX warranty starts from the date of purchase and ends five years later.

## How Do I Make A Claim?

For hassle-free claims, head to our website at:

[www.geodomex.co.uk/pages/customersupport](http://www.geodomex.co.uk/pages/customersupport)

and navigate to the replacement part section. There, you can easily fill out a form requesting the necessary parts, and we'll promptly ship them to you so you can get back to enjoying your GeoDomeX experience.

## What We Don't Cover

This warranty is subject to the following limitations and exclusions: the warranty does not cover cosmetic damage, damage caused by weather, improper assembly or installation, damage due to failure to anchor the dome correctly using the recommended anchoring methods, accidental damage, wear and tear, damage due to commercial use, damage due to natural disasters, misuse or negligence, or GeoDomeX products that have been customised or altered beyond standard use.

## How Can I Get Replacement Parts Outside of Warranty

If you need a replacement part that falls outside of our warranty coverage, don't worry - we've still got you covered. The cost of replacement parts are as follows:



### Part Fee:

£4.99 Per part/piece  
(£19.99 Sliding door)



### Shipping and Handling:

- Up to 15 panels - £14.99 for UK shipments (£39.99 for international shipments)
- Up to 30 panels - £29.99 for UK shipments (£49.99 for international shipments)
- More than 30 panels - £49.99 for UK shipments (£79.99 for international shipments)

*Please Note: Prices listed are accurate as of the time of writing. GeoDomeX reserves the right to adjust prices at any time due to factors like inflation or cost increases.*

For the full terms and conditions visit:

<https://geodomex.co.uk/pages/part-warranty>

