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10-23-2022 09:13 PM

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Sensei Cloud

Weekly Release

Build 0.1.8897 | October 23, 2022

This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

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Convert Associated Persons to Patients

Sensei Cloud has added a feature that allows persons associated with a patient (responsible party, insurance holder, parent, etc.) to be converted to a patient without having to re-enter details to create the patient record. The person can be converted from within the existing patient's record. Additionally, if a person's details match any certain criteria (name, phone number, date of birth), the user will be alerted to a potential

duplicate and prompted to review the existing person record. The user is offered the opportunity to convert to a patient. For additional information see [How to Convert a Person to a New Patient](#).

Total Due, Patient Share Values Dynamically Updated

For patients with Insurance, Sensei Cloud now dynamically displays the Total Amount Due and Patient share on the appointment card based on the amount their insurance will pay.

Link to Insurance Estimation Detail

The Total provides a link to the Insurance Estimation detail. A detailed table of the insurance available for the procedures on the appointment. Additionally, the Allowance Table displays what the patient's insurer will pay for the procedure and the standard fees set by the practice. The difference is the write-off which is displayed for each procedure as well as the Totals.

Adjustment Posting Enhancement

Sensei Cloud has added the ability to post adjustments from the Appointment Tile in the Checkout Queue. Once the charges have been added to the appointment and the claim created, the users can the newly added Post Adjustments link to display the Adjust Balance dialog box.

Select Claim when Posting Write-Off

Sensei Cloud now allows you to select a specific claim when posting a write-off. When a claim is selected, the claim number automatically added to the posted line item.

Expanded Row Details Enhanced

The expanded row details now include the Insurance Due and Write-Off amounts. In previous versions, just the Insurance Due value was displayed.

Automatic Population of Write-Off Estimate

For offices using the Applied Payment feature and have associated with a specific claim, the Apply Write-Off option will display only the procedures associated with the claim and displays the estimated write-off amounts.

Post Insurance Payment Enhancement

Sensei Cloud has improved with Insurance Payments are posted. The Acceptance Date is automatically updated to the date the procedure was performed.

Bulk Insurance Payments Enhancements

Edit Bulk Payments

Sensei Cloud now allows users to edit bulk payments. Details can be corrected if necessary (except Payer, which cannot be edited if previously associated with the bulk payment).

Add Write-Off Information

Write-Off information can now be added for specific patients within a bulk payment.

Smart Claim Search

Sensei Cloud will hide claims with statuses that are not eligible for processing as part of the bulk payment (Awaiting Attachments, Denied, etc.).

For additional information see [How to Enter Bulk Insurance Payments](#).

CCN 49 & CCN 50 Implemented (UK Only)

For users in the England, Sensei Cloud has implemented both CCN 49 and CCN 50. These updates add mandatory fields to comply with NHS England requirement changes for FP17 claims after October 1, 2022. Additionally, two endodontic codes were added: 9370 (Molar Endodontics + Number of Teeth) and 9371 (Non-Molar Endodontics + Number of Teeth). As of October 1, 2022, Code 9305 is no longer used (replaced by 9370 and 9371).

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