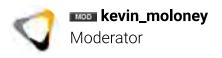


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Sensei Cloud Release 0.1.7739 (Part 6)

# Sensei Cloud

Weekly Release

Build 0.1.7739 | May 22nd, 2022

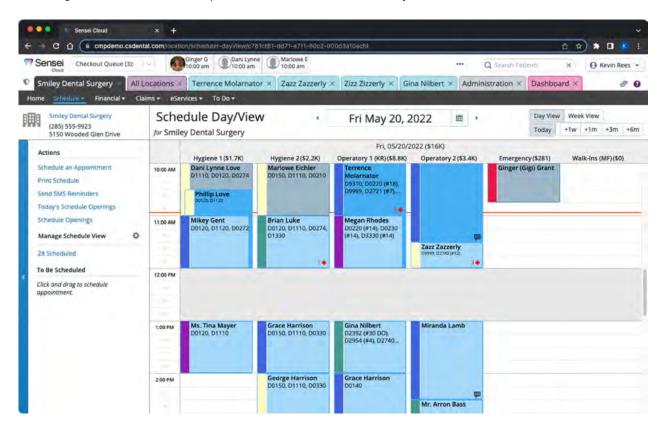
This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

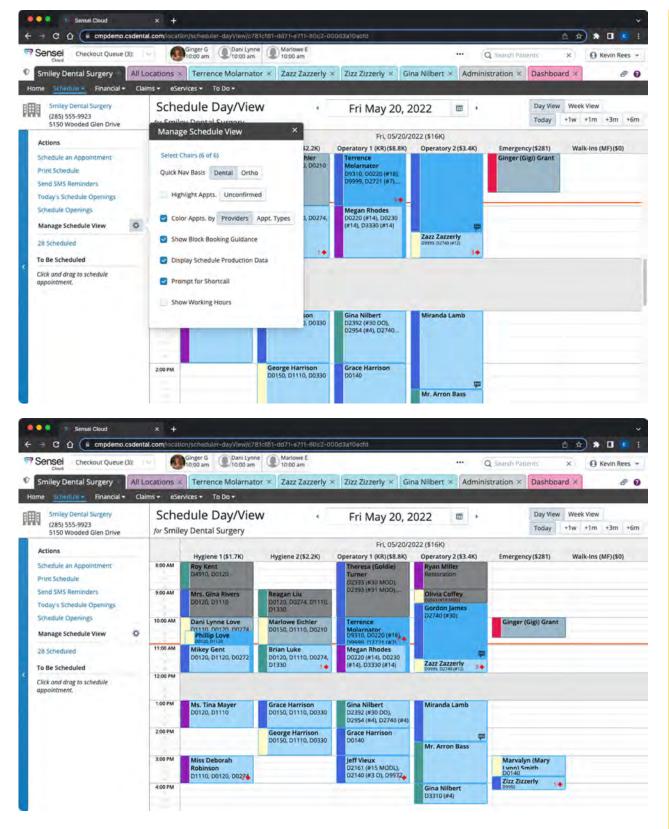
### [0.1.7739 RELEASE UPDATES CONTINUED FROM PART 5]

## Displaying the Entire Day's Schedule

In response to repeated customer requests, Sensei Cloud includes a new option to display the location's entire working day in a single view... without the need for scrolling! A new 'Show Working Hours' option is available within the 'Manage Schedule View' (cog) options of the Schedule Day/View [Location Tab >

Schedule > Day/Week View]. When checked, the schedule view "shrinks down", as needed, to display the entire working day in a single view. The 'working day' is determined by the location's working hours defined for the given day, from the start of the day's office hours to the end of the day's office hours (including any programmed breaks or gaps) [Administration Tab > Scheduler > Location Schedule Planning]. NOTE: This setting works like the other 'Schedule View' settings and is retained, per user, until modified by the user.

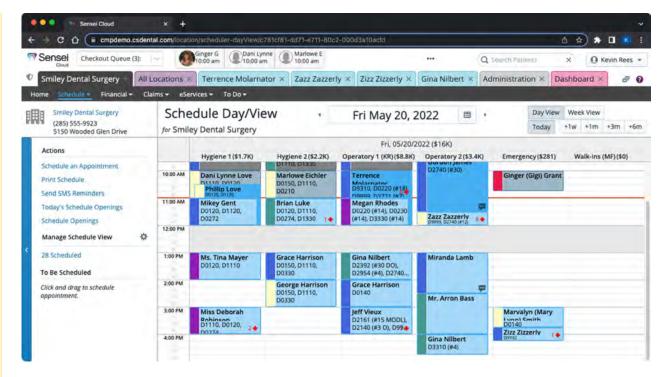




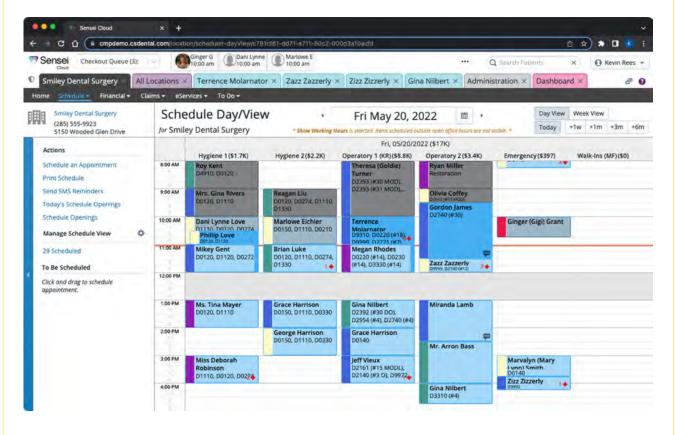
And now for the fine print... There are some practical limits to the ability to display the entire day's schedule in a single, non-scrollable view. Our goal was to allow you to see more (or all) of the day's schedule, while still maintaining a functional dayview (e.g., can still read and interact with appointments, schedule new appointments, etc.). Some factors impact the ability of Sensei Cloud to display the full schedule without any scrolling. These include:

- Screen / viewport resolution. Using a smaller screen, lower display resolution, or reducing your browser window size can all limit the ability to display a full day view. Keeping your browser window maximized at a display resolution of at least 1440 x 900 (or larger) can help avoid any vertical scrolling.
- Length of working day. Daily office hours that exceed 9 (or so) working hours, measured from open to close, can limit the ability to display a full day view. Standard 8 hour work days (including a 1 hour lunch) should avoid any vertical scrolling. NOTE: Location working hours are set using the Location Schedule Planning screen [Administration Tab > Scheduler > Location Schedule Planning].
- Extended provider hours. If a provider is linked to a chair at the location and the provider's working hours exceed the location's working hours for the day, then the larger time window will determine the boundaries (e.g., opening to closing hours) for the chair and, thus, the entire day. Ensuring that providers (especially when linked to chairs) work 'office hours' should help avoid any vertical scrolling. NOTE: Provider working hours are set using the Provider Schedule Planning screen [Administration Tab > Scheduler > Provider Schedule Planning].
- Number of chairs / operatories. Having a large number of active chairs in your schedule view can limit the ability to display a full day view. Keeping your day view limited to 7 chairs should avoid any horizontal scrolling.
- Generating a multi-day schedule view. The 'Show Working Hours' option
  does not apply when a multi-day schedule view has been generated,
  including 'Week View'. This is due to the inability to effectively cope with
  potential variations in working hour and schedule configurations across
  days while still ensuring a usable schedule view.

Fortunately, even when your display settings or schedule configuration result in the need for some scrolling, Sensei Cloud still displays as much of the schedule view as possible. Additionally, the vertical scrolling is limited - based on the location's defined working hours for the day. You'll no longer have to see or scroll midnight to midnight when navigating your schedule!



Lastly, when applying the 'Show Working Hours' view to your schedule, a notification is displayed in the banner of the Schedule DayView whenever something exists outside of the available view. This can happen if an appointment or time lock has been scheduled outside of the day's working hours or if a block booking template, with a block configuration that falls outside of the day's working hours, has been applied to the day.



We are excited to provide our customers with this update to the Schedule DayView, as we believe that it solves your most frequent complaints about managing your appointment book in Sensei Cloud. Please send us your feedback on what works well and what additional enhancements can be made to further support your scheduling workflows.

### **Custom Table Sorting Now Remembered**

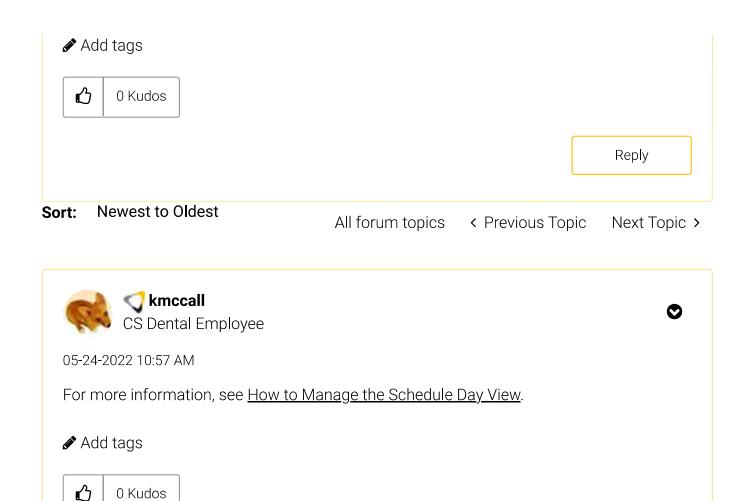
In response to user feedback, Sensei Cloud now retains any custom order that you apply (e.g., clicking column headers) when working with tables and worklists. The column-based sorting applied is now retained for the duration of your working session (e.g., until you log out, close your browser or browser tab, or clear your browser cache). Your custom sort order is remembered for each individual screen, per each unique location and patient tab, and applies to each table-based UI throughout Sensei Cloud. This enhancement should make multitasking much more efficient and less frustrating, as the current ordering applied to data is retained after navigating away (to complete another task) and returning to resume your interrupted task.

We are excited to provide this general workflow improvement to our customers and look forward to any feedback on how we can further enhance the overall usability of Sensei Cloud. Related improvements will be implemented in upcoming releases. This includes various fixes to known gaps in the column-based sorting functionality for screens throughout Sensei Cloud and the retention of custom filtering that you apply while working in worklist-based screens.

### **Optimizations and Fixes**

The following fixes and optimizations have been added to Sensei Cloud this week.

- 1. Addressed a technical issue with the Tray Application timeout that would sometimes create issues when posting electronic payments using the ePayments service.
- 2. Resolved a defect in which a bug in the annual CDT update process would sometimes remove (or hide) the listings for CDT codes that were updated (revised) from the insurance plan allowance tables.





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