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03-27-2022 04:54 PM

Sensei Cloud Release 0.1.7538

# Sensei Cloud

Weekly Release

Build 0.1.7538 | March 27th, 2022

This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

## Help Us Prioritize Sensei Cloud

### Enhancements

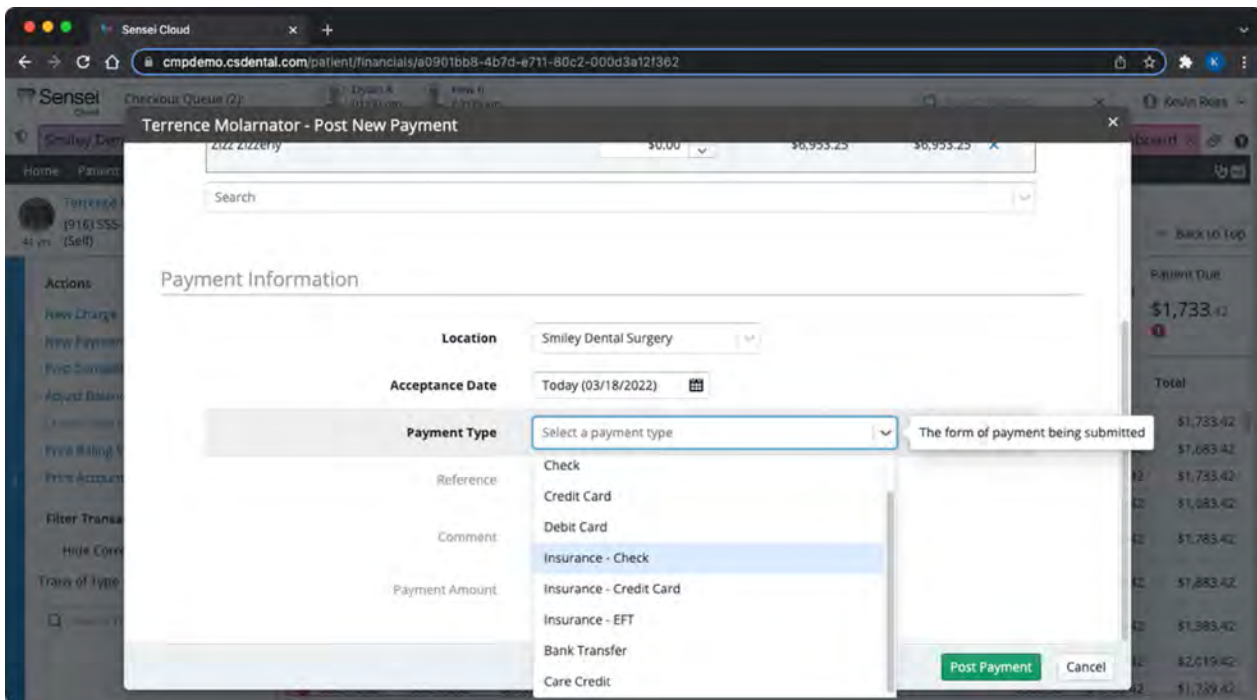
We are working hard to continually deliver exciting improvements to Sensei Cloud. User ideas and requests logged through [UserVoice](#) have been collated and the support for each of those requests calculated. We have constructed a

survey that presents those items deemed to be the highest priority by our users. Please help us understand which enhancements are most important to you and your office by taking [this survey](#).

## [US Only] New Insurance Payment Types

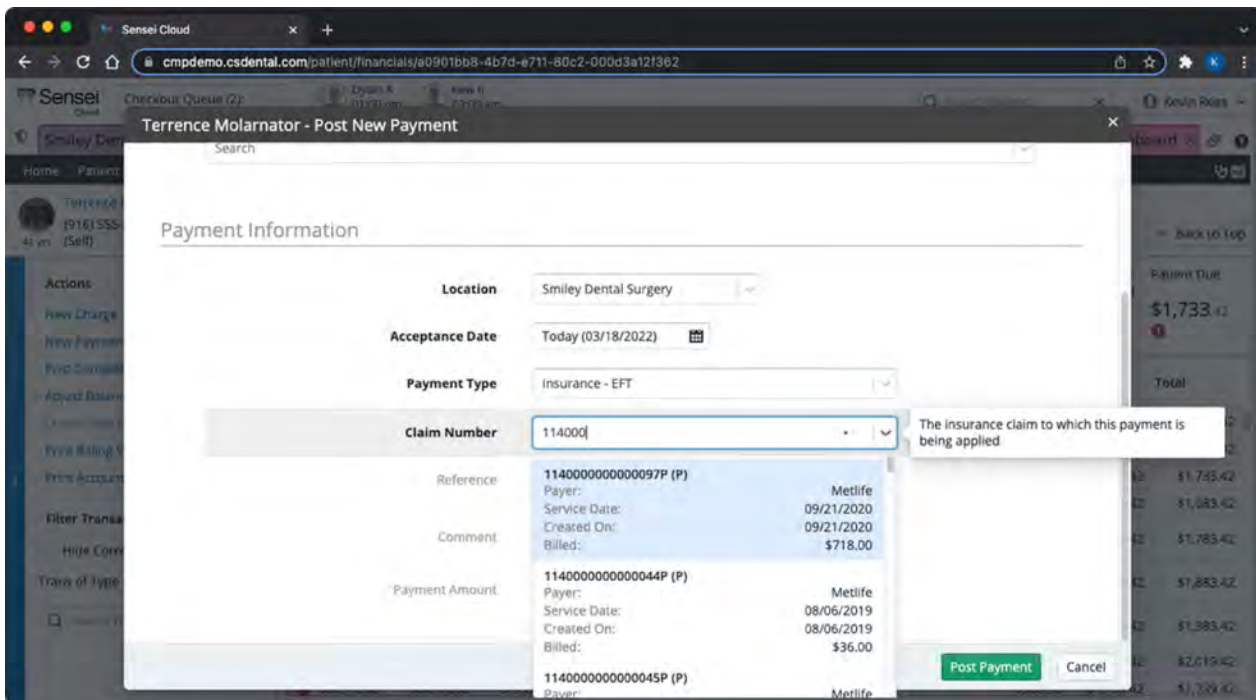
In response to customer feedback, Sensei Cloud now provides expanded flexibility when posting insurance payments. While the basic workflow remains the same, there are now options to document the receipt of card-based ('Insurance - Credit Card') or electronic funds transfer-based ('Insurance - EFT') insurance payments. Simply select the appropriate payment type when posting an insurance payment [Patient Tab > Financials > Ledger > 'New Payment'].

NOTE: The existing check-based insurance payment option has been updated from 'Insurance' to 'Insurance - Check'.



As a reminder, the basic workflow when posting an insurance payment includes entering the payment amount, confirming the associated service location, defining the payment date, selecting the payment type, searching for and selecting the associated claim being paid, adding any optional comments, and finally posting the transaction. For practices that utilize Carestream Dental's ePayments service, whenever 'Insurance - Credit Card' is selected as the payment type, Sensei Cloud prompts for the further processing of the card using the connected payment terminal (or manually entering the card

information on screen). NOTE: The general ePayments processing workflow was previously covered in the release notes for 4365 (from 01.06.2020). Please refer to those release notes or the available knowledge articles for more information.



We hope these enhancements better support your claim processing and collections workflow needs. Please let us know what works well and what additional enhancements can be made to improve your payment processing efficiency.

## Optimizations and Fixes

The following fixes and optimizations have been added to Sensei Cloud this week.

1. Removed the ability to select "online" payment type when posting a payment, as this option is only associated with an upcoming 3rd party integration.
2. Added a graphical indicator (icon) to the Patient Minicard to indicate when a patient is a responsible party (RP) for other patients.
3. [US Only] Resolved a defect in which manual adjustments to office fees, made after the initial charge posting, were not being reflected in the generated insurance claim.

4. Addressed a UI defect in which the scrollbar was not accessible to navigate the Referral Activity worklist.
5. Fixed a bug in which the Referral Activity worklist was sometimes not populating correctly when filters were applied.
6. [US Only] Addressed a UI defect in which the Service Date and Fee were sometimes not displayed in the claims summary (on screen) for newly generated insurance claims.
7. Fixed a UI bug in which the labels were misrepresenting the displayed data of the Treatment Plan widget of the Springboard dashboard (e.g., treatment plans vs. planned procedures).
8. [UK Only] Resolved an issue in which the procedure completion data was not correctly displaying within the Treatment Ranking widget of the Springboard dashboard.
9. Addressed a bug in which the latest version of an edited clinical note would not be displayed when printing the patient's clinical history from the Hard Tissue Chart or Treatment Chart UIs.
10. [US Only] Resolved an issue in which scheduled autopayments were not being processed according to the contract schedule.

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