



Search all content

The Exchange > Sensei Cloud > SENSEI CLOUD > Sensei Cloud Release 0.1.6596



**MOD kevin\_moloney**

Moderator



07-28-2021 08:48 AM

Sensei Cloud Release 0.1.6596

# Sensei Cloud

Weekly Release

Build 0.1.6596 | July 28th, 2021

This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

## New User Feedback Tool - UserVoice

Carestream Dental has implemented a new Product Feedback Management Software called UserVoice. UserVoice's web portal gives Sensei Cloud users a place to share and vote on ideas, as well as discuss product feedback directly with the development team. By using this site, we can better prioritize - and more quickly develop - the top ideas from you, our Sensei Cloud customer base. We can also better communicate status updates and verify that our

current development efforts are meeting immediate customer needs. UserVoice is already live and we hope that you join us and share your ideas soon!

To access the UserVoice Web Portal, navigate to <https://gosensei.uservoice.com>. NOTE: Your login credentials from the Carestream Dental Institute or from CarestreamDental.com can be used. Alternatively, a new account can quickly be created by clicking “Create Account” in the bottom right corner. After logging in, click the purple quick links to Submit Your Idea or Vote on an Existing Idea. NOTE: Upcoming releases will make this process easier, allowing you to link directly to UserVoice using your Sensei Cloud user account via feedback links available in the user menu.

## Sensei Cloud User Feedback Site



Submit  
Your Idea



Vote on an  
Existing Idea

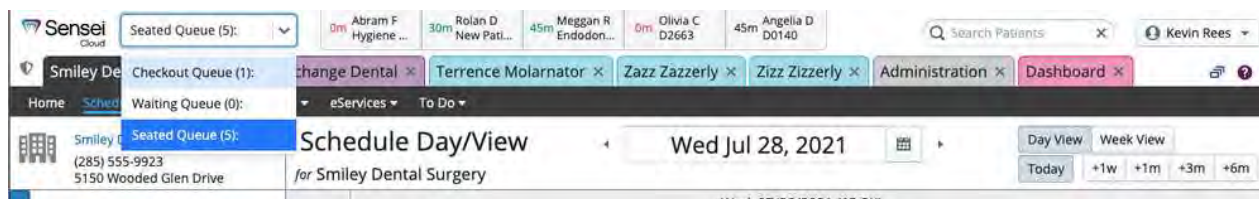
For complete instructions on navigating UserVoice, view the Recorded Class found in the CDI or click here: [Sensei Cloud Help Article: How to Submit Feedback and Suggestions](#). We hope that UserVoice improves the feedback loop for your Sensei Cloud enhancement requests and look forward to receiving your input.

## Seated Queue (aka LightBar)

Based on customer input, this week’s release includes the new Seated Queue, which can be used to monitor in-progress appointment status and request provider attendance. The Seated Queue helps to facilitate back office communication, allowing clinical personnel to call doctors to an appointment

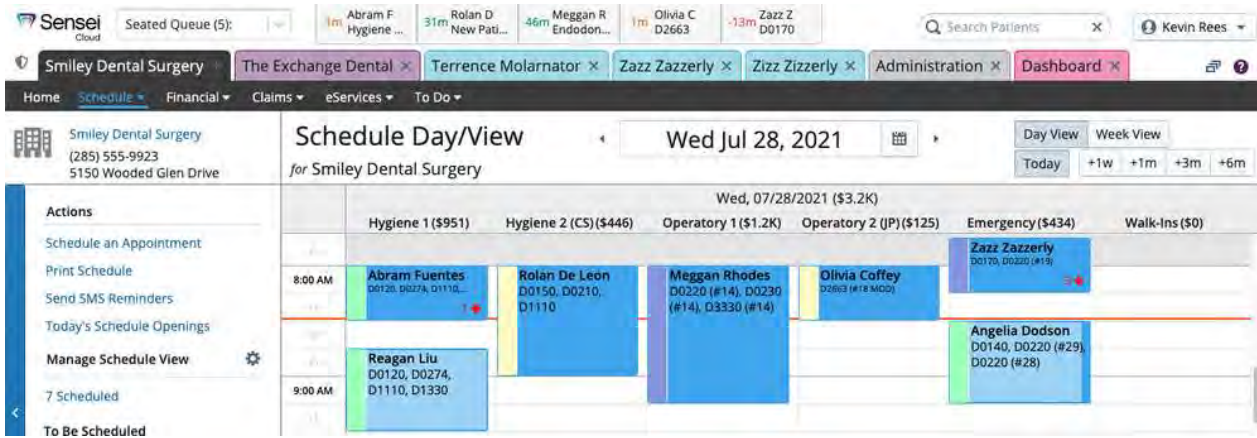
(or chair) when needed. The concept is similar to a 'Light Bar', which is used to alert doctors when the patient is ready for final examination or has been prepped for a restoration.

Designed for back office / clinical use, the Seated Queue displays the list of appointments that are currently seated (and have begun). Once seated, the appointment is automatically added to the Seated Queue. Once completed, it is automatically removed (and added to the Checkout Queue). NOTE: The Seated Queue can be selected as an alternative view to the Checkout Queue or Waiting Queue. Once set, the selected queue will be maintained as the focus until changed by the user. As with all queues, the list reflects patients (or appointments) from the user's currently logged-in location.

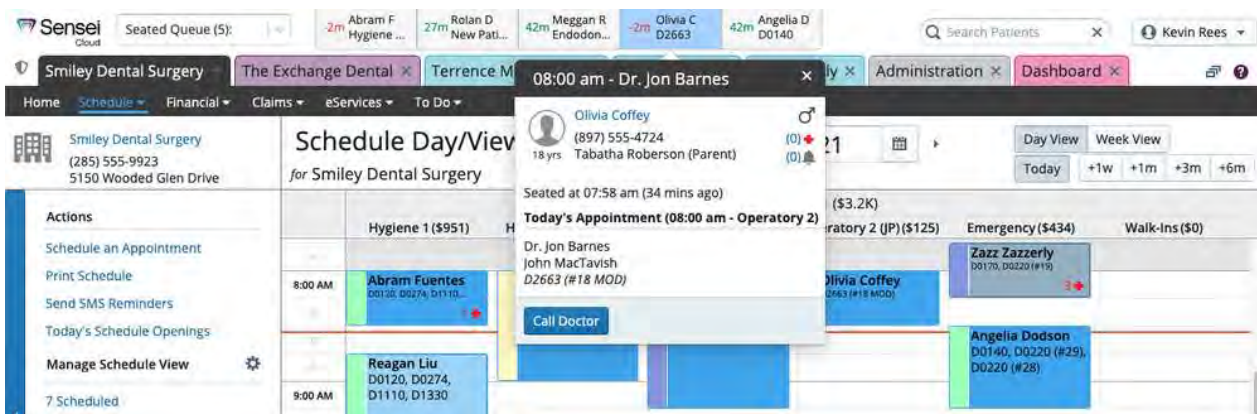


The Seated Queue displays seated appointments, in left-to-right order, based on the chair arrangement set in the location's Schedule DayView. That is, the left-most queue tile will represent the appointment seated in the chair corresponding to the first column in the schedule. Queue tiles (e.g., seated appointments) display the patient name, appointment type (or scheduled procedure codes), and the remaining appointment time. The remaining time is calculated based on the appointment's scheduled end time and color-coded to communicate its relative priority:

- Black = There is more than 95% of the appointment's scheduled time remaining or it has been seated before it was officially scheduled to start (e.g, running ahead of schedule).
- Green = There is still more than 5% of the appointment's scheduled time remaining.
- Yellow = There is 5% or less of the appointment's scheduled time remaining.
- Red = Scheduled end time of the appointment has passed (e.g., running over / behind schedule).

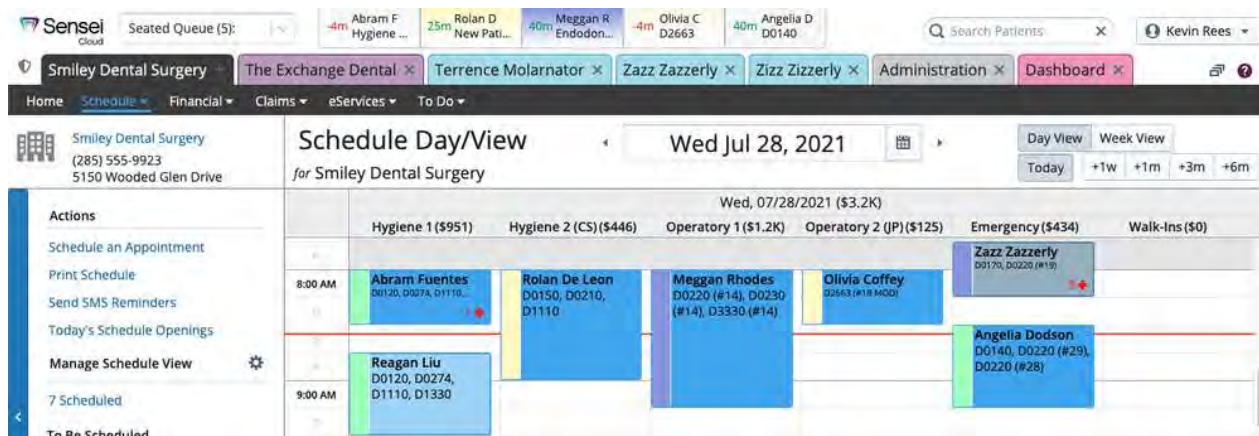
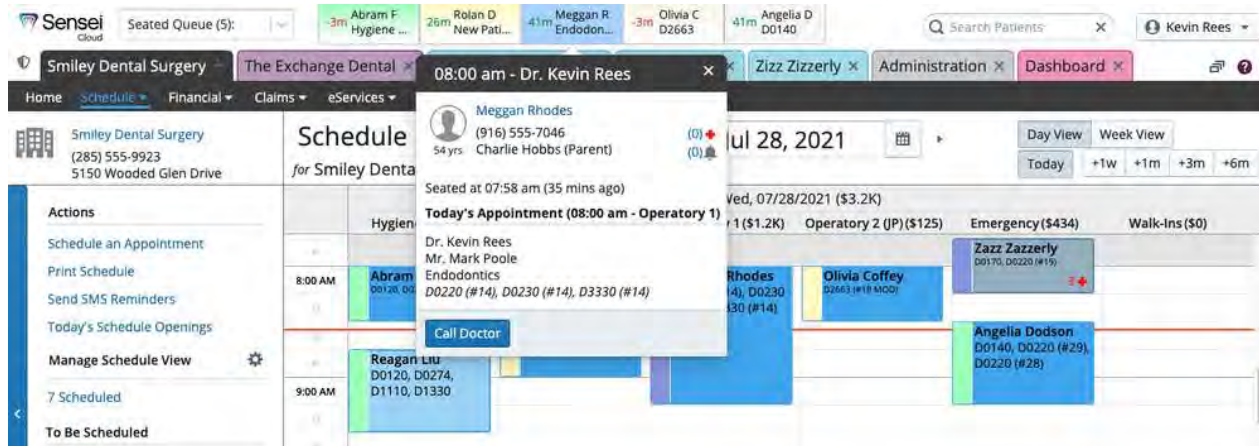


Hovering over the appointment (tile) in the queue will display some additional details including patient name, assigned chair, scheduled start time, assigned providers, appointment type (if applicable), scheduled procedures (if applicable), and appointment time remaining. As previously described, the 'time left' indicator will visually update to reflect the appointment's relative priority (to keep on schedule). Clicking on the appointment (tile) in the queue will display a popover that provides additional contextual detail, including when the appointment was seated. Additionally, there are controls to call the appointment's assigned doctor.

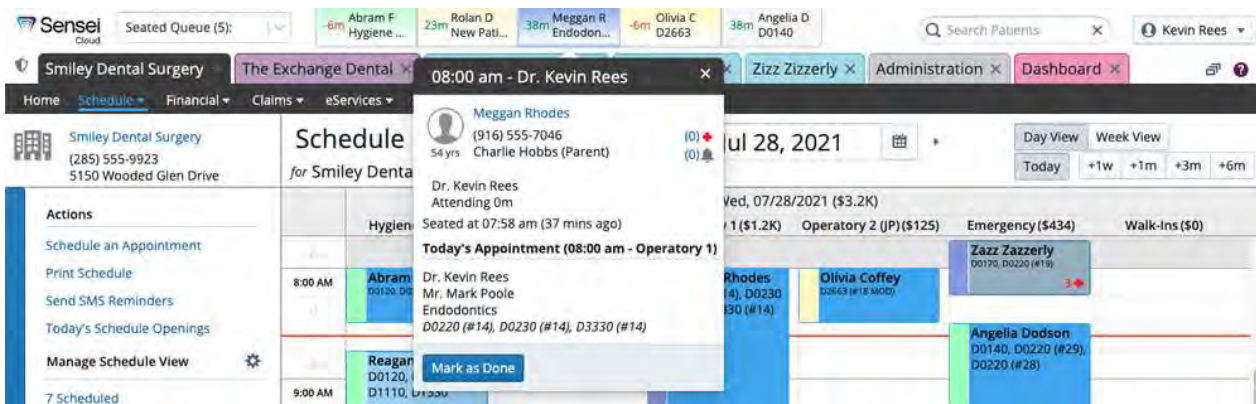
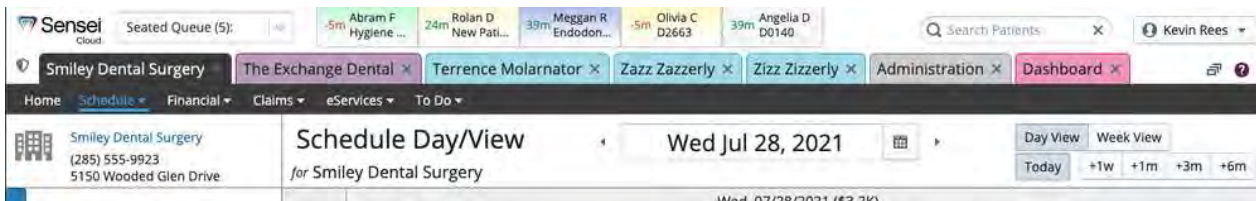
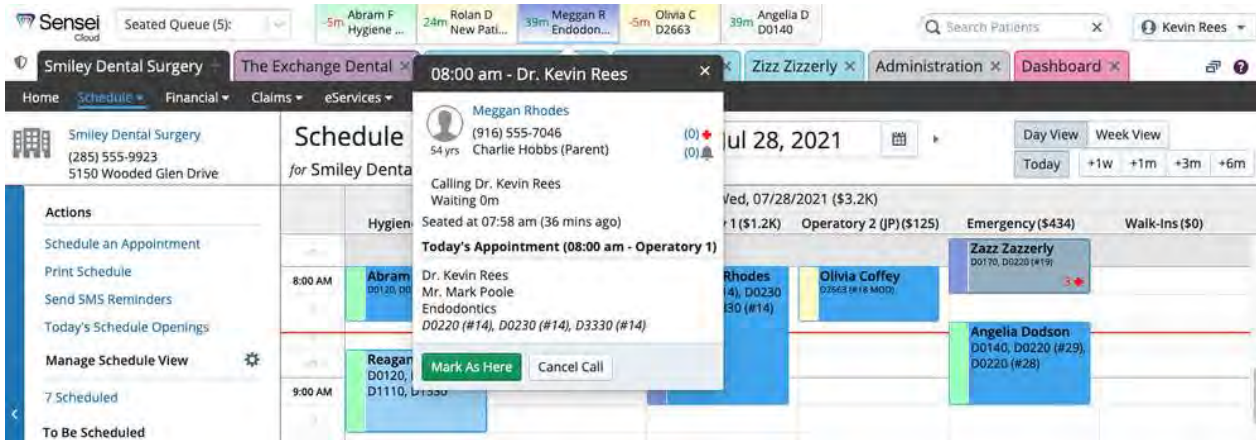


Click on 'Call Doctor' to initiate the call event. The associated queue tile (e.g., appointment) will begin flashing the doctor's assigned color, communicating where the doctor is now needed to attend to the appointment. NOTE: The doctor's assigned color can be managed in the Team Member record [Administration Tab > Team > Team Members]. Once the call is initiated (and

the tile is flashing), the hover and click state popovers also display information on the call event, including the doctor being called and how long the user has been waiting for the doctor to attend the appointment. NOTE: The visual state of the Seated Queue tiles are visible to all users currently viewing the queue, enabling all team members to be aware of the current appointment needs.



Once the doctor arrives at the chair, you can update the call status by clicking 'Mark As Here', visually updating the Seated Queue tile. The associated doctor's color is now applied to the appointment, communicating to other users where the doctor is currently located. The hover and click state popovers will now contain information on how long the doctor is attending the appointment. You can cancel the call, if appropriate, or 'Mark as Done' when the doctor has completed his patient care activities for the appointment and can move on. NOTE: An individual doctor can be called to multiple appointments (chairs) concurrently. The queue tiles will flash in the order in which the calls were placed, with the next appointment flashing once the previous call has been answered (e.g., marked as here) or cancelled.



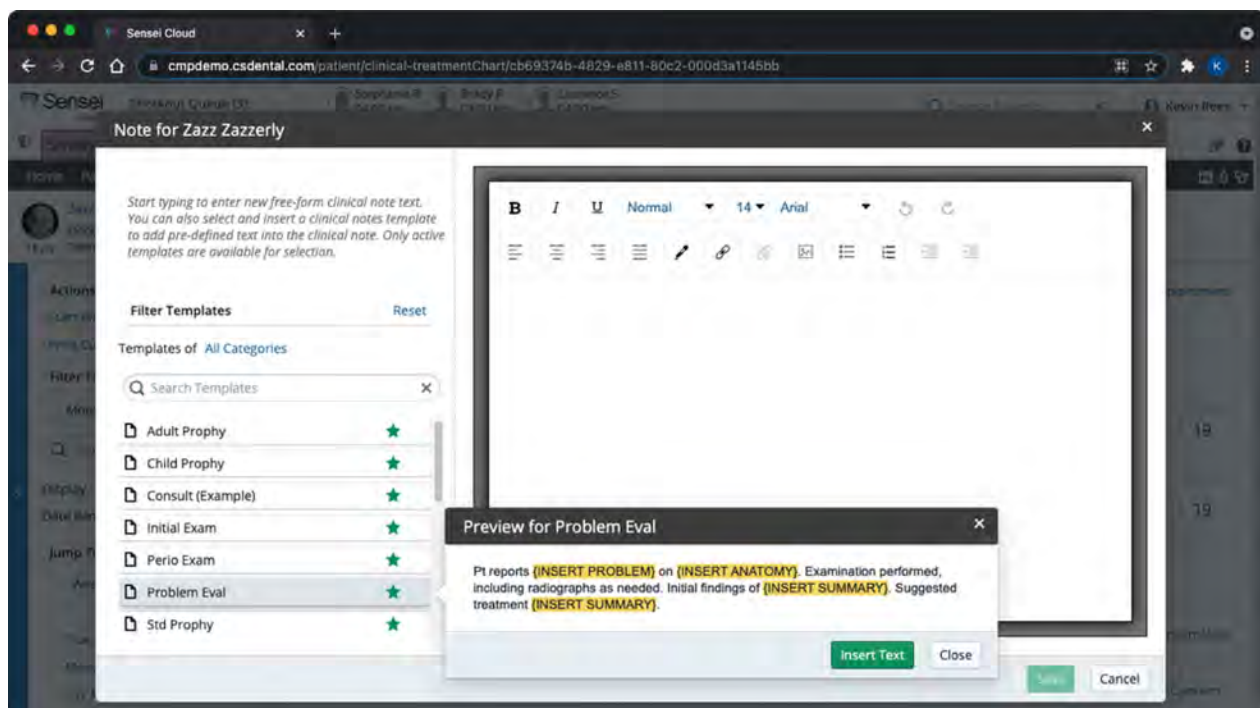
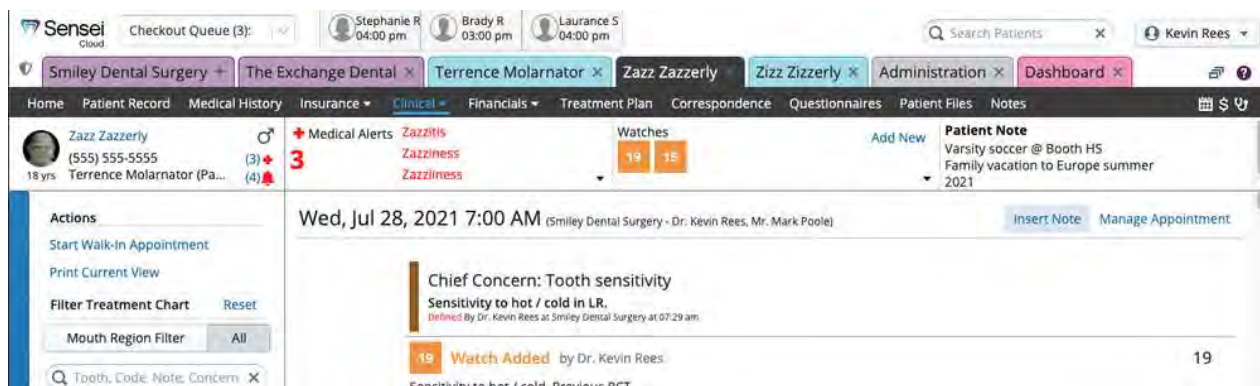
We hope that the Seated Queue improves your appointment management workflows, providing a simple-to-use tool to communicate current appointment status for doctors managing multiple, concurrent appointments. Please let us know what additional enhancements might further improve your back office communication workflows.

## Additional Treatment Chart Enhancements

This week's release also includes further enhancements to the Treatment Chart UI [Patient Tab > Clinical > Treatment Chart], which further increases its parity with the Hard Tissue Chart. As documented in previous release notes for 0.1.6024 (April 14th, 2021) and 0.1.6242 (May 19th, 2021), the Treatment Chart provides a chronological, text-based view of a patient's clinical history. With these latest updates, the Treatment Chart now supports the easy addition and management of date- and event-based clinical notes, leveraging the recent

enhancements to clinical notes, supporting rich text formatting and enhanced templating (as documented in the last release notes for 0.1.6534 on July 14th, 2021).

The existing 'Visit Notes' concept from the Treatment Chart has been reconciled with the date-based clinical notes of the Hard Tissue Chart, ensuring a consistent experience across clinical contexts. Existing 'Visit Notes' have been converted to date-based clinical notes, supporting the utilization of the new rich text formatting and templating controls. Additionally, the 'Visit Notes' section of a date block in the Treatment Chart has been replaced with an 'Insert Note' link to mimic the experience of the Hard Tissue Chart, utilize the common clinical note creation dialog, and support the creation of multiple date-based notes for a given date / appointment / encounter.



Sensei Cloud | Checkout Queue (3): | Stephanie R 04:00 pm | Brady R 03:00 pm | Laurance S 04:00 pm | Search Patients | Kevin Rees

Smiley Dental Surgery | The Exchange Dental | Terrence Molarnator | Zazz Zazerly | Zizz Zizzerly | Administration | Dashboard

Home | Patient Record | Medical History | Insurance | Clinical | Financials | Treatment Plan | Correspondence | Questionnaires | Patient Files | Notes

Zazz Zazerly (555) 555-5555 | 18 yrs | Terrence Molarnator (Pa... | Medical Alerts: Zazzitis (3), Zazziness (4), Zazzliness (4) | Watches: 19, 15 | Add New Patient Note: Varsity soccer @ Booth HS, Family vacation to Europe summer 2021

**Wed, Jul 28, 2021 7:00 AM** (Smiley Dental Surgery - Dr. Kevin Rees, Mr. Mark Poole) | Insert Note | Manage Appointment

**Chief Concern: Tooth sensitivity**  
 Sensitivity to hot / cold in LR.  
Updated By Dr. Kevin Rees at Smiley Dental Surgery at 07:29 am

Pt reports sensitivity to hot / cold in LR. Examination performed, including radiographs as needed. Initial findings of potential failing restoration and need to re-treat RCT on #19. Suggested treatment RCT on #19 with coronal restoration.

Show More  
 Note Created By Dr. Kevin Rees at Smiley Dental Surgery at 07:35 am | X

Watch Added by Dr. Kevin Rees | 19

The Treatment Chart now also supports the creation of event-based clinical notes, enabling you to add supporting details to recorded findings and procedures. Simply hover over the clinical event in the Treatment Chart's history feed to display the 'Insert Note' control. Click to access clinical note dialog and enter formatted and/or templated note text. As with the Hard Tissue Chart, multiple clinical notes can be added to a single clinical event, including findings recorded on past dates. Existing clinical notes can be edited or removed, with a full accounting of any changes recorded in the note's audit trail history.

Sensei Cloud | Checkout Queue (3): | Stephanie R 04:00 pm | Brady R 03:00 pm | Laurance S 04:00 pm | Search Patients | Kevin Rees

Smiley Dental Surgery | The Exchange Dental | Terrence Molarnator | Zazz Zazerly | Zizz Zizzerly | Administration | Dashboard

Home | Patient Record | Medical History | Insurance | Clinical | Financials | Treatment Plan | Correspondence | Questionnaires | Patient Files | Notes

Zazz Zazerly (555) 555-5555 | 18 yrs | Terrence Molarnator (Pa... | Medical Alerts: Zazzitis (3), Zazziness (4), Zazzliness (4) | Watches: 19, 15 | Add New Patient Note: Varsity soccer @ Booth HS, Family vacation to Europe summer 2021

**Sensitivity to hot / cold. Previous RCT.**  
Watch Added By Dr. Kevin Rees at Smiley Dental Surgery at 07:28 am

**intraoral - periapical first radiographic image**  
 D0220 | 19  
Proposed and Scheduled for Jul 28, 2021 By Dr. Kevin Rees at Smiley Dental Surgery

**re-evaluation - limited, problem focused (established patient; not post-operative visit)**  
 D0170

Sensei Cloud | Checkout Queue (3): | Stephanie R 04:00 pm | Brady R 03:00 pm | Laurance S 04:00 pm | Search Patients | Kevin Rees

Smiley Dental Surgery | The Exchange Dental | Terrence Molarnator | Zazz Zazerly | Zizz Zizzerly | Administration | Dashboard

Home | Patient Record | Medical History | Insurance | Clinical | Financials | Treatment Plan | Correspondence | Questionnaires | Patient Files | Notes

Zazz Zazerly (555) 555-5555 | 18 yrs | Terrence Molarnator (Pa... | Medical Alerts: Zazzitis (3), Zazziness (4), Zazzliness (4) | Watches: 19, 15 | Add New Patient Note: Varsity soccer @ Booth HS, Family vacation to Europe summer 2021

Watch Added By Dr. Kevin Rees at Smiley Dental Surgery at 07:28 am

**Sensitivity to hot / cold. Previous RCT.**  
Watch Added By Dr. Kevin Rees at Smiley Dental Surgery at 07:28 am

**intraoral - periapical first radiographic image**  
 D0220 | 19  
Proposed and Scheduled for Jul 28, 2021 By Dr. Kevin Rees at Smiley Dental Surgery

**Restoration failing on #19 M side, Previous RCT may need re-treat. May also need RCT on addl root.**

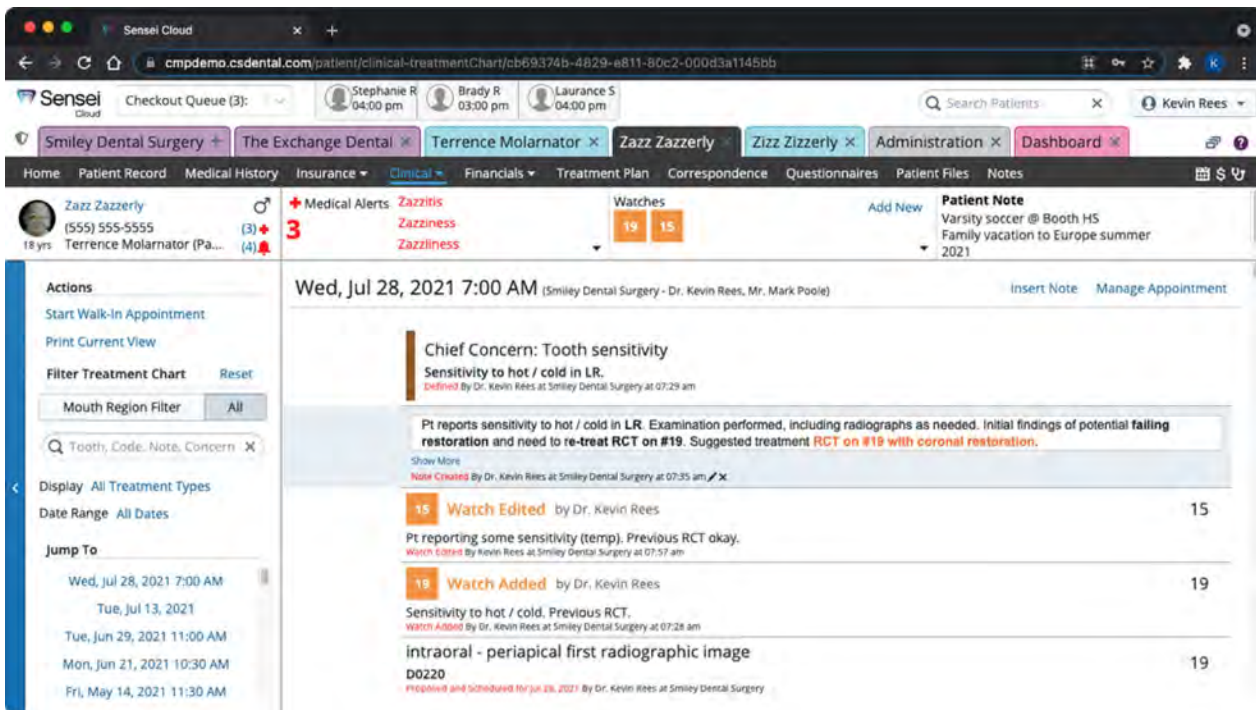
Show More  
 Note Updated By Dr. Kevin Rees at Smiley Dental Surgery at 07:48 am

**re-evaluation - limited, problem focused (established patient; not post-operative visit)**  
 D0170





Watch-based events are now consistently displayed as part of the patient's clinical history in the Treatment Chart, mimicking the Hard Tissue Chart. This includes the creation of new watches, edits to existing watches, or removal of existing watches. Moreover, any modifications to watches made in the Treatment Chart (via the Watches banner module), will be reflected in the Hard Tissue Chart. As previously mentioned, event-based clinical notes can be added to a watch to further document the action taken (hover over the watch event to display the 'Insert Note' control). NOTE: Any clinical notes added to watches will be synchronized between the Treatment Chart and the Hard Tissue Chart, ensuring a full and accurate patient history in both contexts.



This screenshot shows the Sensei Cloud interface for patient Zazz Zazerly. The top navigation bar includes tabs for 'Smiley Dental Surgery', 'The Exchange Dental', 'Terrence Molarnator', 'Zazz Zazerly', 'Zizz Zizzerly', 'Administration', and 'Dashboard'. The main content area displays a 'Watch' list with entries such as 'Watch Edited' and 'Watch Added' by Dr. Kevin Rees, including timestamps and details like 'Pt reporting some sensitivity (temp). Previous RCT okay.'

This screenshot shows the same patient record with a search filter applied. The search criteria are 'Tooth, Code, Note, Concern'. The results are filtered to show events on 'Wed, Jul 28, 2021 7:00 AM'. A 'Chief Concern' is highlighted in yellow, stating 'Tooth sensitivity to hot / cold in LR'. The search results are displayed in a list format with columns for date and time.

This screenshot shows the 'Tooth Or Region' dialog box. It allows filtering by 'Tooth #', 'Is Critical', and 'Note'. The 'Tooth # 19' is selected. The dialog also includes a 'Note' field with the text 'Sensitivity to hot / cold. Previous RCT.' and buttons for 'Remove', 'Save', and 'Cancel'.

The search and filter tools of the Treatment Chart have also been enhanced. This includes a new 'Conditions' option in the event type filter, enabling you to generate views that includes (or not) those findings recorded in 'Current' mode of the Hard Tissue Chart (e.g., existing restorations, anatomical findings, diagnoses). Search results are also now highlighted (in yellow), including text-based matches against planned or completed procedures, diagnosed findings, events associated with specific anatomy, chief concerns, text from watch events, or matches to text included in clinical notes. NOTE: Matches based on text contained within the clinical note will visually highlight (flag) the entire note, not just the matching text. Additionally, as with the Hard Tissue Chart, if a

given date's history includes any search results, then the entire day's history is maintained / displayed to provide you with a full picture of what occurred and was documented on that date.

We hope that these enhancements bring value to your clinical workflows, providing you more flexibility in the review and management of patient clinical history. We look forward to your feedback on how to make the Treatment Chart even better.

## Optimizations and Fixes

The following fixes and optimizations have been added to Sensei Cloud this week.

1. Resolved a bug in which the 'Mark as Done' action in the Referral Follow-Up List was not updating the appointment follow up as completed.
2. Addressed an issue in which existing appointments were not visible in the Schedule DayView if the location was marked as closed (or if all chairs for the location were otherwise closed for the day).

 Add tags



Reply

**Sort:** Newest to Oldest

[All forum topics](#) < [Previous Topic](#) [Next Topic](#) >



Reply...

Post Reply

Powered by  
**Khoros** 

## CORPORATE HEADQUARTERS

Carestream Dental LLC  
3625 Cumberland Blvd. Ste. 700  
Atlanta, GA 30339

## CONTACT

[Contact Us](#)  
[Support Locator](#)  
[Training](#)

## ABOUT US

[Blog](#)  
[Media Room](#)

## QUICK LINKS

[Carestream Dental Institute](#)  
[Carestream Dental Website](#)



[Terms and Conditions](#)

[Privacy Policy](#)

© 2019 Carestream Dental, LLC. All Rights Reserved