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MOD kevin_moloney

Moderator



05-05-2021 09:34 PM

Sensei Cloud Release 0.1.6171

Sensei Cloud

Weekly Release

Build 0.1.6171 | May 6th, 2021

This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

Patient Chief Concern

This week's release includes support for the documentation of patient chief concern as part of your clinical workflows. This enables you to record a primary issue (the chief concern), along with any relevant clinical notes, for a patient appointment or encounter. You can document the patient's chief concern via the Hard Tissue Chart [Patient Tab > Clinical > Hard Tissue Chart] or the Treatment Chart [Patient Tab > Clinical > Treatment Chart] screens.

Manage the list of chief concerns from the new Patient Chief Concerns screen [Administration Tab > Practice Settings > Patient Chief Concerns]. Sensei Cloud comes pre-populated with a list of chief concerns that are available for immediate use. You can create new items and edit or deactivate existing ones. NOTE: Patient chief concern functionality is enabled for your practice by default. If your practice does not document chief concern as part of patient care, click 'Disable Chief Concerns' to hide this functionality. Any existing chief concern data recorded will remain part of patient clinical history, but you will no longer be able to record new chief concerns.

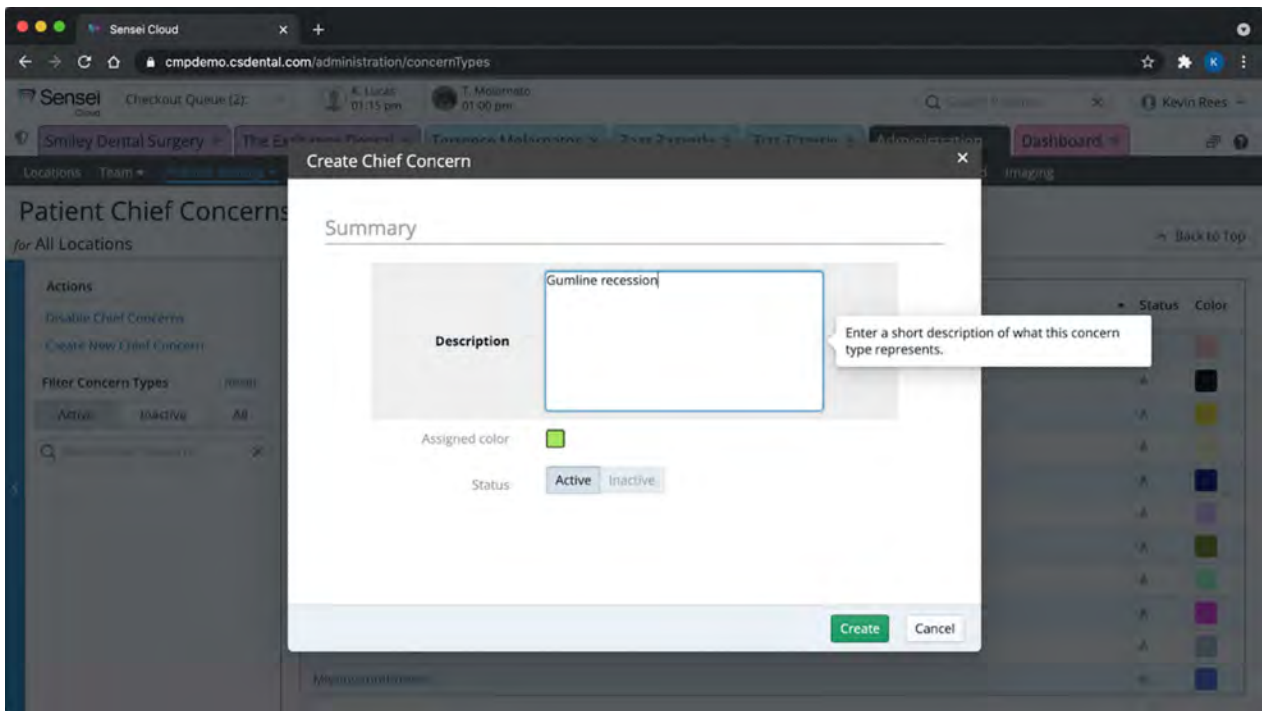
The screenshot displays the 'Patient Chief Concerns' administration interface. The main content area is a table with the following data:

Description	Status	Color
Discomfort	A	Yellow
Facial swelling	A	Blue
Food impaction	A	Purple
Gum discolouration	A	Olive Green
Gum enlargement	A	Light Green
Implant placement	A	Pink
Intra-oral swelling	A	Grey
Missing tooth/teeth	A	Dark Blue
Oral ulcer	A	Teal
Pain	A	Red

The sidebar on the left includes the following elements:

- Actions:** Disable Chief Concerns, Create New Chief Concern
- Filter Concern Types:** Active, Inactive, All (with a 'Reset' button)
- Search:** Search Chief Concerns (with a search icon and a clear button)

Click 'Create New Chief Concern' and then enter a (unique) description for the issue, which will be used whenever it is documented. Select an assigned color to make it more readily recognized when displayed in clinical contexts. Once created, this item will be available for documenting patient chief concerns.



Description	Status	Color
Gum discolouration	A	Dark Green
Gum enlargement	A	Light Green
Gumline recession	A	Yellow-Green
Implant placement	A	Purple
Intra-oral swelling	A	Blue

As previously mentioned, patient chief concerns can be documented in the Hard Tissue Chart and/or Treatment Chart screens [Patient Tab > Clinical > ...]. Click on 'Define Chief Concern' in the side panel of the Hard Tissue Chart (or within the associated date block of the Treatment Chart) to document the patient's primary issue. You can search for and select any (active) chief concern and enter any relevant notes. Once created, the chief concern is recorded as a clinical event in the patient's history. NOTE: Chief concern events can be edited or removed, similar to clinical notes. Simply hover over the event and click on the displayed icons. Any edits to existing clinical events are displayed; associated audit trail history is also available.

Sensei Cloud
 cmpdemo.csidental.com/patient/clinical-hardTissueChart/cb69374b-4829-e811-80c2-000d3a1145bb

Checkout Queue (2): K. Lucas 01:15 pm T. Molarnato 01:00 pm
 Search Patients Kevin Rees

Smiley Dental Surgery | The Exchange Dental | Terrence Molarnator | Zazz Zazzerly | Zizz Zizzerly | Administration | Dashboard

Home Patient Record Medical History Insurance Clinical Financials Treatment Plan Correspondence Questionnaires Patient Files Notes

Zazz Zazzerly (555) 555-5555 18 yrs Terrence Molarnator (Pa...)
 Mode: Current Planning
 Region Selection: UR, LR, UA, LA, UL, LL
 Conditions: 71
 Watches: 1
 Tx Plans: 0
 PSR: ?
 New Exam: No Exams Exist
 No Historical

Actions
 Collect Data
 View Patient Screening Data
 View Legend

Clinical Notes
 Search Code, Anatomy
 Today's Appointment: 0 notes, 3 events
 Add Note Add Template
 Define Chief Concern
 D1110 prophylaxis - adult
 Proposed By Dr. Kevin Rees at Smiley Dental Surgery
 D0274 bitewings - four radiographic images
 Proposed By Dr. Kevin Rees at Smiley Dental Surgery
 D0120

Sensei Cloud
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Home Patient Record Medical History Insurance Clinical Financials Treatment Plan Correspondence Questionnaires Patient Files Notes

Zazz Zazzerly (555) 555-5555 18 yrs Terrence Molarnator (Pa...)
 Medical Alerts: 3 Zazziness, Zazzitis, Zazziness
 Watches: 15
 Patient Note: Varsity soccer @ Booth HS, Family vacation to Europe summer 2020

Actions
 Start Walk-In Appointment
 Filter Treatment Chart: Mouth Region Filter All
 Search Code, Note, Concern

Tue, May 4, 2021 9:00 AM (Smiley Dental Surgery) Appointment Options Complete

Chief Concern
 Define Chief Concern
 prophylaxis - adult
 D1110
 Proposed By Dr. Kevin Rees at Smiley Dental Surgery
 bitewings - four radiographic images

Sensei Cloud
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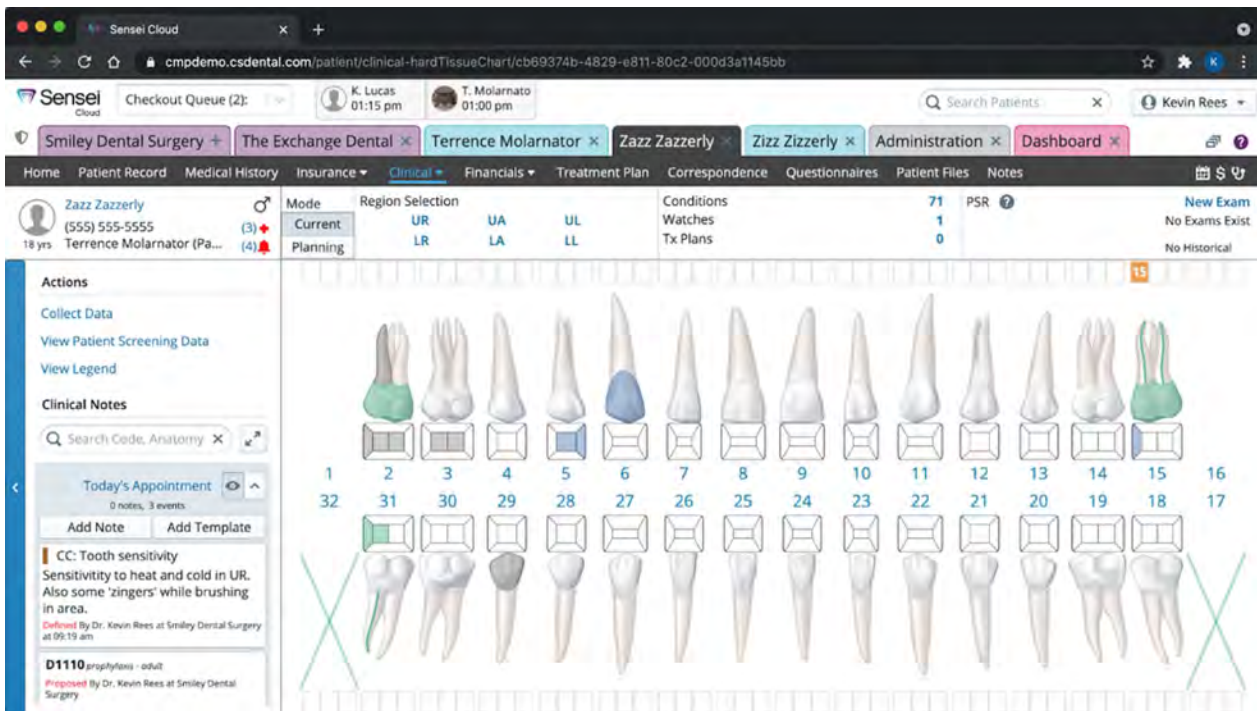
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 D0120

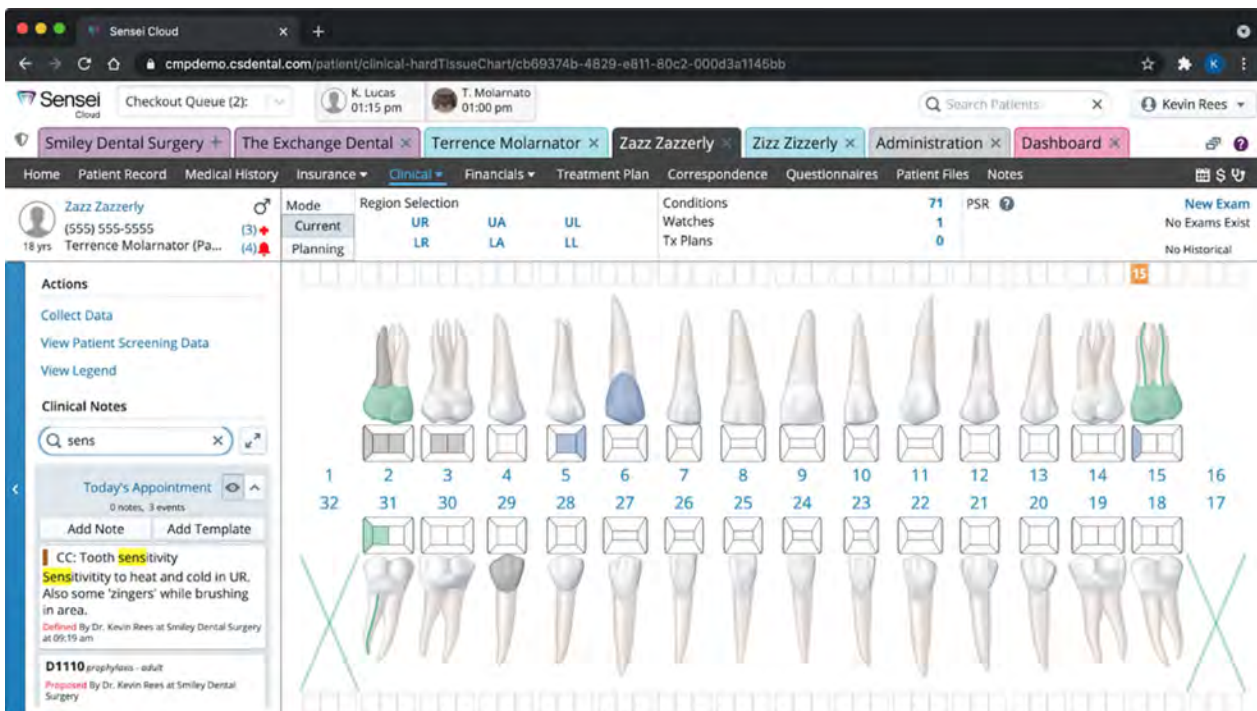
Create Patient Chief Concern

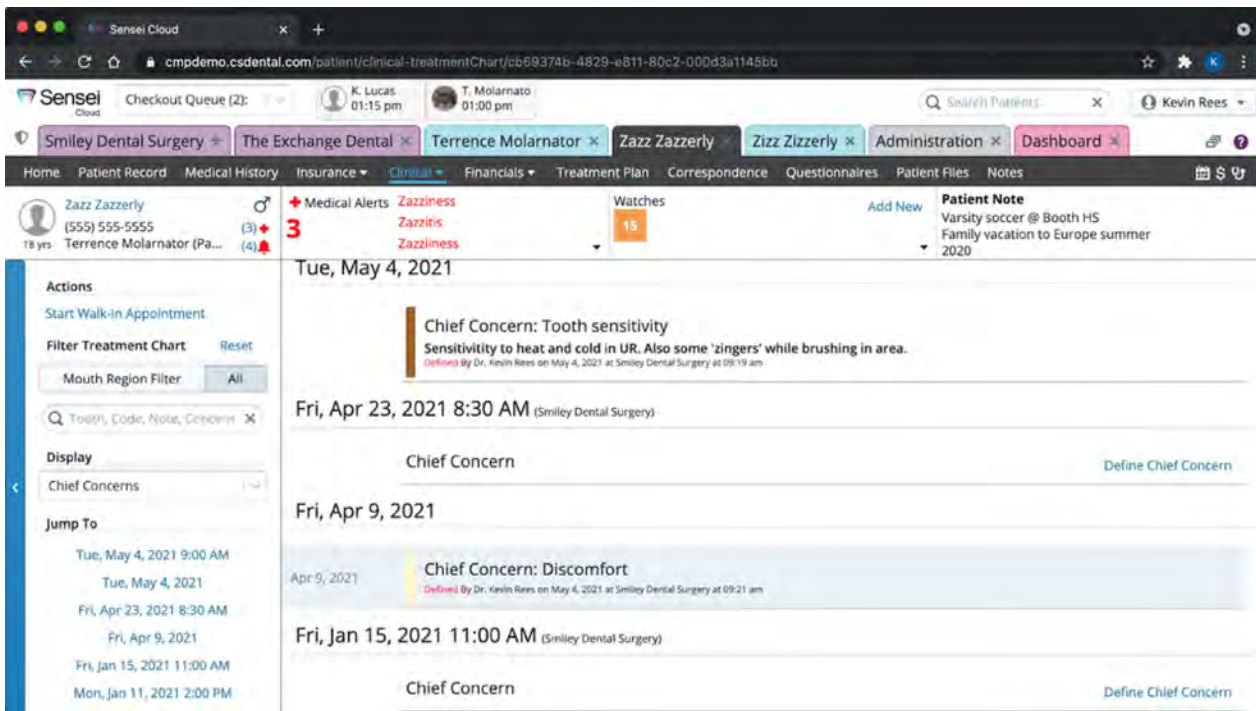
Summary
 Chief Concern: Tooth sensitivity
 Additional Details: Sensitivity to heat and cold in UR. Also some zingers while brushing in area.
 Please enter any additional notes about this concern

Create Cancel



You can now search and filter a patient's clinical history by chief concern events. This includes the ability to search by the chief concern description (name) or any additional note text that was added. Within the Treatment Chart, you can also filter down the displayed contents to only those [chief concern] items.





We hope that these new charting capabilities improve your clinical documentation workflows. Please send us your feedback on what works well and what additional enhancements are needed.

Support for Multiple Procedure / Fee Lists

In response to customer feedback, you can now create multiple Procedure Lists, enabling you to manage different treatment and fee options for your patient population. Multiple procedure lists provide your practice with the ability to maintain different service and fee schedules that can be used when scheduling, planning, or completing work in different contexts (e.g., in different locations, by different providers, for different patient populations).

Procedure Lists are managed via the existing Procedure List and Fee Schedule screen [Administration > Procedures & Fees > Procedure List & Fee Schedule]. Existing procedure lists can now be selected in the banner, which then displays its contents. Once selected, the procedure list can be managed, including creating new procedures, editing existing procedures, and editing the details of the list itself (e.g., its name and associations). NOTE: Unless your practice creates additional Procedure Lists, workflows related to the use of procedures will not change (e.g., creating treatment plans, posting charges, scheduling procedures in appointments).

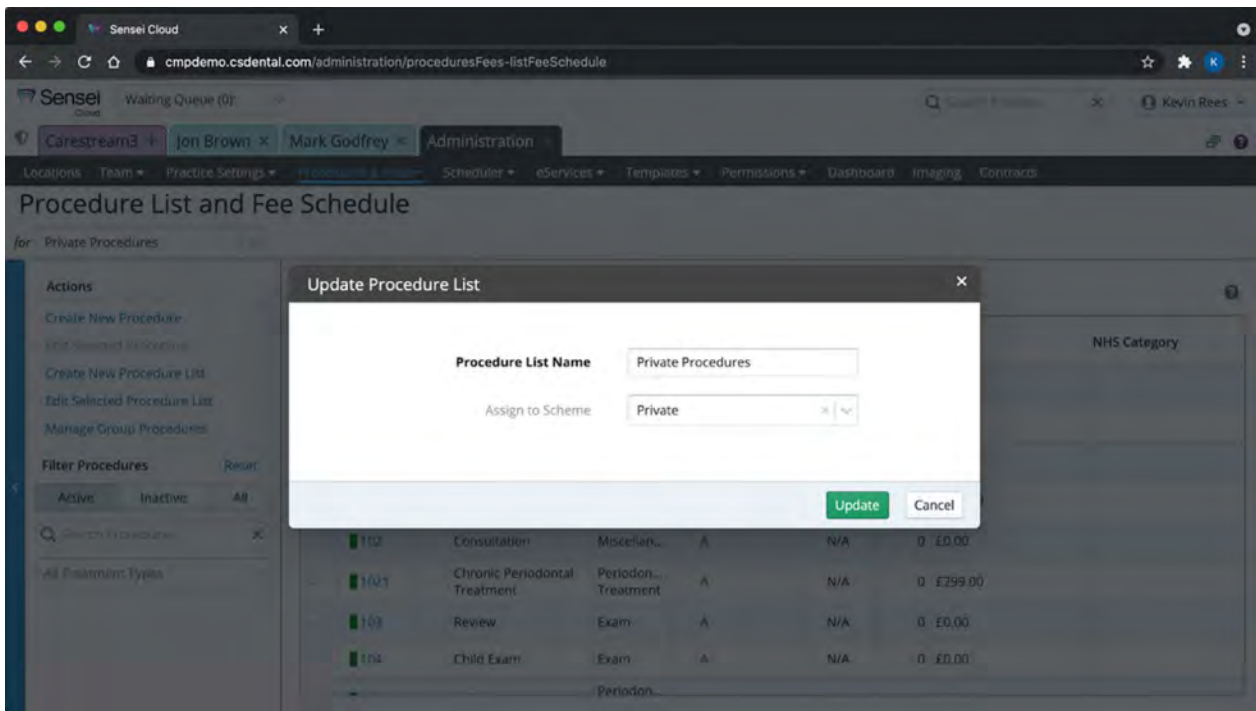
0 of 288 procedures selected

Office Code	Office Description	Treatme...	Status	Recall	T/S/Q	Min	Fee	NHS Category
1001	Scale/Polish	Cleaning	A		N/A	0	Charge Band 1	Scale / Polish
101	Exam/Report	Exam	A		N/A	0	Charge Band 1	Exam / Assessment
1011	Perio	Periodon... Treatment	A		N/A	0	Charge Band 2	Perio: Non Surgical
1021	Perio - Prolonged	Periodon... Treatment	A		N/A	0	Charge Band 2	Perio: Non Surgical
1022	Sextant fee (Periodontal)	Periodon... Treatment	A		N/A	0	Charge Band 2	Perio: Non Surgical
1041	Splinting of Perio. Compromised Teeth	Periodon... Treatment	A		N/A	0	Charge Band 2	Perio: Non Surgical
1101	Gingivectomy - Upper	Periodon... Surgery	A		N/A	0	Charge Band 2	Perio: Ging / Operculum
1102	Gingivectomy - Lower	Periodon... Surgery	A		N/A	0	Charge Band 2	Perio: Ging / Operculum

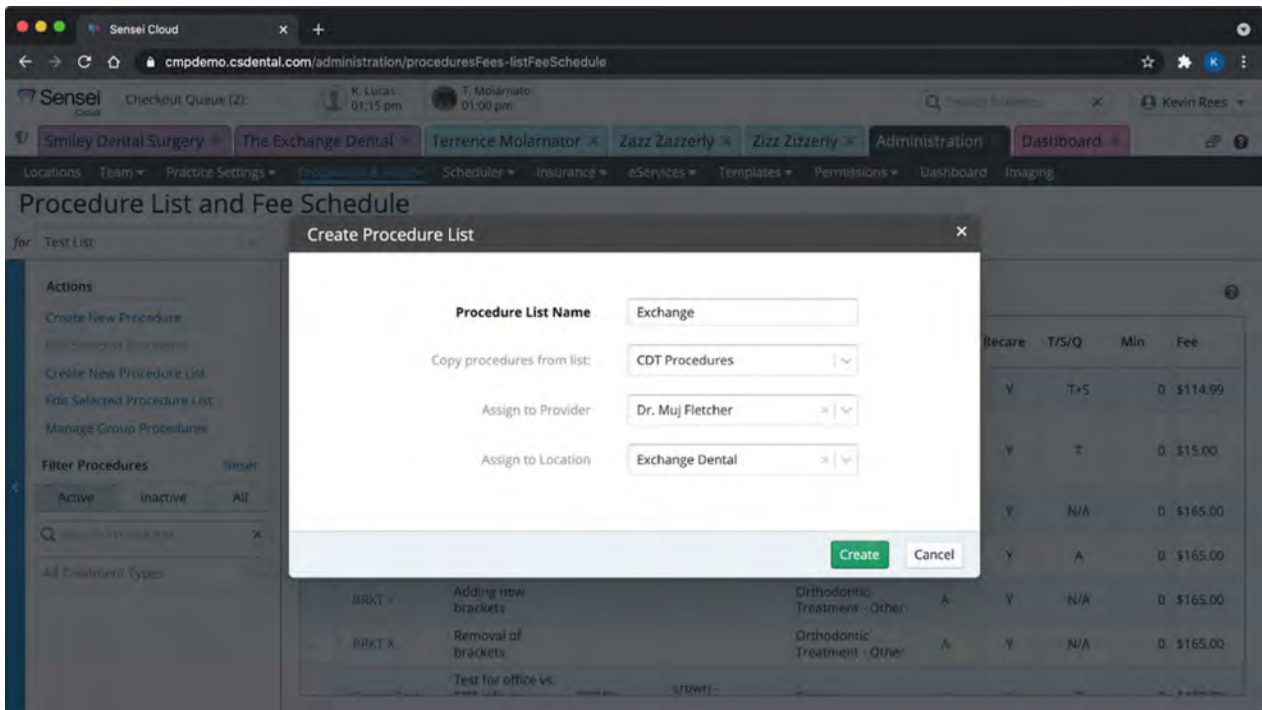
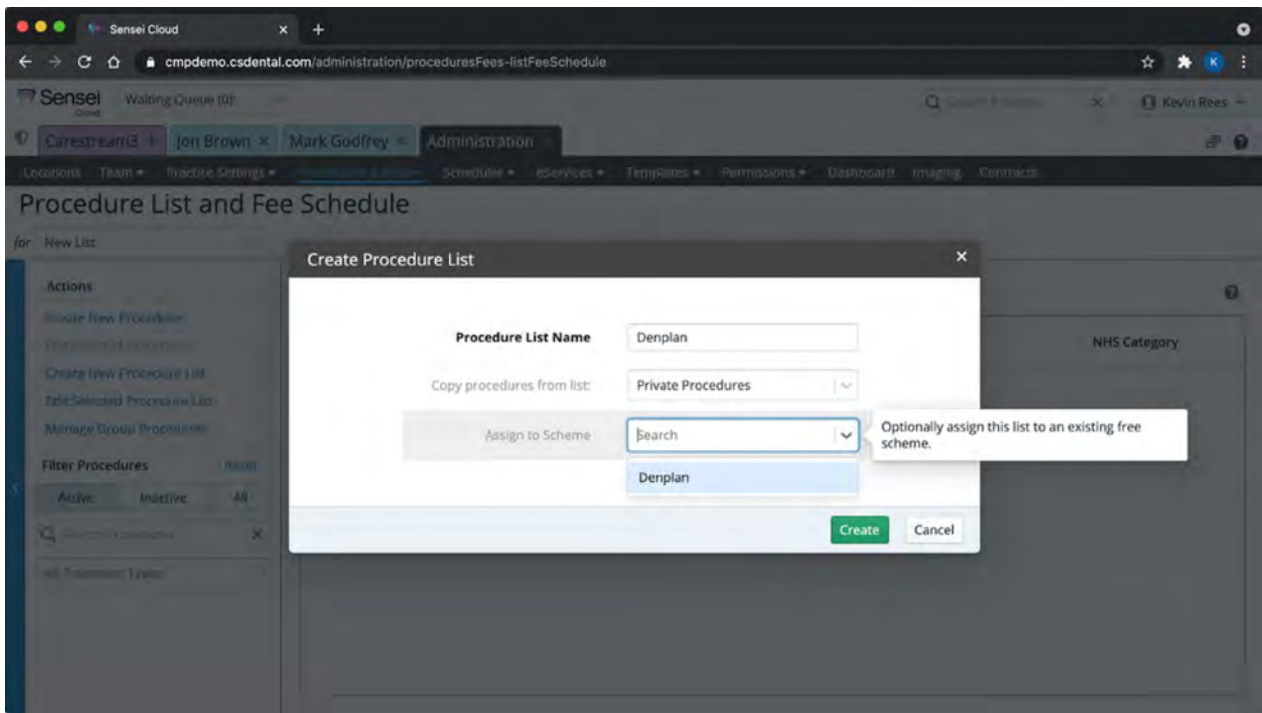
0 of 288 procedures selected

Office Code	Office Description	Treatme...	Status	Recall	T/S/Q
1001	Scale/Polish	Cleaning	A		N/A
101	Exam/Report	Exam	A		N/A

By default, your practice's existing procedure list / fee schedule is displayed. The existing procedure list for US practices has been named 'CDT Procedures', while UK practices will have two procedure lists - one for existing NHS procedures ('NHS Procedures') and another for existing private procedures ('Private Procedures'). NOTE: These procedure lists can be renamed by clicking 'Edit Selected Procedure List' and entering a new (unique) name to describe this list.



Click 'Create New Procedure List' and provide a (unique) name for the new list. To pre-populate the list with procedures, you can copy those from another existing list. Additionally, you can associate a procedure list with certain contexts of use. For US practices, a procedure list can be assigned to a provider and/or a location. Whenever a patient's default doctor or hygienist (assigned in their Patient Record) matches that of a procedure list, it will be the default list presented for procedure-based workflows (e.g., treatment planning). For UK practices, a procedure list can be assigned to a patient Scheme and is then presented by default whenever the patient's assigned scheme (defined in their Patient Record) matches a procedure list. NOTE: New procedure lists are not automatically generated for all existing schemes and will need to be created, if needed. For UK customers, the new Procedure List must be associated with an existing patient scheme before it can be used. Only one procedure list can be assigned to a given scheme.

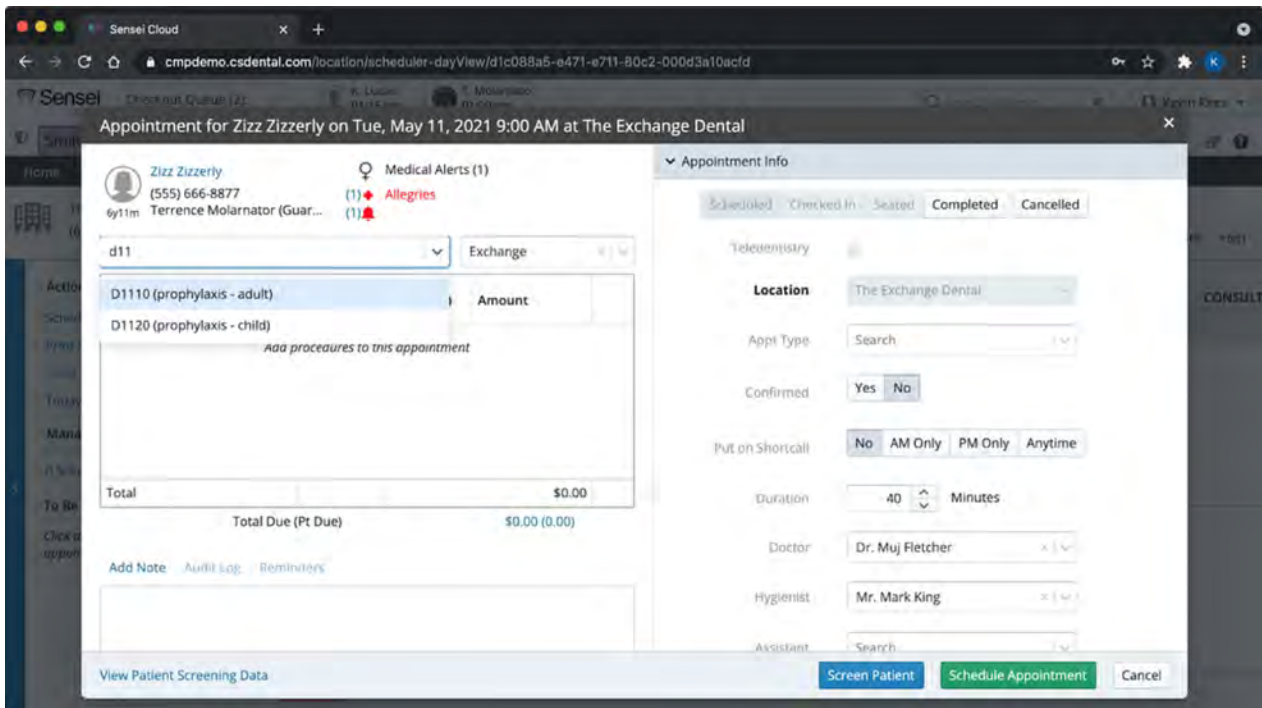
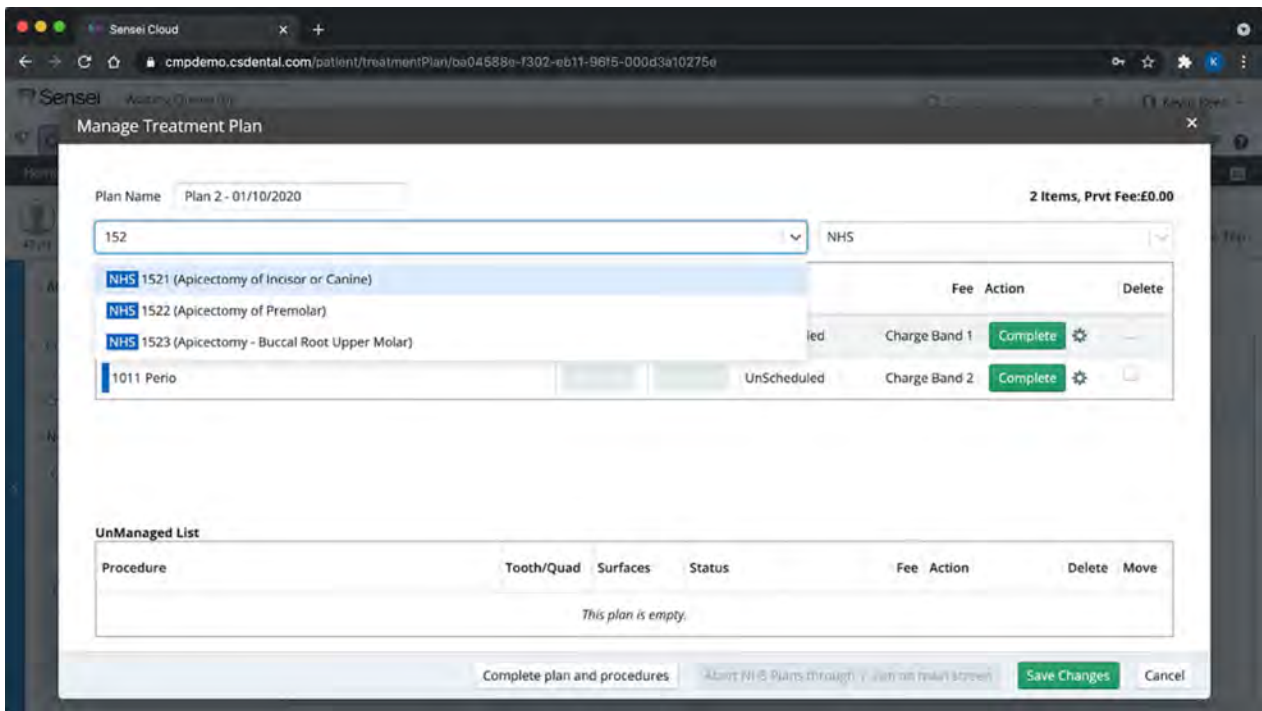


Once a new procedure list is created, it is automatically selected and displayed in the Procedure List and Fee Schedule screen. From here, you can create and add new procedures to the list, edit existing procedures that have been copied to the list, or deactivate existing procedures to prevent their future use. NOTE: All procedure-based actions that occur within a specific procedure list, such as new procedures or fee changes, only apply within the currently selected list.

Group procedures, which function as ‘explosion codes’ or ‘procedure templates’, are now associated with a given procedure list [Administration Tab > Procedures & Fees > Manage Group Procedures]. As with the Procedure List and Fee Schedule screen, you can select the desired procedure list in the Manage Group Procedures screen’s banner. When creating and managing group procedures, you can only select items (codes) from the associated procedure list. NOTE: Copying procedures from an existing list when creating a new procedure list will not also create copies of that list’s associate group procedures.

Office Code	Office Description	Status	Recare	Included Procedures	Min	Fee
4 3rds extr	Standard extraction of wisdom teeth (3rd molars)	A		D7140	0	\$194.00
AMAL	Amalgams	A		D2140, D2150, D2160, D2161	0	\$1,108.00
BLDEL	Bleaching Delivery	A		D9972, D9973, D9974, D9975	0	\$457.00
CONS	Consultation	A		D9310	0	\$165.00
DEBRI	Full Mouth Debridment	A		D4355	0	\$198.00
EMX	Emergency Exam	A	Y	D0140	0	\$115.80

After you have created your procedure lists, they are available for use whenever searching for procedures to use within your scheduling, clinical, and financial workflows. As previously discussed, a specific procedure list may be selected by default, based on your present context. For example (in the US), if the patient’s default doctor is associated with a specific procedure list, then it is selected by default when creating a new treatment plan or scheduling an appointment. Or (in the UK), if the patient’s assigned Scheme is associated with a procedure list, then it is selected by default. When searching for and selecting procedure codes, only those from the selected list are available. However, you have the option to select an alternate procedure list, or mix and match procedure codes from multiple lists when needed.



We hope that this expansion of the Procedure List and Fee Schedule functionality provides value for your clinical, scheduling, and financial workflows. We look forward to feedback on this new functionality and what additional enhancements might be useful.

Optimizations and Fixes

The following fixes and optimizations have been added to Sensei Cloud this week.

1. [UK ONLY] Per the current recommendations, the COVID-19 screening question for patient age has been adjusted to 70 years old.
2. [UK ONLY] Per the current recommendations, the COVID-19 screening questionnaire has been enhanced to include questions regarding testing status, results, and recommended self-isolation (based on NHS Test and Trace).
3. Addressed an issue in which a chair's non-working (closed) hours were sometimes not visually represented in the Schedule DayView when associated with a provider that has no working hours on a given day.
4. Resolved a defect in which a specific order of operations used when completing an appointment could sometimes prevent the team member from logging back in.
5. Removed a restriction that prevented the cancellation of non-COT claims while in the process of electronic submission. NOTE: COT claims for orthodontic contracts cannot be cancelled until they have been fully transmitted to the clearinghouse.
6. Fixed a bug in the Timecard Reporting UI that would sometimes generate an issue with displaying valid date values when printing a team member's timecard.

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