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02-08-2021 08:55 PM

Sensei Cloud Release 0.1.5705

# Sensei Cloud

Weekly Release

Build 0.1.5705 | February 9th, 2021

This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

## Patient Correspondence Enhancements

In response to customer feedback, you can now more easily generate print- or email-based patient correspondence, based on your templates. All existing correspondence (e.g., recall / recare reminders, referral follow-ups) is now maintained in the new 'Patient Correspondence' repository [Patient Tab > Correspondence]. NOTE: Generated Billing and Walkout Statements are still maintained in Patient Files.

**Patient Correspondence**  
for Zazz Zazerly

File Name	Category	Template Name	Modality	File ...	Creation Date	Created By
Z Zazerly - Recare Reminder - Sent on 5.6.2020.pdf	Recall	NEW RECALL TEST 2	Letter	pdf	05/06/2020	Dr. Kevin Rees
Referral Follow-Up Email for Zazz Zazerly 09-18-2020.pdf	Referral	Copy of Consult	Email	pdf	09/18/2020	Dr. Kevin Rees
Correspondence Email for Zazz Zazerly 232021.pdf	Scheduling	Missed Appointment (eMail)	Email	pdf	02/03/2021	Dr. Kevin Rees
Correspondence Letter for Zazz Zazerly 232021.pdf	Scheduling	Lapsed Patients	Letter	pdf	02/03/2021	Dr. Kevin Rees
Correspondence Letter for Zazz Zazerly 232021 #2.pdf	Financial	Late Payment Reminder	Letter	pdf	02/03/2021	Dr. Kevin Rees
Referral Follow-Up Email for Zazz Zazerly 01-19-2021.pdf	Referral	Copy of Consult	Email	pdf	01/19/2021	Dr. Kevin Rees

Generate ad-hoc patient correspondence by clicking the new 'Send Correspondence' link in the Patient Correspondence [Patient Tab > Correspondence] or Patient Homepage [Patient Tab > Home] UIs. This control is also available in the Patient Snapshot, anywhere the Patient MiniCard is displayed. The 'Send Correspondence' dialog is displayed, where you can select email or letter, and which template to use. The patient's preference - email or letter - is used by default, as defined in the Patient Record. Changing the modality updates the list of available templates, based on their defined format in the Correspondence Templates list [Administration Tab > Templates > Correspondence Templates].

**Zazz Zazerly**  
RP: Terrence Molarnator (Parent)  
Pt ID:

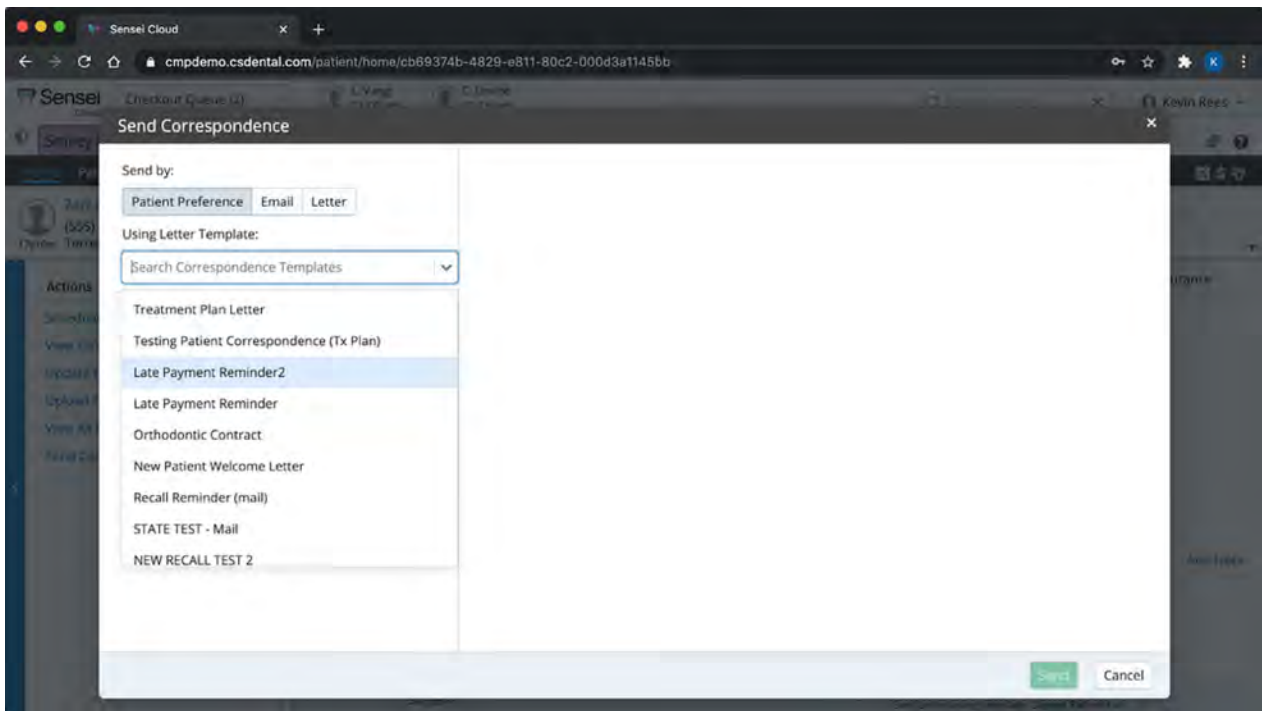
Status: **Active**  
DOB: 03/17/2003  
Home: (555) 555-5555

Ortho Tx Status: N/A (since 03/16/2018)  
Model Box: N/A  
Last Seen: 12/09/2020 at Smiley Dental Surgery

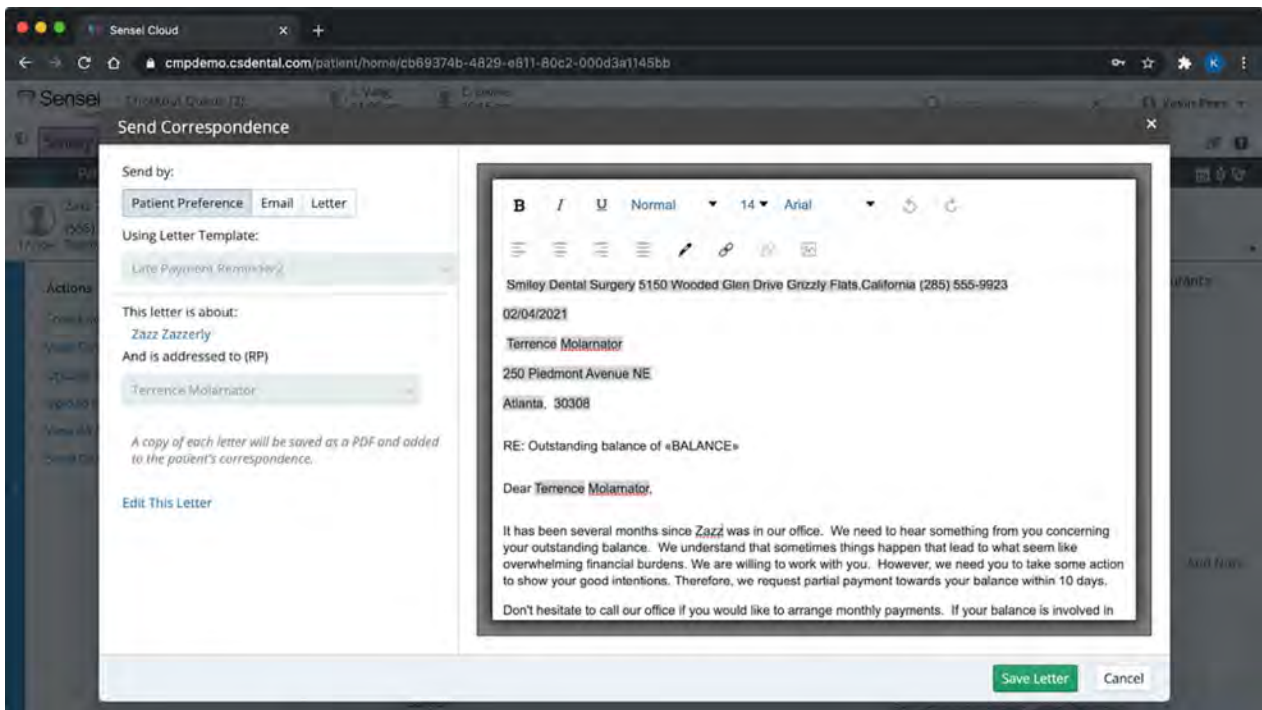
Recare Status: **Overdue, May, 2020**  
Unscheduled

**Insurance**

Eligibility: **El**  
Plan (Payer): CSD E  
Plan's Phone: Not S  
Policyholder: Terren  
Group Number: 55511  
Insured ID: 12345  
Deductible Remaining: \$25.0  
Benefits Remaining: \$1,50



When you select a template, a preview is displayed. Any merge fields in the template are converted to the corresponding data. Additionally, the addressee (also determined by the correspondence template) is updated in the side panel. If needed, click 'Edit This [Email / Letter]' to modify the contents for this particular communication. Finally, click 'Send' to issue the correspondence as an email to the addressee or to generate a .PDF letter you can print or email.



A record of the correspondence is saved to the Patient Correspondence list and contains a .PDF copy of the communication. From here, you can review the correspondence event, add notes, preview the communication, delete the record, or download the .PDF of the correspondence that was sent.

The screenshot shows the Sensei Cloud interface for Patient Correspondence. The browser address bar shows the URL: [cmpdemo.csidental.com/patient/correspondence/cb89374b-4829-e811-80c2-000d3a1145bb](http://cmpdemo.csidental.com/patient/correspondence/cb89374b-4829-e811-80c2-000d3a1145bb). The interface includes a navigation bar with tabs for various patient records and a main content area titled "Patient Correspondence for Zazz Zazerly".

**Table: Correspondence List**

File Name	Category	Template Name	Modality	File ...	Creation Date	Created By
Correspondence Letter for Zazz Zazerly 242021.pdf	Financial	Late Payment Reminder2	Letter	pdf	02/04/2021	Dr. Kevin Rees

**Correspondence Details**

**Preview** | **Notes** | [Add Note](#)

The preview area shows a thumbnail of the PDF document. The notes area is currently empty, displaying "No Notes Found".

Buttons at the bottom: [Preview File](#), [Delete Correspondence](#), [Download File](#)

The screenshot shows a PDF document viewer displaying a correspondence letter. The document content is as follows:

Smiley Dental Surgery 5150 Wooded Glen Drive Grady Flats, California (285) 555-9923  
02/04/2021  
Terrence Molarnator  
250 Piedmont Avenue NE  
Atlanta, 30308  
RE: Outstanding balance of AxBALANCEA  
Dear Terrence Molarnator,  
It has been several months since Zazz was in our office. We need to hear something from you concerning your outstanding balance. We understand that sometimes things happen that lead to what seem like overwhelming financial burdens. We are willing to work with you. However, we need you to take some action to show your good intentions. Therefore, we request partial payment towards your balance within 10 days.  
Don't hesitate to call our office if you would like to arrange monthly payments. If your balance is involved in insurance or litigation, please advise us. We may be able to help.  
Our only goal is to maintain your oral health. We aren't bill collectors and do not use intimidation tactics on our patients. We will afford you every opportunity to handle this situation in an equitable and comfortable fashion. We don't want to lose you as a patient. If I can be of any assistance, call me directly.  
Sincerely,  
Smiley Dental Surgery  
(285) 555-9923

An "Open in Acrobat" button is visible in the top right corner of the viewer.

We hope that this new functionality improves your patient correspondence and communication workflows. Please send us your feedback on what works well and what additional enhancements might be needed.



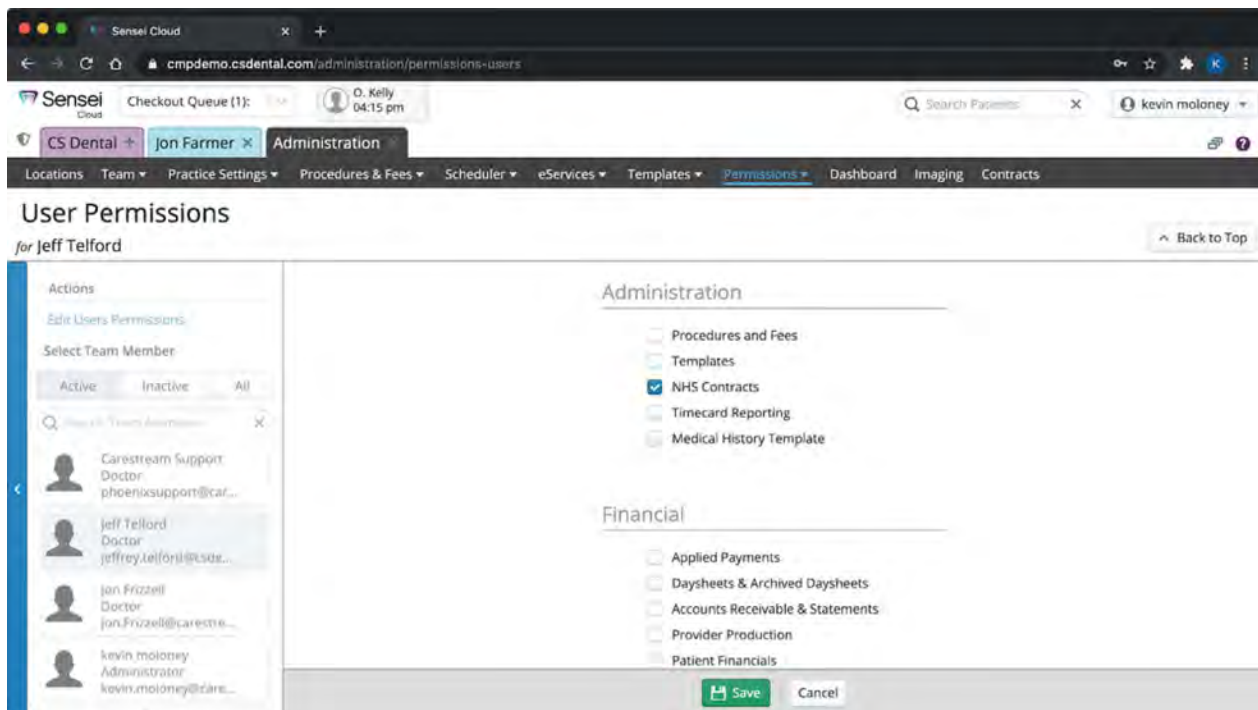
# Expanded User Permissions

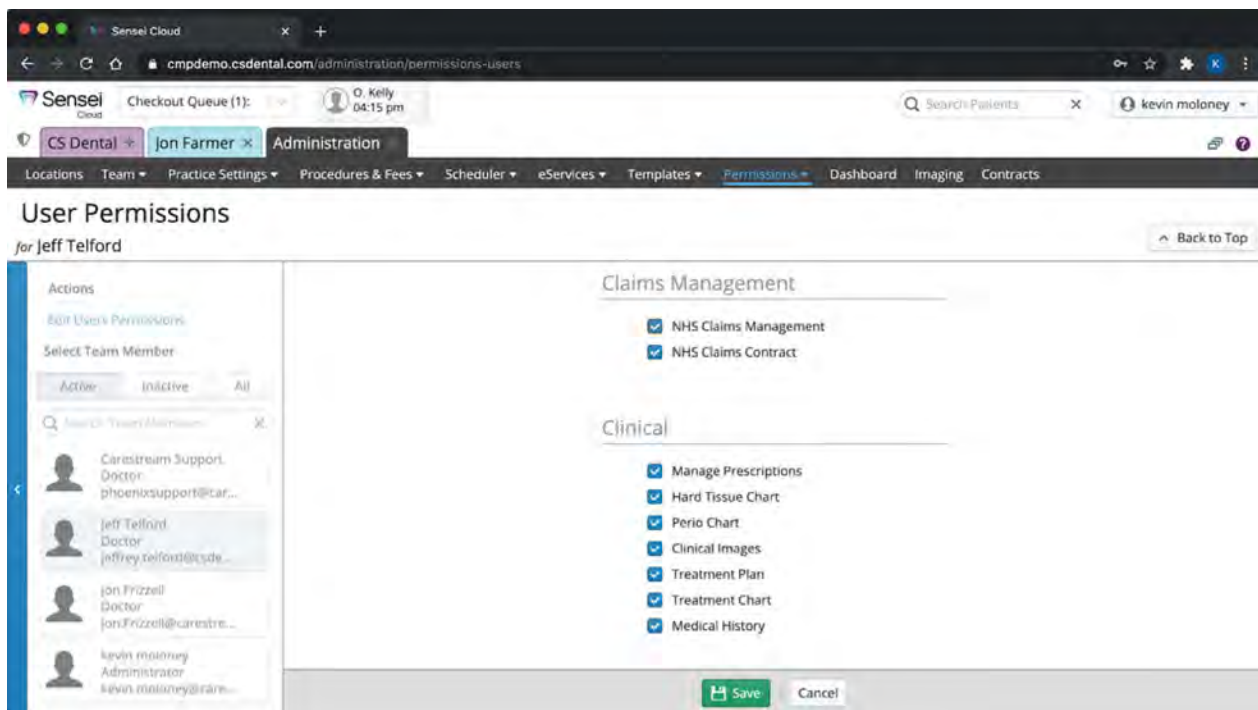
This week's release continues to expand the User Permissions coverage in Sensei Cloud. New user permissions provide administrators with more control over team member access to various clinical contexts [Administration Tab > Permissions > User Permissions]. Select a team member and click 'Edit User Permissions' to modify the user's access to and use of specific workflows within Sensei Cloud. NOTE: Only users in the 'Administrators' permissions groups can set individual Team Member permissions.

More specifically, these new permissions include:

- 'Treatment Chart' controls access to and use of the Treatment Chart UI, allowing the user to modify and complete scheduled procedures and document care with Visit Notes. [Patient Tab > Clinical > Treatment Chart]. NOTE: There are separate permissions for the Hard Tissue and Perio charts.
- 'Medical History' controls access to and use of the Medical History UI, allowing the user to review collected medical histories and enabling the recording of a new medical history [Patient Tab > Medical History].
- 'Medical History Template' controls access to and use of the Medical History Template UI, allowing the user to modify the practice's questionnaire used to collect new patient medical histories [Administration Tab > Templates > Medical History Template].
- [UK Only] 'NHS Contracts' controls access to and use of the Contracts UI, providing the user access to the list of NHS contracts [Administration Tab > Contracts].
  - NOTE: By default, this permission provides read-only access to NHS Contracts. Users can only view those NHS contracts for which they are the owner or contributor. Additionally, providers can only see their own UDA target data.
- [UK Only] 'NHS Claims Management' controls access to and use of the Claims Management UI, allowing the user to manage existing NHS claims [Location Tab > NHS Claims > Claims Management or Patient Tab > NHS Claims].
  - NOTE: Also includes the Recently Settled Claims UI [Location Tab > NHS Claims > Recently Settled Claims].

- NOTE: Users can still create NHS courses of treatment for a patient and manage the patient's current NHS claim via the Hard Tissue Chart UI.
- [UK Only] 'NHS Claims Contract' controls use of the Contracts UI, providing the user with the ability to fully manage NHS contracts [Administration Tab > Contracts].
  - NOTE: This permission is used in conjunction with the 'NHS Contracts' permission discussed above. Checking this box provides the user full control to create, edit, and view NHS contracts, including all performer UDA target data.



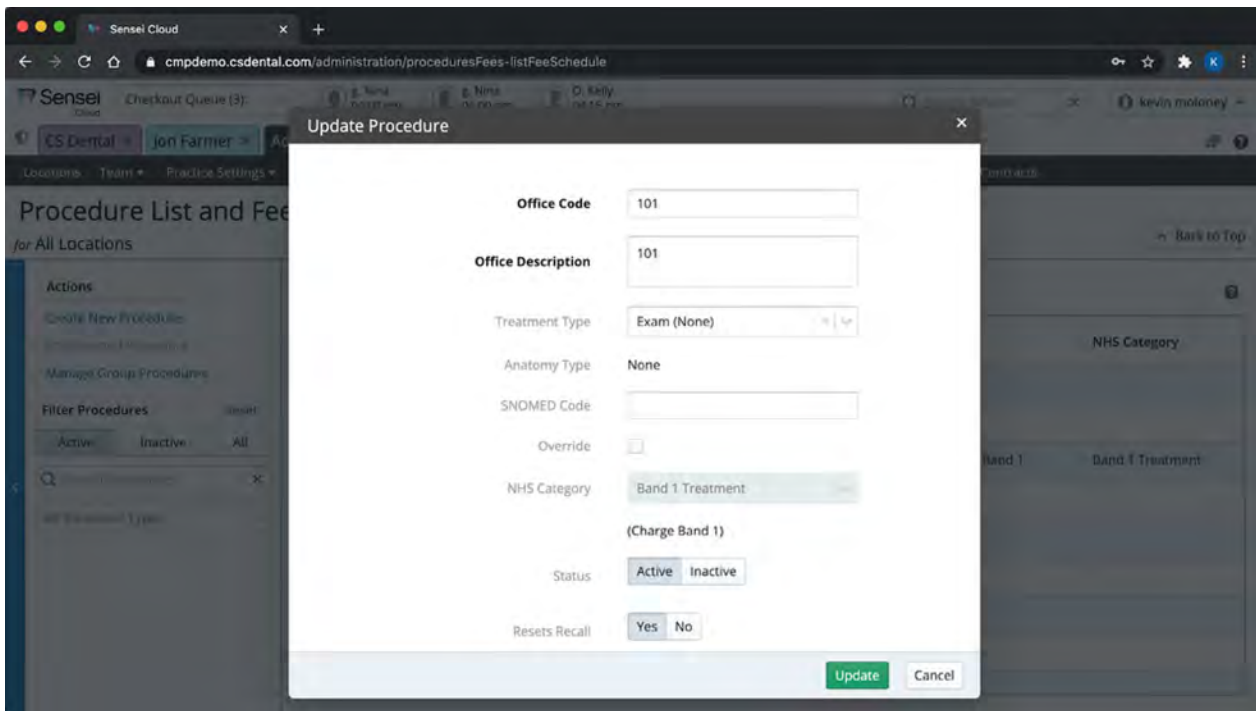


Team members belonging to the 'Administrators' group [Administration Tab > Permissions > Group Permissions] automatically inherit permissions to all of these contexts and workflows. Any changes to a (non-admin) team member's individual user permission take effect upon next login to Sensei Cloud.

We hope this expansion of user permissions provides value to our customers and supports their user management requirements. We look forward to your feedback on this functionality and what additional user permissions might be useful.

## [UK Only] Support for SNOMED Codes

Sensei Cloud now enables you to associate a SNOMED CT code with a procedure, in support of future regulatory requirements in the UK. Carestream Dental has been working alongside the Dental Software Suppliers Association (DSSA) and many regulatory / industry bodies, including the Business Services Authority and the Chief Dental Office, regarding the implementation of SNOMED. To this end, UK Sensei Cloud customers can now use the Procedure List [Administration Tab > Procedures & Fees > Procedure List & Fee Schedule > Edit Selected Procedure] to associate SNOMED CT codes with individual procedures.



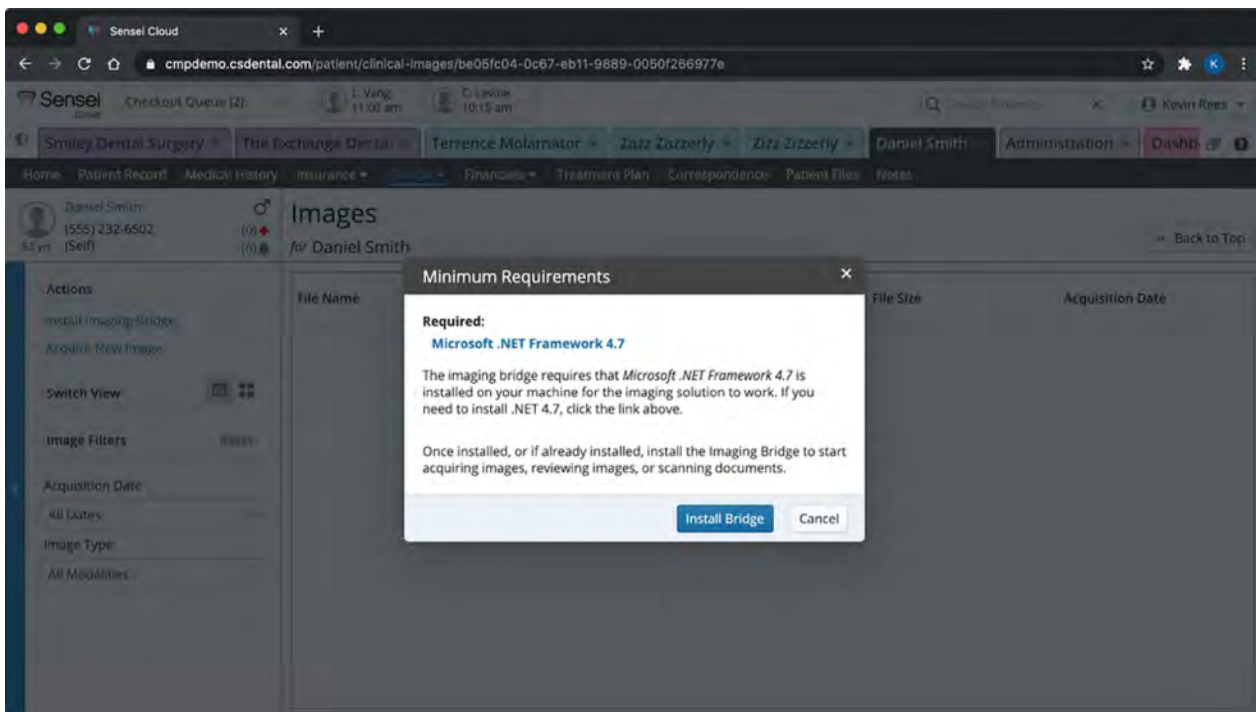
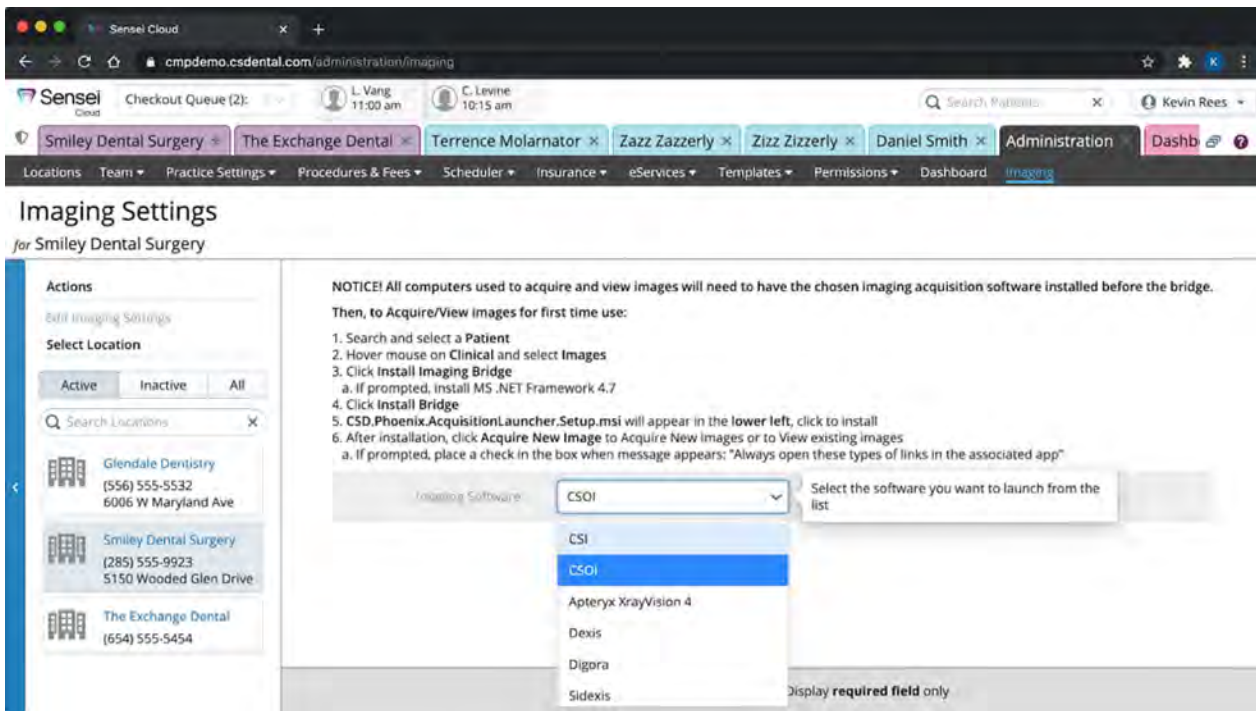
Simply enter an appropriate value in the new 'SNOMED Code' field whenever creating a new or editing an existing procedure. Whenever this procedure is then charted or completed, the associated SNOMED CT code is logged on the backend (database) and available for reporting or transmission to the BSA, should this information be required at a future date. NOTE: There is currently no mandate to transmit this information to the BSA as part of NHS Claim data. However, we are providing our users with functionality in support of these future requirements.

We are happy to provide this functionality to our UK customers in anticipation of future requirements. We look forward to your feedback on what additional improvement can be made.

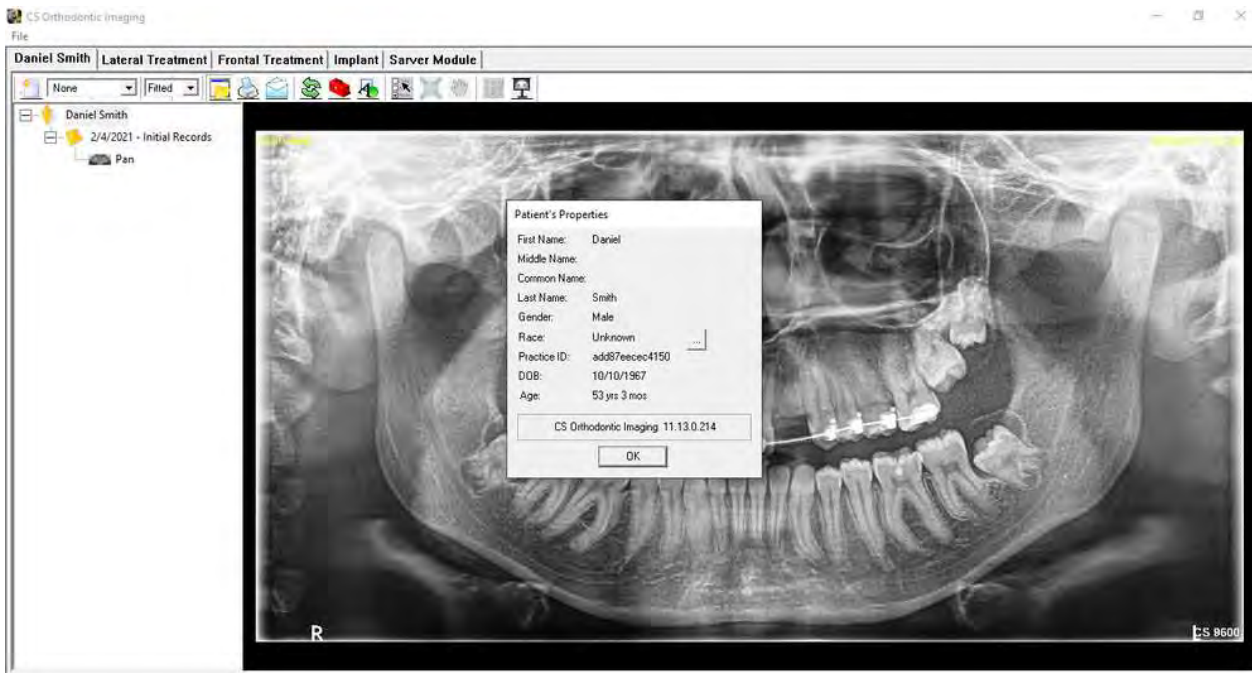
## CSOI Integration (MVP)

Sensei Cloud now provides imaging support for customers using CSOI as their imaging acquisition solution. With this update, you can now specify CSOI as a location's imaging solution [Administration Tab > Imaging]. Following this, simply install the updated bridge to complete the integration. Click 'Install Imaging Bridge' to install or update the imaging bridge for CSOI on your acquisition machines [Patient Tab > Clinical > Images]. NOTE: Sensei Cloud integrates with the latest version of CSOI, v11.13.0.214.





With the correct bridge installed, click 'Acquire New Image' [Patient Tab > Clinical > Images] to launch CSOI and pass the current Sensei Cloud patient context (e.g., patient name, ID, date of birth) to the acquisition software. This ensures that any newly acquired images are associated with the correct patient record, and enables you to access and review any existing patient images. NOTE: If the patient record does not already exist in CSOI, this step (acquiring a new image) creates the record in CSOI.



**IMPORTANT:** Integration with CSOI is currently a one-way bridge, meaning that any acquired images remain in the defined storage directory and are not uploaded to the cloud. Images acquired via CSOI will not be visible or accessible directly via the patient's record in Sensei Cloud. To view the images, simply bridge over to CSOI via Sensei Cloud [Patient Tab > Clinical Images > 'Acquire New Image'] to access the patient's current image repository.

We hope that this initial integration provides support for CSOI customers while Carestream Dental works on exciting new cloud imaging solutions. We look forward to your feedback on what else can be done in support of your imaging workflows.

## Optimizations and Fixes

The following fixes and optimizations have been added to Sensei Cloud this week.

1. Validated support for the latest version of CSI (CSI 8, Suite 3.1.2).
2. Resolved a defect in the Treatment Chart UI in which appointment procedures could not be completed or uncompleted.
3. Addressed a UI issue in which the 'Total Fee' value displayed in the Treatment Plan UI did not properly reflect the sum of entered fees for the plan when standard fees have been manually modified by the user.
4. Fixed a bug in which a backend error was created when adding certain procedures to a treatment plan when in Planning Mode in the Hard Tissue Chart UI.

5. Addressed an issue in which the full note text was not visible when longer notes (comments) are added at the time of posting transactions to the Patient Ledger.

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