



Search all content

The Exchange > Sensei Cloud > SENSEI CLOUD > Sensei Cloud Release 0.1.5576



MOD kevin_moloney

Moderator



12-16-2020 08:51 AM

Sensei Cloud Release 0.1.5576

Sensei Cloud

Weekly Release

Build 0.1.5576 | December 16th, 2020

This week's Sensei Cloud updates continue to expand core application functionality and deliver on recent customer requests.

Support for Teledentistry Appointments

Support for hosting teledentistry appointments is now available to all Sensei Cloud customers. Contact a Support representative via the live chat feature (click the purple '?' in the top right corner) to enable your practice today. NOTE: You can also use the Help tool to learn more about how Sensei Cloud supports remote patient care - just search for 'teledentistry'.

Sensei Cloud integrates with Microsoft Teams™, enabling you to conduct live, teledentistry consults from your schedule. If your practice already uses Microsoft 365™ as a business tool, enrolling in Carestream Dental's teledentistry solution provides a simple way to deliver teledentistry services. Once configured, you can begin creating online meetings as part of the appointment booking process. NOTE: You must access Sensei Cloud through the correct URL at 'GOSENSEI.US' (for US customers) or 'GOSENSEI.UK' (for UK customers). Make sure to update your browser bookmarks.

When creating an appointment, first schedule the date and time, and then click the new 'Teledentistry' checkbox in the Appointment Card. After you define the appointment details and schedule the Teledentistry appointment, you are prompted to log into or confirm your Office 365™ account. Once access is verified, an online meeting is created, and an email invitation with the relevant appointment details is sent to the patient. NOTE: The date and time must be set before the 'Teledentistry' checkbox is enabled. If an appointment is rescheduled, you must generate a new teledentistry link for the appointment by unchecking the 'Teledentistry' checkbox, saving the appointment, and then rechecking the 'Teledentistry' checkbox to send an email with the new date and time.

Appointment for Zazz Zazzerly on Mon, Jul 13, 2020 1:45 PM at Smiley Dental Surgery

Zazz Zazzerly
(555) 555-5555
17y3m Terrence Molarnator (Parent)

Medical Alerts (3)
(3) Zazziness
Zazzitis

Search to add procedures

Code	Description	Tooth/Quad	Surface(s)	Amount	
D9995	teledentistry - synchronous; real-time encounter			\$20.00	×
D0190	screening of a patient			\$150.00	×
Total				\$0.00	
Total Due (Pt Due)				\$170.00 (\$20.00)	

Add Note Audit Log Reminders

View Patient Screening Data

Appointment Info

Status: Scheduled | Checked In | Seated | Completed | Cancelled

Teledentistry

Location: Smiley Dental Surgery

Appt Type: Consult 45 mins

Confirmed: Yes No

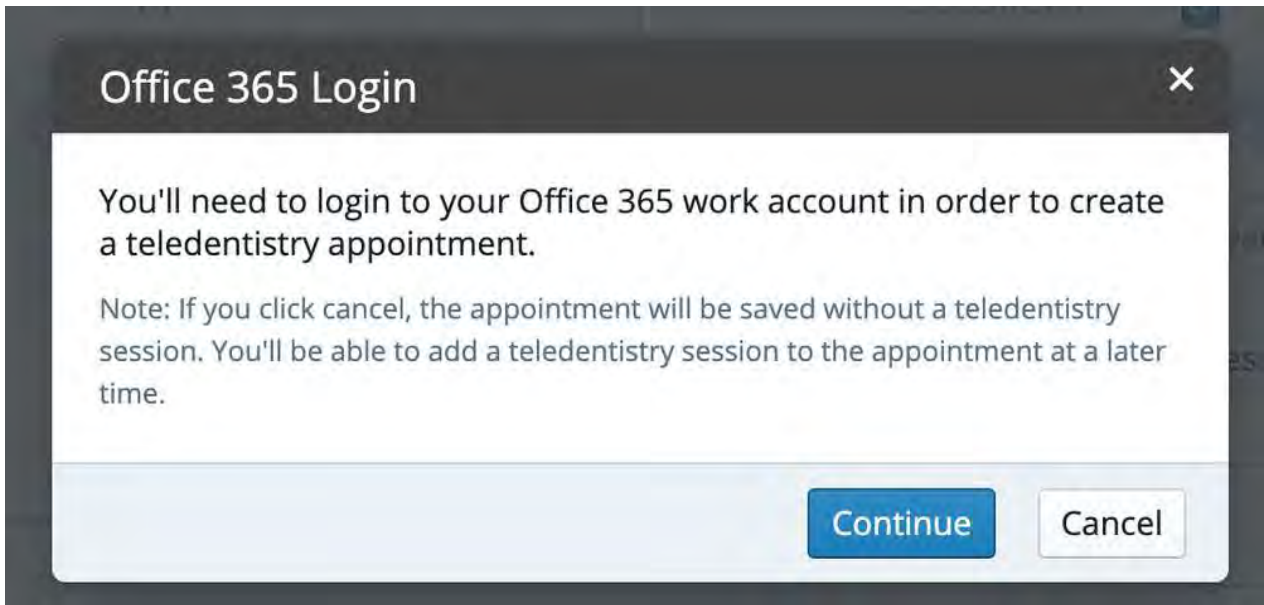
Duration: 45 Minutes

Doctor: Dr. Kevin Rees

Hygienist: Search

Assistant: Search

Screen Patient Schedule Appointment Cancel



Appointments that have associated online meetings are clearly marked on the Schedule DayView with special visual indicators. Additionally, an appointment note is created to indicate that an online meeting has been created. When it is time for the appointment, use your audio/visual device and click on the 'Start Online Meeting' link in the Appointment Tile popover or Appointment Card. The meeting is launched automatically, and you are ready to consult with your patient. NOTE: If the Microsoft Teams™ application is not installed on your device, use the browser-based version of Teams™ to conduct the meeting. Your patient does not have to own a Microsoft 365™ user license to join the meeting. By clicking the 'Join Session' link in the appointment email, your patient automatically joins the meeting as a guest. You will be notified that your patient is waiting in the virtual lobby and can admit him to start the consultation.

Appt Location Smiley Dental Surgery

Zazz Zazerly 01:45 pm (45 min) KR

Teledentistry appointment

Appt Type Consult

D9995 - teledentistry - synchronous; real-time encounter

D0190 - screening of a patient

Schedule Day/View Mon Jul 13, 2020 Day View Week View

for Smiley Dental Surgery Appt for Zazz Zazerly at 01:45 pm (45 min) at Smiley D...

Time	Provider	Appt Type
12:00 PM	Hygiene 1	
1:00 PM	Dr. Tabatha Roberson D0150, D1110, D0210	Consult
2:00 PM	Miss Branden Hahn D0150, D1110, D0210	Consult
3:00 PM	Dr. Orlando Wilkinson D0120, D1110, D0274	Consult

Appt for Zazz Zazerly at 01:45 pm (45 min) at Smiley D...

Clinical Reschedule Cancel Confirm Check In Screen Patient Send SMS Reminder

Zazz Zazerly
(555) 555-5555
17y3m Terrence Molarnator (Parent)

Medical Alerts (3)
(3) Zazziness
Zazzitis

View Patient Screening Data

Start Online Meeting

Location Smiley Dental Surgery
Time Jul 13, 2020 (45 mins)
Appt Type: Consult

Chair Walk-Ins
Providers KR
Total (Pt Due): \$170.00 (\$20.00)
Pat Bal: \$1,260.20

Procedure List
D9995 - teledentistry - synchronous; real-time encounter
D0190 - screening of a patient

Latest Note
Teledentistry -
Online meeting created
Mon, Jul 13, 2020 11:54 AM by Dr. Kevin Rees

Appointment for Zazz Zazerly on Mon, Jul 13, 2020 1:45 PM at Smiley Dental Surgery in Walk-Ins

Zazz Zazerly
(555) 555-5555
17y3m Terrence Molarnator (Parent)

Medical Alerts (3)
(3) Zazziness
Zazzitis

Search to add procedures

Code	Description	Tooth/Quad	Surface(s)	Amount
D9995	teledentistry - synchronous; real-time encounter			\$20.00
D0190	screening of a patient			\$150.00

Appointment Info

Status: Scheduled Checked In Seated Completed Cancelled

Teledentistry: **Start Online Meeting**

Location Smiley Dental Surgery

Appt Type Consult 45 mins

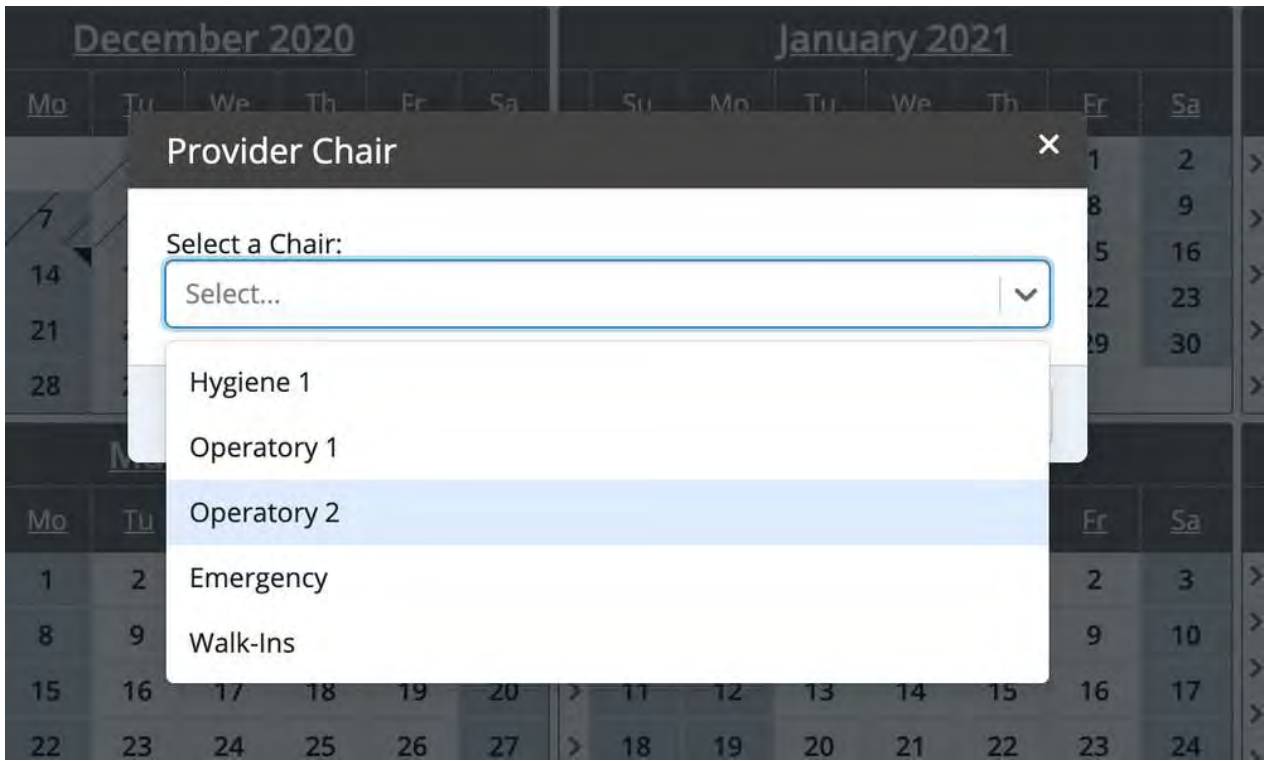
This integration provides Sensei Cloud practices with the necessary tools for delivering care to patients via remote consultation. We are excited to provide these capabilities and look forward to feedback on how it supports your teledentistry needs. NOTE: View our recorded class in the Carestream Dental Institute to learn how to schedule teledentistry appointments in Sensei Cloud (<https://csdental.learn.taleo.net/learn6.asp?id=178411&courseid=7549>).

Linking Provider Working Hours to Chairs

In response to customer feedback, you can now associate a chair (operator) with a provider, enabling you to represent the provider's working hours in the Schedule DayView [Administration Tab > Scheduler > Provider Schedule Planning]. For practices in which providers work out of specific chairs, this helps inform team members about the available scheduling hours for a given chair. When you associate a chair with a provider, the Schedule DayView reflects the provider's planned hours instead of the location's working hours.

Provider working hours are managed, per location, in the Provider Schedule Planning screen [Administration Tab > Scheduler > Provider Schedule Planning]. To associate a specific chair with the provider, click 'Add Chair' and select one to link to the provider. Once set, it can be changed or removed, as needed. NOTE: This associates the chair with the provider and his working hours for all days / dates for the location. A chair can only be linked to one provider within a location; once assigned, it is not available to associate with any other provider's working hours.

The screenshot displays the 'Provider Schedule Planning' interface in Sensei Cloud. The browser address bar shows the URL: `cmpdemo.cs dental.com/administration/scheduler-providerSchedulePlanning`. The interface includes a navigation bar with tabs for 'Smiley Dental Surgery', 'The Exchange Dental', 'Terrence Molarnator', 'Zazz Zazzerly', 'Zizz Zizzerly', 'Administration', and 'Dashboard'. Below the navigation bar, there are tabs for 'Locations', 'Team', 'Practice Settings', 'Procedures & Fees', 'Scheduler', 'Insurance', 'eServices', 'Templates', 'Permissions', 'Dashboard', and 'Imaging'. The main content area is titled 'Provider Schedule Planning' and shows a calendar for 'Dr. Jason Parker' at 'Smiley Dental Surgery' from 'Dec 2020 - May 2021'. The calendar is organized into monthly grids for December 2020, January 2021, February 2021, March 2021, April 2021, and May 2021. A legend at the bottom identifies various day types: Normal Day (white), Templated (blue), Special Hours (red), Closed Day (grey), Past Day (diagonal lines), Current Day (blue circle), Selected Day (orange border), Appts on Day (white), and Appt Conflicts (red). The 'Providers Selected Chair' dropdown is currently set to 'No Chair'. The interface also includes a search bar for patients and a list of active providers like L. Vang and C. Levine.



Sensei Cloud

Checkout Queue (2):

L. Vang 11:00 am

C. Levine 10:15 am

Smiley Dental Surgery + The Exchange Dental x Terrence Molarnator x Zazz Zazzerly x Ziz

Locations Team Practice Settings Procedures & Fees Scheduler Insurance eServices Templates

Provider Schedule Planning

Dec 2020 -

for Dr. Jason Parker at Smiley Dental Surgery

Providers Selected Chair

Edit Chair

Remove Chair

Providers Current Chair:

Operator 2

December 2020							January				
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu		
>		1	2	3	4	5	>				
>	6	7	8	9	10	11	12	>	3	4	5
>	13	14	15	16	17	18	19	>	10	11	12
>	20	21	22	23	24	25	26	>	17	18	19
>	27	28	29	30	31			>	24	25	26
March 2021							April				

Sensei Cloud Checkout Queue (2): L. Vang 11:00 am C. Levine 10:15 am

Smiley Dental Surgery + The Exchange Dental x Terrence Molarnator x Zazz Zazzerly x Zizz Zizzerly x

Locations Team Practice Settings Procedures & Fees Scheduler Insurance eServices Templates Permissions

Provider Schedule Planning

Dec 2020 - May 2021

for Dr. Jason Parker at Smiley Dental Surgery

> Providers Selected Chair

> Selected Day Details

Edit Day's Details

Set Day as Closed

Reset the Day

Monday, December 14, 2020

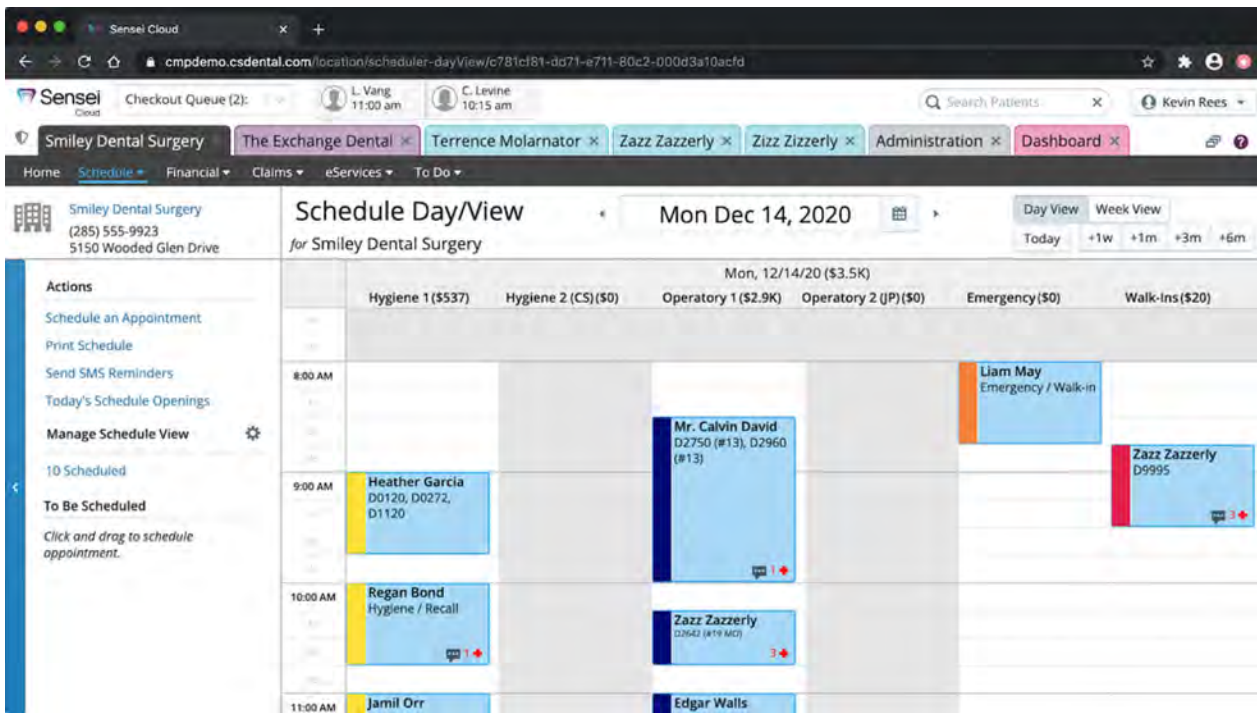
* Off

Doctor *Dr. Jason Parker* is Off

December 2020							January 2021						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	
		1	2	3	4	5						1	
6	7	8	9	10	11	12	3	4	5	6	7	8	
13	14	15	16	17	18	19	10	11	12	13	14	15	
20	21	22	23	24	25	26	17	18	19	20	21	22	
27	28	29	30	31			24	25	26	27	28	29	
							31						

March 2021							April 2021						
Su	Mo	Tu	We	Th	Fr	Sa	Su	Mo	Tu	We	Th	Fr	
	1	2	3	4	5	6					1	2	
7	8	9	10	11	12	13	4	5	6	7	8	9	
14	15	16	17	18	19	20	11	12	13	14	15	16	

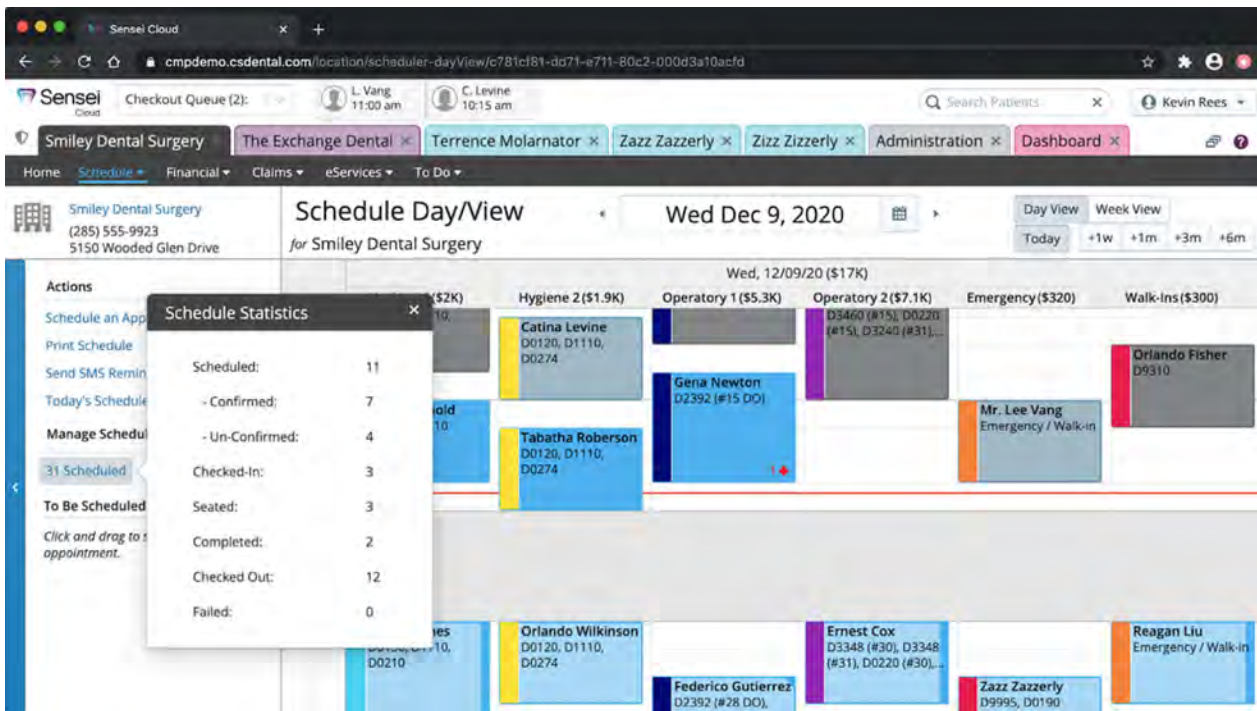
In the Schedule DayView, working hours are displayed in white, while non-working hours are gray [Location Tab > Schedule > Day/Week View]. By default, chair hours reflect the location's working hours for the day, as set in Location Schedule Planning [Administration Tab > Scheduler > Location Schedule Planning]. However, when assigned to a provider, the chair's hours reflect the provider's working hours for the day. The 'out of bounds' rules, which trigger prompts when booking appointments during non-working hours, will also reflect the associated provider's working hours. NOTE: The provider's initials are displayed next to the chair name at the top of the Schedule DayView. If the provider has no planned hours for the location on a given day, then the chair displays as 'closed' (all gray time slots).



This enhancement provides more flexibility in displaying the scheduled working hours, specifically for those practices whose providers work out of specific chairs. We look forward to your feedback on what works well and what additional enhancements can be made to improve your scheduling workflows.

Schedule DayView Appointment Metrics

Sensei Cloud has been enhanced to include summary statistics on the day's appointment load in the Schedule DayView [Location Tab > Schedule > Day/Week View]. The number of scheduled appointments is now displayed in the side panel below the Actions. Click on the '[#] Scheduled' link to display a popover that includes a breakdown of the day's appointments: the number of scheduled appointments - both confirmed and unconfirmed - as well as the count of appointments in each status. NOTE: This does not include canceled appointments, other than those 'failed' appointments that were not cancelled prior to the appointment's scheduled time window.



We hope this enhancement brings value to your scheduling workflows. We look forward to your feedback on what additional improvements can be made.

Expanded Schedule Base Time Units

To accommodate practices that have longer standard appointment blocks, the Schedule DayView now supports expanded base time units. In response to customer feedback, you now have the option to set a location's base time unit as 20 or 30 minutes (expanded from the existing 5, 10, or 15 minute options) [Administration Tab > Scheduler > Schedule Settings]. NOTE: You are prompted about the impact of modifying a location's base time unit, which will impact both the display of the Schedule DayView itself and any existing appointments.

Sensei Cloud
 cmpdemo.cs dental.com/administration/scheduler-dayViewSettings

Checkout Queue (2): L. Vang 11:00 am C. Levine 10:15 am
 Search Patients Kevin Rees

Smiley Dental Surgery The Exchange Dental Terrence Molarnator Zazz Zazzerly Zizz Zizzerly Administration Dashboard

Locations Team Practice Settings Procedures & Fees Scheduler Insurance eServices Templates Permissions Dashboard Imaging

Schedule Settings

for Smiley Dental Surgery Back to Top

Actions
 Edit Schedule Settings
 Select Location

Active Inactive All
 Search On Physicians

Glendale Dentistry
 (556) 555-5553
 6006 W Maryland Ave

Smiley Dental Surgery
 (285) 555-9923
 5150 Wooded Glen Drive

The Exchange Dental
 (834) 555-5454

Base Time Unit 5 minutes 10 minutes 15 minutes 20 minutes 30 minutes

This Location Screens Patients

Display Schedule Production Data

Default Recare Duration 30 minutes

Show as Columns in Schedule View

Chair / Operatories	Status
Hygiene 1	Active Inactive
Hygiene 2	Active Inactive
Operator 1	Active Inactive
Operator 2	Active Inactive
Emergency	Active Inactive

Save Cancel

Change Base Time Unit

Reducing the location's base time unit will...

- Reduce the schedule view, showing less hours of the day (more scrolling)
- Not impact the duration of any existing appointments
- Serve as the time basis for all new appointments created

Are you sure that you want to change the base time unit value?

Yes No

Change Base Time Unit

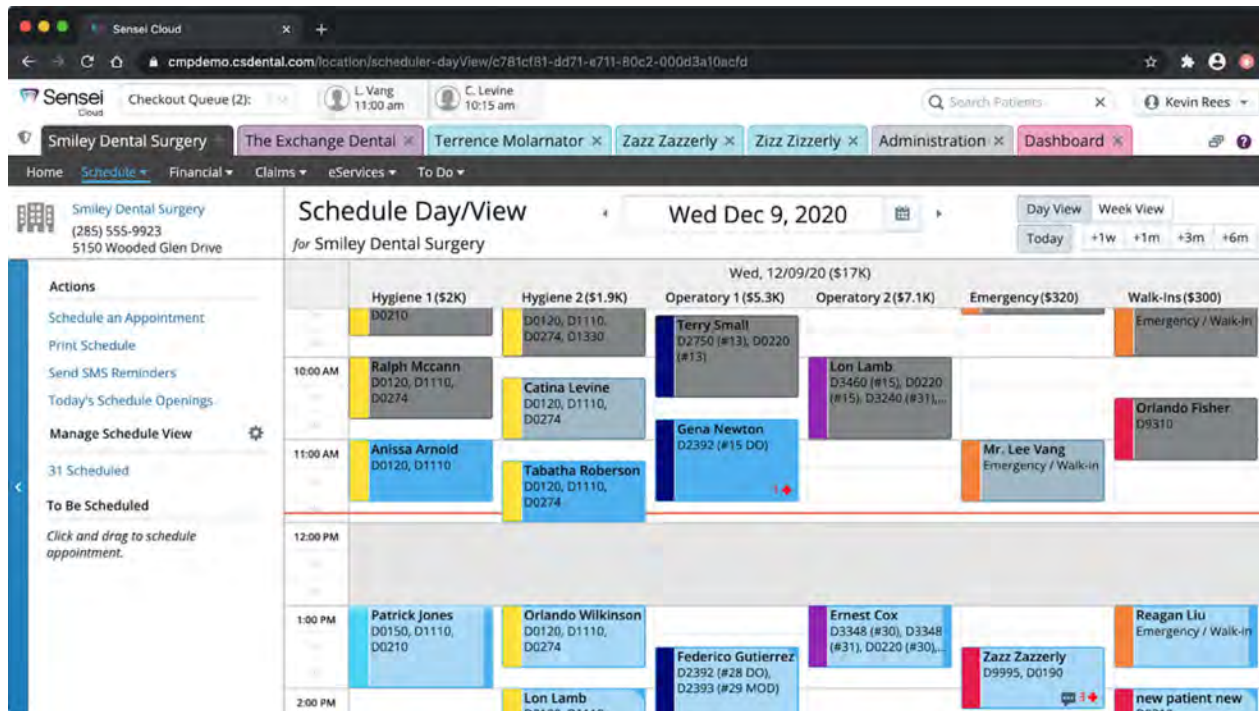
Increasing the location's base time unit will...

- Require that some existing appointments are adjusted
- Automatically lengthen appointments with a duration shorter than this base time unit
- Not impact the duration of any existing appointment that are longer than this base time unit
- Serve as the time basis for all new appointments created

Are you sure that you want to change the base time unit value?

Yes No

Once set, the Schedule DayView is rendered on this unit basis and serves as the standard scheduling interval for all new appointments. Additionally, as described in the notification when changing the location's base time unit, any existing appointments will be automatically adjusted (as needed) depending on whether the base time unit has been lengthened or shortened.




We are happy to provide this requested enhancement to our users. We look forward to your feedback on what works well and what additional enhancements can be made.

Optimizations and Fixes

The following fixes and optimizations have been added to Sensei Cloud this week.

1. Addressed a technical bug in which the imaging bridge would sometimes fail to launch the acquisition module due to a login workflow aberration.
2. Fixed a defect in which the involved tooth numbers for a partial denture were not being included in the claim record.
3. Resolved an issue in which tooth numbers / involved anatomy were not being saved to the ledger transaction for some CDT procedures.
4. Fixed a bug in which users were unable to close the day or download archived daysheets under certain formatting conditions of the location name.

5. Addressed a defect in which some template formatting, such as font sizing, is not applied when generating letters.
6. Resolved a defect that would sometimes prevent the imaging bridge from correctly being installed.

 Add tags

	2 Kudos
---	---------

Reply

Sort: Newest to Oldest

All forum topics < Previous Topic Next Topic >




kmccall

CS Dental Employee



12-16-2020 01:56 PM

For more information, see [Sensei Cloud Teledentistry FAQ](#) and [How to Set Up a Provider's Schedule](#). Also see [How to Set Default Time Units for an Appointments](#) and [How to View Current Schedule Statistics](#).

 Add tags

	0 Kudos
---	---------

Accept as Solution

Reply



Reply to the topic...

Post Reply

CORPORATE HEADQUARTERS

Carestream Dental LLC
3625 Cumberland Blvd. Ste. 700
Atlanta, GA 30339

CONTACT

Contact Us
Support Locator
Training

ABOUT US

Blog
Media Room

QUICK LINKS

Carestream Dental Institute
Carestream Dental Website



[Global Data Privacy Shield](#)

[Terms and Conditions](#)

[Privacy Policy](#)

© 2019 Carestream Dental, LLC. All Rights Reserved