



Search all content

The Exchange > Sensei Cloud > SENSEI CLOUD > CMP Weekly Release 0.1.5022



MOD kevin_moloney

Moderator



06-30-2020 09:06 AM

CMP Weekly Release 0.1.5022

Care Management Platform (CMP)

Weekly Release

Build 0.1.5022 | June 30th, 2020

This week's Care Management Platform (CMP) updates continue to expand core application functionality and deliver on recent customer requests.

ePrescriptions Integration

CMP now integrates with Carestream Dental's ePrescriptions service, enabling you to send and manage prescriptions electronically. Carestream Dental has partnered with Change Healthcare, the nation's largest clearinghouse, to

provide this service. Once you enroll in ePrescriptions and obtain “Clinician” user accounts from Change Healthcare, you can easily manage, submit, and generate reports for all your electronic prescriptions from within CMP.

Use the new ‘Prescribers’ permissions group to determine which non-administration team members can take action on patient prescriptions, including paper or electronic medication orders [Administration > User Permissions]. For electronic prescriptions, the ability to access Clinician and take action is determined by the new ‘ePrescriptions Credentials’ fields [Administration > Team > Team Members]. Note that your permissions within Clinician are determined by your Change Healthcare user account configuration. Clinician credentials can be validated within CMP directly, making troubleshooting easier.

The screenshot shows the 'User Permission Settings' page for the 'Prescribers' group. The page is part of the Carestream ePrescriptions Demo application. The navigation bar includes 'Locations', 'Team', 'Procedures & Fees', 'Recare', 'Scheduler', 'Insurance', 'eServices', 'Templates', 'User Permissions', 'Dashboard', and 'Imaging'. The main content area is divided into two sections: 'Group Details' and 'Group Members'. The 'Group Details' section shows 'Permissions: Manage Prescriptions'. The 'Group Members' section lists five users: David Henderson, Jeff Lugano, Kevin Rees, Larry Miles, and Noah Spencer. A note indicates that permission changes will take effect when the user logs in the next time. The left sidebar contains a navigation menu with options like 'Edit Group Members', 'Select Group', 'Administrators', 'Prescribers', and 'Members'.

The screenshot shows the 'Team Member Settings' page for David Henderson. The page is part of the Carestream ePrescriptions Demo application. The navigation bar includes 'Locations', 'Team', 'Procedures & Fees', 'Recare', 'Scheduler', 'Insurance', 'eServices', 'Templates', 'User Permissions', 'Dashboard', and 'Imaging'. The main content area is divided into two sections: 'Team Member Settings' and 'ePrescriptions Credentials'. The 'Team Member Settings' section shows 'Hire Date' and 'Termination Date' both set to 'Today'. The 'ePrescriptions Credentials' section shows 'Username' and 'Password' fields, with a 'Validate Credentials' button below them. The left sidebar contains a navigation menu with options like 'Create New Team Member', 'Edit Selected Team Member', 'Select Team Member', and a list of team members including David Henderson, Jeff Lugano, and Kevin Rees.

Once the ePrescriptions service is configured for your practice, all patient prescriptions in CMP are handled electronically [Patient Tab > Clinical > Prescriptions]. Any existing paper-based prescriptions are automatically archived for continued review, but can no longer be printed, voided, or reordered. Clicking 'Create New ePrescription' from the Prescriptions UI opens the Clinician Rx Pad where you can create a new medication order for the patient. Once issued, all new electronic prescriptions are synchronized back to the patient's records in CMP, for continued review and access.

The screenshot shows the 'Prescriptions' page for Johnathan (John) Smith. The interface includes a search bar, navigation tabs, and a list of 7 prescriptions. The table below represents the data shown in the screenshot:

Rx ID	Rx Date	Drug Name	Strength	Qty/Days	Refills	Status	Prescriber	Type
062000005	Yesterday	clindamycin HCl 300 mg capsule	see drug	20/10d	0	Authorized	David Henderson	eRx
062000006	Yesterday	Peridex 0.12 % mouthwash	see drug	16/30d	2	Authorized	David Henderson	eRx
062000003	06/24/2020	ibuprofen 400 mg tablets	see drug	30/10d	0	Authorized	Noah Spencer	eRx
062000004	06/24/2020	Vicodin HP 10 mg-300 mg tablet	see drug	20/3d	0	Authorized	David Henderson	eRx
052000004	05/18/2020	Tylenol #3	200 mg	99/30d	0	Printed	David Henderson	Archived
031900005	03/24/2019	Penicillin	100 mg	14/14d	0	Printed	David Henderson	Archived
041800006	04/04/2018	Benzocaine	250 mg	14/14d	0	Printed	Noah Spencer	Archived

The screenshot shows the 'Rx Pad' for Johnathan Smith. The medication is amoxicillin 500 mg tablet. The interface includes fields for prescriber, effective date, drug name, strength, quantity, and refills. A list of actions is visible on the right side of the screen:

- Issue
- Hold
- View DUE Warnings
- Rx History
- Reported Rx
- Monograph
- Dosage
- eFA
- PDMP
- Build SIG
- Insert Allergies
- ES: not Dupli.com

Clicking 'Manage ePrescriptions' opens the Clinician Patient Chart, where the patient's current list of medication orders can be managed. Note that any existing medications and drug allergies are not currently synchronized from CMP to Clinician and must be manually entered directly into Clinician.

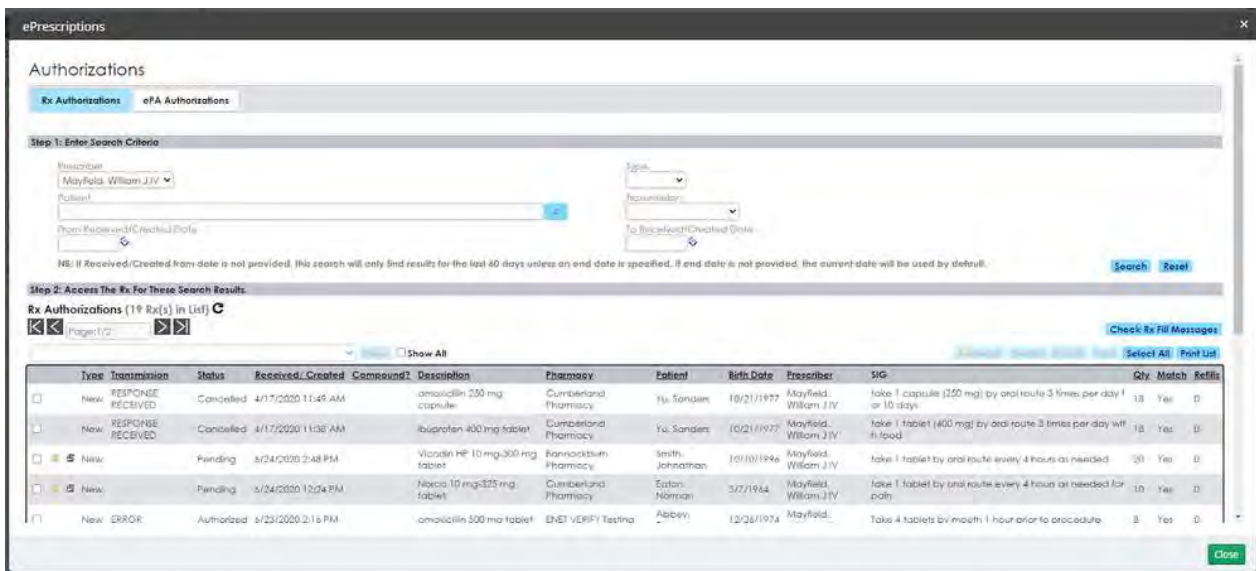
Active Prescriptions

Issue Authorized	Last Fill Date	Discontinued	Issue Method	Prescriber	Compound?	ePA?	Drug	SIG	Qty	Refills	Status	Days Left	Type	Pharmacy	Address
<input type="checkbox"/>	6/24/2020 7:49 AM		Electronic	Mayfield, William J IV			amoxicillin 500 mg tablet	take 1 tablet (500 mg) by mouth 3 times per day for 10 days	30	0	Active	10	New	Barnockburn Pharmacy	6798 Pyle Rd
<input type="checkbox"/>	4/25/2020 1:18 PM		Electronic	Mayfield, William J IV			Peridex 0.12% mouthwash	rinse 1 time per day	14	2	Active	89	New	Barnockburn Pharmacy	6798 Pyle Rd
<input type="checkbox"/>	4/25/2020 11:33 AM		Electronic	Mayfield, William J IV			clindamycin HCl 300 mg capsule	take 1 capsule (300 mg) by oral route 2 times per day	20	0	Active	9	New	Barnockburn Pharmacy	6798 Pyle Rd
<input type="checkbox"/>	4/24/2020 2:57 PM		Print	Mayfield, William J IV			Vicodin HP 10 mg/300 mg tablet	take 1 tablet by oral route every 4 hours as needed	20	0	Active	38	New	Barnockburn Pharmacy	6798 Pyle Rd
<input type="checkbox"/>	6/24/2020 10:46 AM		Electronic	Doctors Limited S			Ibuprofen 400 mg tablet	take 1 tablet (400 mg) by oral route 3 times per day with food	30	0	Active	8	New	Barnockburn Pharmacy	6798 Pyle Rd

Finally, you can use the new ePrescriptions settings to manage your practice and prescriber preferences, preferred pharmacy list, and generate detailed reports [Administration > eServices > ePrescriptions]. For prescriptions that require prior authorization by the doctor, click 'Prescription Authorizations' in the side panel to review those orders.

Administration

- Prescription Preferences
- Pharmacy Preferences
- DUR Preferences
- Reporting
 - Today's Status
 - Prescription Authorizations
 - Prescription Reports



This integration provides CMP customers with the necessary support for upcoming electronic prescription regulations in the United States. We look forward to hearing how this new eService offering enables you to more easily manage patient prescription workflows.

Improved Support for Multi-Location Workflows

To better serve practices with multiple locations, associated location (and provider) information has been added to multiple contexts throughout CMP. Where applicable, the location associated with an event, such as an appointment or a clinical event note, is now displayed. When not applicable, such as an unscheduled recall appointment or planned procedures, the patient's preferred location (and providers) are displayed. This is particularly useful when viewing records in a multi-location context, such as the All Locations tab, or location-neutral contexts, such as the Patient Tab. Specifically, this includes:

- Displaying an appointment's location in the Appointment Popover and Appointment Card;
- Displaying an appointment's location in schedule worklists, such as the Confirmation List and Pending List;
- Displaying a patient's preferred location in schedule worklists, such as the Recare List and Treatment Plan List;

- Displaying an associated location or the patient's preferred location (accordingly) in the Patient Homepage modules, such as the Appointments, Treatment Plan, and Recare Status modules;
- Displaying an associated location or the patient's preferred location (accordingly) in the details presented in the Patient Snapshot UI;
- Displaying the associated location for an insurance claim in Claims Management;
- Displaying the location where work was performed when charging unposted work or creating a new claim for unbilled work;
- Displaying the location where clinical work occurred in the audit details of clinical event notes in the Hard Tissue Chart and associated clinical areas.

The screenshot shows the patient homepage for Terrence Molnator. Key information includes:

- Patient Balance:** \$8,997.58 (+2 others)
- Treatment Plan:** 55 Items (5 Pending, 18 Unscheduled, 32 Scheduled)
- Recare Status:** Due, Nov, 2020 (Unscheduled)
- Actions:** Schedule an Appointment, View Clinical, Update Patient Record, Upload File
- Appointments:** Confirmed Friday, June 26, 2020 at 09:15 am in Emergency at Smiley Dental Surgery
- Recare Details:** No future recare appointment scheduled for Terrence Molnator. Last recare date was 05/13/2020. Default Loc: Smiley Dental Surgery. Preferred Prac: Dr. Kevin Rees.
- Previous Recare Appointments (17):**
 - Wed, Apr 29, 2020 8:00 AM - Checked Out
 - DD120 - periodic oral evaluation - established patient
 - D1110 - prophylaxis - adult
 - D1330 - oral hygiene instructions
 - Smiley Dental Surgery - Hygiene 2
 - Dr. Kevin Rees, Chris Spencer

The screenshot shows the Confirmation List for all locations and providers. The list is filtered by All Locations and All Providers. The table contains the following data:

Patient	Date / Time	Location / Chair	Provider	Total	Latest Note
Lawrence Smith (530) 555-1419 (Home)	Fri, Jun 26 at 8:00 am (40 minutes)	The Exchange Dental / HYG 1	Desmond Miles Chris Spencer	\$415.25	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Calvin David 80055524454321 (Home)	Fri, Jun 26 at 1:00 pm (60 minutes)	Smiley Dental Surgery / Hygiene 1	Dr. Jason Parker Chris Spencer	\$400.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Mike Smith (530) 622-1111 (Mobile)	Fri, Jun 26 at 10:00 am (45 minutes)	Smiley Dental Surgery / Walk-ins	Dr. Jon Barnes Desmond Miles	\$92.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Judith Gallegos (530) 555-6382 (Home)	Fri, Jun 26 at 11:15 am (30 minutes)	Smiley Dental Surgery / Walk-ins	Dr. Jason Parker	\$0.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Valentin Velez 3195555952 (Work Fax)	Fri, Jun 26 at 1:00 am (45 minutes)	Smiley Dental Surgery / Hygiene 1	Dr. Jason Parker Desmond Miles	\$0.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Neal Walter 6655515796 (Home)	Fri, Jun 26 at 9:00 am (40 minutes)	The Exchange Dental / HYG 2	Dr. Jon Barnes Desmond Miles	\$265.25	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Reagan Liu 916555264187 (Home)	Fri, Jun 26 at 10:00 am (40 minutes)	The Exchange Dental / HYG 1	Dr. Jason Parker Mr. Mark King	\$265.25	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Angelia Dobson (916) 555-1911 (Mobile)	Fri, Jun 26 at 1:50 am (40 minutes)	The Exchange Dental / HYG 2	Dr. Jason Parker Mr. Mark King	\$0.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Evan Daniels (916) 555-3299 (Home)	Fri, Jun 26 at 8:30 am (30 minutes)	The Exchange Dental / CONSULT 1	Dr. Kevin Rees	\$150.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...
Bree Barrera (475) 555-9199 (Fax)	Fri, Jun 26 at 9:30 am (60 minutes)	The Exchange Dental / OP 1	Desmond Miles	\$253.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 3...

These enhancements should help multi-location practices more quickly and easily determine where an event occurred (or should occur). We look forward to hearing what works well and what additional improvements might be needed to assist with multi-location workflows.

Privacy Display Mode

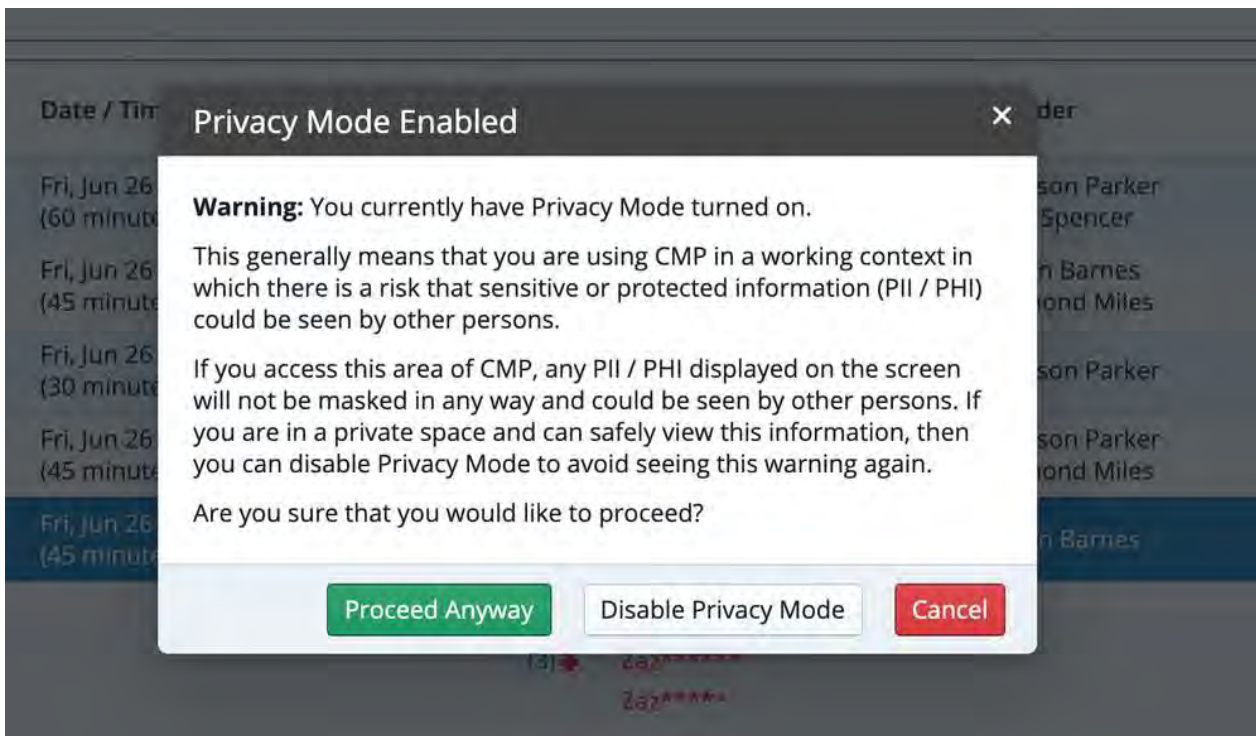
Based on customer requests, CMP now enables you to apply 'Privacy Mode' whenever your work environment poses the risk of exposing your screen to the view of others, such as when computers are located in hallways or certain operatory configurations. Privacy Mode can be easily toggled on and off, providing you the flexibility to choose when to apply this protective measure. Click on the 'Shield' icon to the left of your Location Tab to enable 'Privacy Mode' (click again to disable).

The screenshot displays the Carestream Dental software interface. At the top left is the Carestream DENTAL logo. To its right is a 'Checkout Queue (3):' dropdown menu. Further right is a user profile for 'C. Levine' with a timestamp of '08:00 am'. Below these elements is a navigation bar with tabs for 'Smiley Dental Surgery' (active), 'The Exchange Dental', and 'All Locations'. A dark navigation menu contains 'Home', 'Schedule' (underlined), 'Financial', 'Claims', and 'To Do'. The main content area shows the 'Smiley Dental Surgery' location details: '(285) 555-9923' and '5150 Wooded Glen Drive'. To the right, the 'Schedule Day for Smiley Dental Surg' section is visible, with a table containing an 'Actions' column and a 'Hygiene' column. A shield icon is visible on the left side of the 'Smiley Dental Surgery' tab, indicating that Privacy Mode is enabled.

Once enabled, 'Privacy Mode' visually masks data elements that contain patient PHI and PII. Privacy Mode is directly applied to the workflow and UI contexts that are most likely to be exposed in higher traffic areas, such as the Schedule Day/View and related worklists. In these areas, as well as open Patient Tabs, Waiting Queue, Checkout Queue, and so forth, names, dates, and sensitive details are masked. To see the full, un-masked text, simply hover over the sensitive data to display a tooltip.

Patient	Date / Time	Location / Chair	Provider	Total	Latest Note
Calvin D *****4321 (Home)	Fri, Jun 26 at ***** (60 minutes)	Smiley Dental Surgery / Hygiene 1	Dr. Jason Parker Chris Spencer	\$400.70	Patient screening form skipped / not collected - Thu, Jun 25, 2020 9:02 PM
Mike S *****1111 (Mobile)	Fri, Jun 26 at ***** (45 minutes)	Smiley Dental Surgery / Walk-Ins	Dr. Jon Barnes Desmond Miles	\$92.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 9:02 PM
Judith G *****6382 (Home)	Fri, Jun 26 at ***** (30 minutes)	Smiley Dental Surgery / Walk-Ins	Dr. Jason Parker	\$0.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 9:02 PM
Valentin V *****5952 (Work Fax)	Fri, Jun 26 at ***** (45 minutes)	Smiley Dental Surgery / Hygiene 1	Dr. Jason Parker Desmond Miles	\$0.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 9:02 PM
Zazz Z *****5555 (Home)	Fri, Jun 26 at ***** (45 minutes)	Smiley Dental Surgery / Emergency	Dr. Jon Barnes	\$150.00	Patient screening form skipped / not collected - Thu, Jun 25, 2020 9:02 PM

In order to make Privacy Mode both effective and not overly invasive, data masking has only been applied to screens that have the highest likelihood of exposure in open spaces. For screens that are unlikely to be used in open spaces but which still present a data exposure risk, you are prompted before accessing a screen that Privacy Mode does not affect the display (e.g., Accounts Receivable). While Privacy Mode is enabled, you are prompted with this warning whenever you try to access a Patient Tab, the Administration Tab, the Dashboard Tab, or a subset of non-scheduling interfaces within a Location Tab.



This enhancement should help practices that have data privacy concerns based on the physical configuration of their office. We look forward to your feedback on what works well and any additional improvements we can make in support of your intraoffice workflows.

Optimizations and Fixes

The following fixes and optimizations have been added to CMP this week.

1. Addressed a defect in which back-end errors occurred when a customer tenant is enabled for ePayments, but has not yet been activated.
2. Resolved a bug for ePayments customers in which a prompt is not displayed that informs the user that the patient (or representative) needs to sign using the card device when processing an electronic payment.
3. Fixed a UI defect in which the Print Receipt function should be disabled for electronic payment transactions that have failed.
4. Addressed an issue in which electronic payments fail for activated ePayments customers due to a failure in the merchant update process.
5. Resolved a defect in which the transaction details were not being properly displayed for electronic payments that have failed.
6. Fixed a bug in which the insufficient funds condition is not being properly handled when processing an electronic payment.
7. Addressed a defect in which the Accounts Receivable records were requiring an application refresh before displaying updated balances following the posting of a payment transaction.

8. Resolved a bug in which the periodontal examination workflow would sometimes fail when a full or partial denture exists.
9. Fixed a UI defect in which line breaks were not being properly displayed following the editing of a clinical event note.
10. Addressed a UI defect in which a dialog within the Hard Tissue Chart can be dragged outside of the user's viewable work area.
11. Resolved a bug in which the Accounts Receivable records were requiring an application refresh before displaying an updated total balance following the posting of a balance adjustment.

 Add tags



Reply

Sort: Newest to Oldest

[All forum topics](#) [< Previous Topic](#) [Next Topic >](#)



Reply...

Post Reply

Powered by
Khoros 

CORPORATE HEADQUARTERS

Carestream Dental LLC
3625 Cumberland Blvd. Ste. 700
Atlanta, GA 30339

CONTACT

[Contact Us](#)
[Support Locator](#)

[↑ Top](#)

[Training](#)

ABOUT US

[Blog](#)

[Media Room](#)

QUICK LINKS

[Carestream Dental Institute](#)

[Carestream Dental Website](#)



[Global Data Privacy Shield](#)

[Terms and Conditions](#)

[Privacy Policy](#)

© 2019 Carestream Dental, LLC. All Rights Reserved