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The Exchange > Sensei Cloud > SENSEI CLOUD > Phoenix Weekly Release 0.0.0.1982



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Phoenix Weekly Release 0.0.0.1982

Phoenix Online DPMS

Weekly Release

Build 0.0.0.1982 | May 24th, 2018

These are the highlights of the new features available in this week's Phoenix DPMS release.

Phoenix at the Trade Shows (& in Practices)

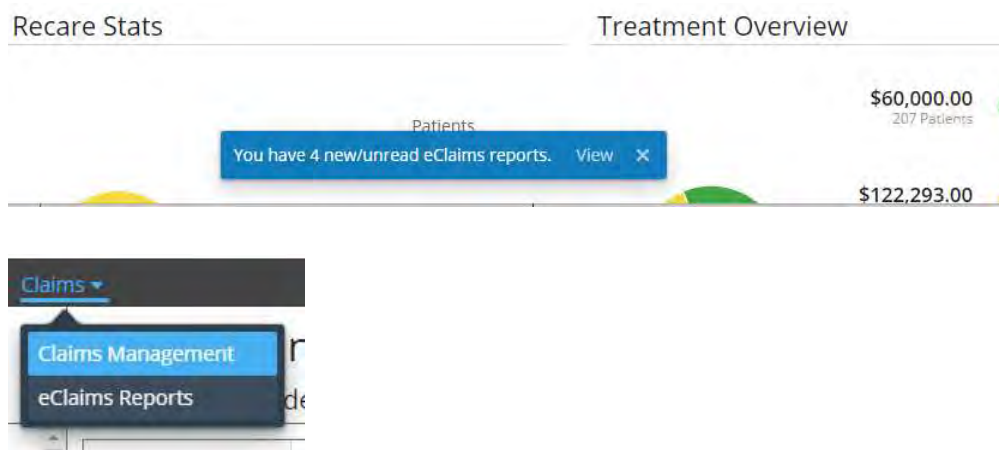


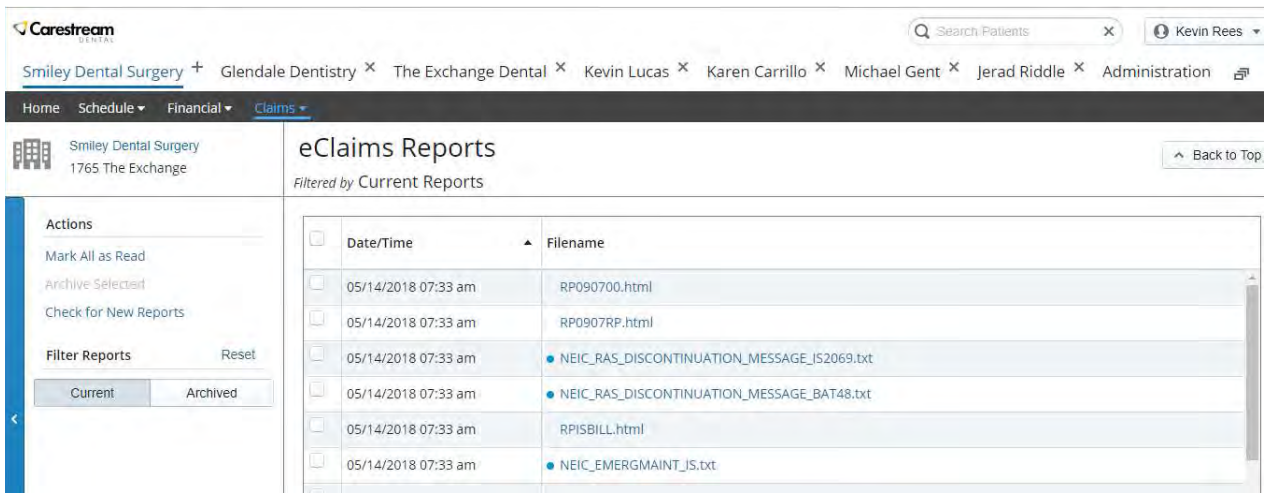
The team was globe-trotting a bit this past week, showing off Phoenix at two different trade shows - one in the US and another in the UK. The Practice Management Pit Crew was hard at work evangelizing Phoenix at CDA presents Anaheim 2018 (CDA South 2018) in Anaheim, CA and the British Dental Conference & Dentistry Show 2018 (The Dentistry Trade Show 2018) in Birmingham, England. While at the shows, the team was busy handling product demos, collecting VOC (voice of customer), and even generating a few dozen sales leads from interested practices.

In fact, our first official sale was generated during these shows, with several more to come in the near future! This is a major step in the evolution of the application and the Phoenix program. Additionally, it looks like nearly 10 practices / locations will be running Phoenix as their practice management solution within the next several weeks. These early adopters will be key in the steering of the product backlog, validation of some recent workflows that have been implemented or enhanced, and provide a continuous channel of feedback and ideas.

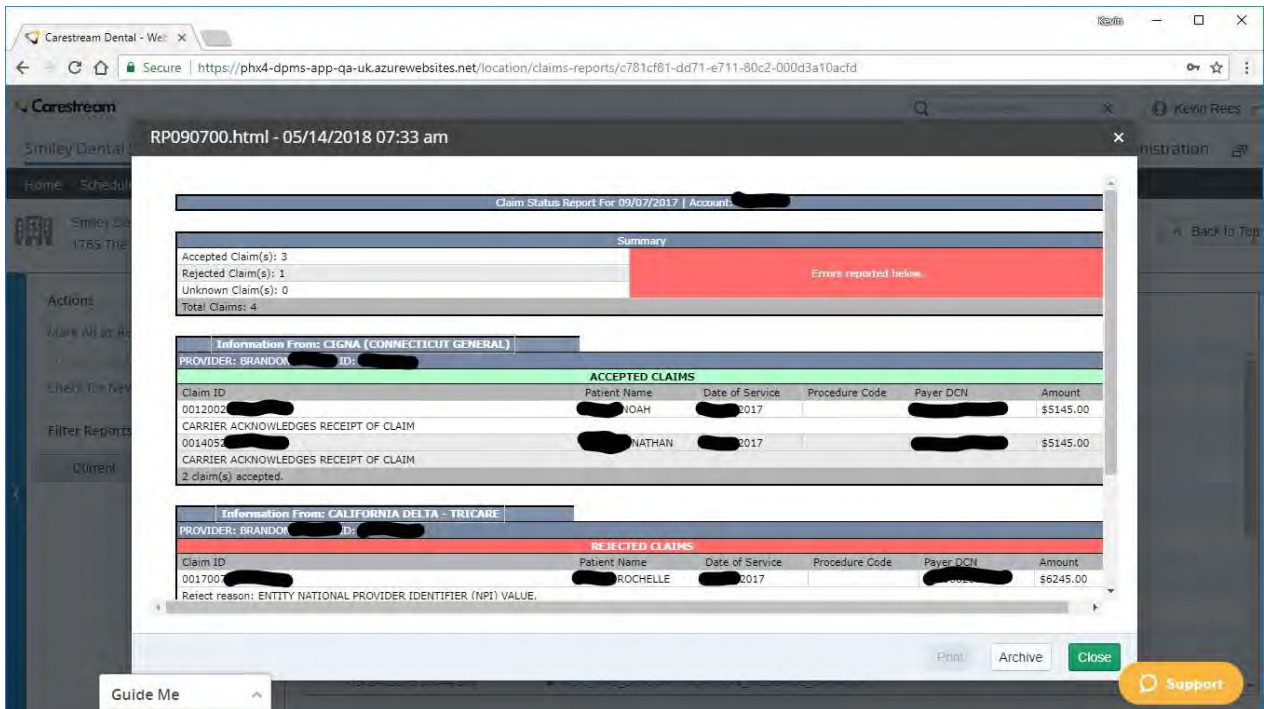
eClaims Reports Integration

Along with the ability to support electronic submission of insurance claims (via our integrated eClaims service), users can now also receive claim status reports in Phoenix. Electronic delivery of eClaims status reports is useful in the support of Claims Management workflows, allowing users to keep the claim status up to date and identify those claims that need additional attention. For now, customers will also receive other useful eServices account notifications, reports, and statements in this new UI.





Every day, a check is performed for new reports associated with the customer’s eServices account. Users are notified when new reports are available for review. Users can simply click on the View link in the notification or navigate to the new eClaims Reports UI in the Location Tab (Claims → eClaims Reports) to access the available reports. Users can manually check for new eServices reports at any time using the side panel control. They can then open and review any new (or existing) reports, print out reports of interest, and archive reports that are no longer needed.



Major Updates Coming Soon

As previously mentioned, there will be some significant pieces of new (and improved) workflow support going live in the next few weeks. This includes some major workflow enhancements to the Patient Record, which both simplify the process for creating new patient records and streamline the process for tasks such as defining a patient’s Responsible Parties (Guarantors)

and associated Insurance Coverage. There will also be some significant enhancements to the Hard Tissue Chart functionality both with respect to adding and managing watches that are placed against anatomy and with respect to Treatment Planning. Users will now be able to create and manage multiple, concurrent treatment plans, working directly from the Hard Tissue Chart, as well as being able to complete planned work directly from the chart. We are also working on the localization framework to handle the various differences in language, date / time standards, procedure codes, and workflows that exist between regions to accommodate our UK Beta testers and early adopters that will be coming online soon. You will be able to see - and test - these advances, and more, within the next several weeks.

Optimizations and Fixes

The following fixes and optimizations have been also been added to Phoenix this week.

1. Addressed an issue with managing clinical Watches under certain conditions in which the Watch item has been edited multiple times.
2. Fixed a technical issue in only a limited subset of results are displayed when a query is performed using the global Patient Search.
3. Enhanced the feedback / details provided to the users via the UI when launching image acquisition workflows and bridging over to CSI / DIS.
4. Resolved a bug in the Hard Tissue Charting that arose when charting a bridge.
5. Enhanced the build process to ensure that the deployment always includes the latest version of the imaging bridge installer.

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