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Phoenix Weekly Release 0.0.0.1392

Phoenix Online DPMS

Weekly Release

Build 0.0.0.1392 | December 4, 2017

These are the highlights of the new features available in this week's Phoenix DPMS release.

General Phoenix News + First Beta Goes Live



Apologies for the recent delay with the weekly release notes. Aside from the recent Thanksgiving holidays, the Phoenix team has been hard at work reducing defects, prepping for the 2017 Greater NY Dental Meeting, and preparing for our initial run of Beta sites. This past week, the Practice Management Pit Crew was at the 2017 Greater NY Dental Meeting, identifying Beta customers, recruiting new Brain Trust members, and continuing to demo Phoenix to get the all important Voice of Customer feedback.

In more important news... Our first Beta customer is going live today! The production server is now up and running and we are working with the practice to get their environment staged so that they can start to use Phoenix to see patients and operate their business. This is a major step in the evolution of the product and will be a key turning point in helping to both identify bugs and feature gaps that will help prioritize our future backlog.

Insurance Claims and Estimation

This week's release also introduces a significant enhancement to claims processing in Phoenix - insurance estimation. Users are now able to view insurance estimation details for scheduled (appointments) work, based on the patient's defined insurance plan coverage rules. Estimation details can be viewed for scheduled procedures via the various appointment information UIs available, including the Appointment Details popover and Appointment Card in the Schedule Day/Week View. These details include default office fee, along with the estimated insurance coverage, the anticipate write-off (for contracted plans), and the calculated patient responsibility / portion. We also plan to provide a secondary level of detail into the calculation of the insurance estimate, which display any applicable deductibles, copays, and limitations, and will implement this in upcoming releases.

Insurance Estimation Details

Metlife
CSD Enhanced
Contracted

Code	Office Fee	Est Ins	Ins Write-off	Pt Due
D0140	\$96.00	\$96.00	\$0.00	\$0.00
D0220	\$36.00	\$36.00	\$0.00	\$0.00
D0270	\$29.00	\$29.00	\$0.00	\$0.00
D2750	\$1,254.00	\$425.00	\$379.00	\$450.00
Totals	\$1,415.00	\$586.00	\$379.00	\$450.00

Total (Pt Due) \$1,415.00
\$1,415.00 (\$450.00)

Latest Note

8:00 AM Terrence Molarnator
D0140
D0220

Next steps will be to expand the access to these estimation details on the various schedule list UIs (e.g., Confirmation List, Pending List) as well as the Treatment Plan UIs. We are also looking into enhancements to make the estimation engine even more accurate, taking known use of benefits into account when generating estimates for future work. We are also looking into building the mechanism for posting insurance claims remittance transactions, which will allow for even more accurate calculation of insurance estimation.

Additionally, we are ironing out the final wrinkles with the claims submission process to the clearinghouse. Upcoming releases will include the handling of claims status reports, so that Phoenix users can receive notifications from the Carestream Dental clearinghouse, monitor submitted insurance claims, and update the status accordingly.

Optimizations and Fixes


The following fixes and optimizations have been also been added to Phoenix this week.

1. Addressed an issue so that a consistent outcome - displaying the Patient Homepage - resulting from the create new patient workflows.
2. Corrected an error that impacted posting charges under a specific set of conditions.
3. Fixed a problem so that changes to the default office hours are now displayed in the calendar without requiring a refresh to the application.
4. Fixed a bug in which the medical alert counter displayed in the Schedule was not updating correctly on the Appointment Tile UIs when editing patient medical alerts.
5. Implemented a usability improvement to the Scheduler when using drag and drop to book back-to-back appointments.
6. Added a workflow enhancement to the new patient creation process in which the Patient Connections primary responsible party will now default to self when creating a new patient of adult age.
7. Fixed a bug in which the incorrect patient may load / display in the main window if the user quickly swaps between patient tabs.
8. Implemented a workflow fix so that users cannot check out past appointment if the appointment was never checked in on the appointment date.
9. Adjusted the default duration of recall appointments to 45 minutes when creating new patient records.
10. Fixed a bug in which the cancellation dialog didn't always display when notes entry was cancelled before saving an appointment.
11. Implemented a performance optimization to the number of API calls made for certain workflows.
12. Added a UI optimization for lower resolution screens which improves the scrollbar behavior on appointment and claims dialogs.
13. Implemented an update to the Correspondence Template UI, removing "Postcard" as template format option.
14. Resolved a bug in the Recall List UI in which changes to a recall reminder letter would not revert when canceling the edits.
15. Fixed an issue related to time zones in which appointments scheduled during late night hours would rollover or shift to the next calendar day.
16. Implemented a service that allows for the uploading of claim batches to the eServices (claims) clearinghouse.

	4 Kudos
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