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Phoenix Weekly Release 0.0.0.1124

**Phoenix Online DPMS**

# Weekly Release

Build 0.0.0.1124 | October 16, 2017

These are the highlights of the new features available in this week's Phoenix DPMS release.

## Restorative Charting

We have continued to expand the hard tissue charting functionality this week, implementing the initial version of support for the application of various conditions and diseases to hard tissue anatomy. Users can now chart an assortment of common conditions against teeth, their roots, crown, or crown surfaces. Upon selecting anatomy to chart against, a set of contextually-relevant conditions and diseases become available. Once charted, conditions are applied accordingly and represented on the associated anatomy with a dark fill. Next steps include implementation of automated notes to record the patient's charting history.

Home Patient Record Insurance Clinical Financials Treatment Plan

Terrence Molarnator ♂  
 (916) 555-2148 (0) +  
 36 yrs (Self)

Charting

Selection Clear

**Tooth: 2**  
 MO

Available Actions

- Cracked
- Chipped
- Decay
- Broken

> History

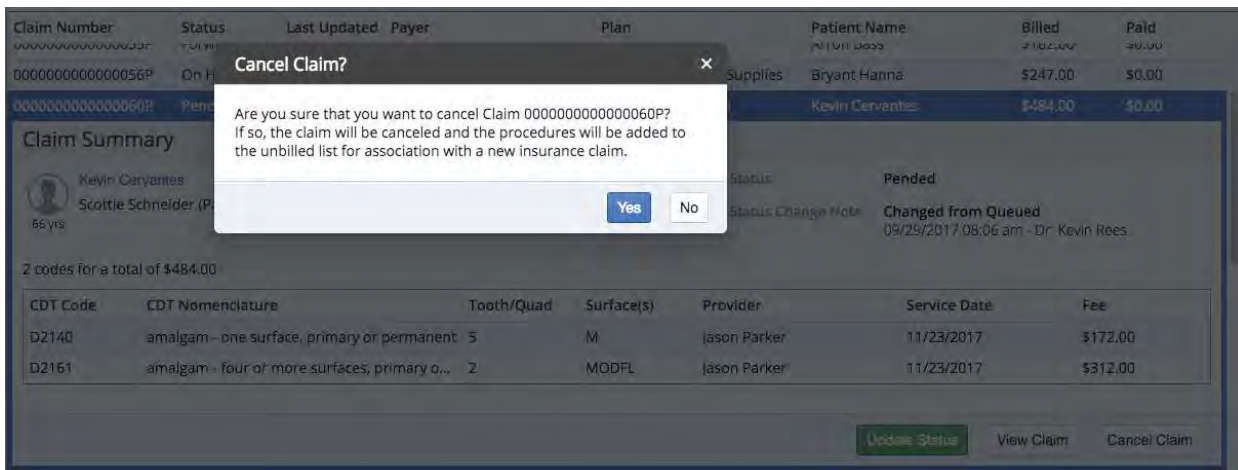
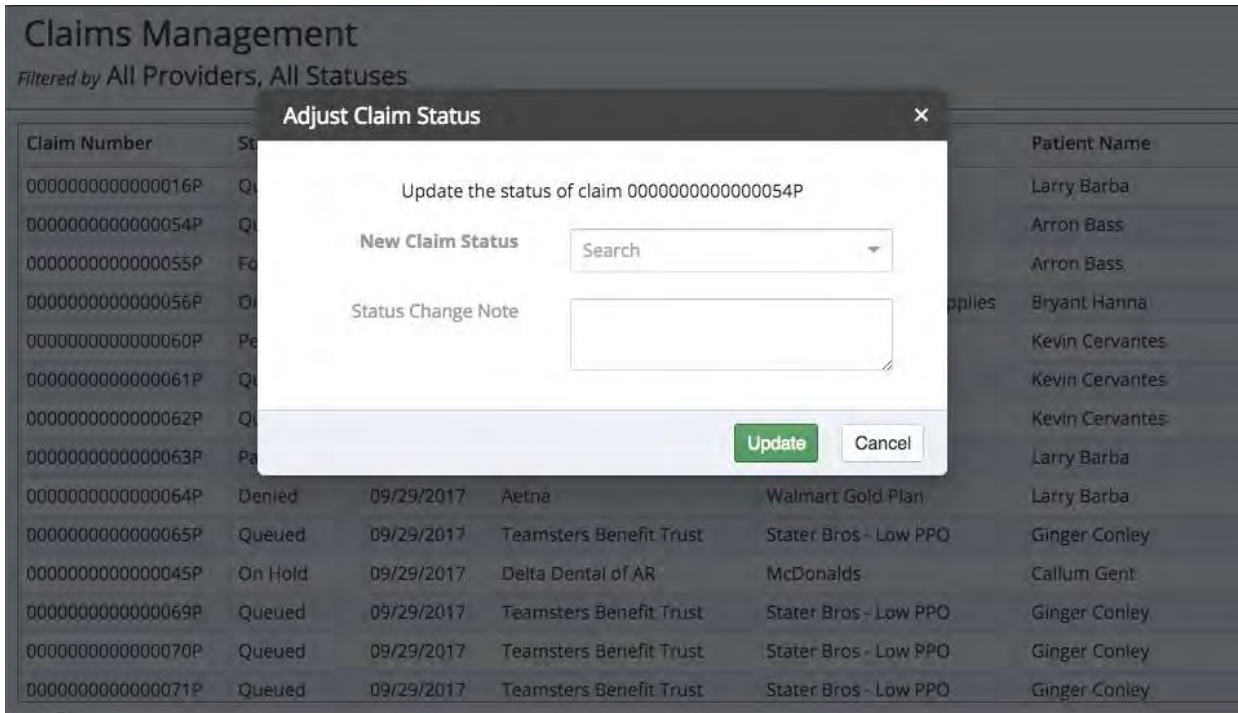
> Notes

We also implemented a few enhancements and resolved a few defects with the hard tissue chart this week. This includes fixing some issues with individual root selection, the consistent ordering of selected crown surfaces, and the application of visual styles to selected anatomy. We have also updated the controls for swapping primary and permanent dentition in the arches to be consistent with the general charting controls, as discussed above.

We will continue to expand charting workflow support in upcoming releases, including the ability to apply an expanded library of common dental conditions as well as the ability to chart existing restorations. The visual representation of these charting events will also continue to evolve, incorporating iconography, color, and patterns.

## Claim Processing Enhancements

Management of insurance claims has also been expanded this release. Users can now adjust the status of an insurance claims accordingly based on claim status reports or remittance advice. Users can also now cancel insurance claims to handle instances in which procedures were inadvertently claimed or a claim needs to be reworked and resubmitted.



The "Claim Stats" KPI module on the Location Homepage has been updated to reflect the practice revenue tied to different claim status buckets - including active claims (e.g., those awaiting payer / clearinghouse processing), pending claims (e.g., those that have been put on hold or otherwise delayed), and problematic claims (e.g., those that require attention). You can also now click on the link in the "Claim Stats" module to link directly to the Claims Management UI to review those associated claims.

# Claim Stats



- \$11,666.00** ● 43% Unbilled Procedures
- \$11,034.00** ● 40% Active Claims
- \$2,192.00** ● 8% Pending Claims
- \$2,383.00** ● 9% Problematic Claims

The Claims Management UIs - for both the Location Tab and the Patient Tab - have also been enhanced to include filtering tools to help review and process insurance claims. Users can now filter the list of claims by status grouping, associated provider, payer (insurance company), or insurance plan. Additionally, users can elect to view insurance claims that have been canceled to handle instances in which claims needs to be resubmitted or inquiries need to be resolved.

Home Schedule Financial Correspondence Activity Referrals Claims

Smiley Dental Surgery  
5150 Wooded Glen Drive

## Claims Management

Filtered by All Providers, All Statuses

**Actions**

Check Claim Status

Apply Payment

**Filter List** Reset

Provider

All Providers

Status

Active

Pending

Problematic

Closed

Payer

All Payers

Claim Number	Status	Last Upd...	Payer	Plan
0000000000000000...	Queued	09/29/2017	Teamsters Benefit Trust	Stater Bros -
0000000000000000...	Queued	11/17/2017	Aetna	Walmart Gol
0000000000000000...	Queued	09/29/2017	National Benefits Service	Intel - HMO
0000000000000000...	Forwarded	09/29/2017	National Benefits Service	Intel - HMO
0000000000000000...	On Hold	09/29/2017	Cigna Healthcare	American Bu
0000000000000000...	Pended	09/29/2017	Aetna	Walmart Silv
0000000000000000...	Queued	09/29/2017	Aetna	Walmart Silv
0000000000000000...	Queued	09/29/2017	Aetna	Walmart Silv
0000000000000000...	Paid	09/29/2017	Aetna	Walmart Gol
0000000000000000...	Denied	09/29/2017	Aetna	Walmart Gol
0000000000000000...	Queued	09/29/2017	Teamsters Benefit Trust	Stater Bros -
0000000000000000...	On Hold	09/29/2017	Delta Dental of AR	McDonalds
0000000000000000...	Queued	09/29/2017	Teamsters Benefit Trust	Stater Bros -
0000000000000000...	Queued	09/29/2017	Teamsters Benefit Trust	Stater Bros -

Several other claims-related enhancements and defects were also addressed this week. This includes prevention of claiming work that was completed on a service date when the patient did not have active dental insurance. It also includes the prevention of accidentally claiming \$0

procedures, an enhancement to the notification displayed when a new claim is created, and resolution of a defect that sometimes resulted in duplicate claim creation.

We will soon start working on integration with the Carestream Dental eClaims service to support electronic submission of insurance claims for processing. Additionally, we will implement insurance estimation and posting of insurance payments to close the loop on the primary claims processing workflow.

## Optimizations and Fixes

The following fixes and optimizations have been also been added to Phoenix this week.

1. Addressed a UI layout / alignment issue in the Accounts Receivable worklist.
2. Resolved a few issues with the handling of patient record status (e.g., active vs. inactive).
3. Addressed an issue in which appointment edits would sometimes result in duplication of scheduled procedures.
4. Fixed a UI issue with the display of information on the Location MiniCard.
5. Various API optimizations to improve application performance.
6. Improved some ordering issues within the procedure search results and the application of group procedures.
7. Addressed an issue with the calculation of the "Remaining {Production} Booked This Month" KPI on the Location Homepage.
8. Improved overall speed and performance of loading the various application worklists, such as the Treatment Plan List.
9. Addressed some issues with the location's Treatment Plan list to ensure that all applicable patients with current treatment plans are represented.
10. Improved the Treatment Plan List to limit the display of patients based on association with a preferred location.

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