

Release Notes: R4+ 8.4.0

The following is a list of enhancements included in R4+ Version 8.4.0. All fixes are cumulative (*each new release contains all new fixes as well as all fixes from the previous release*).

New Features in R4+ v8.4.0

NHS England & Wales – April 2024 Fee Update

Below are the 2024 NHS Dental Fees which take effect from April 1st, 2024.

- NHS England - Fee increase of **4%** across all Treatment Bands.
- NHS Wales – Fee increases between **27.7%** to **36.1%** by Treatment Band.

Country	Band 1 / Urgent / Ortho Assessment	Band 2	Band 3 / Ortho Appliance fitted	Replacement Appliance	Double Replacement Appliance
England	£26.80	£73.50	£319.10	£95.70	£191.40
Wales	£20.00 / £30.00 (Urgent)	£60.00	£260.00	£78.00	£156.00

NHS Scotland – April 2024 Determination I SDR Payment Reform

Based on received Feedback by P&CFS some further updates have been made to the Reform SDR from April 1st, 2024.

Existing Code Amendments:

- **D018** adjusted from **01** to **32** Instances down to Single use per Course, categorised as a 'Bridge Miscellaneous' item.
- **E003** adjusted from **01** to **32** Instances to between **01** to **04**. The Code should only be applied to 3rd Molar's which is presented in the Code Description.
- **G011** adjusted from between **01** to **02** Instances to between **01** to **06**.

New Code Additions:

- **D019** – 'Post/Core RET incomplete Fee (70%)'.
- **D020** – 'Post/Core RET Balance Fee (30%)'.
- **E004** – 'Adv Surgical Procedures', use is between 1 to 32, categorised as a 'Extraction Additional Item'.

Note: Code **3291** Suffix **89** is no longer a Discretionary Code however as this change is unique to Suffix **89** it remains as Discretionary due to the requirements of the other Supported Suffixes, instead it's Fee must always be left as **0.00** when used in a Course of Treatment.

NHS England & Wales – CCN 63 Direct Access Clinician FP17 Ownership

Hygienists, Therapists and Clinical Technicians can now receive a Personal ID under an NHS Contract and subsequently own an NHS Course of Treatment and it's FP17 Claim. The 'Performer No' field on the Users Screen > 2006 Contract Tab has been updated to 'Personal ID' due to the addition of further Roles the BSA now refer to the ID in General terms.

The NHS Contract Screen has also been updated to allow these Roles to be assigned to NHS Contracts & The NHS Activity Report Screen to allow Reporting for these User Roles. We have also updated the following Reports to support these User Roles when Operating under NHS Contract.

- General Financial
- Open NHS Courses
- Payment Allocation Detail
- Payment Allocation for Treatment, Sundries and Charges
- Payment Allocation Summary
- Treatment Value

Note: A User cannot operate as both the Performer & DCP Assistant on the same Claim, but you can switch between the two directly on a Claim when needed.

Sensei Patient Bridge – Financial Writeback Support

We have made changes within R4+ to allow the Sensei Patient Bridge platform to notify R4+ of any Financial Transactions taken through the Patient Bridge platform. The WeCare Adapter will apply an update to R4+ to activate this facility when needed on Supported Sites.

Note: Where activated the R4+ Task Scheduler must also be manually enabled through R4+ Main Settings > Add Ins 1 > Scheduler Settings if not already running on Sites for this Feature to Work.

Any Issues affecting this Functionality will be recorded against the Task Execution in the Task Audit and against the Main System Audit Logs.

Defects Fixed in R4+ v8.4.0

NHS England – Regulation 11 Courses of Treatment now allow Bridges.

Under Regulation 11 previously only Denture and Obturators were allowed as Treatment, this has now been adjusted to allow Bridges to be added that are not Temporary or Lab produced, this has been fixed in R4+ v8.4.0.

NHS Contract Screen – UDA Target figures incorrect on the 1st and Last of each Month

A calculation issue caused the figures for the 1st day of each month to be included in the previous day causing the monthly breakdown to misreport Performed unit value, this has now been fixed in R4+ v8.4.0.

NHS England – CCN 51 Band 2 Diversification affecting FP17 Claims under AMS Referrals

In R4+ v8.1.15 Band 2 Unit diversification was introduced however it was unclear on the impact on AMS Referrals, further discussion with the NHS BSA since has indicated that any Band 2 Diversified course should not recalculate if any Treatment present within Band 2 is marked as Treatment on Referral to avoid UDA Scheduling mismatches in COMPASS, this has now been fixed in R4+ v8.4.0.

NHS England – 'Removal of Fractured Crown' Treatment Codes NHS Banding Realigned

Codes 3661, 3671 & 5075 were previously set as Band 3 Treatment however after discussion with the NHS BSA we have adjusted these to operate as Band 2 Treatments, this allows them to submit in FP17's Claims if in isolation to other Treatments in a Higher Band which would cause rejections in COMPASS, this has now been fixed in R4+ v8.4.0.

NHS England, Wales & IoM – Applying U18 Exemptions via an FP17O not Triggering a Refund Adjustment where Previously Charged for Treatment

In R4+ v8.1.8 Availability of U18 and U18 in FTE Exemption were altered to allow User Adjustment this was for situations where Patients had naturally aged outside of the Exemption by the End of Treatment, but it is still considered applicable at the point of Acceptance. When manually adjusted a check on the Patients Financial was missing to trigger any necessary Financial Adjustment and Reallocation due to the Exemption change, this has now been fixed in R4+ v8.4.0.

NHS England, Wales & IoM – FCA Category Treatment Codes Incorrect in FP17 CDS

A small issue was identified where any Treatment Categorised as Full Case Assessments would present in the FP17 CDS as 'Other' instead of as 'Examination' Treatment without being Overridden, this has now been fixed in R4+ v8.4.0.

Clinical Administration – GDPR Right to be Forgotten Process Updated to Include Associated Communication & Imaging Data

Where the GDPR Right to be Forgotten Process was introduced it deletes Data held within the Database where possible and obfuscates and anonymises data that cannot be safely removed maintaining Database Integrity, this meant any Comms or Imaging Files held in the local R4+ System Directory would remain & have to be deleted manually.

We will now attempt to delete any files as part of the Removal Process where it was linked to the Patient Record, if this attempt fails due to restrictions by the OS it will be recorded in the System Audit Log to still allow manual redress where needed in R4+ v8.4.0.

Patient Selector – Patient Civil ID Search Option Restored for UAE Practices

When Telephone No was added to the available Search Criteria for Patients this accidentally affected the availability of the UAE ID Search option for Non-UK Practice Regions, this has now been fixed in R4+ v8.4.0.

Student Grading – Error Displayed when Changing Patient outside of Clinical Chart

A small issue was identified where Student Grading Treatment Mode is active, if Chart is closed and the Patient Changed this would produce an error where the Patient is changed, this has now been fixed in R4+ v8.4.0.