

Release Notes: Payment Manager

Carestream Dental and Global Payments Integrated (GPI) have partnered to provide Payment Manager, a secure online reporting resource that serves as a central location for Carestream Dental customers to process and track all payment types. This real-time, web-based application enables you to create and modify client configurations, as well as view transactions and batch reports. The Payment Manager credit card swipers are chip-enabled, and work with Visa, MasterCard, Discover, American Express, and Diners Club International credit cards, as well as Google Pay, Apple Pay, and EMV (Europay, Mastercard, Visa) technology.

Payment Manager replaces ePayments Secure, which will be shut down in Q1 of 2023.

Payment Manager Integrated with WinOMS v9.7

Payment Manager is our latest payment processing system that deeply integrates with your WinOMS 9.7 practice management software, providing you a heightened level of security, on the latest technology, with the greatest flexibility to accept payment however your patients might want to pay. Utilizing the newest technology in credit card devices, patients can tap, insert, or swipe their credit or debit card quickly and securely.

Multi-Merchant ID support with Payment Manager

To accommodate requirements from VISA and Mastercard, each individual location must have a unique Merchant Identifier (MID). In previous versions, only a single MID was supported for multiple office locations within a practice. Now practices can also obtain a separate merchant id for each provider if they chose. In the rare cases where two or more providers have their own tax-id numbers and own bank accounts and need to keep the deposits separate, we can now accommodate this scenario.

New Devices

Payment Manager requires new payment terminals that utilize the newest technology. The following are the only payment terminals supported are:

- Verifone e285 Wi-Fi Only
- Verifone P400 Ethernet Only

The devices must be purchased from GPI.

Payment Manager Installation

For more information, contact your Carestream Dental Sales representative or GPI

Sales: 800-944-6365 (Option 2)GPI: 800-774-6462 (Option 1)