



SMARTWINGS

Remote Programming Guide

Woven Wood Shade

Important Safety instructions

Important Safety instructions

WARNING: To reduce the risk of severe injury or death, it is important to follow these instructions for personal safety. Save these instructions.

- Read and follow all installation instructions.
- This appliance can be used by children aged 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be performed by children without supervision.
- Do not allow children to play with fixed controls. Keep remote controls away from children.
- Frequently examine the installation for imbalance and signs of wear or damage to cables and springs. Do not use if repair or adjustment is necessary.
- The drive must be disconnected from its power source during cleaning, maintenance and when replacing parts.
- The A-weighted emission sound pressure level of the drive is equal to or less than 70dB(A).
- Indoor and household use only.
- Disconnect the drive from the power supply or switch off the automatic controls when maintenance, such as window cleaning, is being carried out in the vicinity.
- When operating a biased switch, make sure that other persons are kept away.
- Do not operate when maintenance, such as window cleaning, is being carried out in the vicinity.
- The tube motor must only be supplied with safety extra low voltage corresponding to the marking on the appliance.
- This appliance contains batteries that are non-replaceable.

Cleaning

Follow these general rules when cleaning the outside of the device and its components:

Use a damp, soft, lint-free cloth. Avoid getting moisture in openings.

Do not use aerosol sprays, solvents, alcohol, or abrasives.

Service & Support

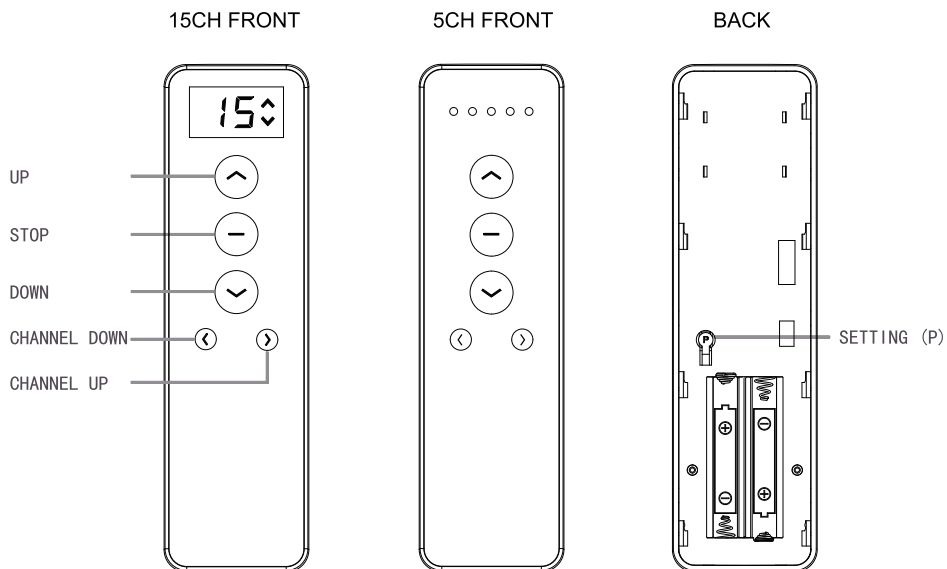
Do not perform repairs yourself. Do not attempt to open the device or disassemble it. You run the risk of electric shock and voiding the limited warranty. No user-serviceable parts are inside.

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Each battery motor from Smart will come preprogrammed from the factory. The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked.

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Remote Overview



TECHNICAL SPECIFICATIONS

Voltage:	3V
Frequency:	433.92 MHz
Transmitting Power:	30 milliwatt
Ambient Operating Temperature:	-10°C - 50°C
Transmission Distance:	Approx. 65 feet in open space
Battery:	AAA

FEATURES

- Push Button controls
- Led Display
- Hide unused channels function
- Wall mount holder

PACKAGE CONTENTS

- Remote
- Wall mount holder & fixing screws
- 1.5V - AAA Battery 2 cells

Sleep Mode

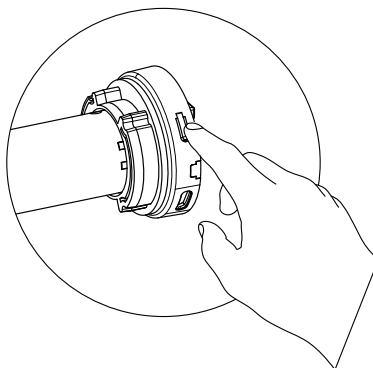
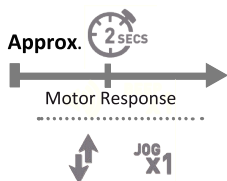
Each battery motor will come preprogrammed from Smart Upon leaving the factory the motor is placed into "Sleep Mode" to avoid accidental operation during shipping. It is necessary to "Wake" the motor before operation and setup.

Exit Sleep Mode

To "Wake" the motor and exit Sleep Mode, assure the motor is installed and secured in the mounting hardware.

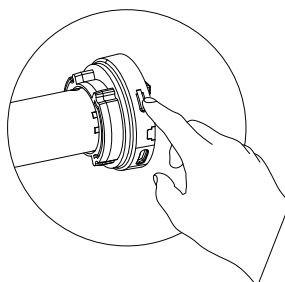
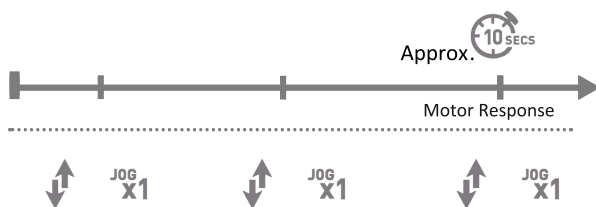
Once installed safely and securely, press and hold the programming button on the motor head until the motor jogs **once**. It is now no longer in "Sleep Mode" and ready for further setup.

Activate Pairing Mode



Enter Sleep Mode

If required, to place the motor back into "Sleep Mode" press and hold the programming button for a period of 10 seconds. Release the button when the motor has jogged **three times**. The "Sleep Mode" has been activated.



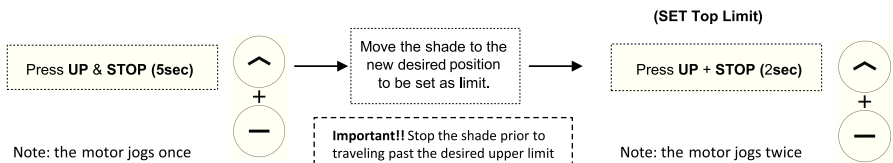
Adjusting Limits

Each battery motor will come preprogrammed from Smart. The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked.

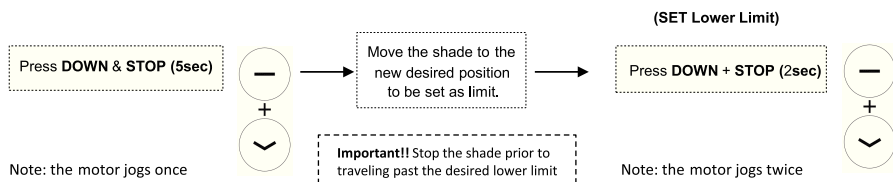
Follow the below steps to adjust the upper and lower limits if required.

If limits need adjusting, follow the instructions below to unlock the remote for limit setting:

ADJUSTING UPPER LIMIT



ADJUSTING LOWER LIMIT



!!WARNING!! - Move shade in short increments by pressing the UP/DOWN button in 1 second intervals (pressing the UP/DOWN button for more than 3 seconds may send the shade past desired upper/lower limit and may result in damage to the product). Once you have reached the desired upper/lower limit, you can adjust the limit with either the UP and DOWN buttons. (remember to adjust in short increments!)

Favorite Positions

Each battery motor will come preprogrammed from Smart.

The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked.

Follow the below steps to set a favorite position. The favorite position is used to set a custom stopping point between the upper and lower limits. (1 favorite position per shade motor)

To set a favorite position for a shade motor, drive to the desired position and press the STOP button to pause the drive operation.

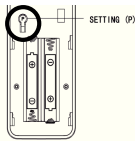
SETTING FAVORITE POSITION

1 (To Save Position)

Press **UP** or **DOWN** to move shade to desired favorite position

position

2 Press P (1sec)



Note: the motor jogs once

3 Press STOP (1sec)



Note: the motor jogs once

4 Press STOP (1sec)



Note: the motor jogs twice

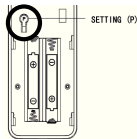
- Press **STOP** (2sec) to move shade to the Favorite Position from any location
- Repeat Steps 1-4 for all additional motors

DELETING FAVORITE POSITION

1 (To Delete Position)

the shade is **STOP**

2 Press P (1sec)



Note: the motor jogs once

3 Press STOP (1sec)



Note: the motor jogs once

4 Press STOP (1sec)



Note: the motor jogs once

Remote + Motor Pairing

Each battery motor will come preprogrammed from Smart.

The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked.

Follow the below steps to select the remote channel you want to pair with the motor(s) if required at a later date.

1. SELECT CHANNEL

1a

Press any button to wake remote

1b

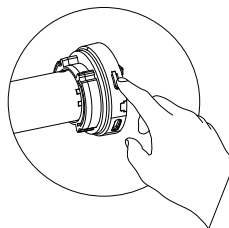
Within 10sec Press "**<**" or "**>**" to select desired channel.



2. PAIRING REMOTE TO MOTOR

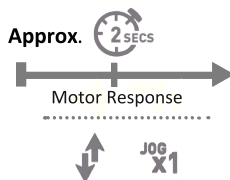
2a ACTIVATE PAIRING MODE ON MOTOR

Press & HOLD
Programming Button
on motor head (2sec)



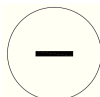
Activate Pairing Mode

Note: the motor jogs once



2b ADDING OR REMOVING THE REMOTE

Within 10 sec of
activating pairing mode,
Press & Hold **STOP**



Press **STOP** (2sec)

Note: the motor jogs twice.

If you do not pair the remote in time the motor pairing sequence will time out, repeat the above steps assuring to press and hold the STOP button within 10 seconds of the motor jog

Mirroring Remotes

Each battery motor will come preprogrammed from Smart.



The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked.

Follow the below steps to copy settings from an existing remote to a new remote.

1. SELECT CHANNEL

1a
Press any button to wake remote

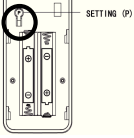
1b
Within **10sec** Press "**<**" or "**>**" to select desired channel.



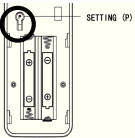
Note: Select channel on existing remote to be copied

Select channel on new remote where existing channel will be copied

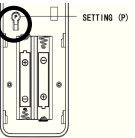
2. ADD OR REMOVE REMOTE USING AN EXISTING REMOTE

1 Press P (1sec)

EXISTING

Note: the motor jogs once

2 Press P (1sec)

EXISTING

Note: the motor jogs once

3 Press P (1sec)

NEW
(To be Added or Removed)

Note: the motor jogs twice

Group Control

Each battery motor will come preprogrammed from Smart. If multiple motors are paired to the same 15 channel remote, the 0 channel is the default channel to control all motors at once.

Follow the steps below to group motors on a specific channel for simultaneous control.

To custom define a channel to control multiple motors, pairing in groups can be executed. This will allow you to operate a series of motors in unison without needing to change channels. Each motor to be grouped must be paired with the remote on its own channel prior to grouping.

1. SELECT CHANNEL TO BE PAIRED AS A GROUP

1a

Press any button to wake remote

1b

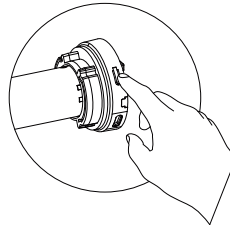
Within 10sec Press "<" or ">" to select desired channel.



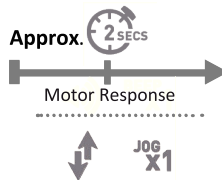
2. PAIRING OR REMOVING MOTOR FROM A SPECIFIC CHANNEL

2a ACTIVATE PAIRING MODE ON MOTOR

Press & HOLD Programming Button on motor head (2sec)



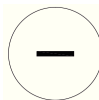
Activate Pairing Mode



Note: the motor jogs once

2b PAIRING REMOTE

Within 10 sec of activating pairing mode, Press & Hold **STOP**



Press **STOP** (2sec)

Note: the motor jogs twice.

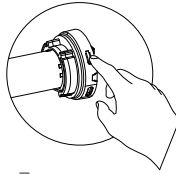
If you do not pair the remote in time the motor pairing sequence will time out, repeat the above steps assuring to press and hold the STOP button within 10 seconds of the motor jog

Group Control

3. Adjusting limits of an individual shade paired on a group channel

To adjust the limits of a shade that is currently grouped on a channel with other shades, it is necessary to place all shades with the exception of the shade to be adjusted, to sleep.

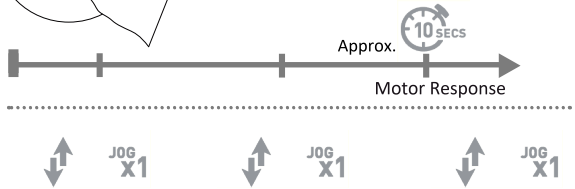
**Press & HOLD
Programming Button
on motor head (10sec)**



Note: the motor jogs three times

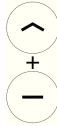
Once all other shades have been put to sleep.

Adjust the shade limits as outlined below:



ADJUSTING UPPER LIMIT

Press UP & STOP (5sec)



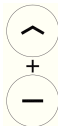
Note: the motor jogs once

Move the shade to the new desired position to be set as limit.

Important!! Stop the shade prior to traveling past the desired upper limit

(SET Top Limit)

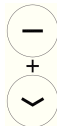
Press UP + STOP (2sec)



Note: the motor jogs twice

ADJUSTING LOWER LIMIT

Press DOWN & STOP (5sec)



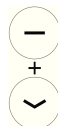
Note: the motor jogs once

Move the shade to the new desired position to be set as limit.

Important!! Stop the shade prior to traveling past the desired lower limit

(SET Lower Limit)

Press DOWN + STOP (2sec)



Note: the motor jogs twice

!!WARNING!! - Move shade in short increments by pressing the UP/DOWN button in 1 second intervals (pressing the UP/DOWN button for more than 3 seconds may send the shade past desired upper/lower limit and may result in damage to the product). Once you have reached the desired upper/lower limit, you can adjust the limit with either the UP and DOWN buttons. (remember to adjust in short increments!)

Hide/Unhide Remote Channels

Each battery motor will come preprogrammed from Smart .

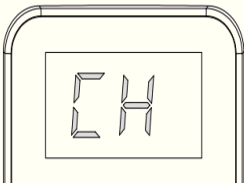
The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked .

Follow the below steps to hide and unhide channels on the remote.
(This funtion only with 15CH).

1 Hold the "←" and "→" 2 seconds



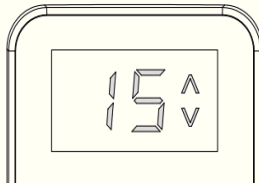
Display Response



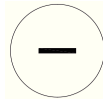
2 Press "←" or "→" to select number of channel



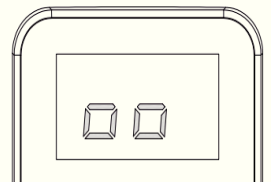
Display Response



3 Press **STOP** for 1 seconds



Display Response



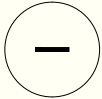
Unlock/Lock Remote

If limits need adjusting, follow the instructions below to unlock the remote for limit setting:

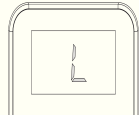
- Unlock the limit setting functionality by pressing the top right button on the back of the remote (remove cover to expose the button)
- Press and hold the button for approximately 15 seconds until the LED display shows a flashing "U", then release.
- PLEASE NOTE - You will need to "Lock" the remote once final adjustments have been made. Simply repeat the above step until a flashing "L" shows on the display ("U" for unlocked, "L" for locked).

Lock Remote

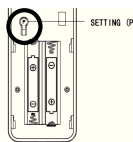
1 Hold STOP (15sec)



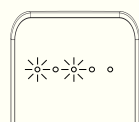
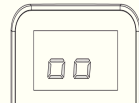
Display Response



2 Press P (1sec)



Display Response

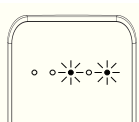
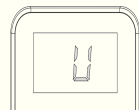


Unlock Remote

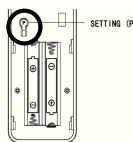
1 Hold STOP (15sec)



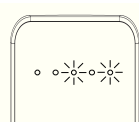
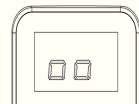
Display Response



2 Press P (1sec)



Display Response

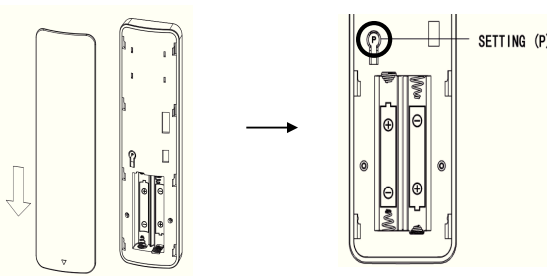


Adjusting Motor Speed

Each battery motor will come preprogrammed from Smart .
The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked

Follow the below steps to adjust the motor speed. To adjust the motor speed a remote must be paired.

To enter speed adjustment mode remove the rear battery cover of the remote. Press the left P button.



Note: the motor jogs once

To Increase speed:

Press UP:



Repeat

Press UP:



IMPORTANT

If motor does not react to speed adjustment, the maximum or minimum speed has already been reached.

Note: the motor jogs once

Note: the motor jogs twice indicate middle speed
the motor jogs three times indicate fast speed

To Decrease speed:

Press DOWN:



Repeat

Press DOWN:



IMPORTANT

If motor does not react to speed adjustment, the maximum or minimum speed has already been reached.

Note: the motor jogs once

Note: the motor jogs twice indicate middle speed
the motor jogs once indicate slow speed

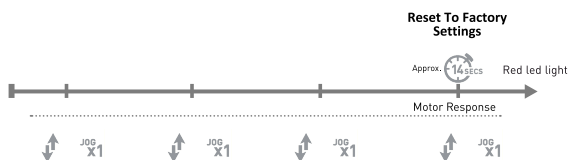
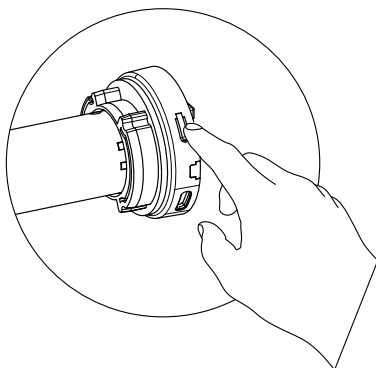
Reset to Factory Settings

Each battery motor will come preprogrammed from Smart.

The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set, the remote is unlocked.

Follow the below steps to reset the motor to factory settings and delete all limits/remote pairings.

To reset the shade motor to factory settings with no stored limits locate the P1 button on the motor head. Hold the programming button for 14 seconds. (the motor jogs four times)



The motor will jog 4 times before the reset is complete. The programming button must be held the entire time. Red led light on confirm the factory reset is complete.

Refer to the initial Setup Programming section to program a shade after a factory reset.

Initial Setup Programming

1. SELECT CHANNEL

1a

Press any button to wake remote.

1b

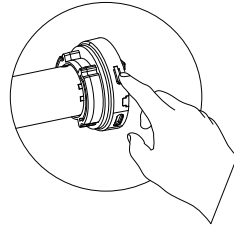
Within **10sec** Press "**<**" or "**>**" to select desired channel.



2. PAIRING REMOTE TO MOTOR

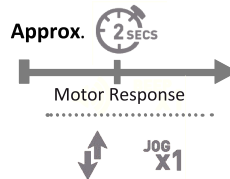
2a ACTIVATE PAIRING MODE ON MOTOR

Press & HOLD Programming Button on motor head (2sec)



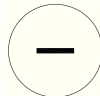
Activate Pairing Mode

Note:the motor jogs once



2b PAIRING REMOTE

Within 10 sec of activating pairing mode, Press & Hold **STOP**



Press **STOP** (2sec)

Note:the motor jogs twice

If you do not pair the remote in time the motor pairing sequence will time out, repeat the above steps assuring to press and hold the STOP button within 10 seconds of the motor jog

Initial Setup Programming

3. Reverse Motor Direction If Required

REMOTE OPERATION

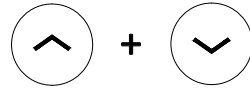
(Reversing motor direction using this method is only possible during initial set-up, prior to first time limit setting, or after a re-set of motor)

To check motor direction, quickly press the UP or DOWN button to move the shade initially. Press STOP to pause the shade operation.

IF DIRECTION DOES NOT ALIGN WITH UP/DOWN BUTTONS – Press and hold down the UP and DOWN button simultaneously until the motor jogs UP and DOWN once.



Press and Hold UP + DOWN (2sec)



Note: the motor jogs once

Initial Setup Programming

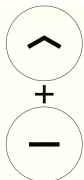
4. Setting Limits

Important!! When attempting below steps, be sure to stop the shade prior to traveling past the desired position or damage to product can occur.

Drive the shade using continuous movement or fine adjust to the position you wish to set as the upper limit. Set limit as described below. the motor jogs twice will confirm the limit is saved. Repeat the same process to drive to and set the lower limit.

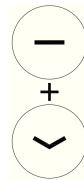
(To SET Top Limit)

Press **UP + STOP (2sec)**



(To SET Bottom Limit)

Press **DOWN + STOP (2sec)**



Note:the motor jogs twice

Note:the motor jogs twice

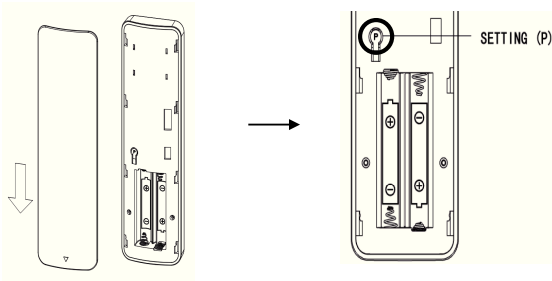
!!WARNING!! - Move shade in short increments by pressing the UP/DOWN button in 1 second intervals (pressing the UP/DOWN button for more than 2 seconds may send the shade past desired upper/lower limit and may result in damage to the product). Once you have reached the desired upper/lower limit, you can adjust the limit with either the UP and DOWN buttons. (remember to adjust in short increments!)

Important!! Remember to return the remote control to “L” mode as previously described to prevent inadvertent shade adjustment during normal operation and remote handling.

Reverse Motor Direction

Each battery motor will come preprogrammed from the factory. The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set.

Follow the below steps to reverse motor direction



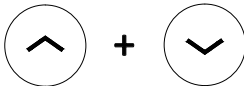
Note: the motor jogs once



Press and hold down the UP **and** DOWN button simultaneously until the motor jogs UP and DOWN once.

Press and Hold UP + DOWN

Note: the motor jogs once



Tilt Mode

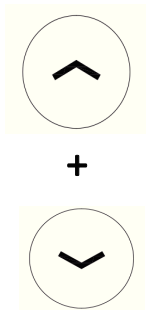
Each battery motor will come preprogrammed from the factory.

The preprogramming ensures the remote is paired with the motor, the upper and lower operation limits are set.

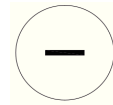
Follow the below steps to switch between tilt mode (incremental movement) or roller mode (drives to limits) on any motor. The motor must be paired to a remote. Motors come programmed by default in roller mode.

With the remote unlocked. Hold the UP and DOWN button on the controller for approximately 5 seconds. The motor will jog up and down once.

Immediately after the motor jogs, press and hold the STOP button. The motor will jog up and down and beep to confirm Tilt Mode has been entered.



Note:the motor jogs once



Note:the motor jogs once

Note: Repeat the above procedure to re-enter Roller Mode

If you do not activate tilt mode in time the motor programming sequence will time out, repeat the above steps assuring to press the STOP button within 4 seconds of the motor jog

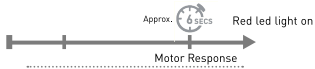
Motor P Button Functions

P1 Press	Condition	Function Achieved	Visual Feedback	Audible Feedback	Function Described
Short Press	If limit is NOT set	None	No Action	None	No Action
	If limits are set	Operational control of motor, run to limit. Stop if running	Motor runs	None	Operational control of motor after pairing and limit setting is completed first time
	If motor is in "Sleep Mode" & limits are set	None	No Action	None	No Action

Activate Pairing Mode



Activate Zigbee Network Pairing Mode(Zigbee motor)
or Remove Bluetooth pairing(Bluetooth motor)



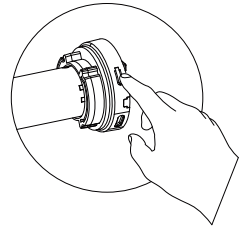
Sleep Mode



Reset To Factory Settings

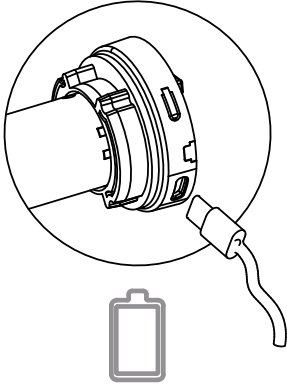


Hold P1

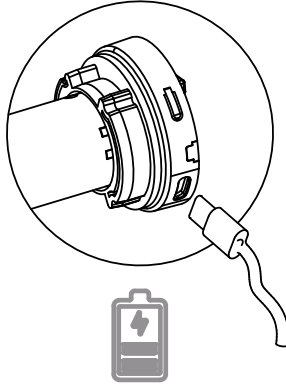


Recharge The Battery

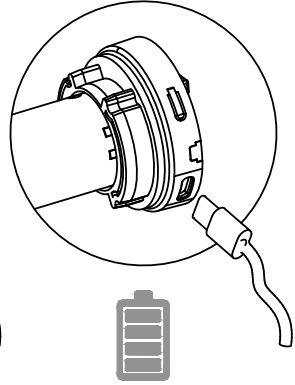
Use a USB-C cable to charge the motor



Red led light flashes during operation:
Indicate low power, need to be charged



Green led light flashes :
Battery is charging



Green led light constantly green:
Battery is fully charged

Troubleshooting

PROBLEM	CAUSE	REMEDY
Motor is not responding	Remote battery has been completely discharged	Replace battery with new 1.5V - Battery 2 cells
	Battery is inserted incorrectly	Check battery positioning
	Radio interference / Shielding	Ensure remote is positioned away from metal objects and that antenna on motor or receiver is kept straight and away from metal.
	Receiver distance is too far from remote	Move remote to a closer position.
	Power failure	Check power supply to motor is connected and active.
Can not adjust limits on a single motor (multiple motors respond)	Multiple motors are grouped onto one channel.	Disconnect power to other motors or put them in sleep mode.
Motor is no charging	Charger is not plugged in or does not work	Try a different charger or make sure the charger is plugged in the outlet



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