



SMARTWINGS

# Apple Homekit Getting Started

INS-102-C004

A-11 August 2024

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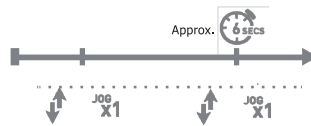
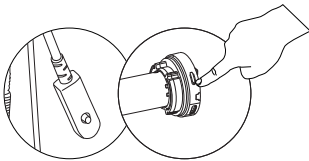
# Activate Network Pairing Mode

Compatible with the following shades: roller, zebra, woven wood, dual, and outdoor.

## Enter the pairing mode

### • Pairing Method 1:

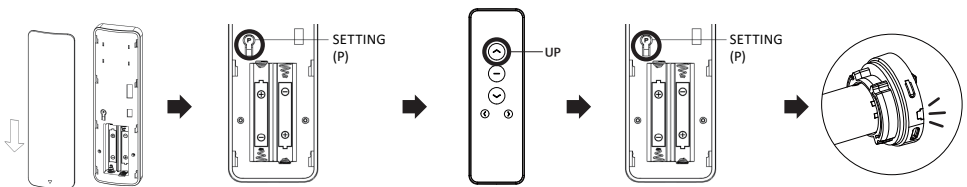
Press and hold the P1 button on the motor head for 6 seconds. The motor will jog twice, and a red LED light will flash three times, indicating the motor is in pairing mode and ready for app connection.



Exterior shade or interior shade.

### • Pairing Method 2:

1. Remove the back cover of the remote.
2. Briefly press the P button until the motor jogs once.
3. Press the UP button until the motor jogs again.
4. Press the P button once more until the motor jogs once.
5. A red LED light will flash three times, indicating the motor is in pairing mode and ready for app connection.



Note: Ensure that the operations are performed on the correct channel corresponding to the motor you wish to pair.

## Add HomeKit Device



Scan the QR code stick on the shade to add it.

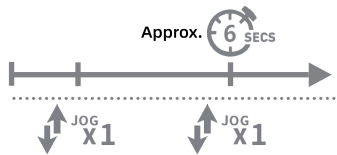
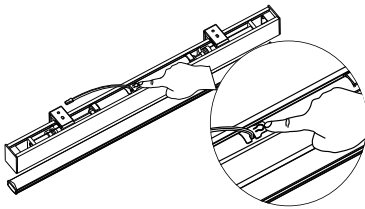
# Activate Network Pairing Mode

Compatible with the Hazel cellular shade.

## Enter the pairing mode

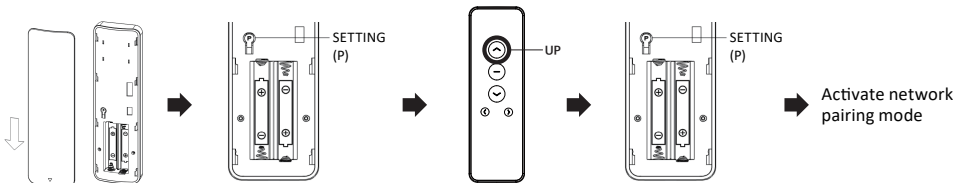
### • Pairing Method 1:

Press and hold the P1 button on the motor head for 6 seconds. The motor will jog twice, pause briefly, and then jog once more, indicating that it is in pairing mode and ready for app connection.



### • Pairing Method 2:

1. Remove the back cover of the remote.
2. Briefly press the P button until the motor jogs once.
3. Press the UP button until the motor jogs again.
4. Press the P button once more until the motor jogs once.
5. After a brief pause, a final jog of the motor indicates that it is in pairing mode and ready for app connection.



Note: Ensure that the operations are performed on the correct channel corresponding to the motor you wish to pair.

## Add HomeKit Device



Scan the QR code stick on the shade to add it.



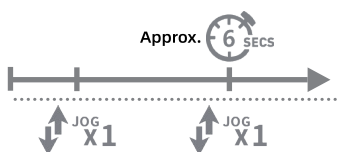
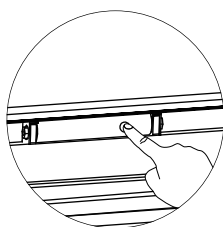
# Activate Network Pairing Mode

Compatible with the skylight cellular shade

## Enter the pairing mode

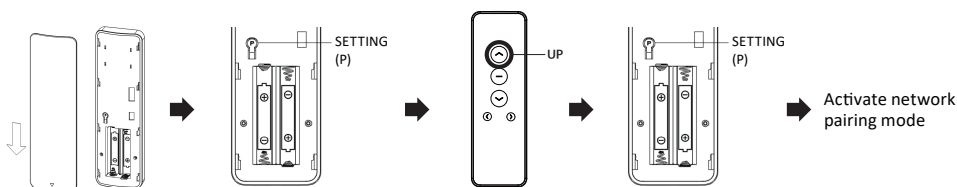
### • Pairing Method 1:

Press and hold the P1 button on the motor head for 6 seconds. The motor will jog twice, pause briefly, and then jog once more, indicating that it is in pairing mode and ready for app connection.



### • Pairing Method 2:

1. Remove the back cover of the remote.
2. Briefly press the P button until the motor jogs once.
3. Press the UP button until the motor jogs again.
4. Press the P button once more until the motor jogs once.
5. After a brief pause, a final jog of the motor indicates that it is in pairing mode and ready for app connection.



Note: Ensure that the operations are performed on the correct channel corresponding to the motor you wish to pair.

## Add HomeKit Device



Scan the QR code stick on the shade to add it.

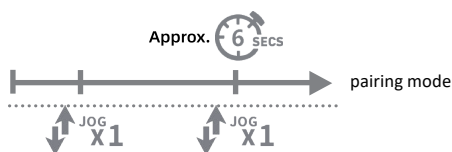
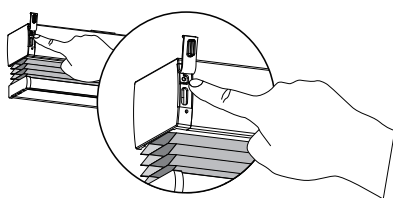
# Activate Network Pairing Mode

Compatible with the Nowa cellular shade

## Enter the pairing mode

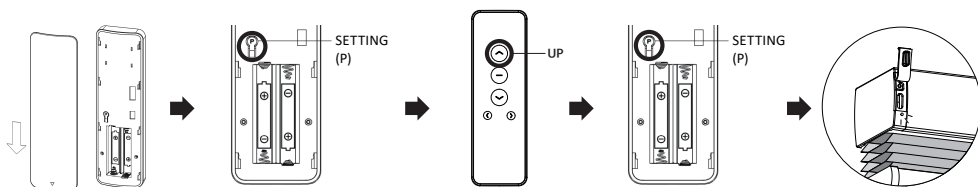
### • Pairing Method 1:

Press and hold the P1 button on the motor head for 6 seconds. The motor will jog twice, and a red LED light will flash three times, indicating the motor is in pairing mode and ready for app connection.



### • Pairing Method 2:

1. Remove the back cover of the remote.
2. Briefly press the P button until the motor jogs once.
3. Press the UP button until the motor jogs again.
4. Press the P button once more until the motor jogs once.
5. A red LED light will flash three times, indicating the motor is in pairing mode and ready for app connection.



Note: Ensure that the operations are performed on the correct channel corresponding to the motor you wish to pair.

## Add HomeKit Device



Scan the QR code stick on the shade to add it.

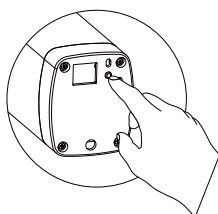
# Activate Network Pairing Mode

Compatible with the drapery

## Enter the pairing mode

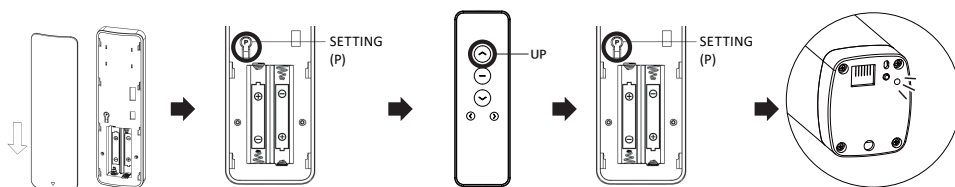
### • Pairing Method 1:

Press and hold the P1 button on the motor head for 6 seconds. The green LED light will flash twice, followed by the red LED light flash three times, indicating the motor is in pairing mode and ready for app connection.



### • Pairing Method 2:

1. Remove the back cover of the remote.
2. Briefly press the P button until the motor jogs once.
3. Press the UP button until the motor jogs again.
4. Press the P button once more until the motor jogs once.
5. A red LED light will flash three times, indicating the motor is in pairing mode and ready for app connection.



Note: Ensure that the operations are performed on the correct channel corresponding to the motor you wish to pair.

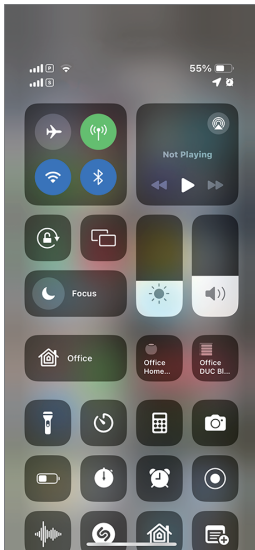
## Add HomeKit Device



Scan the QR code stick on the shade to add it.

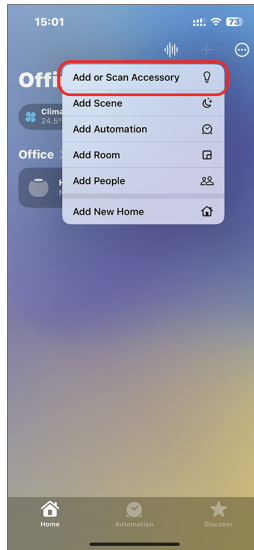
# Initial Set Up

## STEP 1



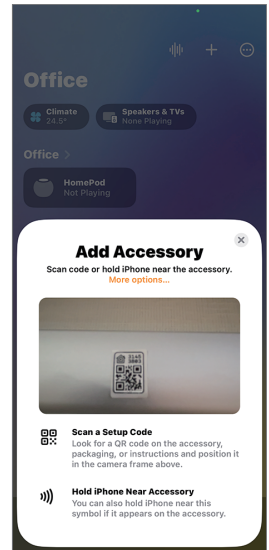
Make sure Bluetooth is turned on.

## STEP 2



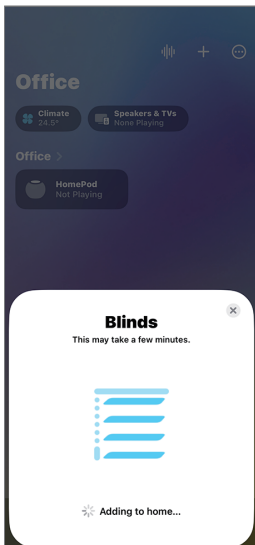
Open the Home app and select 'Add or Scan Accessory'.

## STEP 3



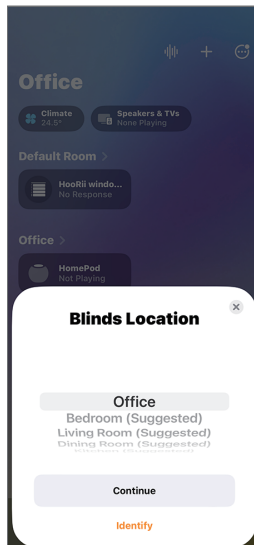
Scan the QR code on the bottom bar.

## STEP 4



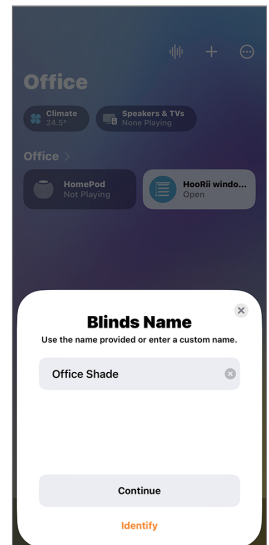
The shade has been successfully added to HomeKit.

## STEP 5



Select Blinds Location

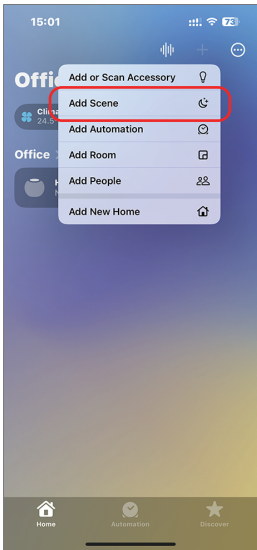
## STEP 6



Edit the shade's name.

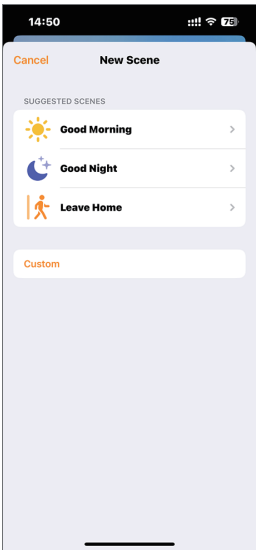
# How to Create a Scene in the Home App

STEP 1



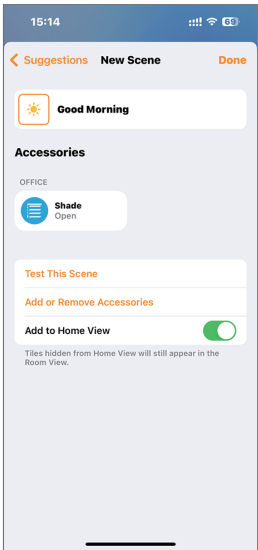
Click '+' and choose 'Add Scene'.

STEP 2



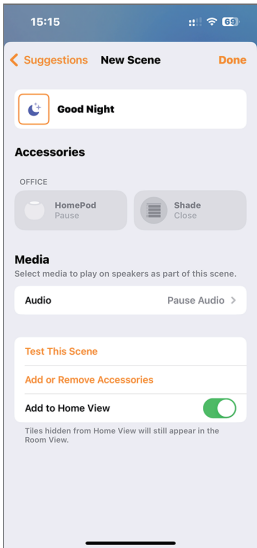
Choose or customize a Scene.

STEP 3



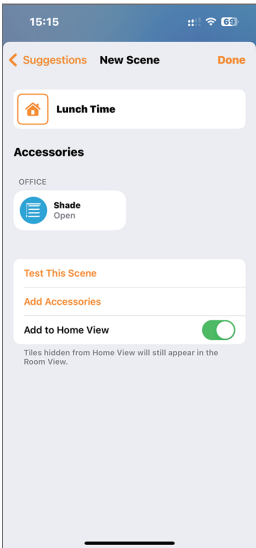
If you select the 'Good Morning' Scene, you can tap the icon in the morning to open the shade.

STEP 4



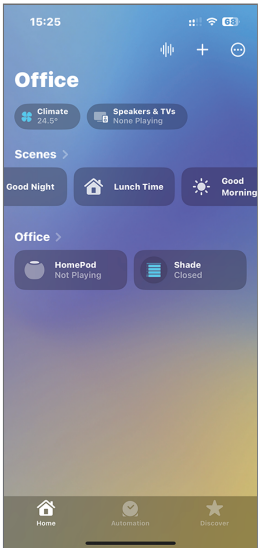
If you select the 'Good Night' Scene, you can tap the icon at night to close the shade.

STEP 5



If you select 'Custom', you can create a customized scene for your shade.

STEP 6

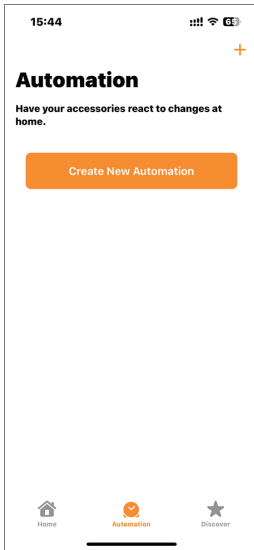


In the 'Home' screen, you can control all individual shades and scenes.

# How to Set a Timer in the Home App

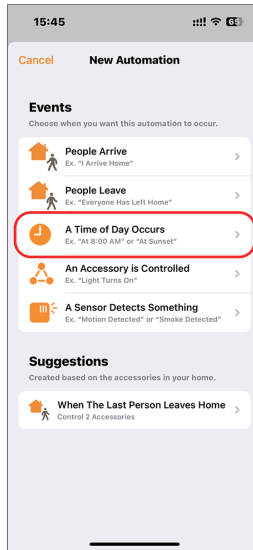
\* You need an Apple Thread Rorder Router that supports Thread to serve as the home hub.

STEP 1



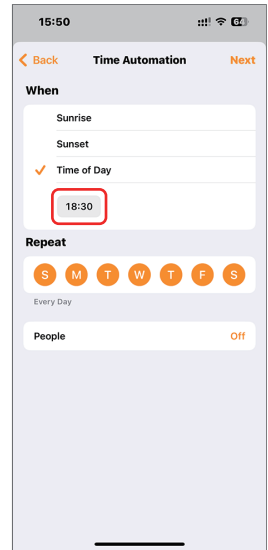
Click 'Create New Automation'.

STEP 2



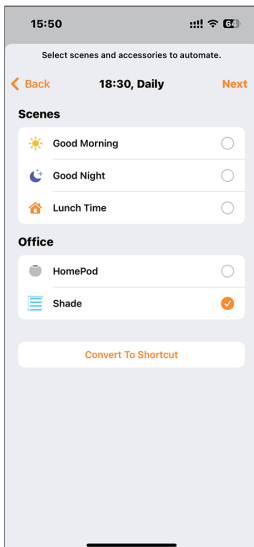
Click 'A Time of Day Occurs'.

STEP 3

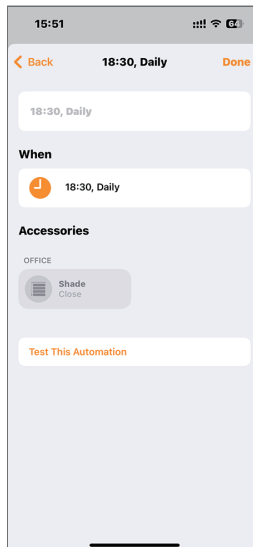


Set a time to automate your shades.

STEP 4



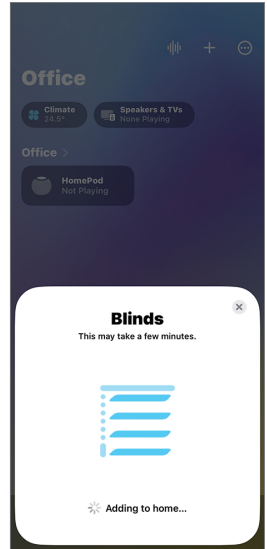
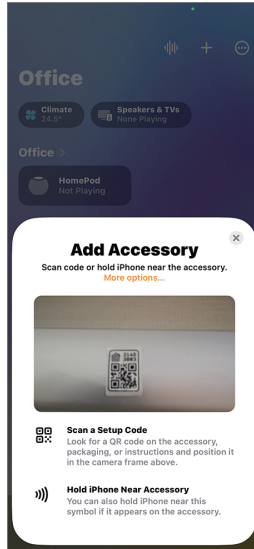
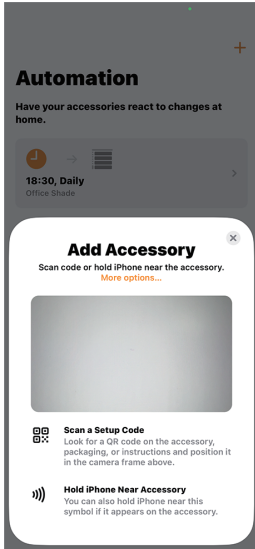
Select the target 'shades' or scenes.



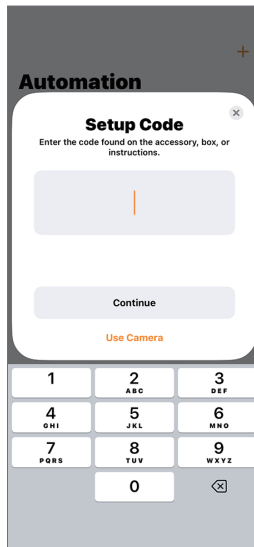
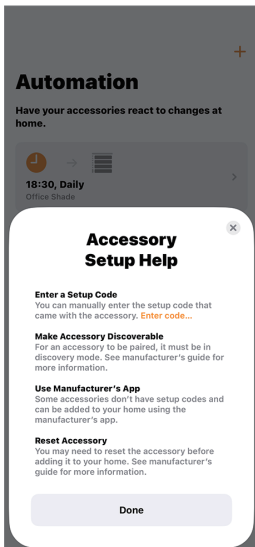
Set the status of the 'shades'.

# Where is the Homekit QR Code

The HomeKit QR Code is usually located on the bottom bar of the shade. If it is not found there, it can alternatively be located on the top of the valance.



If scanning the QR code fails to add the shade, you can choose to manually enter the digital code.



## Frequently Asked Question

### **1. How can you check whether the device and the Home architecture are updated to the latest version?**

•Please update to the latest version before using, browse this link to check the version: <https://support.apple.com/en-us/102287>.

### **2. If the app indicates that "Accessory Already in Another Home", what should you do?**

•Please update to the latest version before using, browse this link to check the version: <https://support.apple.com/en-us/102287>.

•After confirming the previous issue, please follow these steps: enter the pairing mode. Please refer to the manual for detailed instructions, and then try scanning the QR code again.

### **3. If the "Home" shows "Opening" but the shades are not responding and the red and green lights are flashing alternately, what should you do?**

•That indicates the upper and lower limits are not set. Please check the upper and lower limits using the remote before proceeding with the smart pairing.

Note: If you choose the Hazel series of Cellular Shades, there will be no indicator light.

### **4. If "no response" or "offline" appears during the connection process, what should you do?**

#### **(1) Troubleshooting**

•Update your iOS to the latest software.

•Check if the motor antenna is intact.

•Check the distance between the Wi-Fi / Thread border router and the hub and Wi-Fi Signal Strength

•Check the distance between your device and the shade and whether there are walls that may affect the connection.



## Frequently Asked Question

(2) Unplug and plug device

- Restart all home hubs (HomePod, HomePod mini, Apple TV 4K) to control the blind by unplugging them and then plugging them back into power.

(3) Power off and power on shade

- Hardwired Shades: unplug and then plug them back into power.
- Hazel series of Cellular Shades: unplug the external battery and then plug it back into power.

- If you choose a battery motor, follow these steps:

### **Method 1 (orders before May 2024):**

1. Press the P button on the back of the remote until the motor jogs once.
2. Press UP+STOP+DOWN for 5 seconds until the motor jogs once.
3. Wait 10 seconds, repeat step 2, and the motor enters working mode.

### **Method 2 (orders before May 2024):**

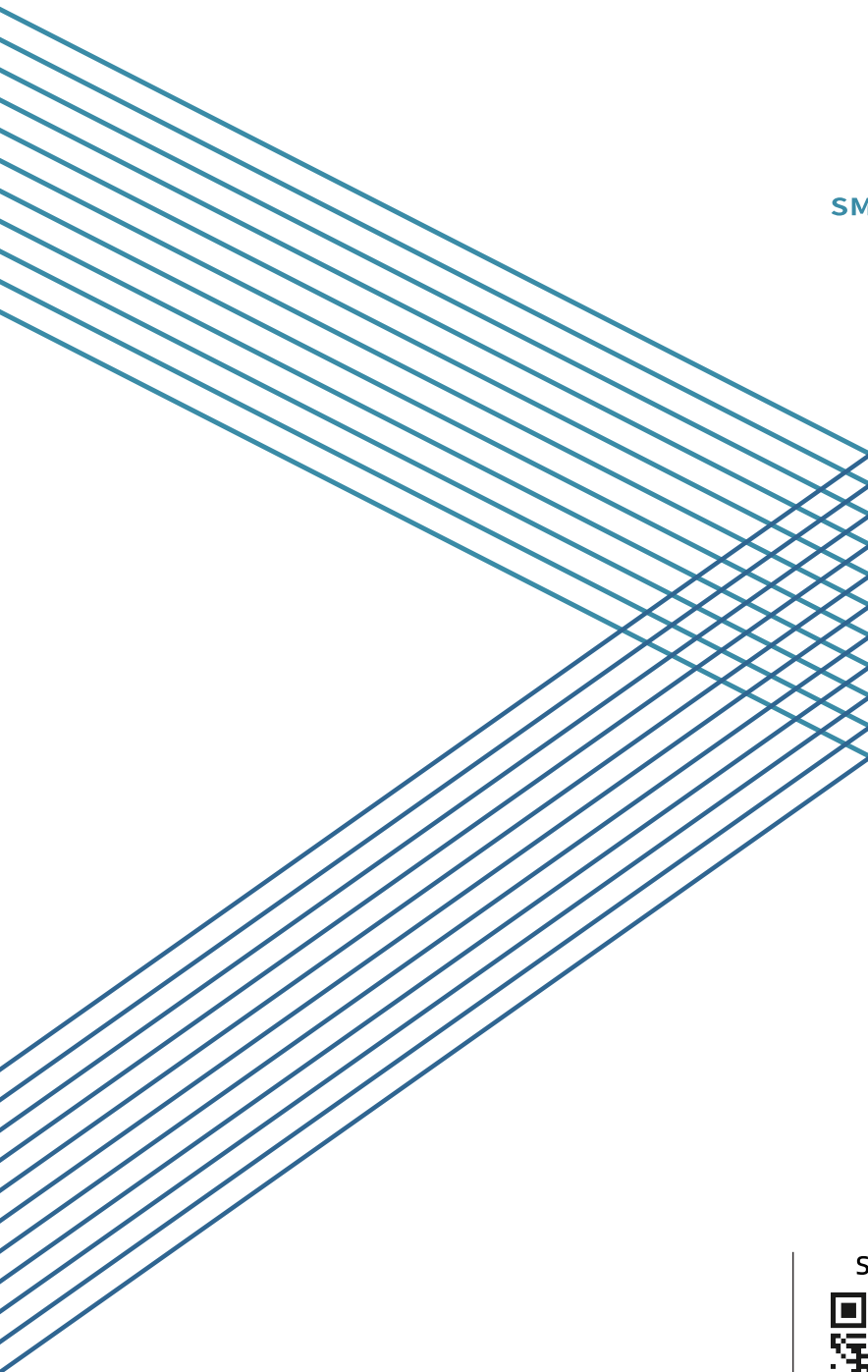
Press and hold the P button on the back of the remote for 5 seconds until it jogs twice. Wait 10 seconds for the motor to enter working mode automatically.

**5. If you have already confirmed the steps above and it's still not working, what should you do?**

- Please remove the device and add it again or restore the factory reset.



SMARTWINGS



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