

# FAQs

## **How many people can we have at the Glass House?**

We can accommodate up to 225 guests for inside or outside ceremony and reception (depending on set-up).

## **How long can we have use of Glass House?**

You will have full access to the venue from 1:00 PM - 1:00 AM.

## **Is the venue wheelchair accessible?**

Yes, all entrances are wheelchair accessible.

## **What is your catering policy?**

The following caterers are approved for event food service. No food minimums apply. A venue fee of 10% will be applied.

- [D'amico Catering](#)
- [Create Catering](#)
- [Chopped and Served](#)
- [Chowgirls Catering](#)
- [Surdyk's Catering](#)
- [Green Mangos Catering](#)
- [Centro](#)
- [Butcher Salt](#)
- [Marna's](#)
- [Brasa Catering](#)

## **Can we have a DJ or live band?**

Yes, inside the venue only.

## **How do I reserve the space?**

You can reserve the Glass House by placing a 50% deposit.

## **Can we have a sparkler send-off?**

Yes, but we have special rules that you need to follow for everyone's safety. Please contact us for more information.

## **What is your alcohol policy?**

We require you to utilize our in-house beverage license and bartender team.

## **Do you allow open flame candles?**

No, all candles must each have a hurricane glass or votive around them.

## **Do you have on-site restrooms?**

Yes.

## **Do you offer event planning or decor services?**

We do not offer additional planning or decor packages and services, however, we do require that all weddings hire a coordinator for any weddings at Glass House. Please inquire for our preferred list of wedding planning and coordinating vendors.

## **Do you have on site parking?**

Yes, there is parking on-site. No overnight parking allowed.

## **Who is in charge of equipment set up?**

Glass House will provide set up and tear down of AV equipment, but will not be responsible for running equipment during the duration of the event.

## **Will someone be available to troubleshoot the equipment?**

We require there to be a designated person the day of the event to run all AV equipment for the duration of the event. Additionally, we ask this person to arrive an hour prior to the event to conduct an equipment check to ensure everything functions as needed.

## **What if additional AV equipment is needed?**

Glass House has a list of preferred AV vendors that have experience in our space. Please inquire with the Sales Manager for more information.

## **Is there a policy for damage to any equipment?**

Please refer to the event contract regarding policy surrounding equipment damages.

Information subject to change.