



ALL OF THE LITTLE DETAILS AND ANSWERS TO YOUR QUESTIONS.
PLEASE READ.

- INK COLOR** WE DO NOT CHARGE FOR COLOR INK. PICK A COLOR ... ANY COLOR!
PLEASE NOTE THAT COLORS MAY VARY SLIGHTLY BECAUSE OF INK SATURATION AND
BACKGROUND COLOR.
- ENVELOPES** ENVELOPES WILL BE SHIPPED WITH YOUR ORDER ACCORDING TO THE NUMBER OF CARDS
ORDERED. ALL ENVELOPES ARE WHITE WITH A COORDINATING COLOR BORDER ON THE
FRONT. IF ADDITIONAL ENVELOPES ARE NEEDED, THEY MAY BE ORDERED AT 40¢ EACH, PLUS
RETURN ADDRESS CHARGE (IF APPLICABLE).
STICKERS AND CALLING CARDS DO NOT INCLUDE ENVELOPES.
- EARLY ENVELOPES** SHOULD YOU WANT YOUR ENVELOPES EARLY TO FACILITATE ADDRESSING, THERE IS A \$5
HANDLING CHARGE, PLUS SHIPPING, FOR THIS SERVICE.
- CHANGES** **NO PROOF:** ORDER WILL BE PRINTED AS SUBMITTED. CHANGES CAN ONLY BE MADE IN
WRITING. IF PRODUCTION ON THE ORDER HAS STARTED, CHANGES WILL NOT BE ACCEPTED.
YOU PROOF: PLAY AND HAVE FUN AS MUCH AS YOU WANT WITH YOUR ORDER ONLINE! ONCE
PROOF IS SUBMITTED, IT WILL BE PRINTED AS RECEIVED. CHANGES WILL NOT BE ACCEPTED ONCE
PRODUCTION BEGINS.
- ERRORS** ERRORS OR SHORTAGES MUST BE REPORTED TO PAPER AND PEARL WITHIN 10 CALENDAR
DAYS OF SHIPMENT RECEIPT.
OUR FAULT: WE WILL GLADLY RE-DO AN ORDER IF IT WAS PRINTED DIFFERENTLY FROM THE
APPROVED PROOF AND SHIP AT OUR EXPENSE IN THE SAME METHOD IT WAS ORIGINALLY SHIPPED.
(ORDERS WITHOUT A PROOF WILL NOT BE CONSIDERED FOR A NO CHARGE RE-PRINT.)
OTHERWISE: IF THE MISTAKE IS FOUND AFTER THE PROOF APPROVAL, WE WILL RE-DO THE ORDER AT A 15%
DISCOUNT. DISCOUNT APPLIES TO THE ORDER ONLY. SHIPPING WILL NOT BE DISCOUNTED.
IF RUSH REQUESTED, \$25 RUSH FEE WILL APPLY.
- CANCEL** IF AN ORDER IS CANCELLED AFTER ANY WORK HAS STARTED, A \$20 CANCELLATION FEE WILL
BE INVOICED. NO EXCEPTIONS.
- MINIMUM** QUANTITY OF 25 IS THE MINIMUM FOR FLAT CARDS AND FOLDOVER NOTES.
QUANTITY OF 24 IS THE MINIMUM FOR STICKERS AND CALLING CARDS.
SHOULD YOU NEED LESS, A \$10 FEE WILL APPLY.
- SHIPPING** ALL ORDERS WILL BE SHIPPED UPS GROUND UNLESS OTHERWISE REQUESTED.