

About Placing an Order

THANK YOU FOR YOUR INTEREST IN INK & IVORY.
WE'RE SO THRILLED TO WORK WITH YOU!

Minimum Orders

OUR MINIMUM OPENING ORDER IS \$150. REORDER MINIMUM IS \$75.

Ordering and Payment

WHEN YOU ARE READY TO ORDER, SIMPLY CALL OR SUBMIT OUR ORDER FORM VIA EMAIL TO KAITLIN@INKANDIVORY.COM

ALL ORDERS ARE CHARGED AT THE TIME OF SHIPMENT. PAYMENTS CAN BE MADE BY CREDIT CARD OR CHECK. WE ACCEPT VISA, MASTERCARD, AMERICAN EXPRESS OR PAYPAL.

Shipping

PAID CARD ORDERS ARE SHIPPED WITHIN 12-14 BUSINESS DAYS.

WEDDING COLLECTION SHIPPING COSTS ARE CHARGED AT THE TIME OF SHIPMENT AND WILL BE INCLUDED ON YOUR FINAL INVOICE. MOST DOMESTIC ORDERS SHIP VIA UPS GROUND, AND INTERNATIONAL ORDERS SHIP VIA THE US POSTAL SERVICE. PLEASE LET US KNOW IF YOU'D LIKE TO REQUEST SPECIAL SHIPPING OR IF YOU'D LIKE TO USE YOUR UPS SHIPPING ACCOUNT NUMBER.

Cancellations, Returns & Exchanges

WE TAKE PRIDE IN THE QUALITY OF OUR PAPER GOODS AND WILL DO OUR BEST TO INSPECT EACH ITEM PRIOR TO SHIPMENT TO MAKE SURE IT MEETS OUR QUALITY STANDARD. IF YOU ARE NOT 100% SATISFIED WITH YOUR PRODUCT, PLEASE CONTACT US AND WE WILL DO OUR BEST TO RESOLVE IT. UNFORTUNATELY BECAUSE OF THE CUSTOM NATURE OF INVITATIONS, WE CANNOT PROVIDE REFUNDS. IF AN ITEM IS DAMAGED IN SHIPMENT PLEASE LET US KNOW WITHIN 3 BUSINESS DAYS OF RECEIPT. ALL SHIPPING COSTS ARE NON-REFUNDABLE AS WELL. ANY CANCELLATIONS MUST BE MADE WITHIN 24 HOURS OF PLACING YOUR ORDER.

IT IS IMPORTANT TO NOTE THAT SCREEN COLORS CAN DIFFER ON EVERY MONITOR. PLEASE ALLOW FOR SLIGHT VARIATIONS OF COLOR WHEN COMPARING SCREEN TO PRINT.

KAITLIN SOCKMAN - OWNER, DESIGNER

NO: 740.501.1245

KAITLIN@INKANDIVORY.COM • WWW.INKANDIVORY.COM

326 EAST SYCAMORE STREET • COLUMBUS, OHIO 43206

CUSTOMIZING A COLLECTION PIECE

FOUND SOMETHING YOU LIKE IN OUR COLLECTION BUT NOT IN YOUR COLOR SCHEME? NO PROBLEM, WE HAVE MANY PAPER AND INK COLOR OPTIONS AND CAN MAKE THESE SUBSTITUTIONS AT NO EXTRA CHARGE. LOOKING TO CUSTOMIZE A BIT MORE EXTENSIVELY? WE OFFER A COLLECTION PLUS OPTION THAT ALLOWS YOU TO MAKE DESIGN CHANGES. THIS SERVICE WILL BE OFFERED AT AN EXTRA \$200 DESIGN FEE AND INCLUDES TWO ROUNDS OF REVISIONS. ADDITIONAL ROUNDS WILL BE BILLED AT \$50. PLEASE EMAIL US AT [KAITLIN@INKANDIVORY](mailto:kaitlin@inkandivory.com) TO BEGIN THE PROCESS.

THREE TIERS OF PRINTING WE OFFER

NOT ALL PRINTING IS CREATED EQUALLY. ALTHOUGH SOME OF OUR DESIGNS ARE CONCEIVED WITH A CERTAIN PRINTING STYLE IN MIND, MANY OF THE PRINTING TYPES CAN BE INTERCHANGEABLE WITH SOME OF THE DESIGNS IN OUR COLLECTION. INVITATIONS WITH MANY INK COLORS ARE TYPICALLY ONLY OFFERED USING FLAT PRINTING. FOR LETTERPRESS OR THERMOGRAPHY, IT IS RECOMMENDED YOU KEEP THE DESIGN TO ONE OR TWO COLORS. SOME OF THE EXTRA THICK PAPERS WILL ONLY BE ABLE TO BE LETTERPRESSED. REVERSELY, SOME OF THE LIGHTER WEIGHT PAPERS ONLY WORK WELL WITH FLAT PRINTING OR THERMOGRAPHY. SEE BELOW FOR MORE INFO ON THE DIFFERENT STYLES BELOW.



FLAT PRINTING



THERMOGRAPHY



LETTERPRESS

Flat-printing is the most economical of the four printing types we offer. The process is the least complex: ink is laid down in lines or pixels by a printer and then dried. This process allows for the most customization of fonts, colors and spacing since the design is done exclusively on the computer. Invitations with many colors will be printed flat. In order to add some tactile element to flat printed invitations, we do offer several textured papers that take flat printing very well.

Thermography is a moderately priced process which requires the invitation design to be placed into the computerized printing system, and the press creates the design on the paper with a type of very hot adhesive. The ink pigmentation is then forced down onto the adhesive and then quickly dried. The end result is a raised invitation that is very pleasing to the touch and eye. Some thermographed inks appear slightly shiny or metallic.

Letterpress printing is a beautiful old world process which requires a metal die to be made, inked and pressed using high pressure from a machine into the paper to create an impression you can see and feel. Because the art of letterpress printing is done all by hand, it produces beautiful work where each piece has a slight variation from one to the next, making no two pieces exactly the same. Thick, luxurious paper and letterpress printing is what makes these products so distinct. However, because of the cotton makeup of such paper, subtle differences in ink and coverage can be expected. Really, it is these irregularities that makes this process so special!