SPECIMEN QUESTION PAPER COMMERCIAL STUDIES

Maximum Marks: 40

Time allowed: One hour (inclusive of reading time)

ALL QUESTIONS ARE COMPULSORY.

The marks intended for questions are given in brackets [].

Question 1 The stakeholders who are involved in the business firms from within the [1] organisation are: 1. Internal stakeholders 2. External stakeholders 3. **Suppliers** 4. Creditors **Question 2** Rent, wages, repairs, taxes are examples of: [1] 1. Capital expenditure 2. Revenue expenditure 3. Deferred revenue expenditure 4. Capital receipts **Question 3** The revenue expenditure the benefit of which extends beyond the current accounting [1] year but does not result in acquiring permanent assets is: 1. Capital expenditure 2. Revenue expenditure 3. Deferred revenue expenditure 4. Capital receipts

Que	stion 4						
The	process of translating the value of a product or service in terms of money is:	[1]					
1.	Marketing						
2.	Advertising						
3.	Pricing						
4.	Publicity						
Que	stion 5						
The	provides the consumer access to a variety of goods and services at	[1]					
com	petitive prices.						
1.	Right to safety						
2.	Right to choose						
3.	Right to be informed						
4.	Right to consumer education						
Que	stion 6						
	are intangible benefits, utilities and satisfactions which are offered	[1]					
for s	ale.						
1	Product						
2.	Market						
3.	Price						
4.	Services						
Que	stion 7						
Face	ebook, YouTube, Twitter, WhatsApp are examples of:	[1]					
1.	Sales promotion						
2.	Social Media						
3.	Shareholders						
4.	Products						

Dis	stribution of free samples, price contests, clearance sales, etc. are examples of:	[1]					
1.	Consumer exploitation						
2.	Capital receipts						
3.	Sales promotion techniques						
4.	Functions of the Central Bank						
Qu	estion 9						
Coı	nsumer means harming the interest of consumers by overcharging,	[1]					
unc	der weighing, etc.						
1.	Awareness						
2.	Exploitation						
3.	Protection						
4.	Safety						
Qu	estion 10						
No	n-recurring receipts like additional capital, loan, etc. are:	[1]					
1.	Capital receipts						
2.	Revenue receipts						
3.	Capital expenditure						
4.	Revenue expenditure						
Qu	estion 11						
Ind	ividuals who are hired to do a specific job are known as:	[1]					
1.	Society						
2.	Government						
3.	Employers						
4.	Employees						

Question 8

[1] Purchase of land, building, plant, machinery, etc. are examples of: 1. Capital expenditure 2. Revenue expenditure 3. Deferred revenue expenditure 4. Revenue receipts **Question 13** Persons who supply money as loan to the commercial organisations and charge [1] interest on it are: 1. **Employers** 2. **Employees** 3. Suppliers Creditors 4. **Question 14** Salaries of timekeepers is an example of: [1] Direct Cost 1. 2. **Indirect Cost** Variable Cost 3. 4. Fixed Cost **Question 15** [1] Which of these is not an example of service? Shipping 1. 2 Laundry Hospital 3.

Question 12

4.

Grooming kit

Question 16 Sending adve

Sending advertising messages to consumers over the internet is:				
1.	E- Marketing			
2.	E-Tailing			
3.	E-Advertising			
4.	E-Security			
Que	estion 17			
Whi	ch of the following is not generally related to products?	[1]		
1.	Tangible			
2.	Transferable			
3.	Perishable			
4.	Can be replaced			
Que	estion 18			
Which consumer right allows the consumer to register his/her dissatisfaction at appropriate forums?				
1.	Right to safety			
2.	Right to consumer education			
3.	Right to be heard			
4.	Right to choose			
Que	estion 19			
E- Commerce stands for:				
1.	Electrical Commerce			
2.	Electronic Commerce			
3.	Entertainment Commerce			
4.	Electrochemical Commerce			

Question 20					
The	The amount of expenditure incurred on a given thing is:				
1.	Cost				
2.	Profit				
3.	Income				
4.	Discount				
Que	estion 21				
	is an example of services.	[1]			
1.	Door				
2.	Doctor				
3.	Window				
4.	Fan				
Question 22					
Que	estion 22				
Que	estion 22 are NOT examples of products.	[1]			
Que		[1]			
	are NOT examples of products.	[1]			
1.	are NOT examples of products. Insurance	[1]			
1. 2.	are NOT examples of products. Insurance Mobile	[1]			
1. 2. 3. 4.	are NOT examples of products. Insurance Mobile Laptop	[1]			
1. 2. 3. 4.	are NOT examples of products. Insurance Mobile Laptop Blackboard				
1. 2. 3. 4.	are NOT examples of products. Insurance Mobile Laptop Blackboard estion 23				
1. 2. 3. 4.	are NOT examples of products. Insurance Mobile Laptop Blackboard estion 23 is an example of Sales Promotion technique.				

4. Pricing

Que	estion 24	[1]
Righ	nt to safety, right to be heard are rights of	
1.	Citizens	
2.	Consumers	
3.	Sellers	
4.	Manufacturers	
Que	estion 25	[1]
Fair	wages, security of jobs are expectations of	
1.	Employees	
2.	Employers	
3.	Suppliers	
4.	Government	
Que	estion 26	[1]
E-C	ommerce has investment in comparison to Traditional Business.	
1.	Higher	
2.	Same	
3.	Lower	
4.	Very High	
Que	estion 27	
	onsumer buys a packet of biscuits on which MRP, best before date and ingredients NOT mentioned. Which consumer right is being violated?	[1]
1.	Right to safety	
2.	Right to be heard	
3.	Right to choose	
4.	Right to be informed	

Question 28				
	is exchanging goods for money.	[1]		
1.	Sales			
2.	Advertising			
3.	Marketing			
4.	Publicity			
Qu	estion 29			
	cannot be stored	[1]		
1.	Product			
2.	Advertising			
3.	Service			
4.	Marketing			
Qu	estion 30			
Creation and execution, Media planning are functions of				
1.	Marketing			
2.	Advertising			
3.	Advertising agency			
4.	Pricing			
0				
	estion 31			
Whi	ich of the following is NOT a merit of advertising?	[1]		
1.	Introduction of a new product			
2.	Better quality of products			
3.	Higher prices of products			
4.	Generation of employment			
Qu	estion 32			

it to be his/her bad luck. What type of consumer is he/she?									
1.	Active								
2.	2. Ignorant								
3.	3. Alert								
4. Informed									
Question 33									
Match the Column I and Column II:						[4]			
	Column - I			Col	umn - II				
(a)	Government		i	Secu	urity of jo	obs			
(b)	Society		ii	Pay	taxes ho	nestl	у		
(c)	Creditor		iii	Pres	erve soci	ial ar	nd cultural values		
(d)	Employee iv			Regular and timely payment of interest					
(a)	1. i.	2.	ii	3.	iii	4.	iv		
(b)	1. i.	2.	ii	3.	iii	4.	iv		
(c)	1. i.	2.	ii	3.	iii	4.	iv		
(d)	1. i.	2.	ii	3.	iii	4.	Iv		
Question 34									
Match the Column I and Column II: [4]						[4]			
	Column - I				Colu	mn -	- II		
(a)	Capital expenditure			i	Intere	est re	eceived; rent received		
(b)	Capital receipts			ii	Wage	es, Sa	alaries		
(c)	Revenue expenditure			iii	Loan,	, Cap	pital		
(d)	Revenue receipts			iv	Vehic	ele, F	Furniture		

A consumer receives a defective product and does not pursue the matter, considering

[1]

(a) 1. i. 2. ii 3. iii 4. iv

(b) 1. i. 2. ii 3. iii 4. iv

(c) 1. i. 2. ii 3. iii 4. iv

(d) 1. i. 2. ii 3. iii 4. iv