

## KEY POINTS

- Result for the year disappointing but considerably improved with H2 ahead of last year after a very poor H1
- UK/EU LFLs -6.4\% for the year; H2 -2.4\% which is a significant improvement on the -10.7\% in H 1 and reflects $\mathrm{a}+6.0 \%$ LFL increase in full price selling, offset by change in promotional activity
- UK/EU Wholesale growth offset by NAM performance
- Gross Margin rate slightly down due to the change in mix with a higher proportion of wholesale sales but underlying margin has improved
- Continued strong growth in Licensing
- Costs under control, reduction due to store closures. Underlying Operating Expenses flat with savings offset by upward rent reviews
- Changes in design and merchandising put in place in H1 driving an improved performance
- 13 non-contributing stores closed in the year
- First 6 weeks of the new year has seen a continuation of the much improved performance from H2


## RESULTS SUMMARY

|  | 12 months to <br> 31 January | 12 months to <br> 31 January | Variance | Constant <br> variance |
| :--- | :---: | :---: | :---: | :---: |
| Revenue | $£ 164.2 \mathrm{~m}$ | $£ 178.5 \mathrm{~m}$ | $(8.0) \%$ | $(8.7) \%$ |
| Gross Margin | $46.3 \%$ | $46.7 \%$ |  |  |
| Operating Expenses | $£ 87.6 \mathrm{~m}$ | $£ 90.8 \mathrm{~m}$ | $(3.5) \%$ | $(3.5) \%$ |
| Other Operating Income | $£ 7.3 \mathrm{~m}$ | $£ 6.5 \mathrm{~m}$ | $+12.3 \%$ | $+11.1 \%$ |
| Underlying Group | $£(4.7) \mathrm{m}$ | $£(0.8) \mathrm{m}$ |  |  |
| Closing Net Cash | $£ 14.0 \mathrm{~m}$ | $£ 23.2 \mathrm{~m}$ |  |  |

## RETAIL

Revenue

- $-10.0 \%$ lower at constant currency from a combination of store closures and negative LFLs
- Closure of 13 non-contributing stores during the period ( 6 UK/EU, 7 NAM)


## Gross Margin

- Overall small margin rate improvement
- H2 margin increased +110bps due to improved input margin, increased full price selling and shorter discounting periods

Selling and Distribution Expenses

- Total trading overheads reduced due to store closures
- Underlying overheads $+0.6 \%$ with upward pressure from rent reviews offset by ongoing tight management of costs

|  |  | $\mathbf{1 5 / 1 6}$ | $\mathbf{1 4 / 1 5}$ |
| :--- | :---: | :---: | :---: |
| Revenue | £m | $\mathbf{f m}$ |  |
| Gross Margin | $10.6 \% \downarrow$ | 92.4 | 103.3 |
|  |  | $57.3 \%$ | $57.2 \%$ |

Underlying Operating Loss (15.6) (11.3)

REVENUE VARIANCE

LFL Decline
Net Store Closures
Currency Impact
Reported


## RETAIL TRADING

- UK/EU Retail LFLs of $-6.4 \%,-2.4 \%$ in H2 a significant improvement on H 1 performance of $-10.7 \%$
- Full price LFLs in H 2 of $+6.0 \%$
- Margin improvement year on year due to higher full price sell through, shorter promotional periods and improved input margin in H 2
- Personnel and operational changes made in both design and merchandising in response to poor H1
- Ecommerce represented $23 \%$ of Retail revenue, flat on last year
- Mobile and tablet sales constitute $48 \%$ of UK/EU Ecommerce revenue (2015: 42\%)
- First 6 weeks of the new year has seen a continuation of the much improved performance from H 2



## RETAIL STORE ESTATE

- 13 non-contributing stores closed in the period as the store estate continues to be rationalised
- 6 stores in UK/EU and 7 stores in North America
- 4 new outlet stores opened
- Net closure of 1 concession in the period
- The average lease length of the UK/EU retail estate is 4.0 years (2015: 4.4 years)

|  | 31 January 2016 |  | Change on Jan 15 |  | Change on Jan 14 |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | Locations | sq ft | Locations | $s q \mathrm{ft}$ | Locations | sq ft |
| UK/Europe |  |  |  |  |  |  |
| Stores | 59 | 160,569 | (6) | $(20,901)$ | (11) | $(42,272)$ |
| Outlets | 14 | 23,261 | 4 | 6,593 | 4 | 6,593 |
| Concessions | 54 | 35,491 | (1) | 128 | 3 | 1,931 |
| Total UK/Europe | 127 | 219,321 | (3) | $(14,180)$ | (4) | $(33,748)$ |
| North America |  |  |  |  |  |  |
| Stores | 6 | 18,671 | (7) | $(19,173)$ | (10) | $(28,495)$ |
| Total North America | 6 | 18,671 | (7) | $(19,173)$ | (10) | $(28,495)$ |
|  |  |  |  |  |  |  |
| Total Operated Locations | 133 | 237,992 | (10) | $(33,353)$ | (14) | $(62,243)$ |

## WHOLESALE



## Gross Margin

- Gross Margin rate broadly flat

Selling and Distribution Expenses

- Costs well controlled and reduced by $1.3 \%$ on a constant currency basis


## REVENUE VARIANCE



## LICENCE INCOME

- Net income received from Licensing was $£ 7.3 \mathrm{~m}$, growth of $+12.3 \%$ (constant currency +11.1\%)

| Other Operating Income | $15 / 16$ <br> $\mathbf{f m}$ | $14 / 15$ <br> $\mathbf{£ m}$ |  |
| :--- | :--- | :---: | :---: |
| Licence Income | $12.3 \% \uparrow$ | 7.3 | 6.5 |

- Furniture licence with DFS continues to perform particularly well and has been extended for a further 5 years
- Other newer licensees grew and consistent sales from more mature agreements



## OPERATING EXPENSE REVIEW

- Total Group Operating Expenses were reduced by 3.5\%
- Underlying Operating Expenses are slightly down reflecting some savings, offset by rent reviews
- Operating Expenses remain a focus area however rent reviews in key London locations and living wage are putting upward pressure on overheads


## FINANCIAL POSITION

- Positive cash position throughout the year
- Higher level of receivables from wholesale customers
- Cash reinvested in Joint Ventures to fund operations
- Investment in new retail locations and web platform

|  | $\mathbf{1 5 / 1 6}$ | $\mathbf{1 4 / 1 5}$ |
| :--- | :---: | :---: |
|  | $\mathbf{£ m}$ | $\mathbf{£ m}$ |
| Underlying Operating Loss | $(4.7)$ | $(0.8)$ |
| Depreciation \& store disposals | 1.4 | 1.6 |
| Share of JV loss | 0.4 | 0.0 |
| Finance income | 0.0 | $(0.1)$ |
| Operating Result before changes in working | $(2.9)$ | $\mathbf{0 . 7}$ |
| Movement in working capital | $(4.0)$ | $(3.4)$ |
| Cash flows from operations | $(6.9)$ | $(2.7)$ |
| Capital expenditure | $(0.8)$ | $(1.1)$ |
| Store disposal costs | $(0.5)$ | $(1.4)$ |
| Investment in joint ventures | $(0.5)$ | 0.2 |
| Income tax paid | $(0.5)$ | $(0.3)$ |
| Other | 0.0 | 0.3 |
| Movement in Cash | $(9.2)$ | $\mathbf{( 5 . 0 )}$ |
| Opening net cash | 23.2 | 28.2 |
| Closing net cash | $\mathbf{1 4 . 0}$ | $\mathbf{2 3 . 2}$ |
|  | $\mathbf{1 5 / 1 6}$ | $\mathbf{1 4 / 1 5}$ |
|  | $\mathbf{£ m}$ | $\mathbf{£ m}$ |
| Cash High | 15.0 | 23.2 |
| Cash Low | 6.1 | 7.6 |
| Average | 10.7 | 13.3 |

## OUTLOOK

- New financial year has seen a continuation of the improved performance seen in H 2 of last year
- Impact of the changes made in H1 within design and merchandising to increase in the new financial year
- Wholesale orders for Summer 16 above last year with a good level of in season business taken since the start of the new year and reaction to Winter 16 collection very positive
- License income expected to continue to grow
- $3 / 4$ more non-contributing stores to close during the year
- Maintain tight control of Operating Expenses although some inflationary pressure from rent reviews and living wage


## FCUK

