

## SUMMARY OF RESULTS

/ Continued improvement in financial performance
/ After a good first half, second half Retail trading was disappointing
/ Continued growth in Licensing and Wholesale
/ North America trends stabilising
/ Enhanced margins in UK/EU
/ Costs under control, underlying 3.0\% saving year on year
/ Strong balance sheet

## RESULTS SUMMARY

|  | 12 months <br> to <br> 31 January <br> 2015 | 12 months <br> to <br> 31 January <br> 2014 | Variance | Constant <br> currency <br> variance |
| :--- | :---: | :---: | :---: | :---: |
| Revenue | $£ 178.5 \mathrm{~m}$ | $£ 189.4 \mathrm{~m}$ | $(5.8) \%$ | $(4.1) \%$ |
| Gross margin | $46.7 \%$ | $47.6 \%$ |  |  |
| Operating expenses | $£ 90.8 \mathrm{~m}$ | $£ 101.4 \mathrm{~m}$ | $(10.5) \%$ | $(9.6) \%$ |
| Other operating income | $£ 6.5 \mathrm{~m}$ | $£ 6.1 \mathrm{~m}$ | $+6.6 \%$ | $+7.3 \%$ |
| Underlying Group <br> Operating Loss | $£(0.8) \mathrm{m}$ | $£(4.4) \mathrm{m}$ |  |  |
| Closing net cash | $£ 23.2 \mathrm{~m}$ | $£ 28.2 \mathrm{~m}$ |  |  |

## RETAIL

## Underlying Operating Loss

- $£ 0.3 \mathrm{~m}$ reduction in losses primarily through store estate rationalisation and also improved margins


## Revenue

- Decline at constant currency -11\% from store closures and UK/EU -3\% LFL
- Closure of 9 non-contributing stores during the period (6 UK/EU, 3 NAM)


## Margin

- Stronger UK/EU gross margin (50 bps) due to lower levels of mark down
- Partially offset by increased discounting in North America

Selling and distribution expenses

- Adjusted for currency and store closures underlying costs broadly flat

|  |  | $\mathbf{1 4 / 1 5}$ | $\mathbf{1 3 / 1 4}$ |
| :--- | :---: | :---: | :---: |
| Retail |  | $\mathbf{£ m}$ | $\mathbf{£ m}$ |
| Revenue | $12.1 \% \downarrow$ | 103.3 | 117.5 |
| Gross Margin |  | $57.2 \%$ | $56.9 \%$ |
|  |  |  |  |
| Underlying Operating Loss | $(11.3)$ | $(11.6)$ |  |

Revenue Variance


## RETAIL TRADING

- UK/EU Retail LFL's of $-3.0 \%$ over the year, $+1.1 \%$ in H1, $-6.5 \%$ in H2
- Disappointing H2; un-seasonally warm weather and tougher comps in Q3, whilst Q4 impacted by reduction in stock levels during the Winter sale period
- Accessories product category is demonstrating continued growth and increasing as a proportion of our business
- In its first full year homeware delivered over £1m in sales
- Strong performance in Outlets due to better stock management
- Ecommerce represented 23\% of Retail revenue (2014: 20\%)
- $24 \%$ of UK/Europe orders are now serviced through Click and Collect (2014: 27\%)
- Mobile and tablet sales constitute $47 \%$ of UK/Europe Ecommerce revenue (2014: 38\%)



## RETAIL STORE ESTATE

31 January 2015 Locations sq ft
UK/Europe

| Stores | 75 | 198,138 | $(5)$ | $(21,371)$ |
| :--- | ---: | ---: | ---: | ---: |
| Concessions | 55 | 35,363 | 4 | 1,803 |
| Total UK/Europe | 130 | 233,501 | $(1)$ | $(19,568)$ |


| North America |  |  |  |  |
| :--- | :--- | :--- | :--- | :--- |
| Stores | 13 | 37,844 | $(3)$ | $(9,322)$ |
| Total North America | 13 | 37,844 | $(3)$ | $(9,322)$ |


| Total Operated Locations | 143 | 271,345 | $(4)$ | $(28,890)$ |
| :--- | :--- | :--- | :--- | :--- |

Change on Jan 14 Locations sqft

- Nine non-contributing stores closed in the period as store estate continues to be rationalised
- Berlin store opened in the second half, with sales exceeding expectations
- Amsterdam franchise store was taken over, delivering improved performance since converting to owned and operated
- A further 3-4 UK/EU non-contributing stores are planned to close and further rationalisation of North America through 15/16
- The average lease length of the UK/EU retail estate is 4.4 years (2014: 4.9), with poorer performing stores lower than this average
- The year saw 2 new El Corte Inglés concessions open with plans for further openings in 15/16


Berlin


Amsterdam

## WHOLESALE

## Underlying Operating Profit

- $£ 2.9 \mathrm{~m}$ improvement in profit due to revenue growth in UK/EU and NAM, with stronger margins in UK/EU and reduced operating expenses


## Revenue

- Growth at constant currency of $7.3 \%$ with positive performances across all segments
- Notably NAM wholesale returned to growth in H2 with full year growth of 6.6\%
- New franchise opened in Grenoble


## Margin

- Improvement in UK/EU margin offset by deeper discounting required in North America

Selling and distribution expenses

- Costs well controlled and reduced by $15.6 \%$ on a constant currency basis with reductions in trade show and promotional expenses

|  |  | $\mathbf{1 4 / 1 5}$ | $\mathbf{1 3 / 1 4}$ |
| :--- | :---: | :---: | :---: |
| Wholesale |  | $\mathbf{£ m}$ | fm |
| Revenue | $4.6 \% \uparrow$ | 75.2 | 71.9 |
| Gross Margin |  | $32.3 \%$ | $32.5 \%$ |


| Underlying Operating Profit | 14.6 | 11.7 |
| :--- | :--- | :--- |

Revenue Variance
2013/14 UK/EU NAM ROW Currency 2014/15

## LICENCE INCOME

- Net income received from global licensing was $£ 6.5 \mathrm{~m}$, a return to full year growth of $+6.6 \%$ (constant currency $+7.4 \%$ )
- Newer licensees performed strongly, particularly shoes and furniture
- Furniture licence with DFS benefited in the year from the successful launch of a new line, with additional product launching in H 1
- Shoe licence saw the successful launch of the first standalone store in Nanjing, China, 8 locations now open
- The new jewellery licence signed in H 1 will start to generate revenue in Spring 15
- Signing of a new country licensee in Mexico, generating income from H2 15/16

| Other Operating Income | $\mathbf{1 4 / 1 5}$ <br> $\mathbf{f m}$ | $\mathbf{1 3 / 1 4}$ <br> $\mathbf{f m}$ |
| :--- | :---: | :---: | :---: |
| Licence Income $6.6 \% \uparrow$ | 6.5 | 6.1 |

## OPERATING EXPENSE REVIEW

- Continued focus on overheads across the Group
- Total Group Operating Expenses were reduced by $10.5 \%$ on a reported basis ( $9.6 \%$ on a constant currency)
- After adjusting for currency and store closures, underlying savings are 3.0\%
- Overheads remain a focus area for the coming financial year as we continue to improve operating efficiency

|  |  | $14 / 15$ <br> $\mathbf{£ m}$ | $13 / 14$ <br> Om |
| :--- | :---: | :---: | :---: |
| Total |  |  |  |
|  | $10.5 \% \downarrow$ | 90.8 | 101.4 |


|  | Currency |  |  |  |
| ---: | :---: | :---: | :---: | :---: | :---: |
| 2013/14 | Net Store <br> Impact <br> Closures | LFL Savings | 2014/15 |  |
| 105 |  |  |  |  |
| 100 |  |  |  |  |
| 95 |  |  |  |  |
| 90 |  |  |  |  |
| 85 | 101.4 |  | 90.8 |  |
| 80 |  |  |  |  |
| 75 |  |  |  |  |
| 70 |  |  |  |  |
| 65 |  |  |  |  |

## FINANCIAL POSITION

- A strong cash position throughout the year
- Reduction in stock levels after lower seasonal buys
- Increase in receivables due to higher wholesale revenue
- Decrease in payables due to timing of Chinese New Year, lower stock purchases and fewer stores
- Capital expenditure increased on new retail locations, website platform investment and warehouse capabilities
- The Group has unused tax trading losses with a potential value of $£ 13.7 \mathrm{~m}$ not yet recognised as a deferred tax asset.

|  | $\mathbf{1 4 / 1 5}$ <br> $\mathbf{£ m}$ | $\mathbf{1 3 / 1 4}$ <br> $\mathbf{£ m}$ |
| :--- | :---: | :---: |
| Operating Result before changes in working capital | $\mathbf{0 . 7}$ | $(3.2)$ |
|  |  |  |
|  | 3.3 | 2.3 |
| Decrease/(increase) in inventory | $(0.5)$ | 0.8 |
| (Increase)/decrease in trade and other receivables | $(3.4)$ | 5.0 |
| (Decrease)/increase in trade and other payables | $(6.9)$ | 1.9 |
| Movement in working capital | $(\mathbf{2 . 7 )}$ | $\mathbf{1 . 8}$ |
| Cash flows from operations |  |  |
|  | $(1.1)$ | $(0.8)$ |
| Capital expenditure | $(1.4)$ | $(1.7)$ |
| Store disposal costs | 0.2 | 0.4 |
| Dividends from joint ventures | $(0.3)$ | $(0.2)$ |
| Income Tax Paid | 0.3 | 0.2 |
| Other | $\mathbf{2 3 . 2}$ | $\mathbf{2 8 . 2}$ |
| Closing net cash |  |  |

- Shareholder distribution policy will be kept under review during the year

| Cash High | 23.2 | 28.2 |
| :--- | :---: | :---: |
| Cash Low | 7.6 | 9.9 |
| Average | 13.3 | 15.4 |

## OUTLOOK

/ Remain cautious on current retail trading
/ The Wholesale forward order book for Summer 15 is up on last year
/ Income from new licences expected to grow
/ Focus on cost control however opportunities for savings flattening out and pressure from rent reviews due on key London properties
/ Continued investment in Retail and Ecommerce growth opportunities


